

2026 Town of Carrboro Community Survey GIS Maps

Presented to the Town of
Carrboro, North Carolina

April 2026



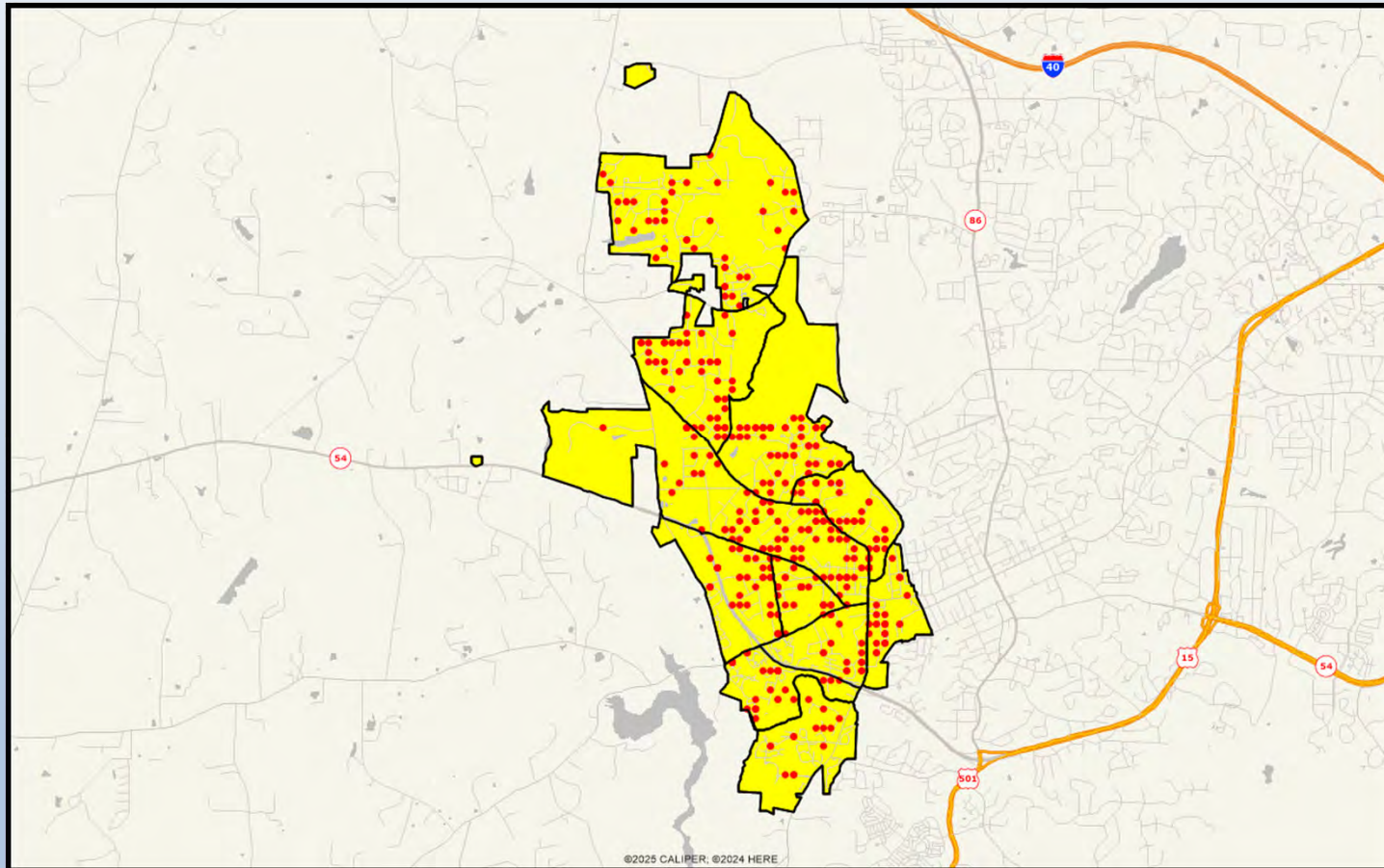
Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

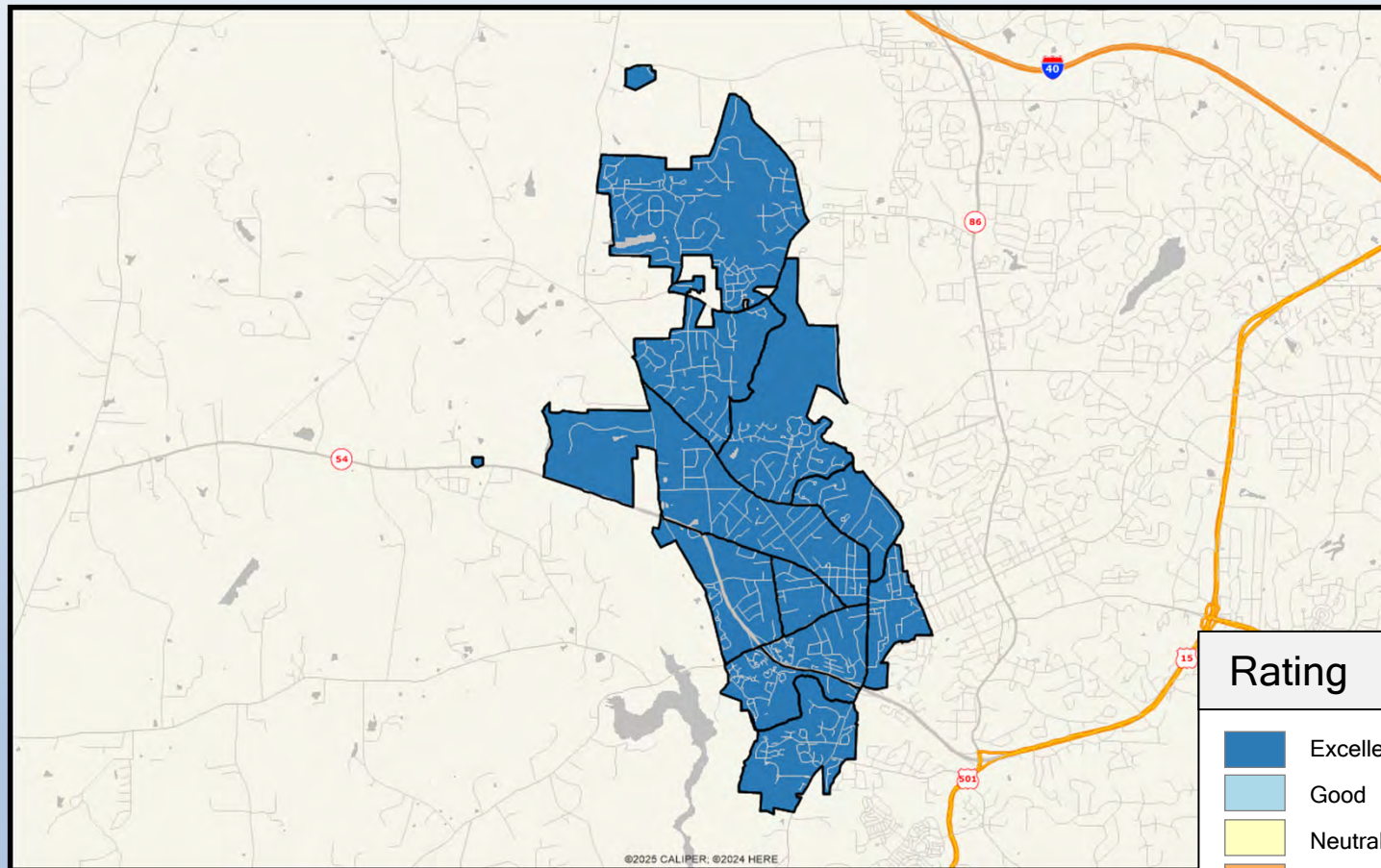
When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Respondents (Boundaries by Census Block Group)



