2014 BRAND RECAP

of feeteer!

The Town had a busy year introducing the Carrboro brand!

# LOGO/ANCILLARY MARKS

A style guide for the Carrboro brand outlining usage was approved by the Board of Aldermen and several ancillary marks have been designed by The Splinter Group, the Carrboro-based marketing and design group that developed our brand identity and has been retained to help increase our visibility. The ancillary marks include Recreation & Parks, Local Matters/Carrboro Business Alliance, Creative Carrboro and For the Love of Carrboro.

#### CARRBORO WEBSITE

The Town launched the new Carrboro website, including custom layouts for several sections within. This is arguably the most visible platform for the brand. In addition to design, a local photographer was contracted to take hundreds of images of this community, local business owners, Town departments (Police, Fire, and Finance), local events and more. These images have and will continue to work their way into future marketing and advertising for the Town of Carrboro.

#### SIGNAGE

In January 2014, new banners hung throughout town introducing the new brand. The banners message included the Carrboro tagline, "Feel Free", and highlighted many of the signature events unique to the Town. The banners will be updated in 2015 to highlight other significant accomplishments of the community, i.e. Most Bicycle Friendly in the State, Tree City, Bee City.

In FY 14-15, the Town appropriated funds to design new landmark/permanent signage. Local artisan welder, Leo Gaev has been contracted to design the signature pieces that will be located at Town Hall and at the gateway between Carrboro and Chapel Hill at Main and Franklin Street. These sculpted pieces will add to the community's public art collection.

The most visible form of brand signage is actually moving.... The Town of Carrboro bus is now on the streets daily and will remain in usage for the next year.

#### **TOURISM**

The Carrboro Tourism Development Authority has reinforced the brand through ad placement and collateral materials, most notably a full page ad in the Orange County Visitor's Guide and a double spread in the Chapel Hill-Carrboro Relocation guide. In addition, the CTDA has launched two versions of the Town Map for distribution at the new hotel, CHOCVB, Chamber of Commerce and local businesses throughout Carrboro.

The CTDA is planning on efforts to encourage merchandising of the Carrboro brand through local retailers, i.e. "I'm openly Carrboro" T-Shirts and other promotional pieces. They are also working to increase the inventory of promotional Items that can be used during town sponsored events or events to attract tourism business to Carrboro.

Finally, the CTDA has funded 14 different events/projects that require the Carrboro logo to be used in all marketing and advertising material.

### "IT'S CARRBORO 2014" VIDEO

In fall of 2014, the Town worked with, Splinter, local filmmaker Richard Jameyfield and musicians Billy Sugarfix and Brian Risk to update the popular "It's Carrboro" song and video. This new video is located on the Town's website and has nearly 9,000 views on Youtube featuring many things that make Carrboro great!

# CARRBORO BUSINESS ALLIANCE/LOCAL FIRST

The Carrboro Business Alliance, a group of local business owners committed to promoting Carrboro and supporting local, was born summer 2014 out of a Local First initiative. Splinter along with other volunteer business owners were instrumental in organizing and guiding the Carrboro Business Alliance. Membership is now over 100 local businesses and the current CBA leadership plans to organize an election for a board of governance and future growth. The CBA organized a kick off social in October 2014 at the newly opened B-Side Lounge which was well attended. A second networking opportunity is scheduled for February 5, 2015 at the Southern Rail/Station. In March, there is a second screening opportunity of Real Value feature length film at The Looking Glass Café.

Clay Schossow, Chairman of the CBA and managing partner of New Media Campaigns worked with Splinter to launch the localcarrboro.com website. The site is currently being used primarily to communicate the CBA mission and engage membership. The long range plan is to turn it into a consumer site promoting events in Carrboro.

### CARRBORO CHEER

The Carrboro Business Alliance promoted Carrboro Cheer, a month-long series of events to stimulate holiday shopping and dining and support local business in Carrboro. The campaign included:

- · Light Up Carrboro (Luminaries along downtown streets, Tree lighting at Townsend, Bertram & Co)
- Frozen at 300 East Main (Themed event and movie screening, tie ins at Farmers' Market and other local businesses)
- Small Business Saturday (AMEX popular local business stimulus, messaging to earn statement credits in Carrboro)
- · Carrboro Tree Lighting & Holiday Parade
- · Carrboro Cares (participating businesses donate a percentage of sales to local charities)

Carrboro Cheer was promoted with advertising on WCHL and in Chapel Hill Magazine, banner ads on chapelboro.com and chapelhillmagazine.com, with banners/posters/printing/flyering and via social media, local PR/press, and grassroots marketing.

#### SOCIAL MEDIA

For the Love of Carrboro Facebook page and Twitter account are used to promote local Carrboro businesses, recognize important Carrboro centric issues and people, and generally promote the Carrboro brand. For example, when a local Carrboro business, Bella's, family experienced a fire in their family home, this was

shared on social media and that one post was seen by over 14,000 people. The Facebook page has 1345 followers and Twitter has 584 followers.