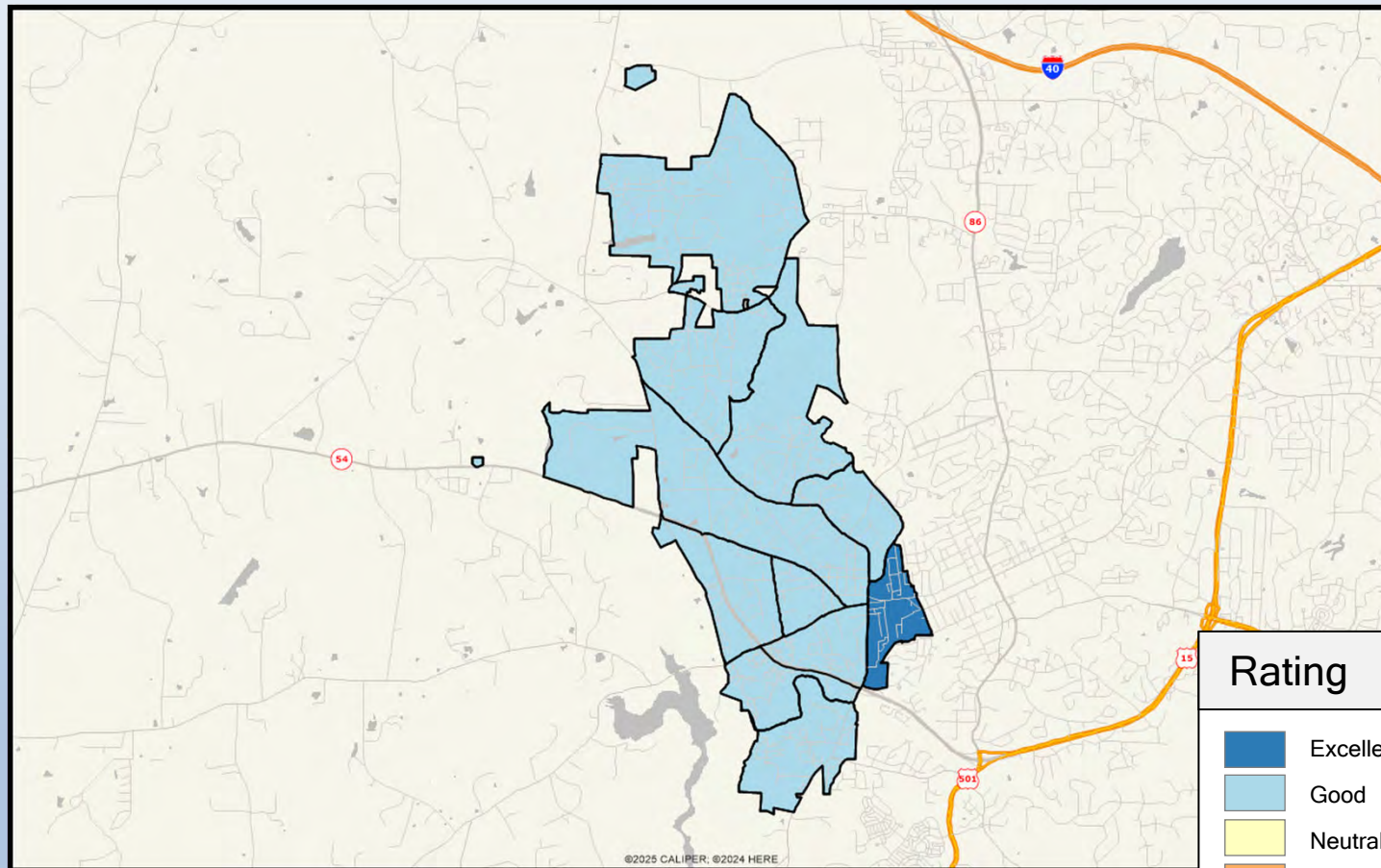
Q1-01. As a place to live



Rating

-  Excellent
-  Good
-  Neutral
-  Below Average
-  Poor
-  No Response

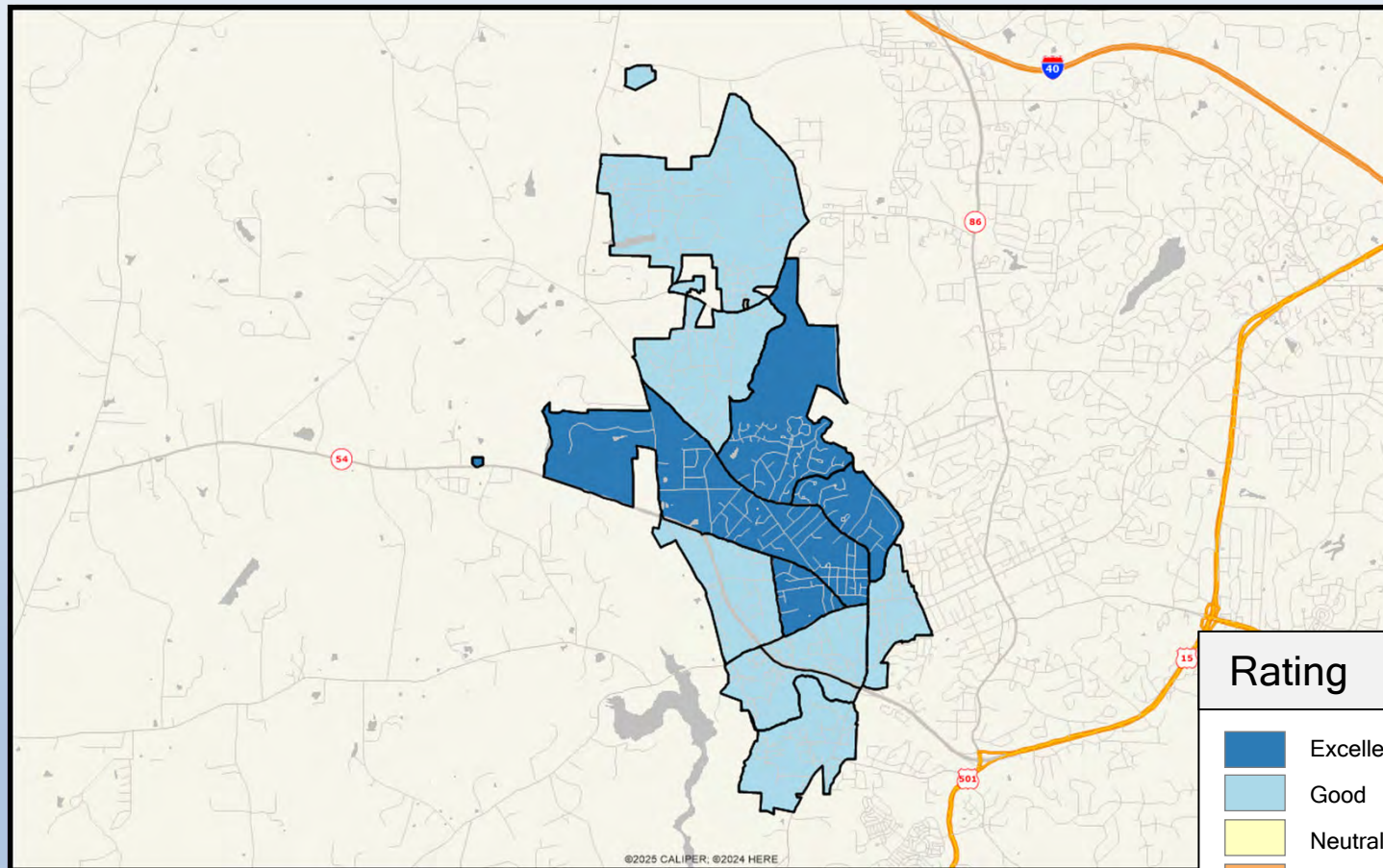
Q1-02. As a place to work



Rating

-  Excellent
-  Good
-  Neutral
-  Below Average
-  Poor
-  No Response

Q1-03. As a place to play

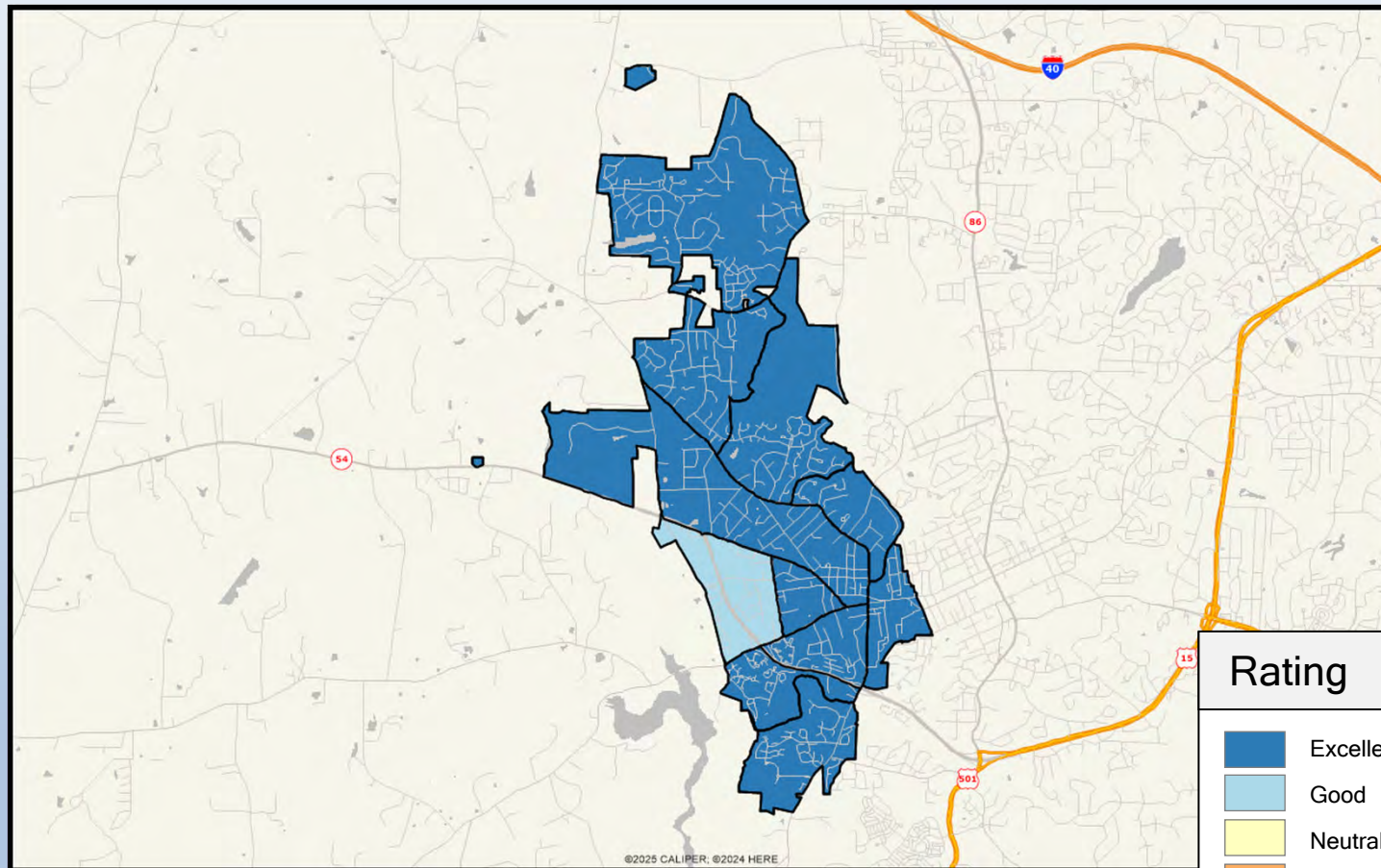


Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response



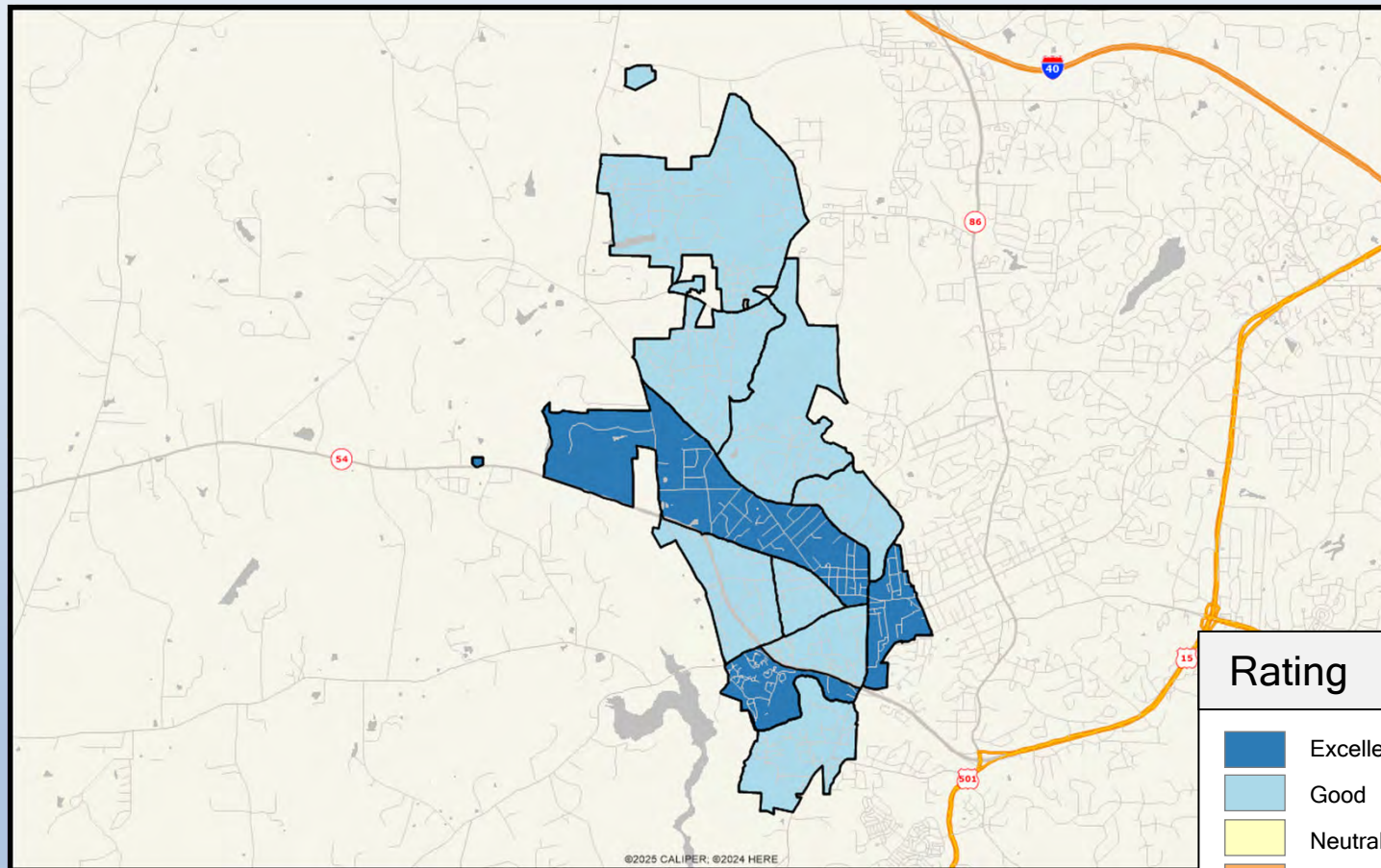
Q1-04. As a place to raise children



Rating

-  Excellent
-  Good
-  Neutral
-  Below Average
-  Poor
-  No Response

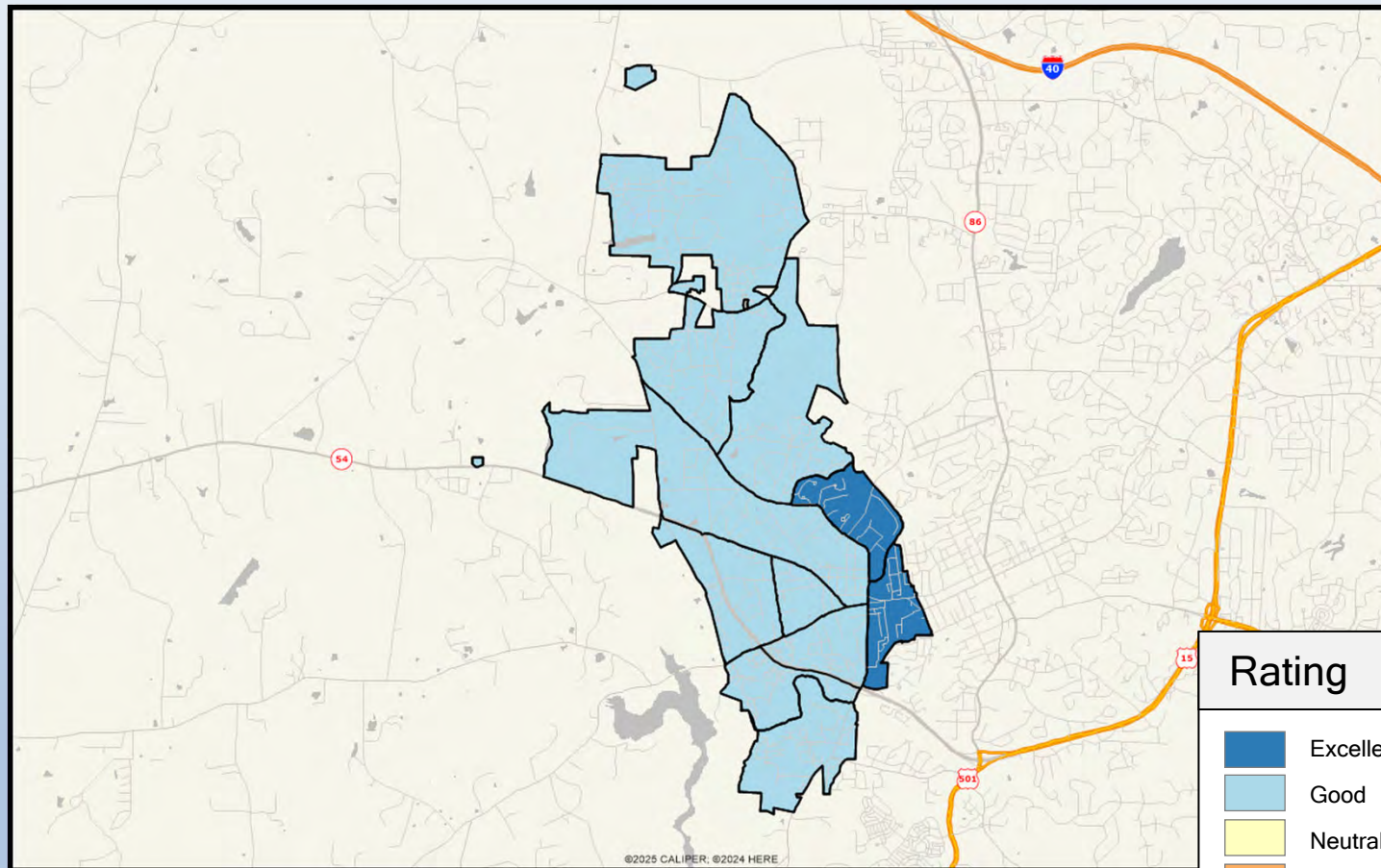
Q1-05. As a place to retire



Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

Q1-06. As a place to visit

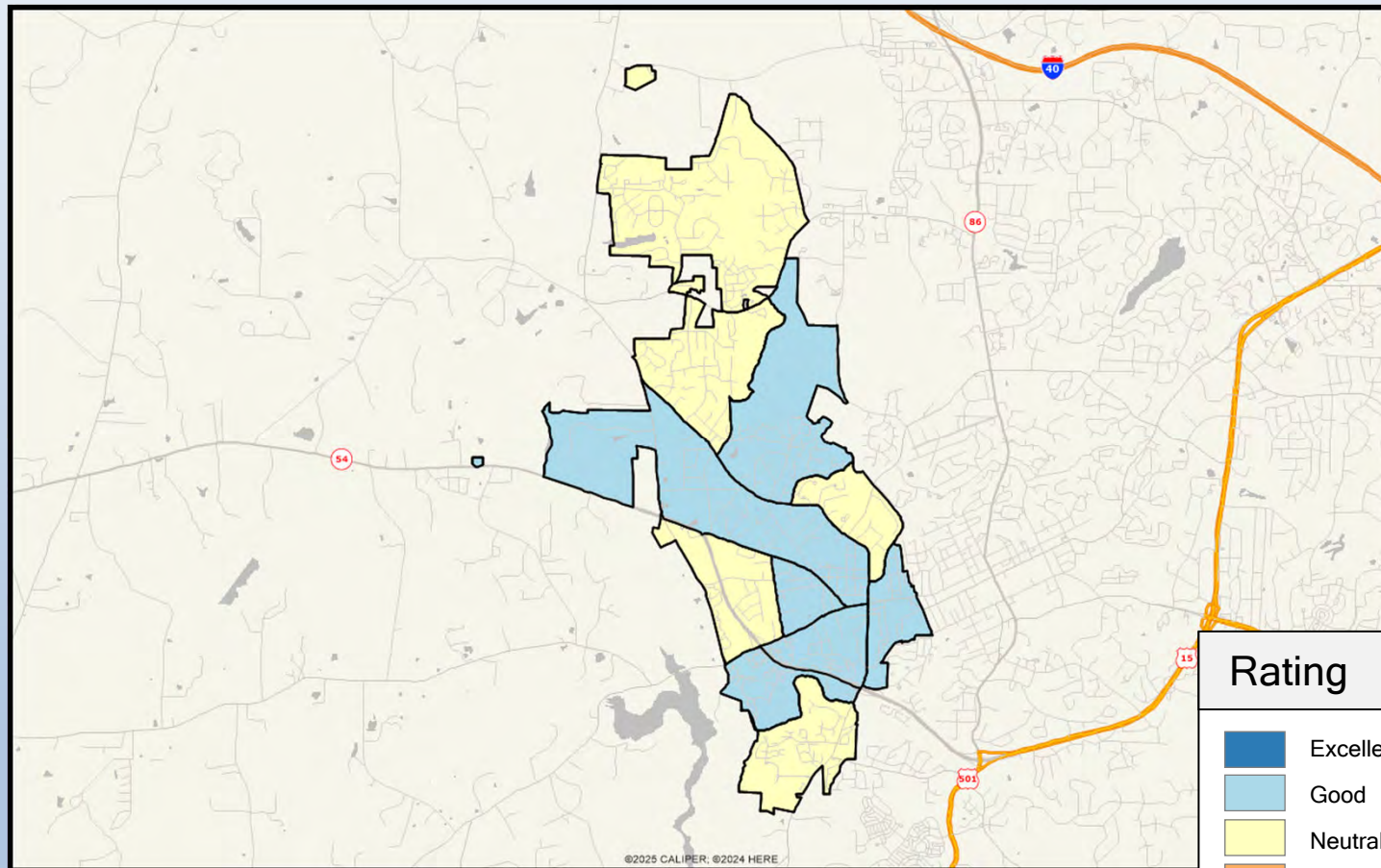


Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response



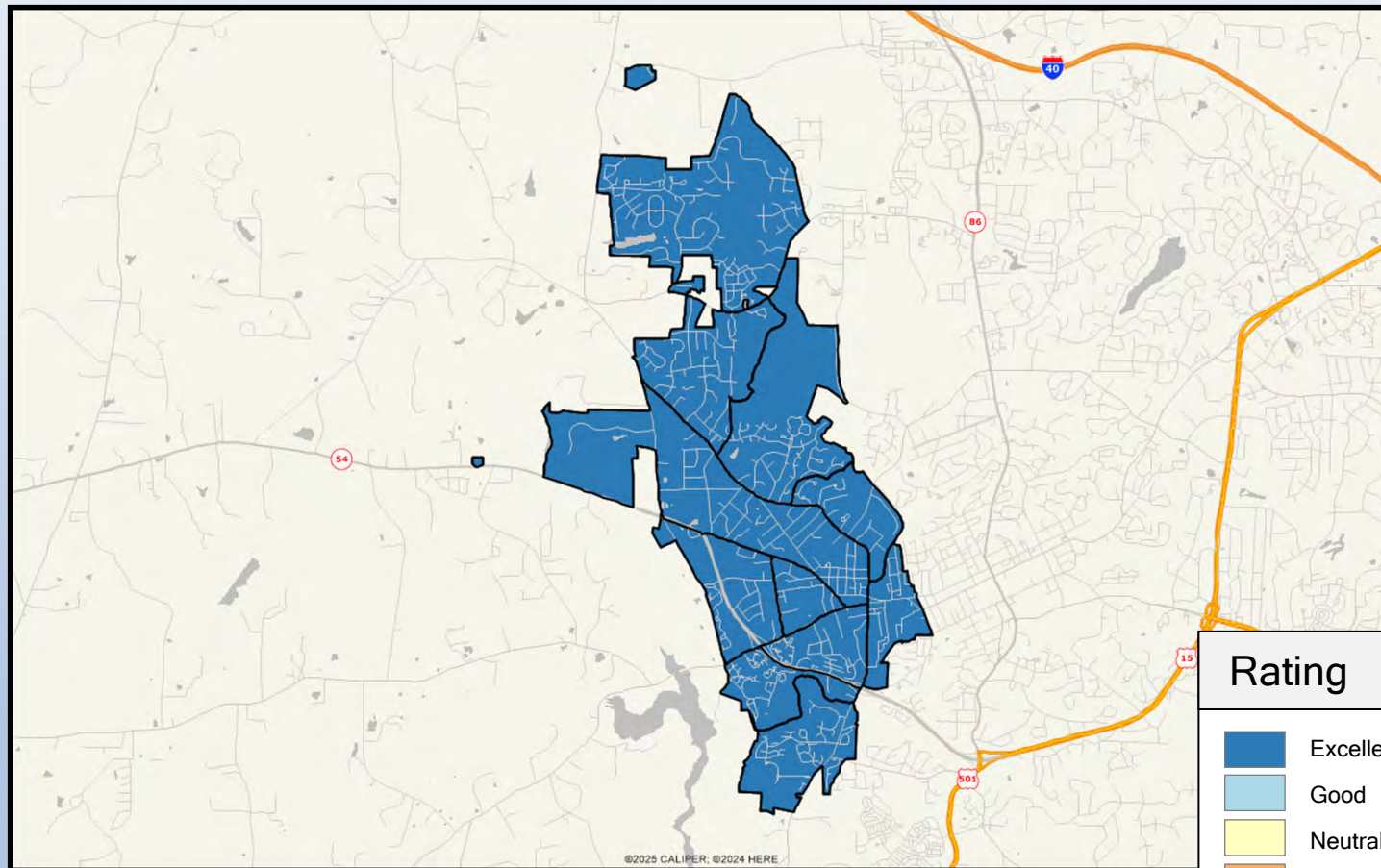
Q1-07. As a place to start a business



Rating

-  Excellent
-  Good
-  Neutral
-  Below Average
-  Poor
-  No Response

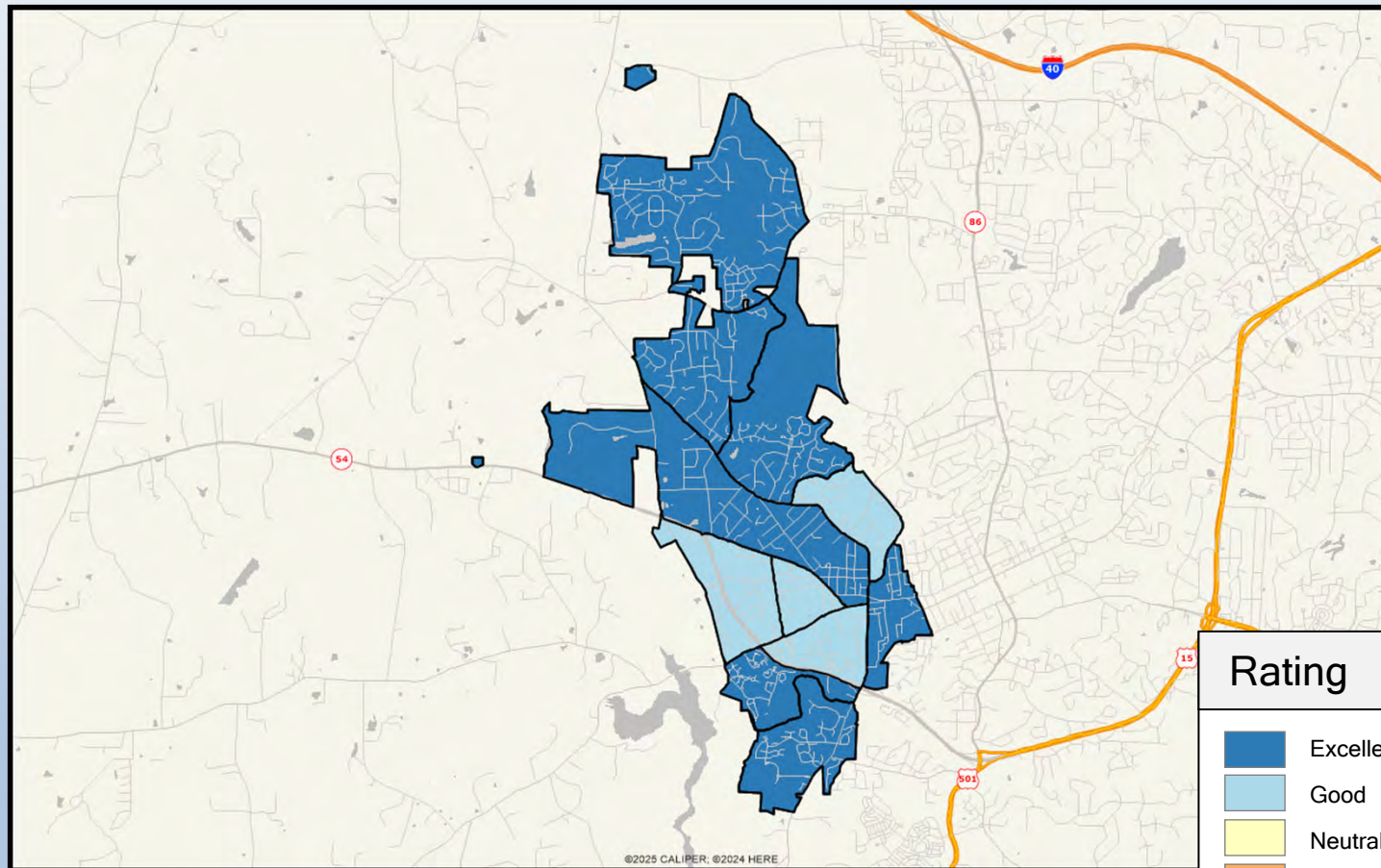
Q1-08. As a place that is welcoming and inclusive to all



Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

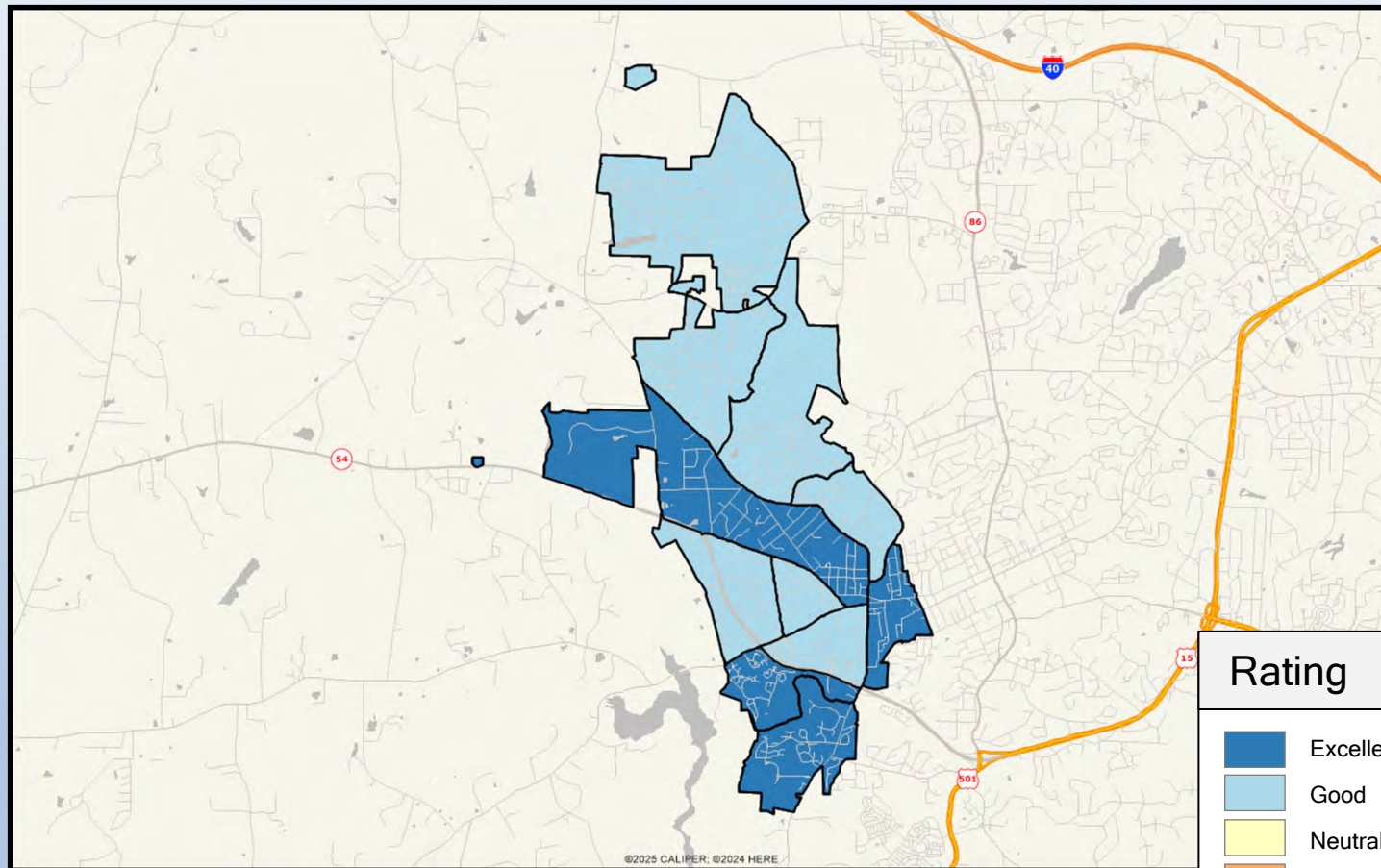
Q1-09. As a community advancing racial equity



Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

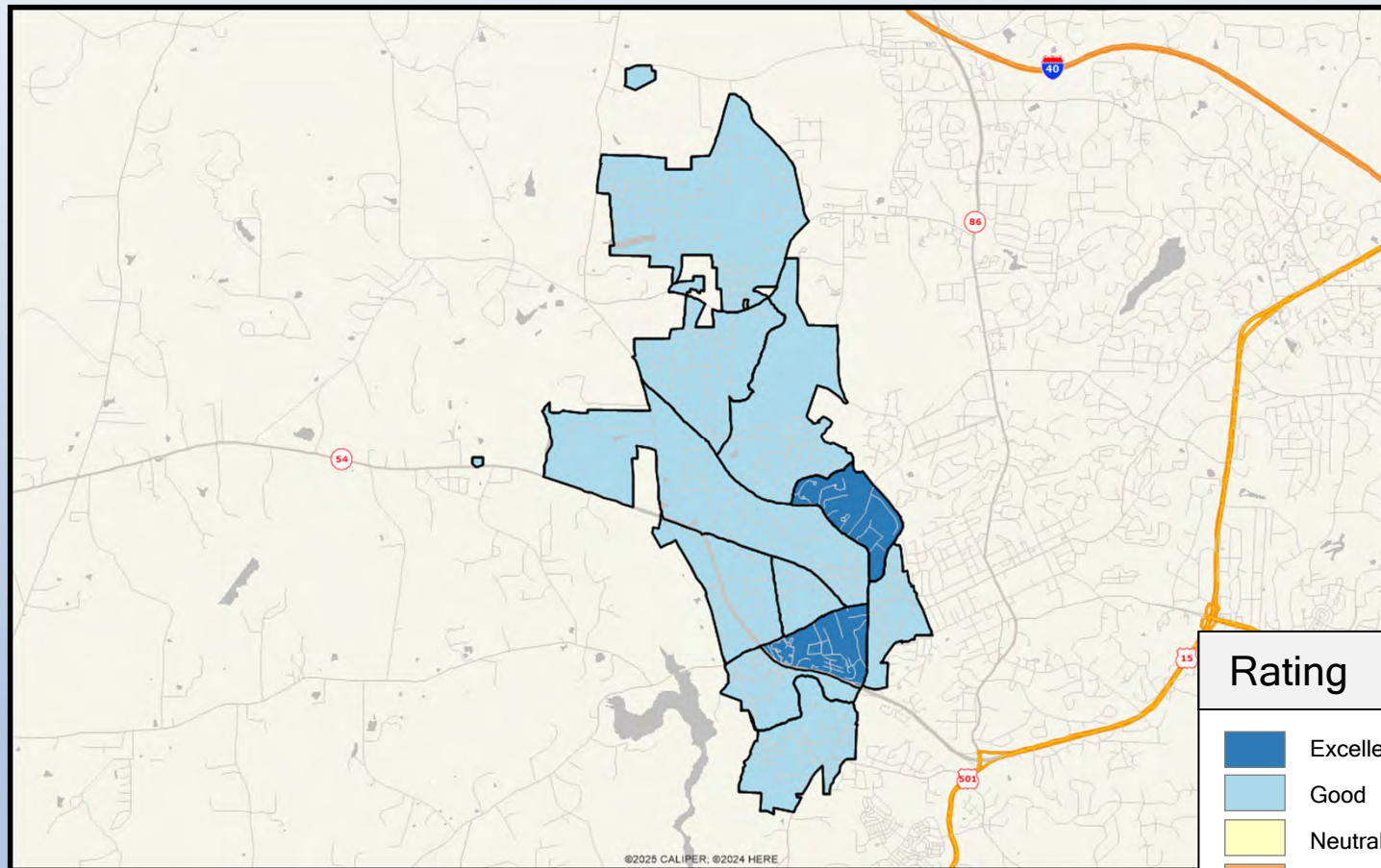
Q1-10. As a community advancing climate action









Rating



- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

Q1-11. As a community headed in the right direction

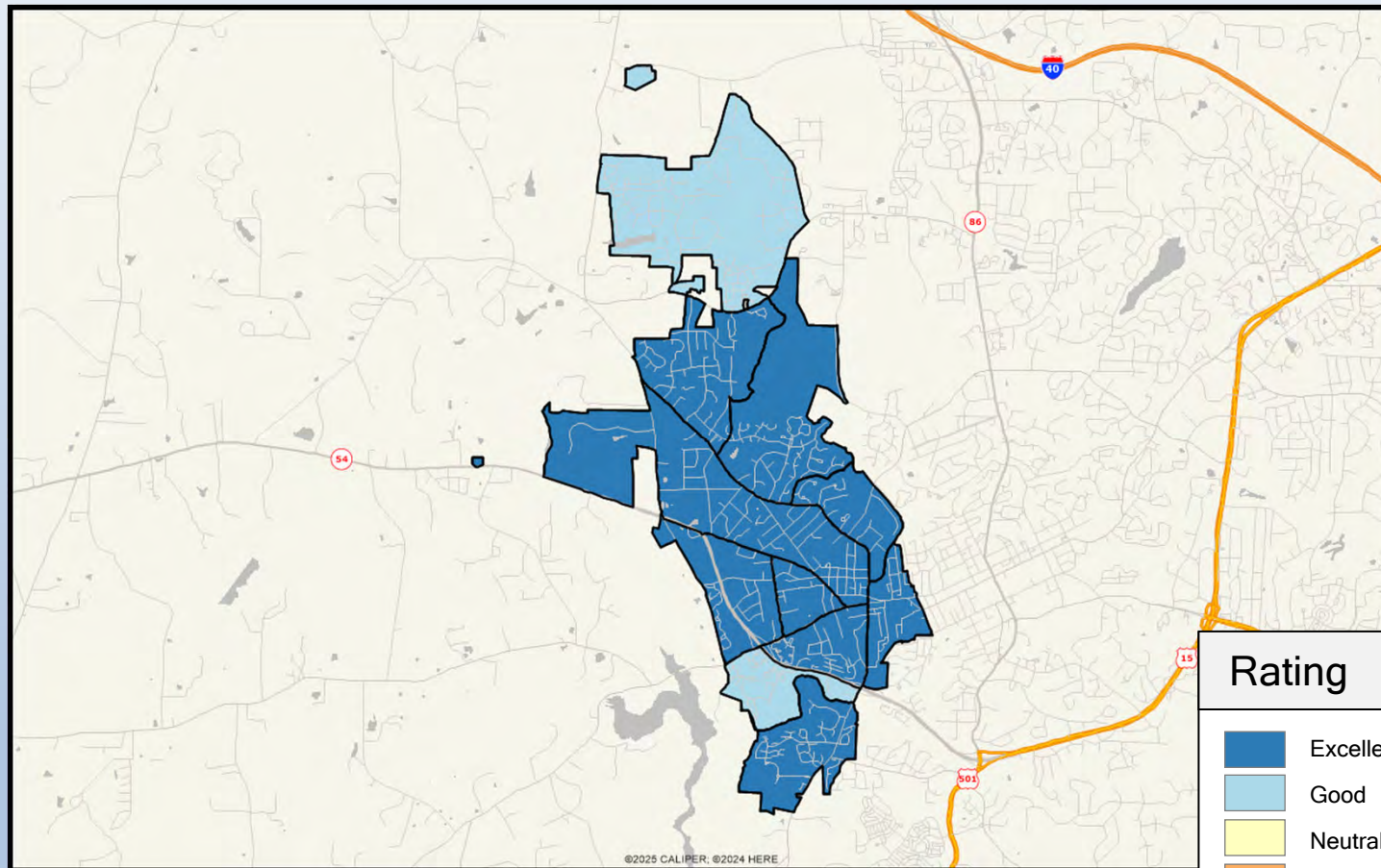


Rating

	Excellent
	Good
	Neutral
	Below Average
	Poor
	No Response

Q1-12. Overall quality of life in Carrboro



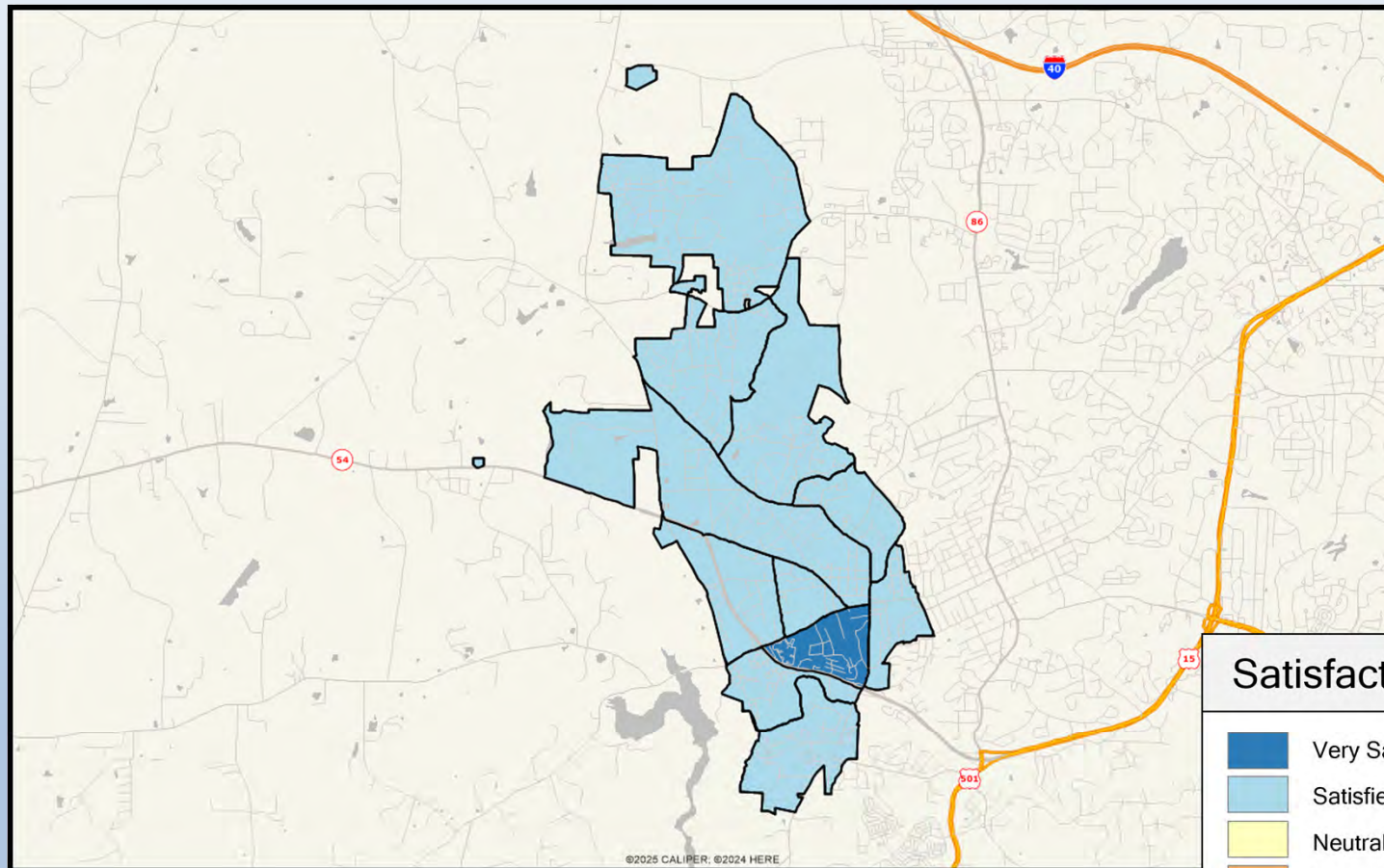
Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

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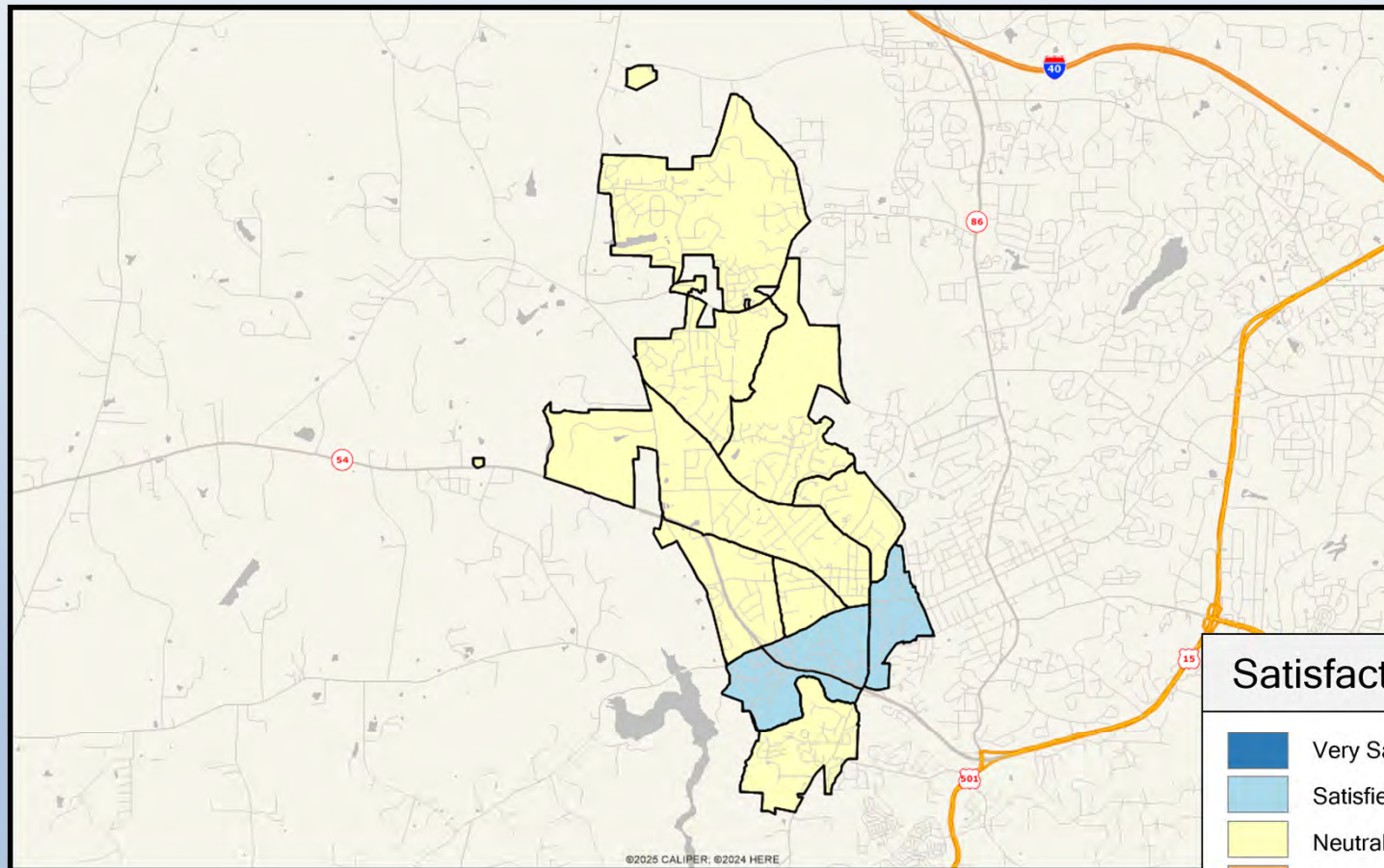
Q2-01. Overall appearance of the Town