#### **FUTURE EFFORTS**

The Town will continue to work with the CBA on events that drive business to Carrboro, using the logo and tagline "Carrboro, Local Matters." to reinforce the local message. Currently, as part of For the Love of Carrboro, on February 14th the Town is collaborating with the CBA to promote a Make Out on Main, a flash mob-style kissing event to celebrate marriage equality. In addition, the Town is currently working with the Carrboro Business Alliance on spring and summer events.

The CTDA will continue to promote Carrboro through increased awareness and visibility of the town brand in local merchandising, promotional collateral items for use at Town sponsored events, ad placement, and requiring funded events use the town logo in all marketing and advertising material.

Finally, by the end of 2015, Town staff will work with local designers to replace all the town signage at entryways, parks, etc. including in front of Town Hall and at the gateway between Carrboro and Chapel Hill at Main Street and Franklin Street. These two signs in particular will be high quality metal sculptures that will add to Carrboro's collection of public art and highlight Carrboro's brand.

This report was developed by The Splinter Group and the Carrboro Economic and Community Development Department.















301 W. Main St.

Carrboro, NC 27510 Ph: 919-942-8541



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• CodeRED Sign-up

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**Translate** 

















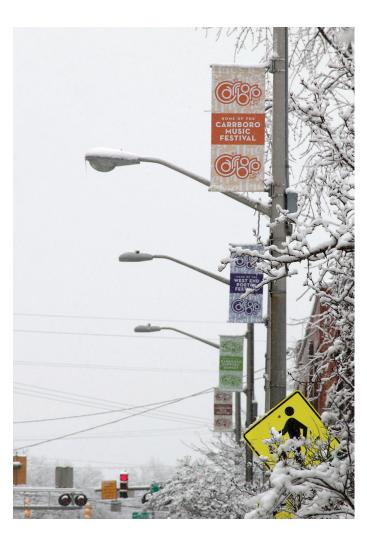






























#### **RESTAURANTS, COFFEE SHOPS & GROCERY**

- 110 E. Main St.
- 2 AKAI HANI JAPANESE RESTAURANT 206 W. Main St.
- 3 AMANTE GOURMET PIZZA 300 East Main St.
- ARMADILLO GRILL 120 E. Main St.
- 5 CALA VELA EMPANADA & TEQUILLA BAR 300 E. Main St. #180
- CARRBORO BEVERAGE COMPANY
  102A E. Main St.
- CARRBURRITOS 711 W. Rosemary St.
- **COUNTRY JUNCTION RESTAURANT**404 W. Weaver St.
- O CLIFF'S MEAT MARKET
- Don Jose Tienda Mexicana
  102 S. Merritt Mill Road
- EAST MAIN MEATBALL SHOPPE

- 12 ELMO'S DINER 200 N. Greensboro St.
- GLASSHALFULL 106 S. Greensboro St.
- GOURMET KINGDOM CHINESE 301 E. Main St.
- 15 HARRIS TEETER
  310 N Greensboro St.
- 110 F Main St. #370
- JADE PALACE 102 E. Main St
- B JESSEE'S COFFEE 401 E. Main St.
- LOOKING GLASS CAFÉ 601 W. Main St.
- MARKET STREET COFFEE & ICE CREAM
  100 E Weaver St
- 2) MILLTOWN 307 F. Main St
- NEAL'S DELI 100 E. Main St

- OPEN EYE CAFÉ

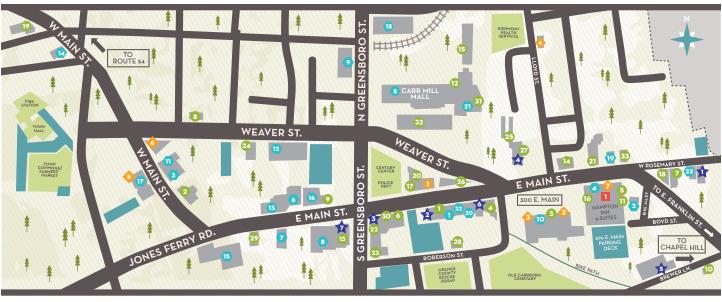
  101 S. Greenshoro St.
- PROVENCE REGIONAL CUISINE 203 W. Weaver St.
- SOUTHERN RAIL RESTAURANT 201C. F. Main St.
- SPOTTED DOG RESTAURANT
- **TIGER ROOM** 210 East Main St.
- Tom Robinson's Seafood Inc. 207 Roberson St.
- TRES AMIGOS RESTAURANTE Y CANTINA 109 W. Main St.
- Tyler's Restaurant & Tap Room
- VENABLE ROTISSERIE GRILL
- WEAVER STREET MARKET 101 E. Weaver St.
- WINGS OVER CHAPEL HILL 313 E. Main St.