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

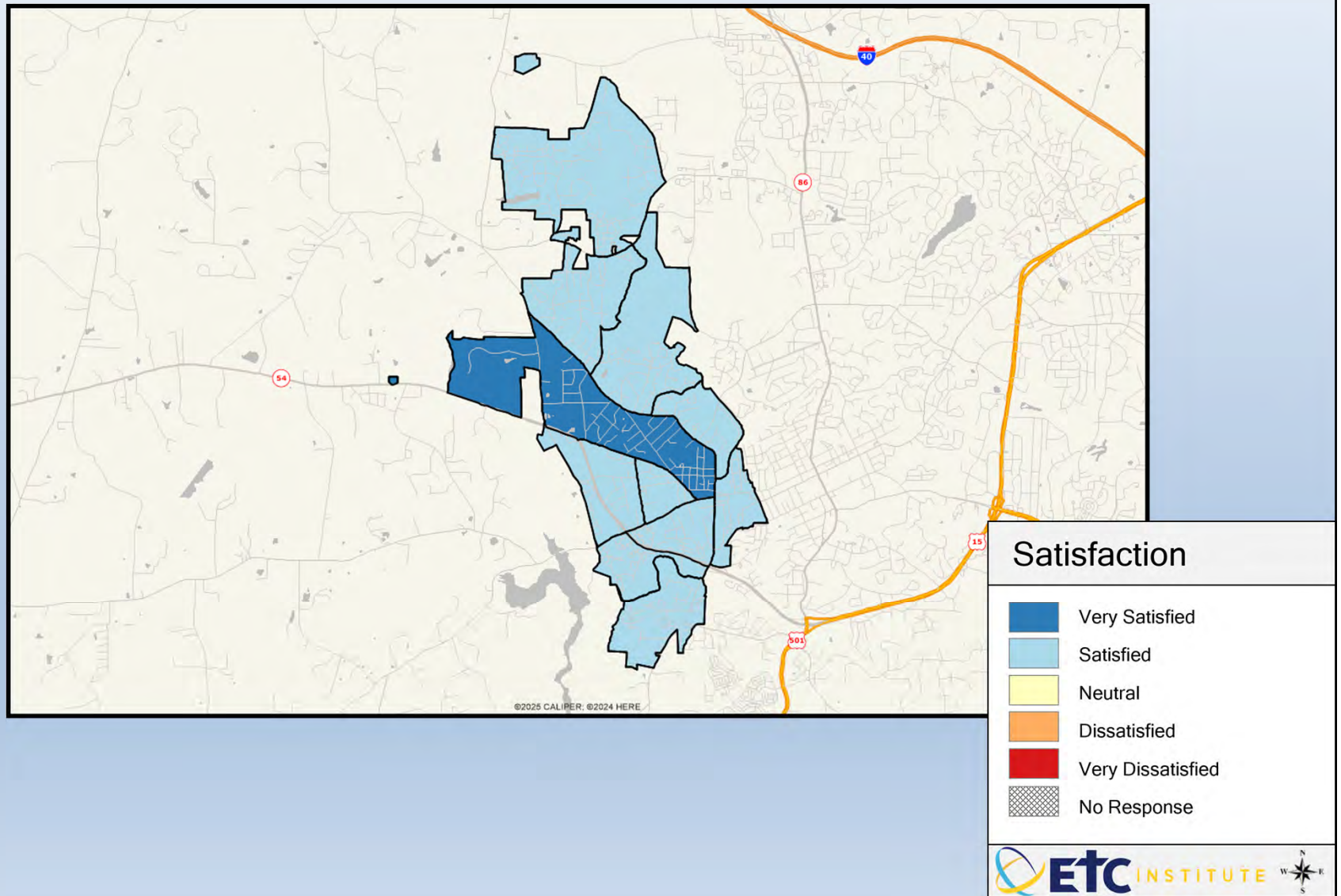
Q2-02. Quality of new development in Carrboro



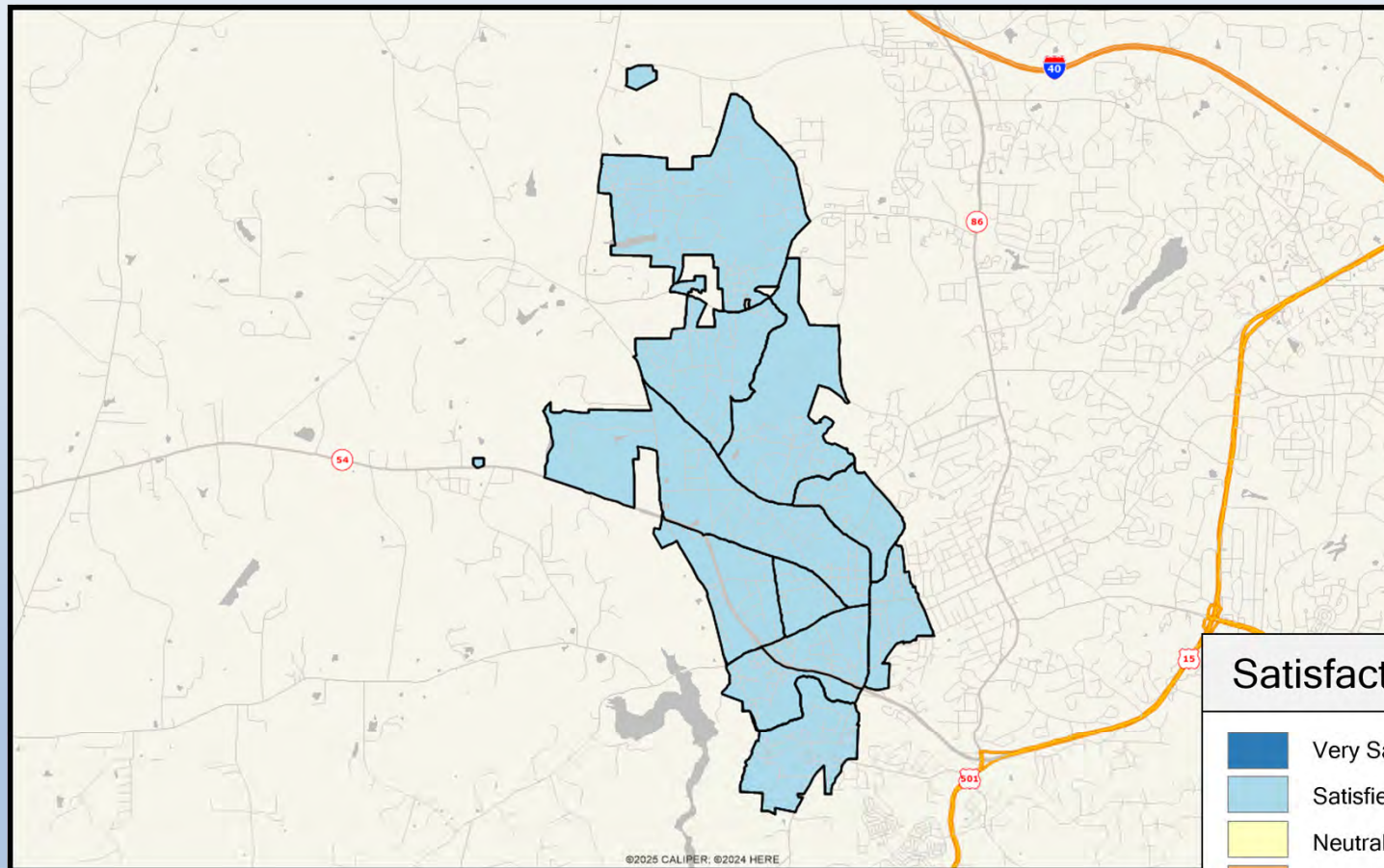
Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

Q2-03. Access to parks and green space



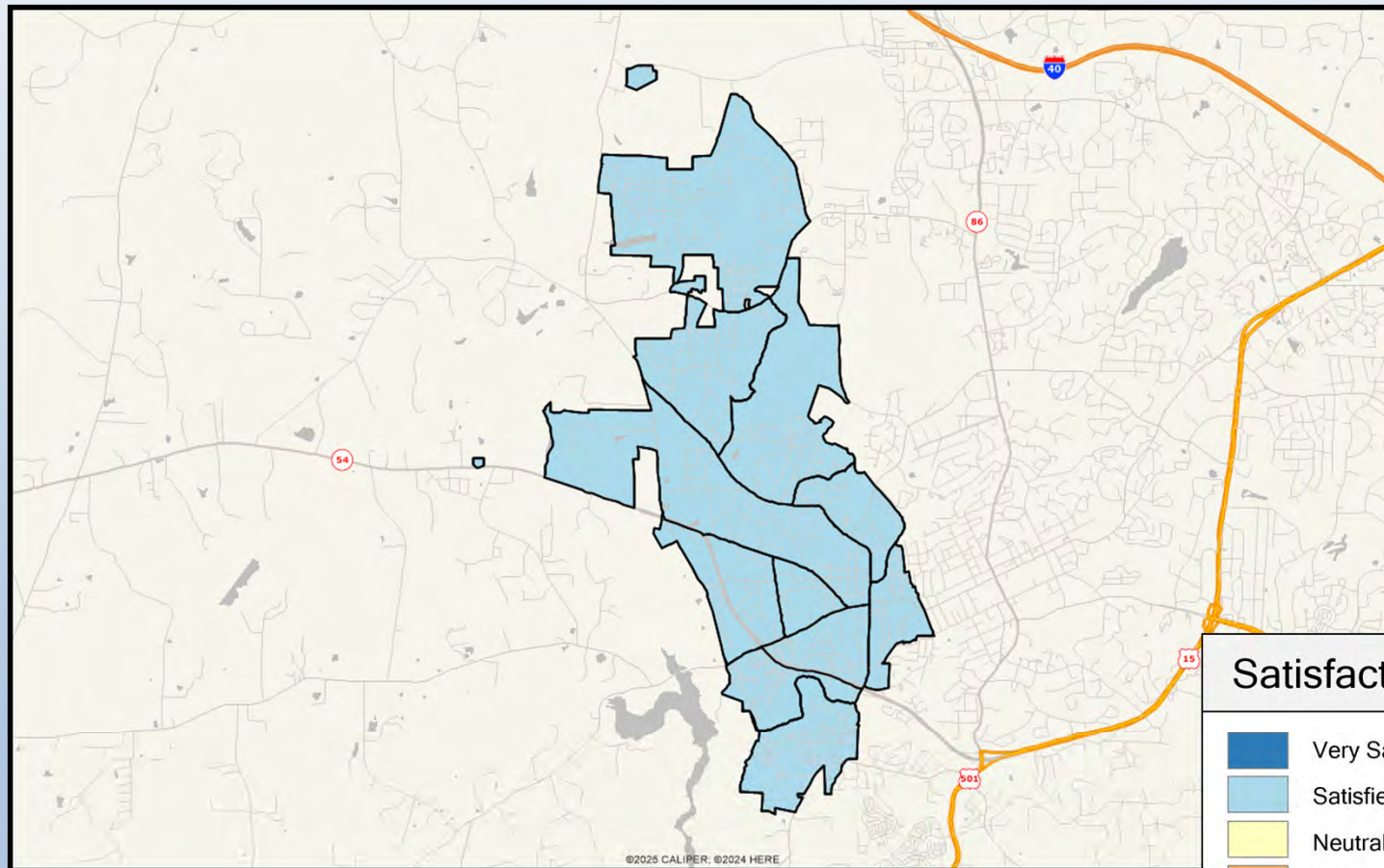
Q2-04. Diversity of residents



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

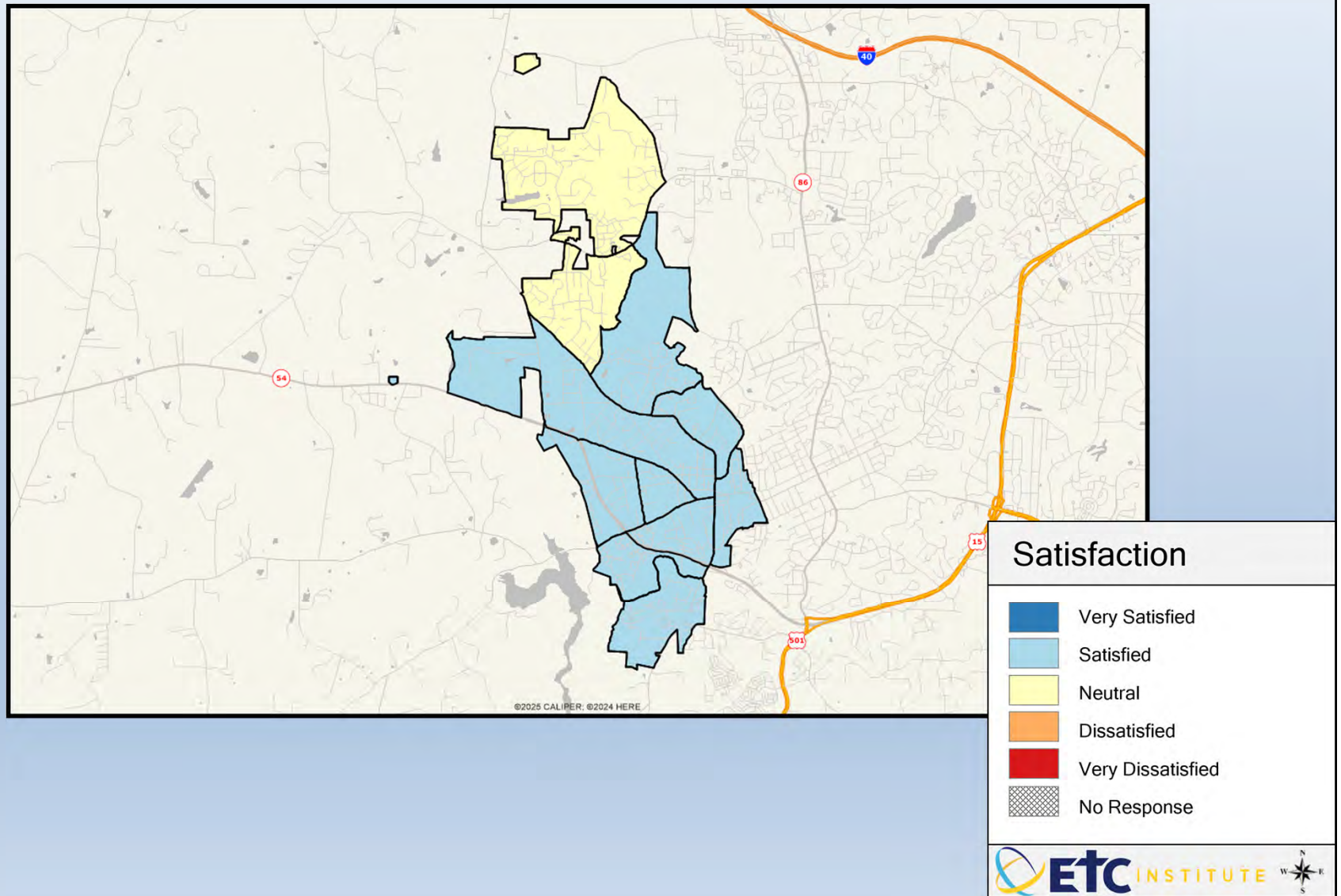
Q2-05. Current state of race relations



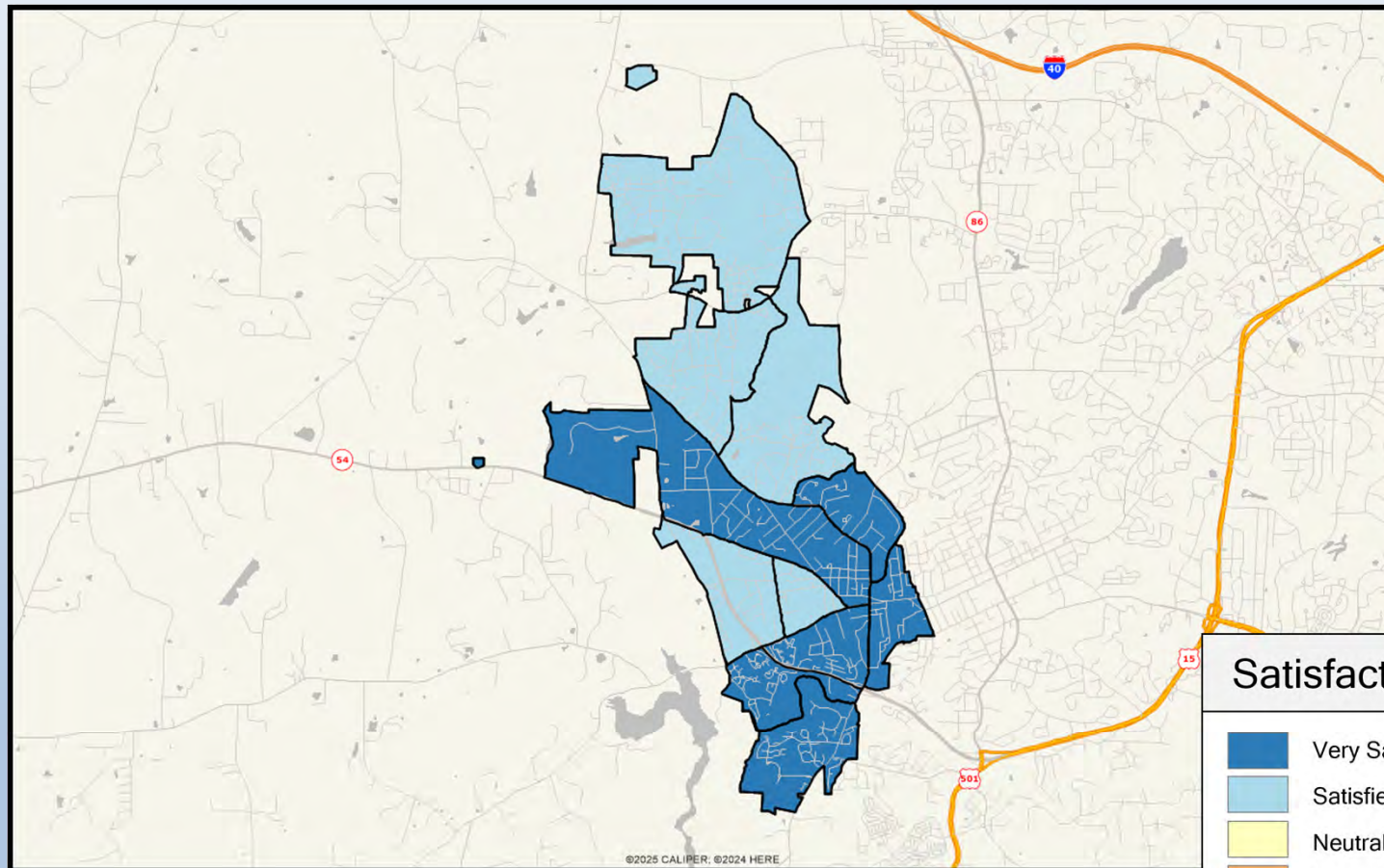
Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

Q2-06. The variety of businesses in Carrboro



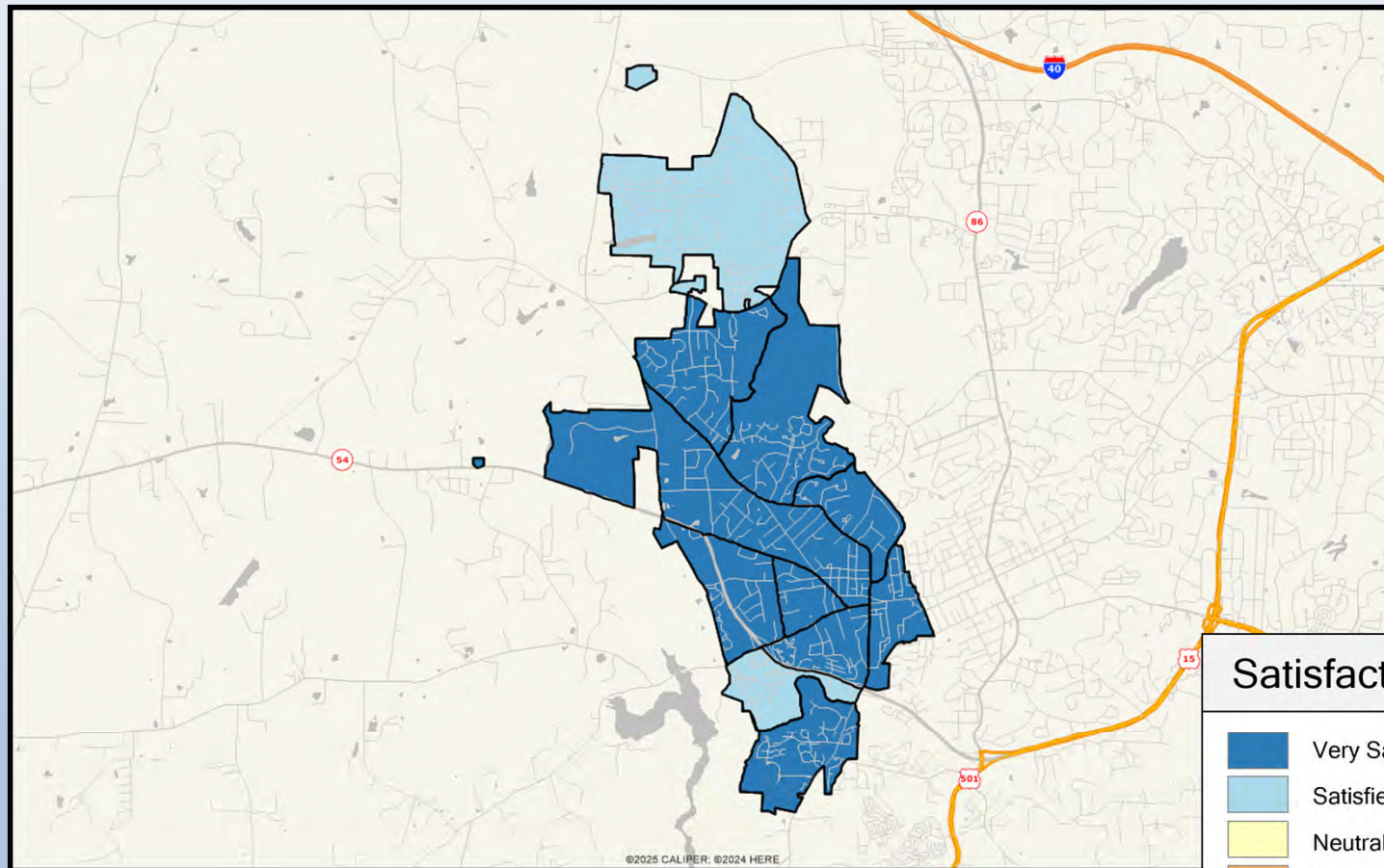
Q2-07. Availability of cultural activities and the arts



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

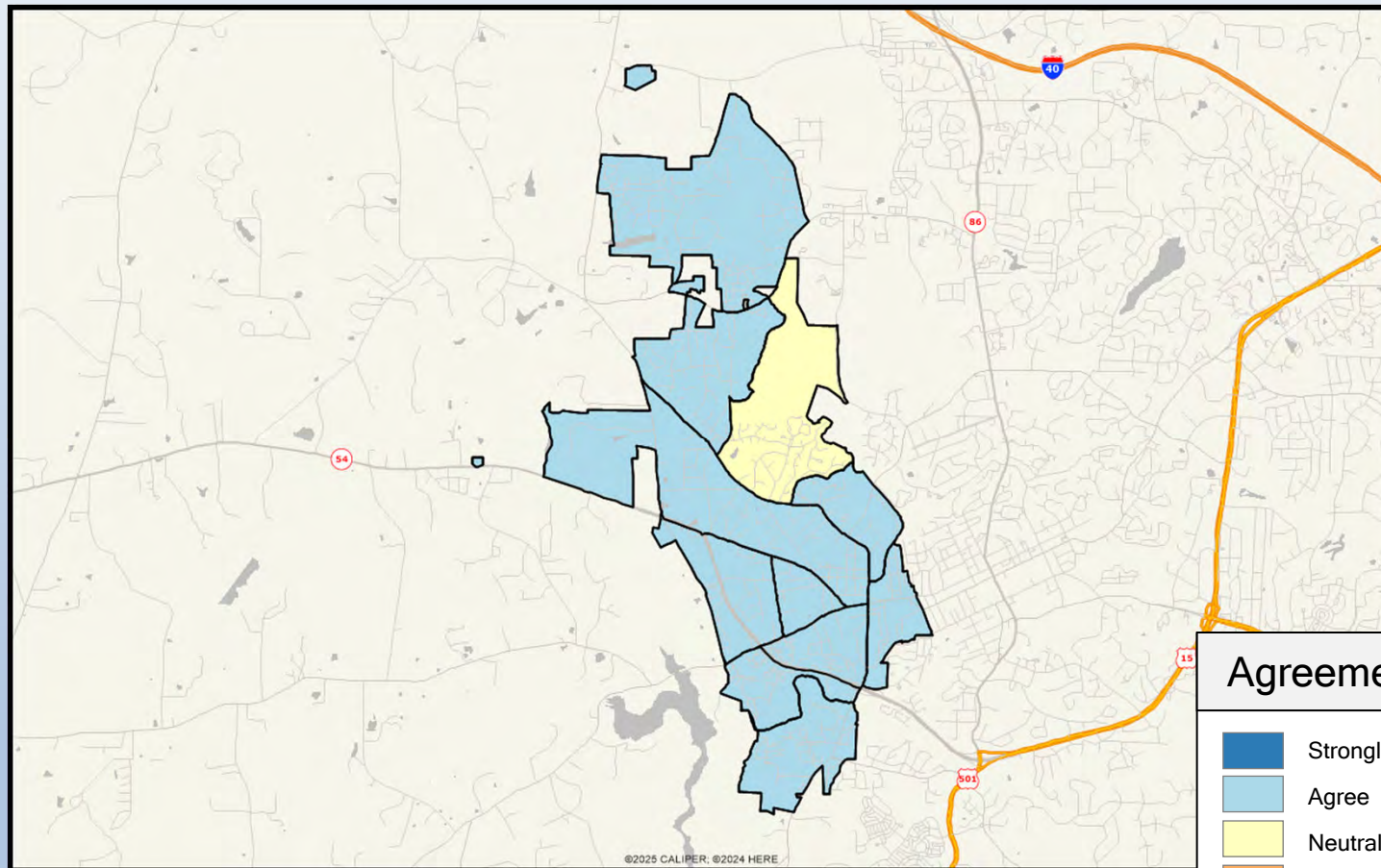
Q2-08. Availability of festivals and community events









Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

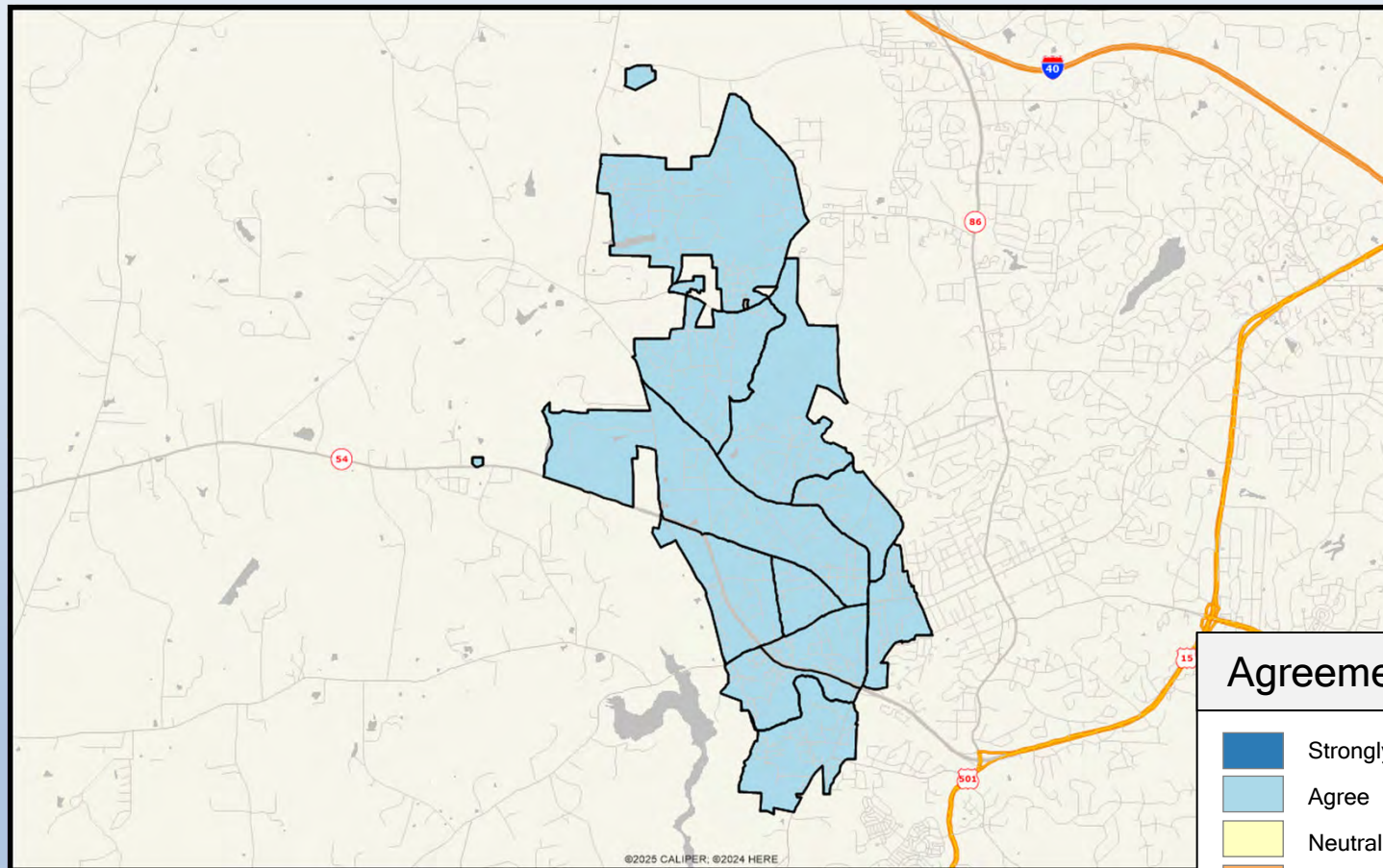
Q3-01. The Town is responsive to the needs of its residents









Agreement

-  Strongly Agree
-  Agree
-  Neutral
-  Disagree
-  Strongly Disagree
-  No Response

Q3-02. I have opportunities to participate in Town decision making

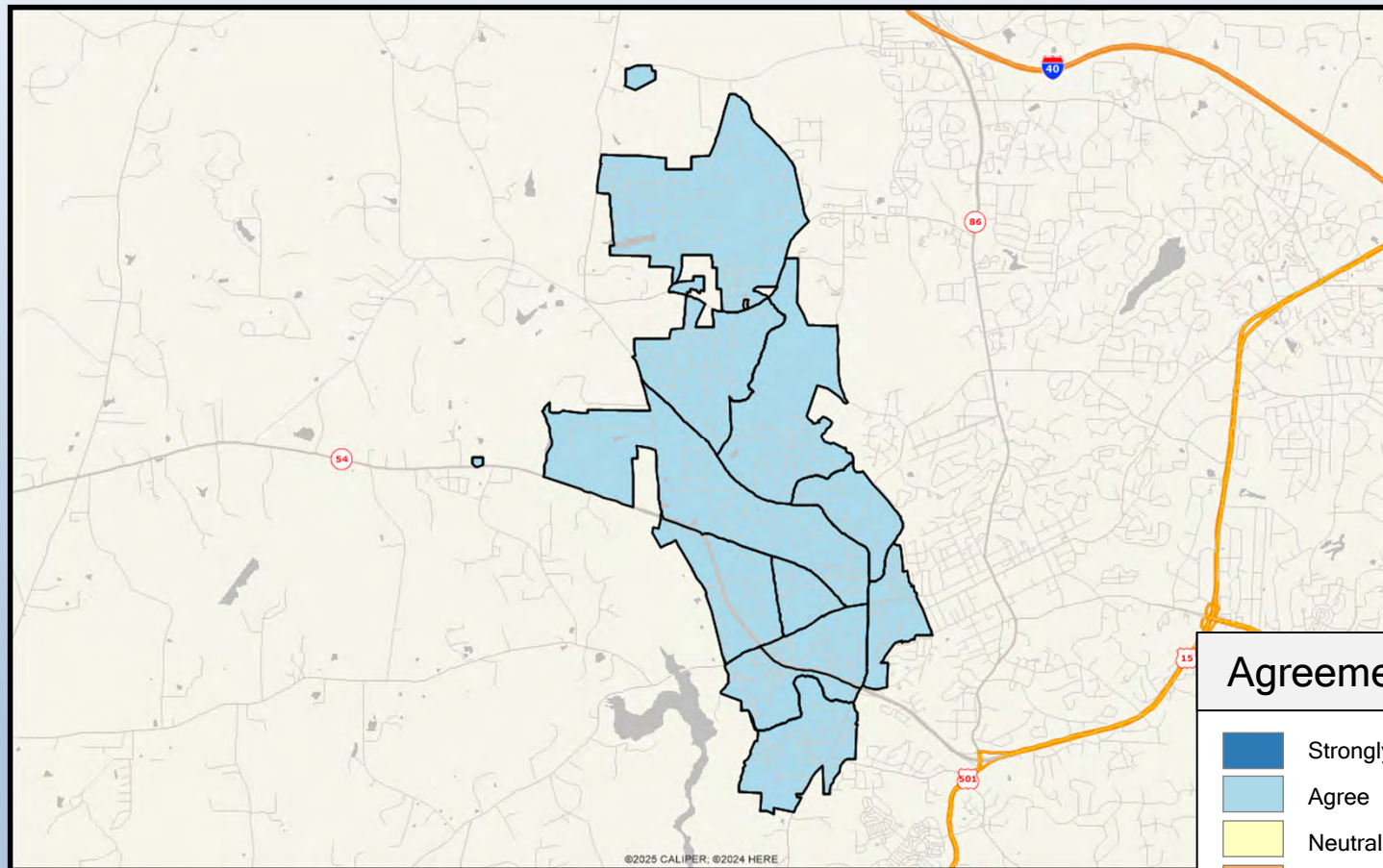


Agreement







-  Strongly Agree
-  Agree
-  Neutral
-  Disagree
-  Strongly Disagree
-  No Response



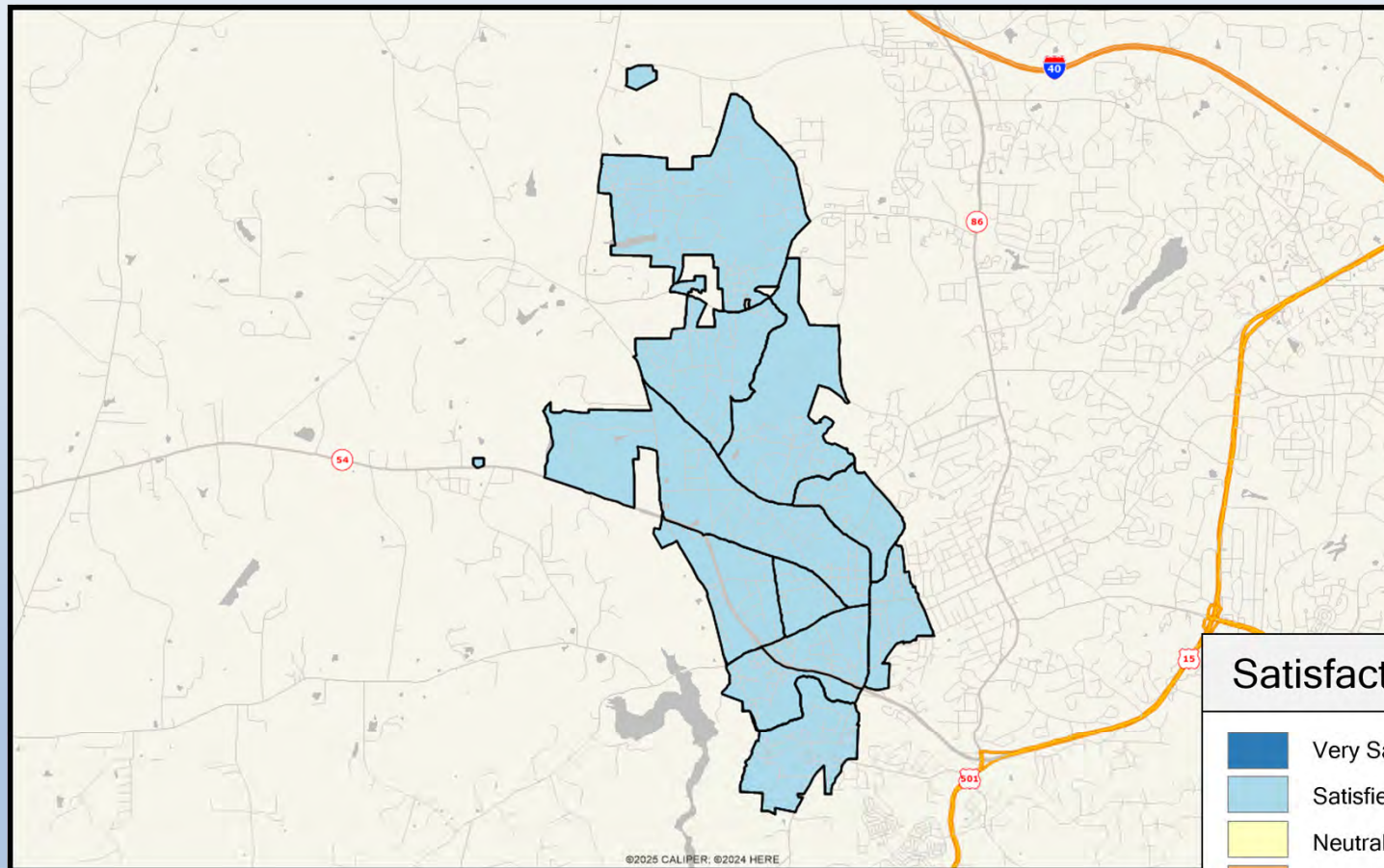
Q3-03. I have a good understanding of the services provided by the Town



Agreement

-  Strongly Agree
-  Agree
-  Neutral
-  Disagree
-  Strongly Disagree
-  No Response