#### **ARTS & ENTERTAINMENT**

- A REMIX GALLERY 105 E. Main St.
- THE ARTSCENTER
  300G East Main St
- SOO E. Main St.
- THE CLAY CENTRE GALLERY
  402 Lloyd St.
- GLAZED EXPECTATIONS 205 W. Main St. #104
- NC CRAFTS GALLERY
  212 W. Main St.
- WOMANCRAFT GIFTS 370 E. Main St. #170

#### HOTELS & LODGING

HAMPTON INN & SUITES



#### LEGEND

- Place of Interest
  - Public Place Public Parking
- Bike Path
- ---- Town Border
- Railroad Tracks
- Main Road
  - Secondary Road

#### SHOPPING

- 112-A E. Main St.
- 2 BACK ALLEY BIKES 10 Boyd St.
- BALLOONS & TUNES 208 W Main St.
- CAMERON'S
  370 E. Main Street #130
- CARR MILL MALL SHOPS & RESTAURANTS 200 N. Greensboro St.
- THE CLEAN MACHINE 104 W. Main St.
- CLUB NOVA THRIFT SHOP 103 W. Main St.
- FIFTH SEASON GARDENING 106 S. Greensboro St.
- FITCH LUMBER & HARDWARE
   309 N Greensboro St.
- FLEET FEET SPORTS 300 E. Main St.
- FRAMERS CORNER 210 W Main St.

- MODERN FOSSIL 103 W. Weaver St.
- Music Loft 116 W. Main St.
- ODDITIES & SUCH 501 W Main St.
- PTA THRIFT SHOP 103 Jones Ferry Rd.
- SCAVENGER ANTIQUES 102 W. Main St.
- SOUTHEASTERN CAMERA 205 W Main St.
- SOUTHERN STATES
  300 N. Greensboro St.
- SURPLUS SID'S MILITARY SURPLUS 309 E. Main St.
- THIS & THAT GIFT GALLERY
- TOWNSEND BERTRAM & CO.
  ADVENTURE OUTFITTERS
  200 N. Greensboro St.

- VESPERTINE
  118-B East Main St.
- VINYL PERK
  709 West Rosemary St.

## NIGHTLIFE

- BOWBARR
  705 W. Rosemary St.
- ORANGE COUNTY SOCIAL CLUB 108 E. Main St.
- SPEAKEASY 100 E. Main St.
- THE STATION
  201C East Main St.
- PECCADILLO 100A Brewer Ln.
- 2ND WIND BAR 118 W. Main St.
- STEEL STRING BREWERY 106A S. Greensboro St.







EVENTS

MISSION

RESOURCES







# THERE'S always SOMETHING TO DO IN CARRBORO!

That's why we launched this website ... to shine a spotlight on Carrboro events. From the Farmers' Market to our Music and Movie Festivals and the many events put on by our shops, restaurants and businesses, Carrboro offers something for everyone. Check back here for what to do, or sign up to have Carrboro events delivered to your inbox.

#### UPCOMING EVENTS



#### LIGHT UP CARRBORO!

November 14, 2014

Lorem ipsum dolor sit amet, eu vulputate sodales et, vel non vestibulum. Egestas mollis vitae eget gravida, pede ornare nisl elit, dapibus tempor id ac.



**EVENT DETAILS** 

**FULL CALENDAR** 

Localcarrboro.com is brought to you by the Carrboro Business Alliance, a group of local businesses working together to make a difference in our town. Read more about our mission →



Celebrate the Holidays,

Join us at 6pm for our annual Town Hall Tree Lighting with carolers, then stroll, shop and enjoy the 2nd Friday Artwalk.

# SAT, DEC 13

Start your day in Carrboro at the Holiday Parade with convenient parking, food, drink and good cheer. Be sure to shop and dine at participating Carrboro businesses as 5% of sales will be donated to local charities. Carrboro Cares!



Shop & Dine local this and every season. For more information, visit localcarrboro.com









FEBRUARY IS FOR THE LOVE OF CARRBORO MONTH. CELEBRATE ALL THINGS CARRBORO WITH EVENTS AND SPECIAL DISCOUNTS FROM LOCAL MERCHANTS AND RESTAURANTS. FOR DETAILS, VISIT

WWW.FORTHELOVEOFCARRBORO.COM

# Dance off some work-week stress!

LUNCHTIME DANCE PARTY FRIDAY, FEBRUARY 21 · 12PM - 1PM **CARRBORO CENTURY CENTER** 

INSPIRATION FROM CARRBORO MODERN DANCE. LUNCH PROVIDED BY/TO SUPPORT NOURISH.ORG. BROADCASTED LIVE BY WCOM 103.5 FM.