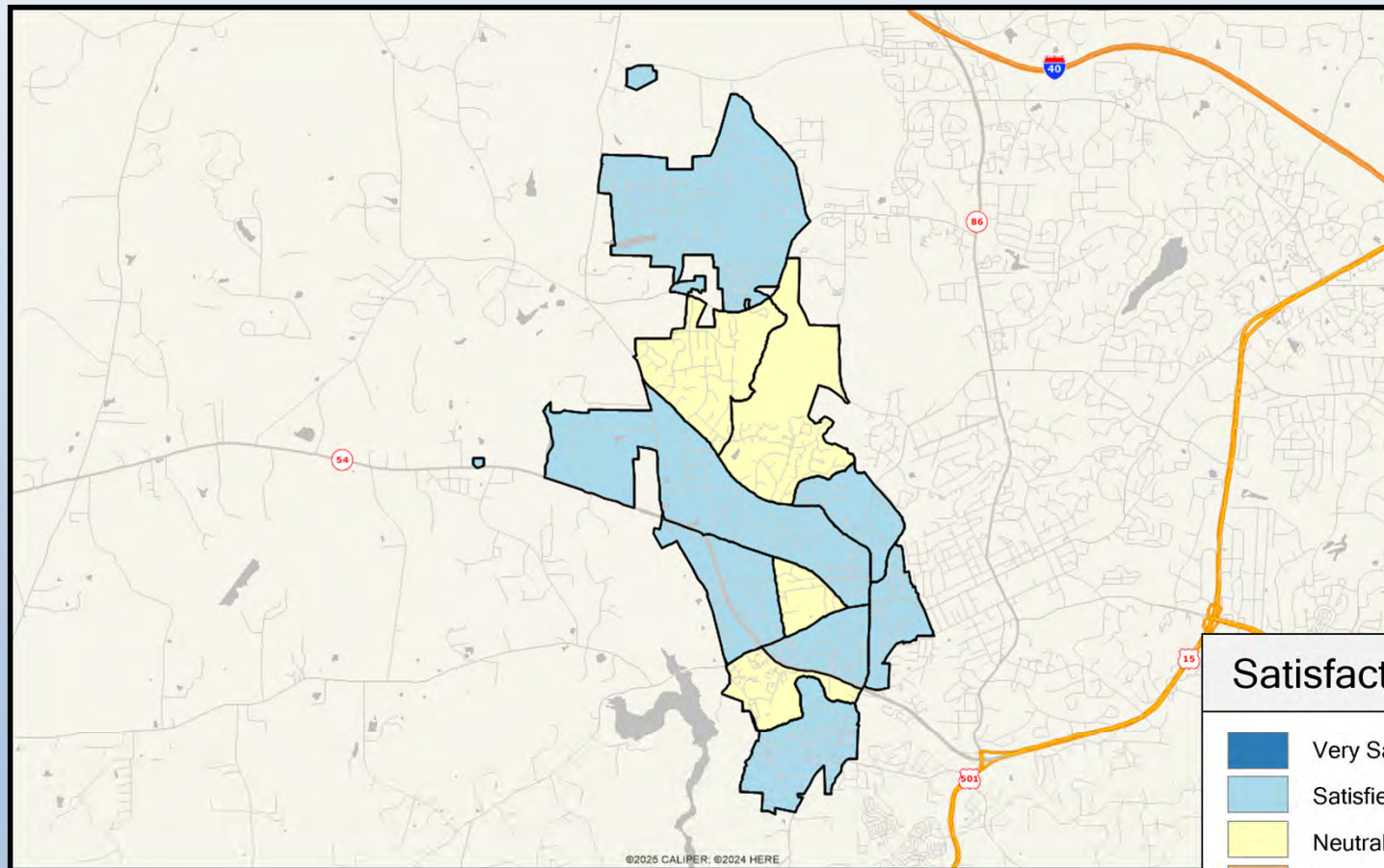
Q4-01. Communication and engagement



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

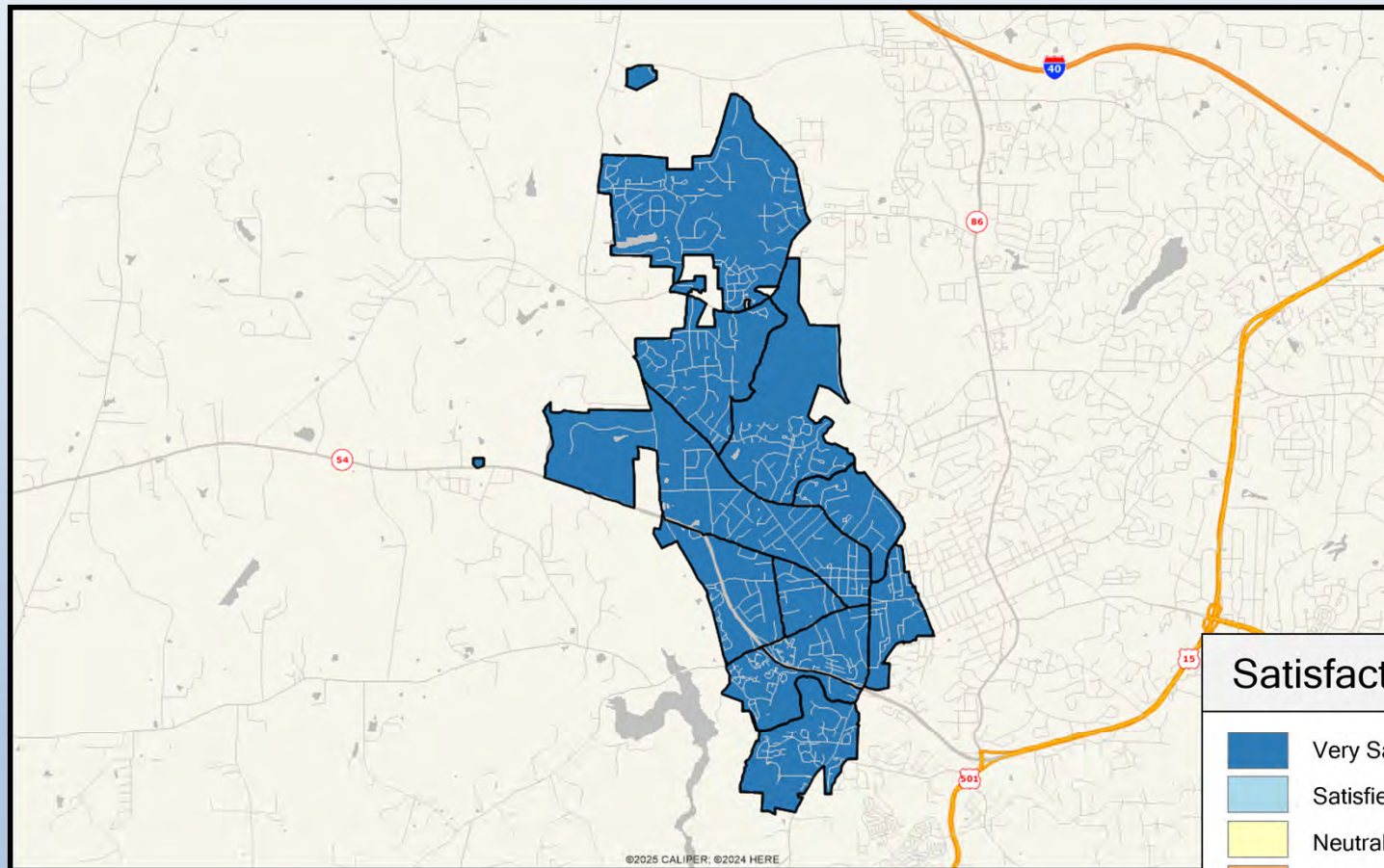
Q4-02. Economic development



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

Q4-03. Fire services



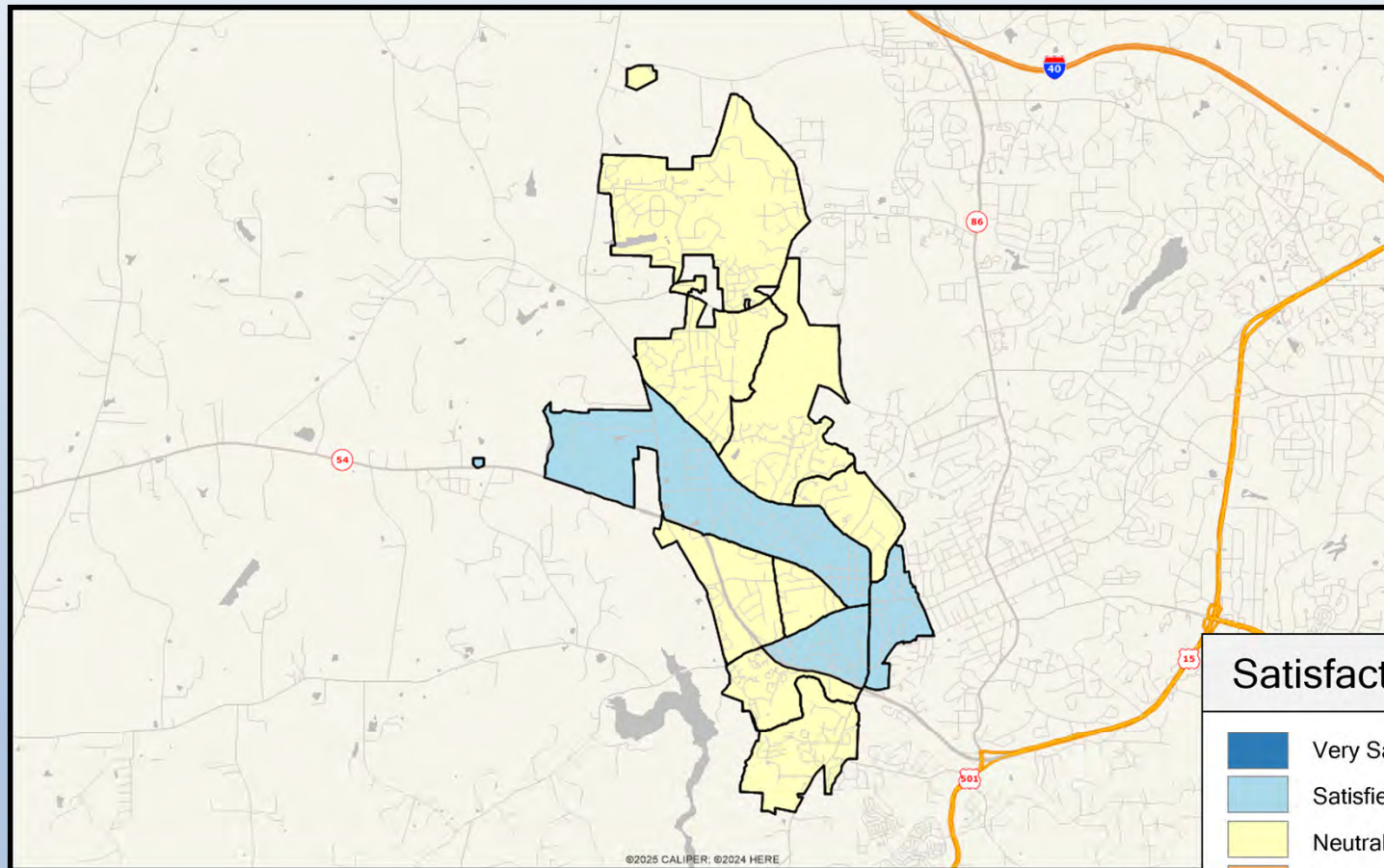
Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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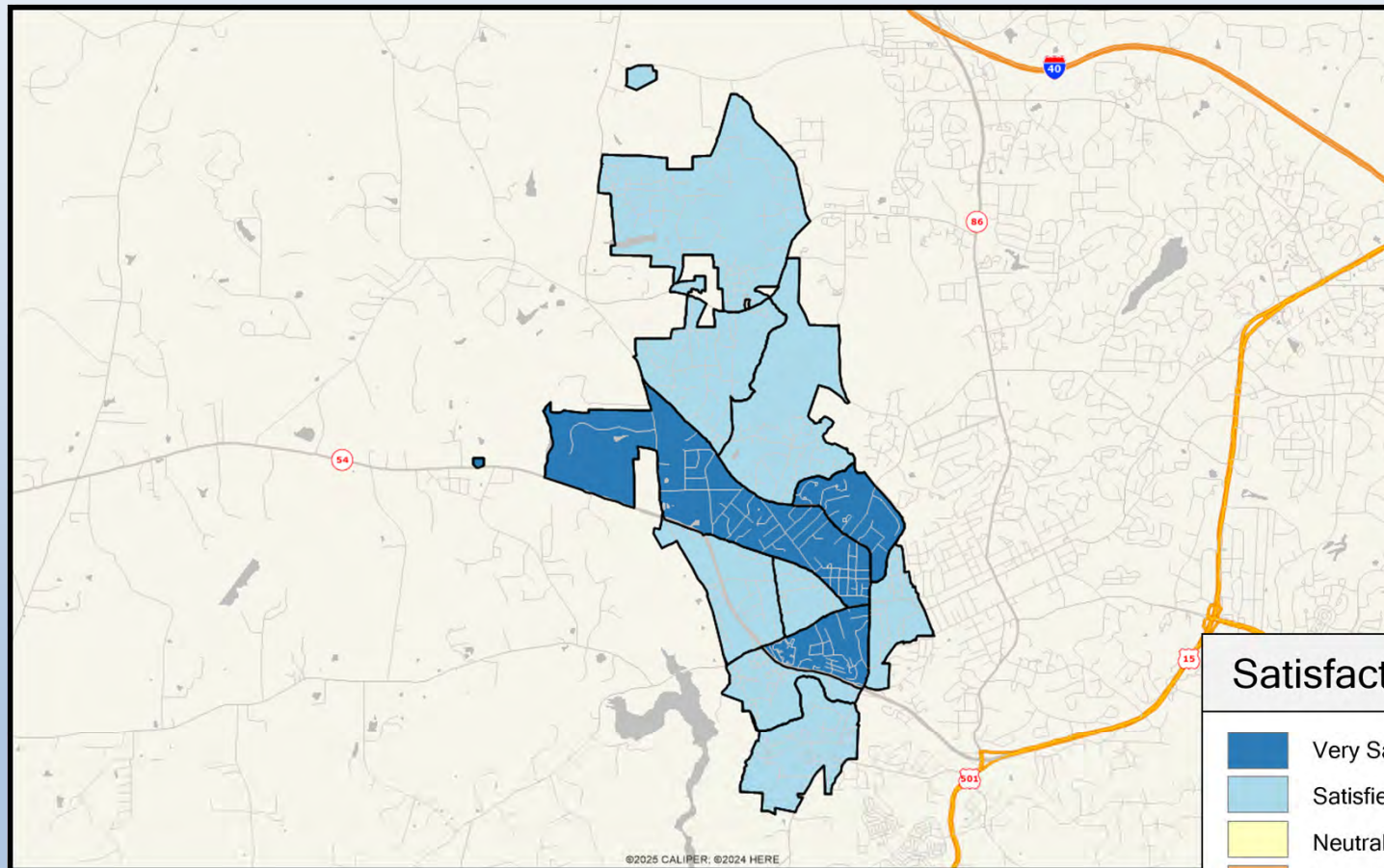
Q4-04. Housing and community services



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

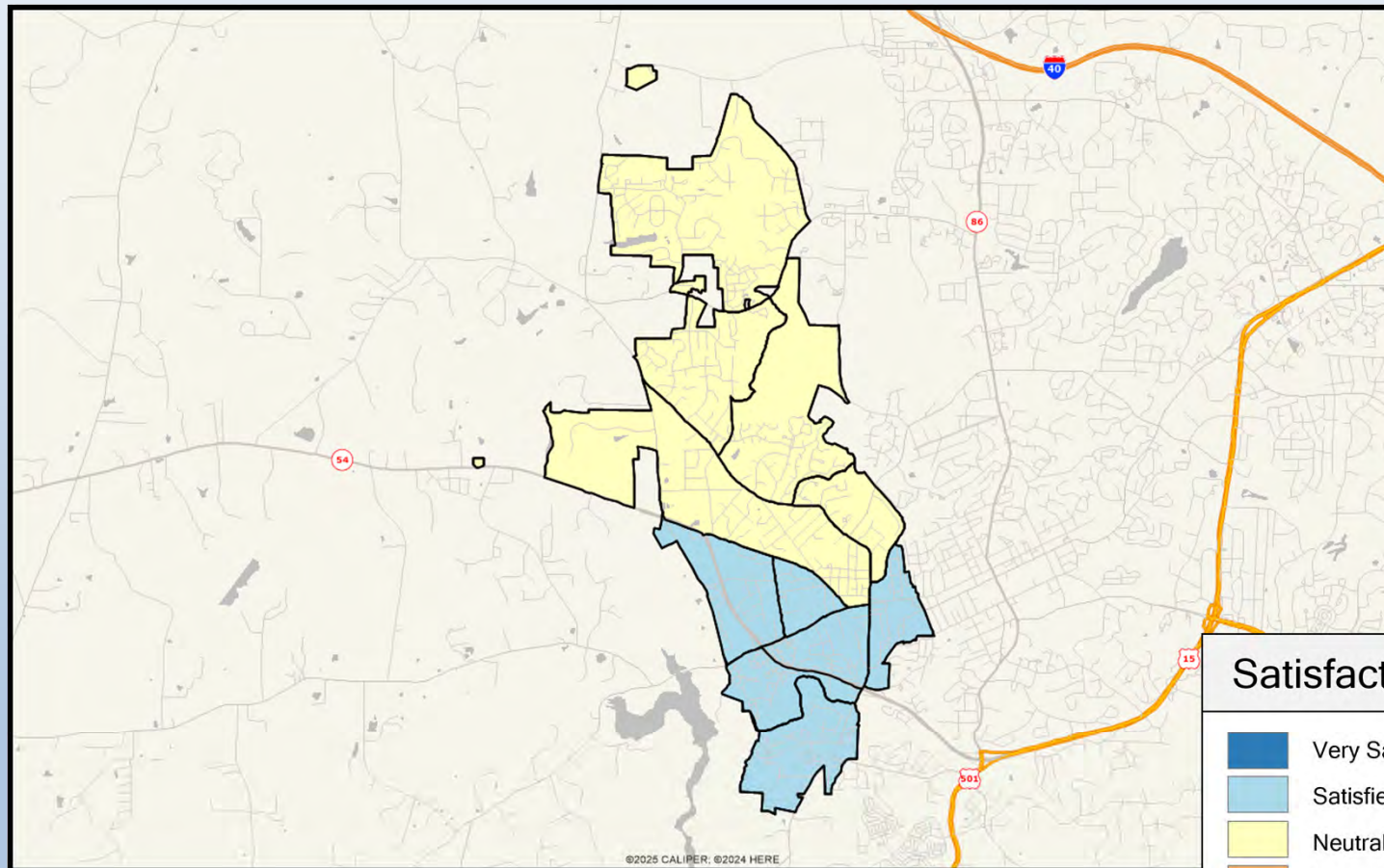
Q4-05. Parks and recreation facilities



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

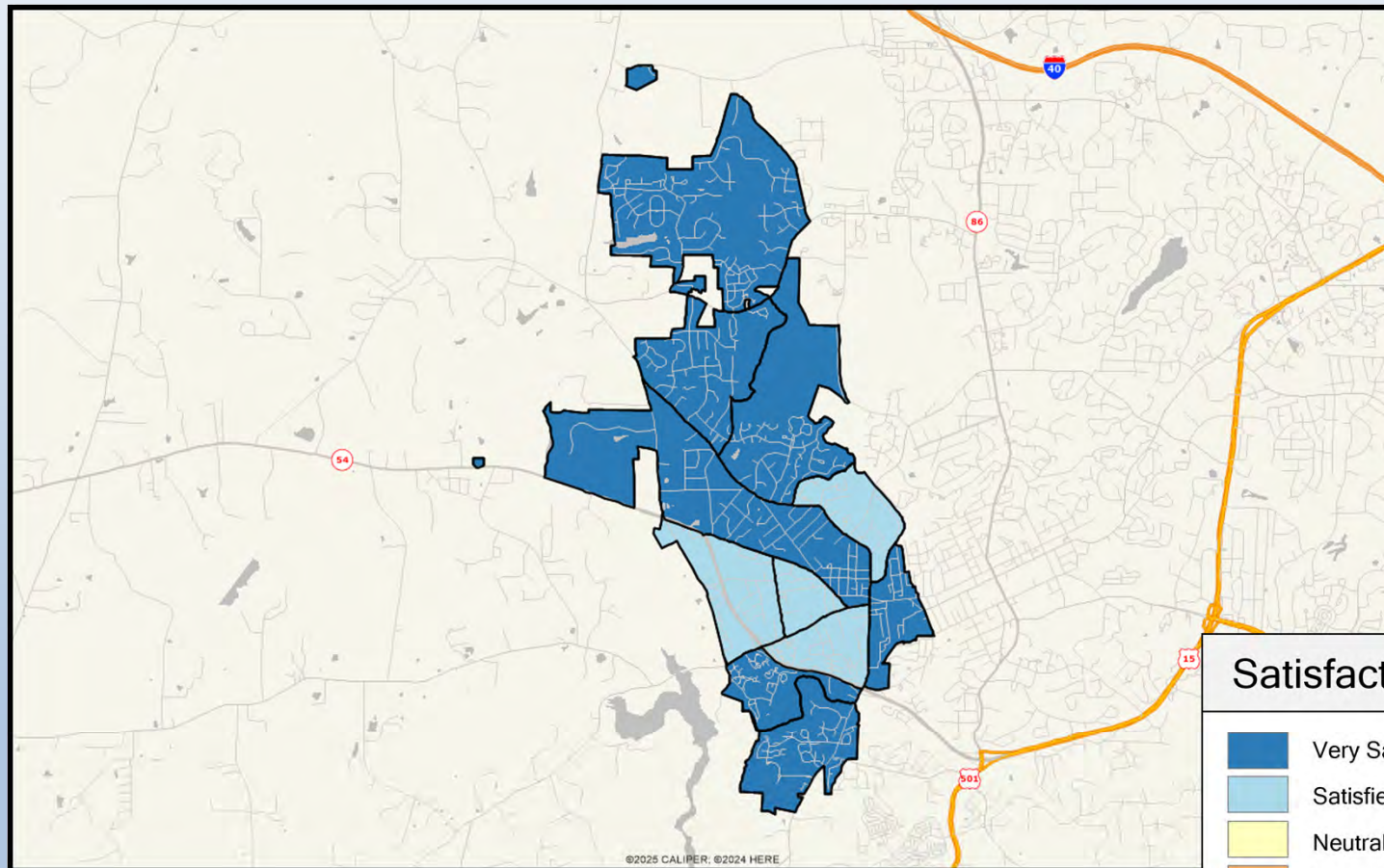
Q4-06. Planning, zoning, and inspection services



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

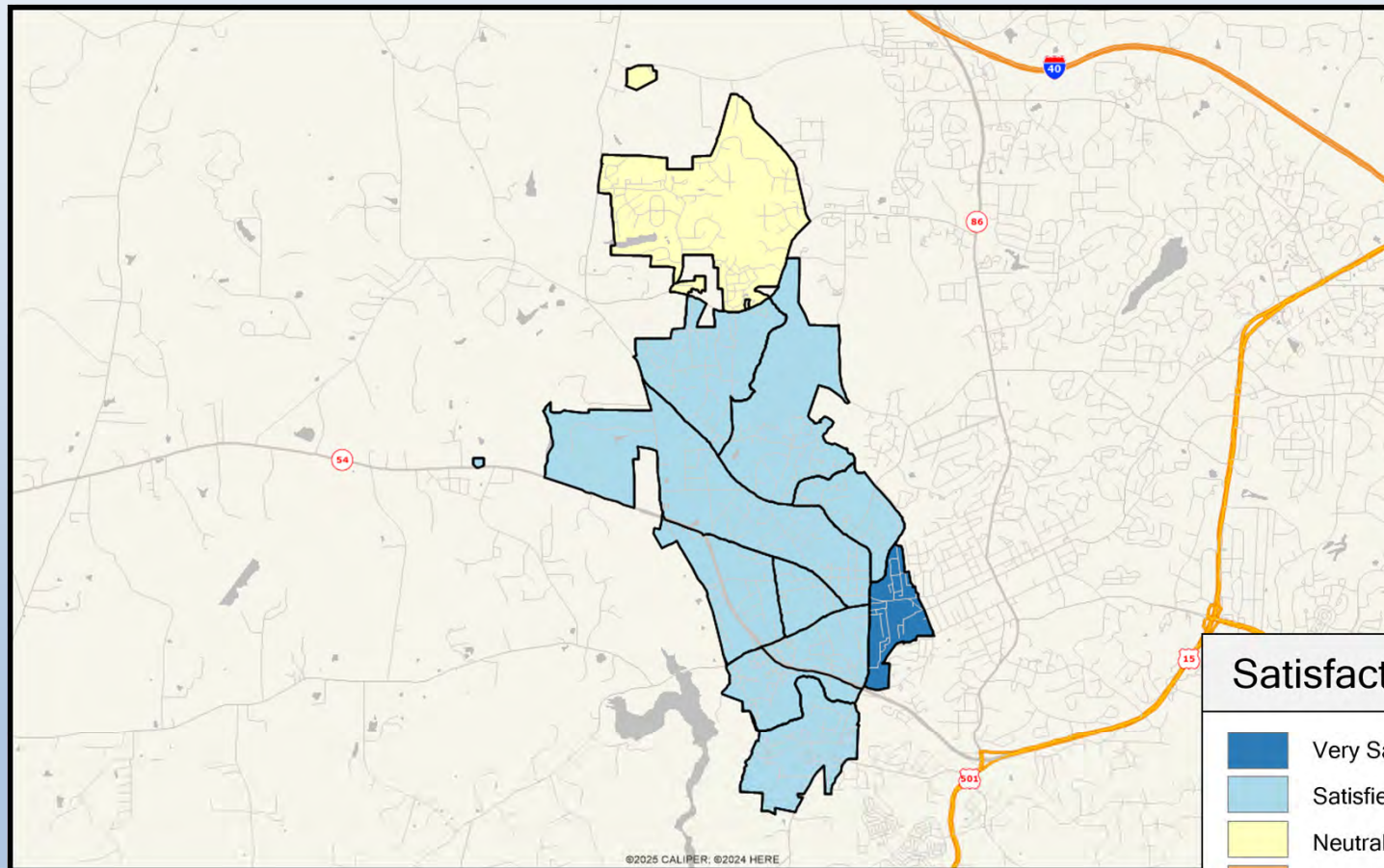
Q4-07. Police services



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

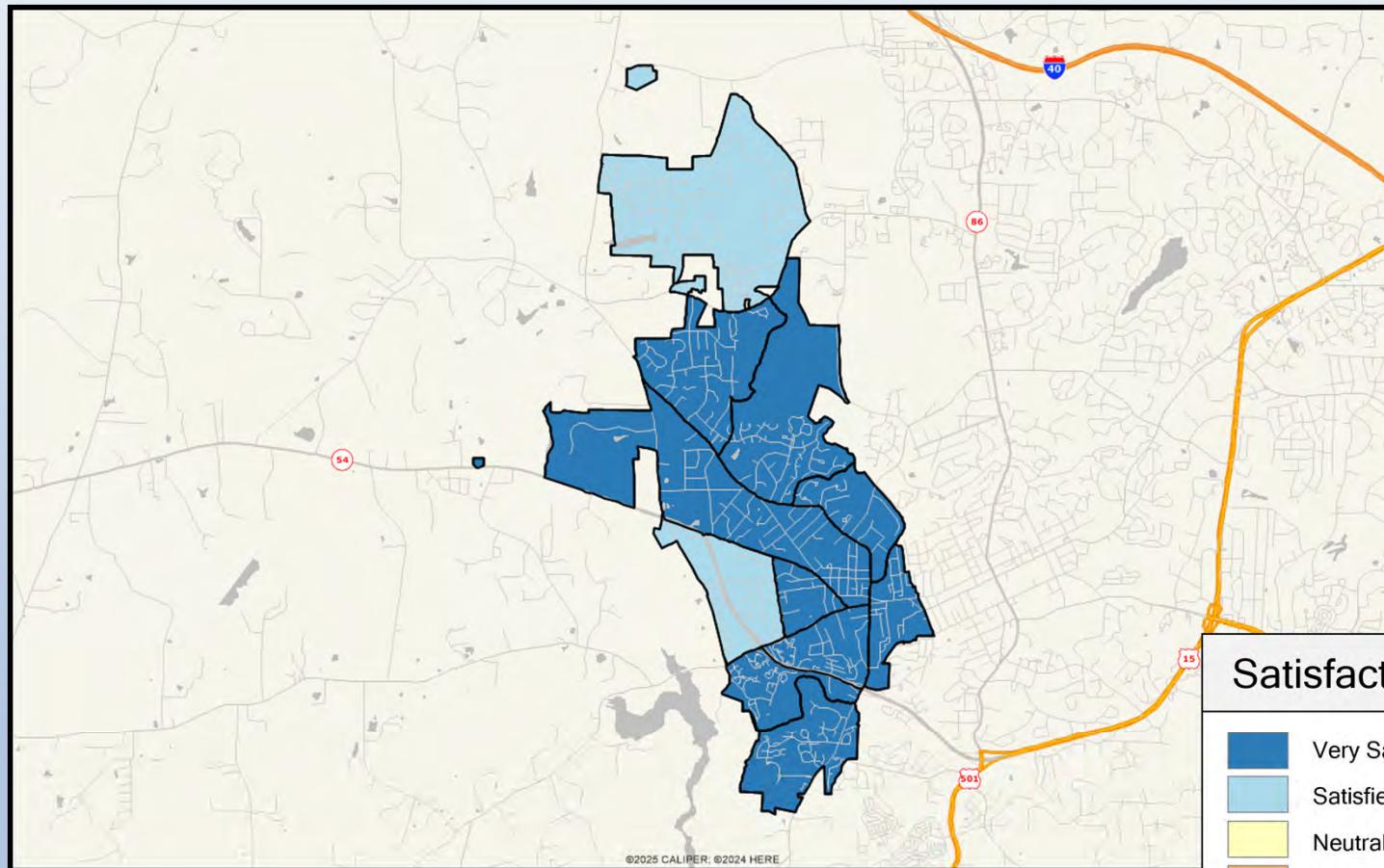
Q4-08. Public parking



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

Q4-09. Public works (trash/yard waste collection)

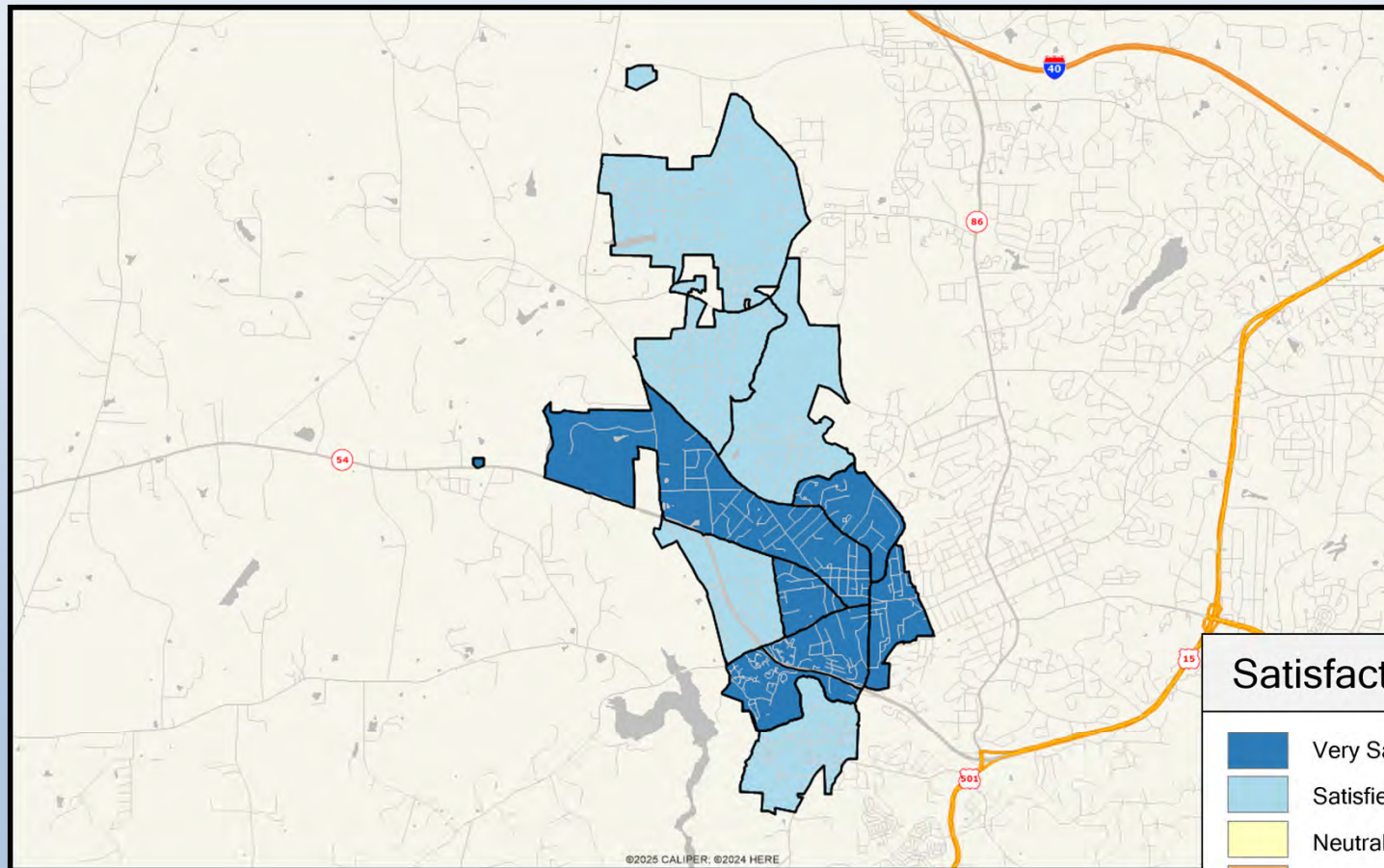


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



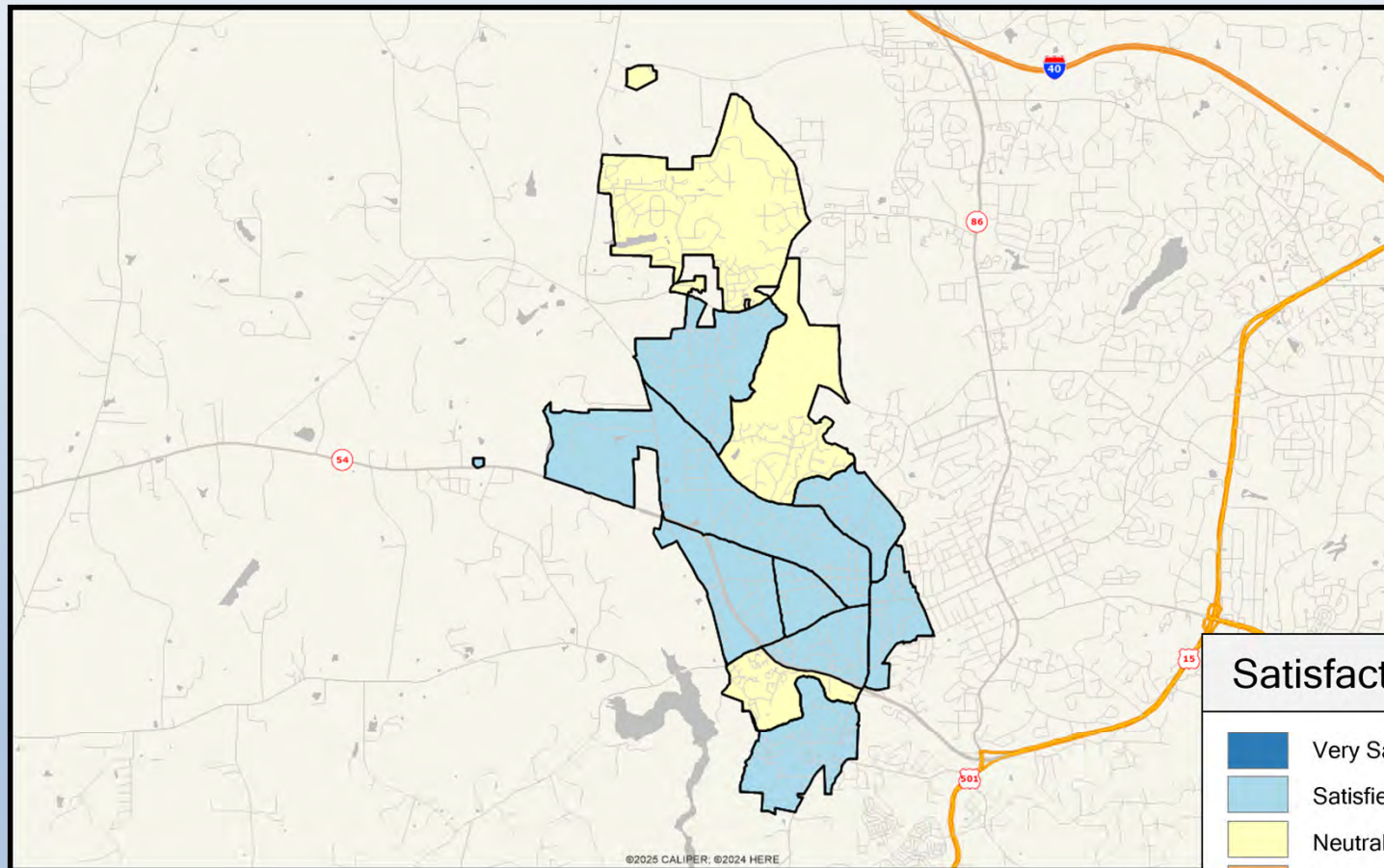
Q4-10. Recreation and cultural programs



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

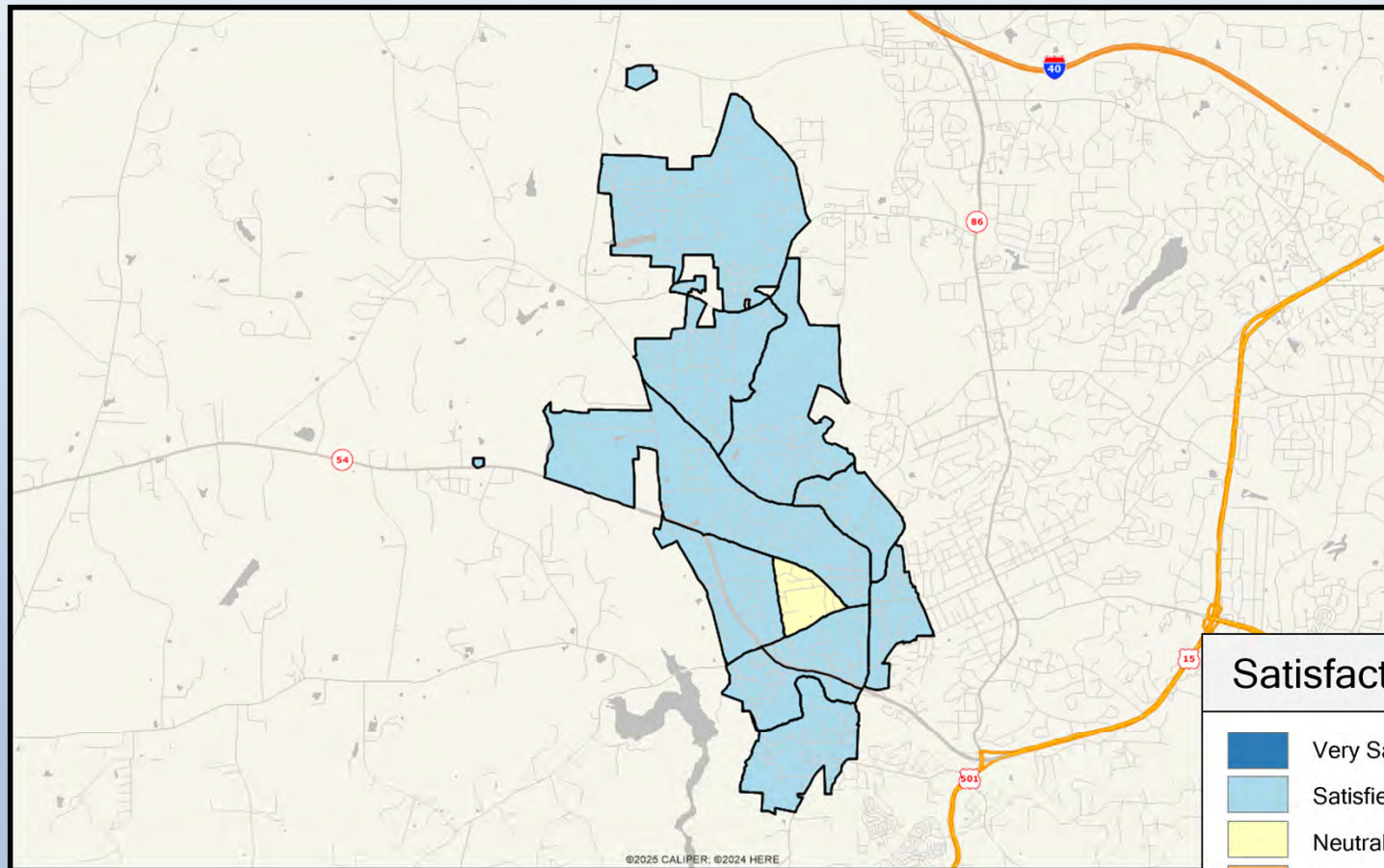
Q4-11. Stormwater management



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

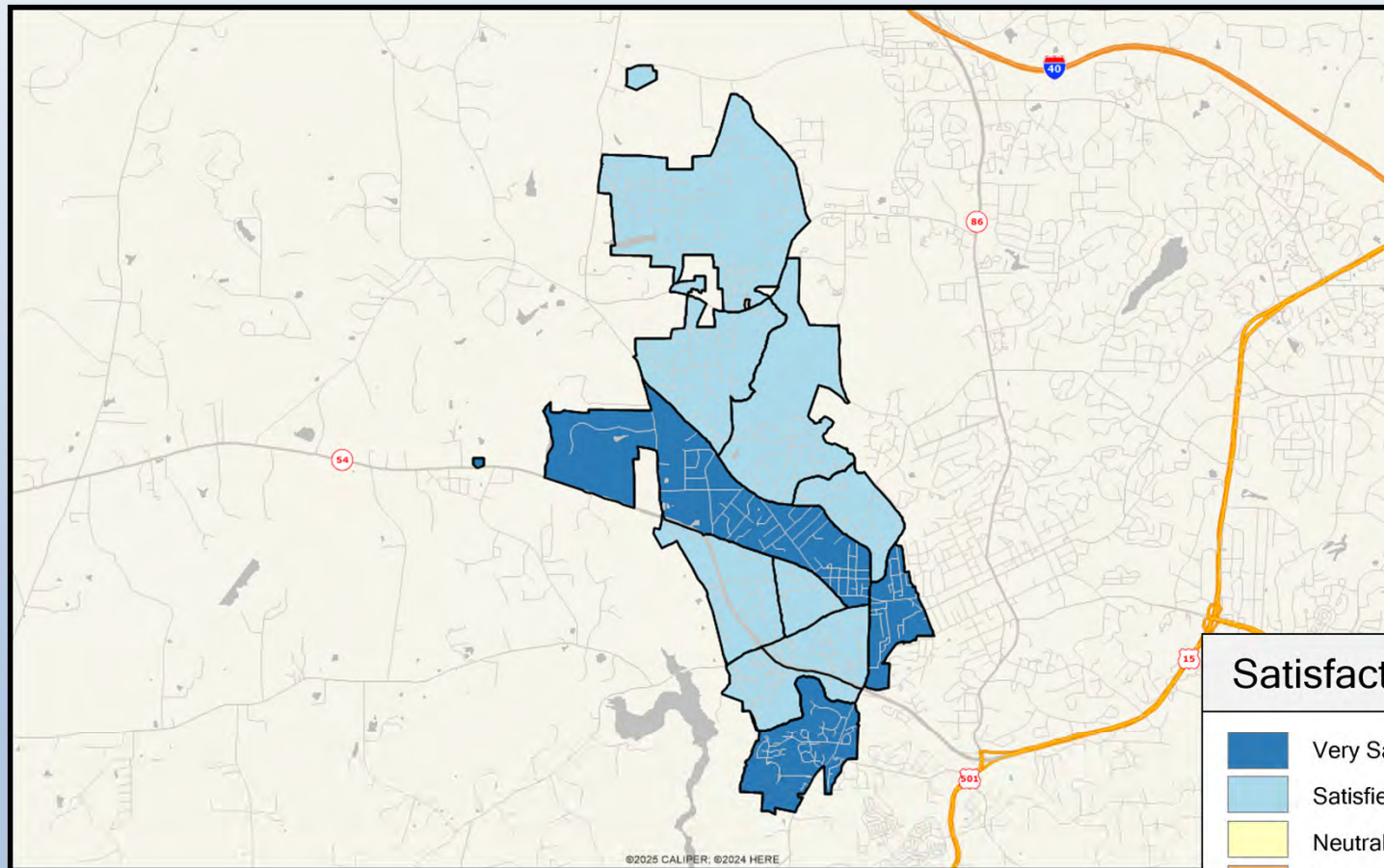
Q4-12. Transportation infrastructure (sidewalks, bike lanes)



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q6-01. Overall quality of services provided by the Town

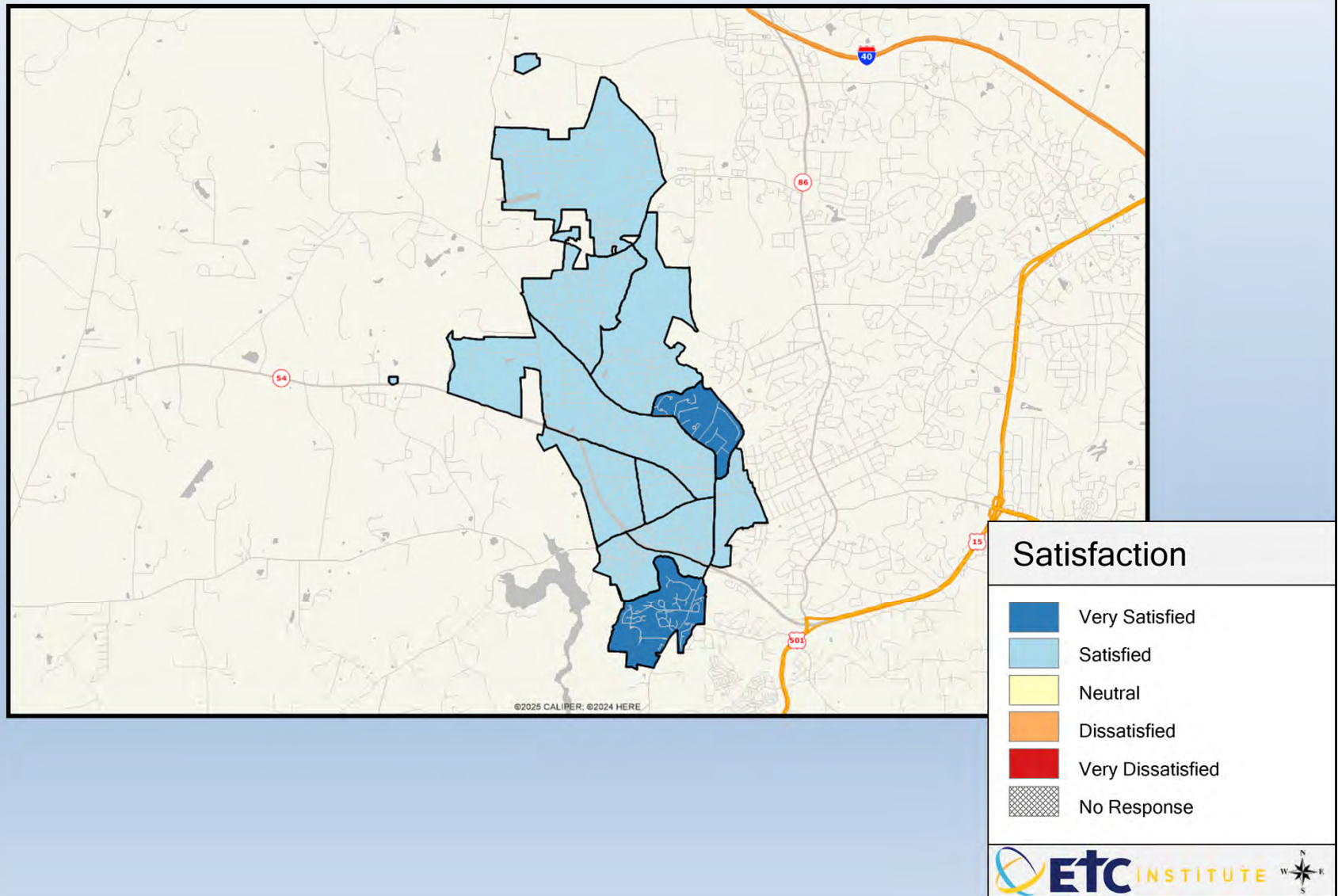


Satisfaction

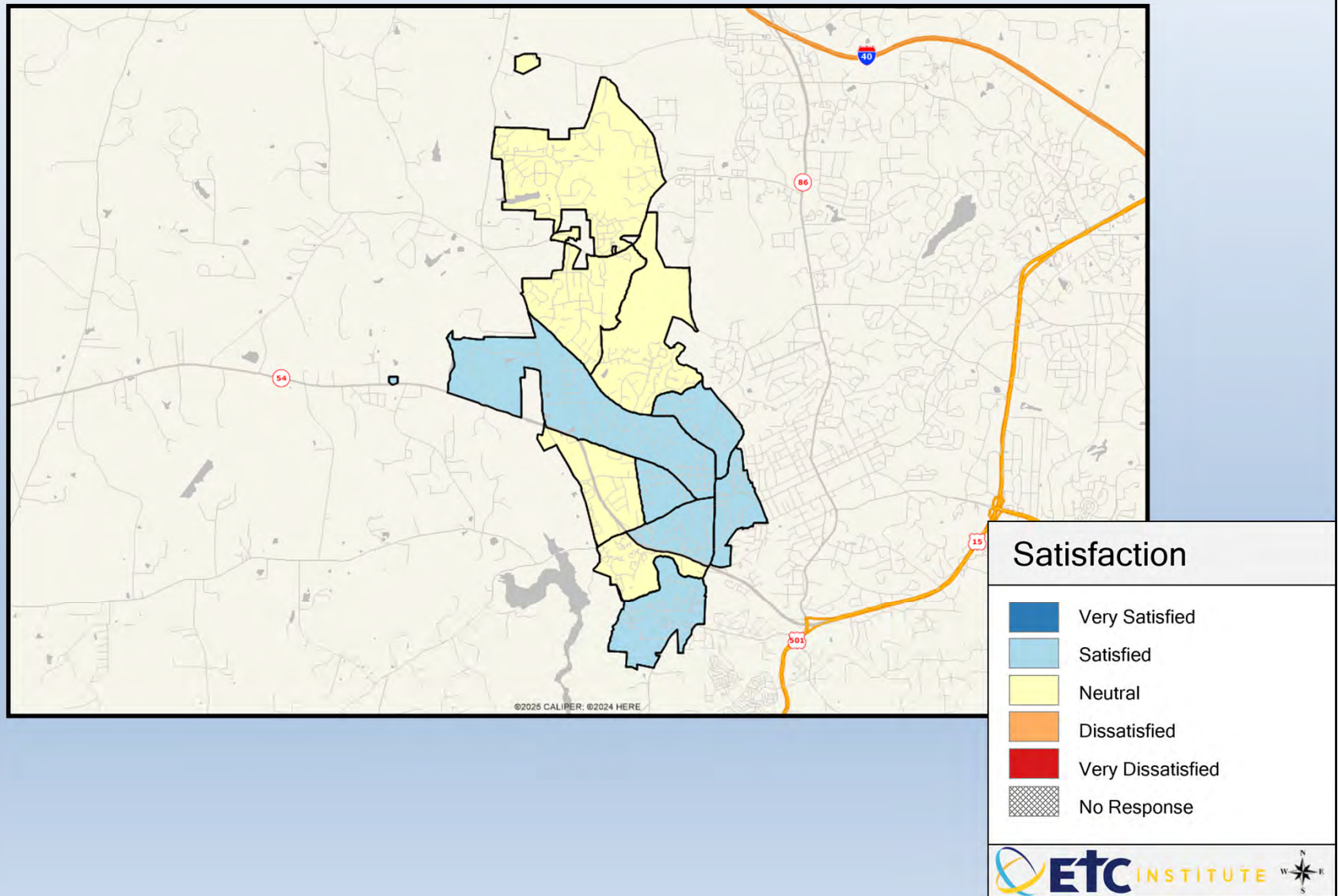
-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response



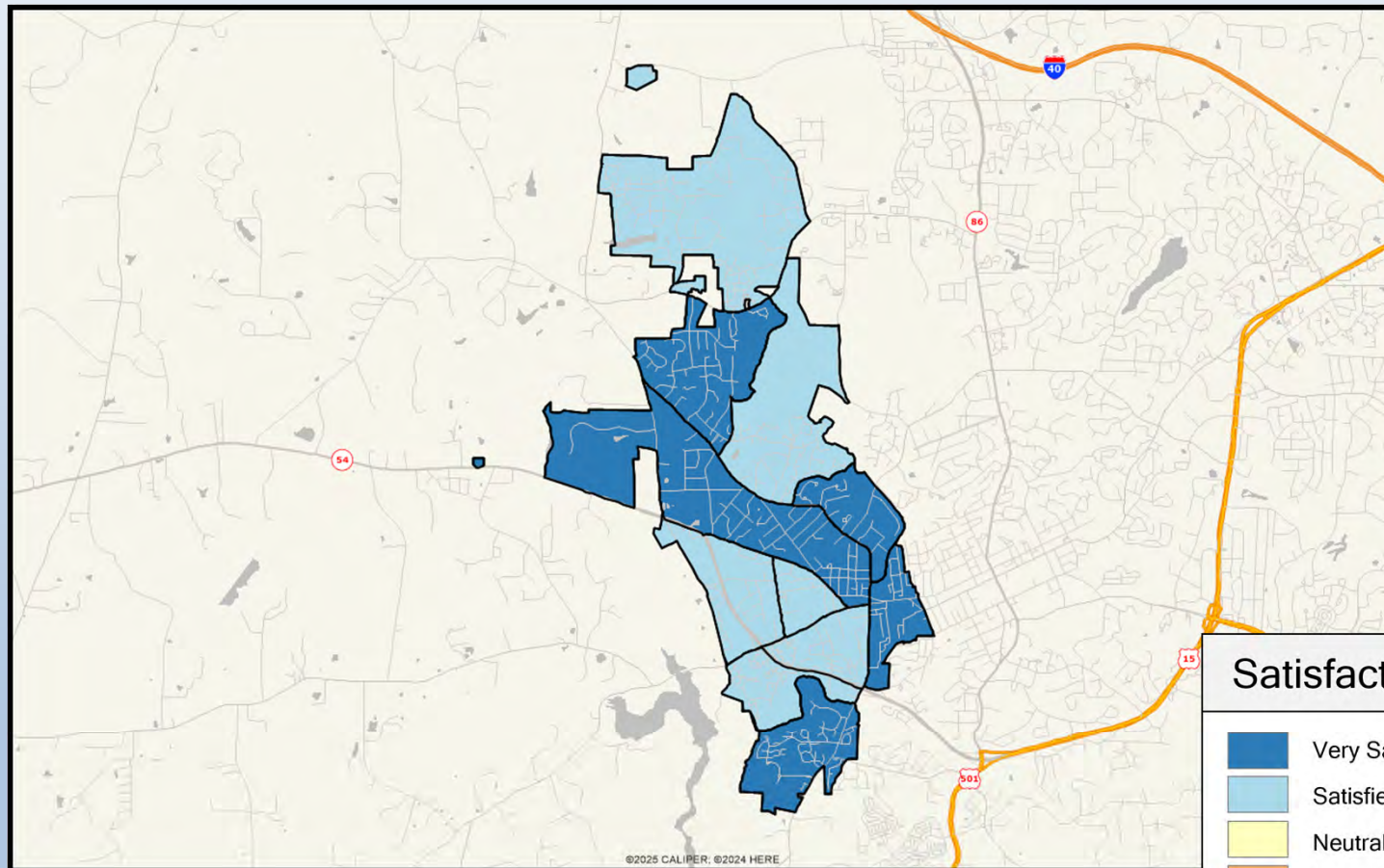
Q6-02. Overall quality of customer service from Town employees



Q6-03. Overall value received for Town tax dollars and fees



Q7-01. Maintenance of Town parks

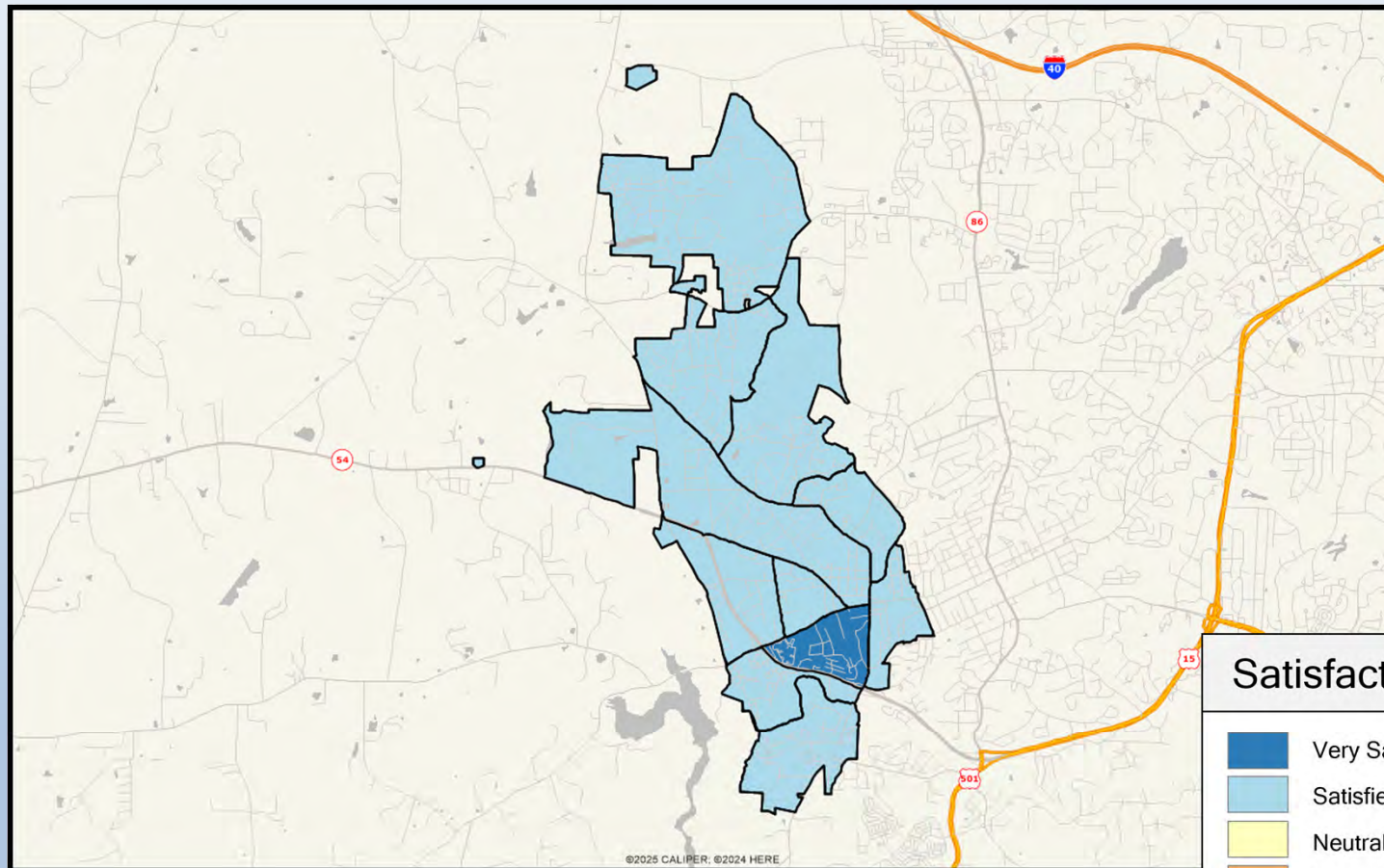


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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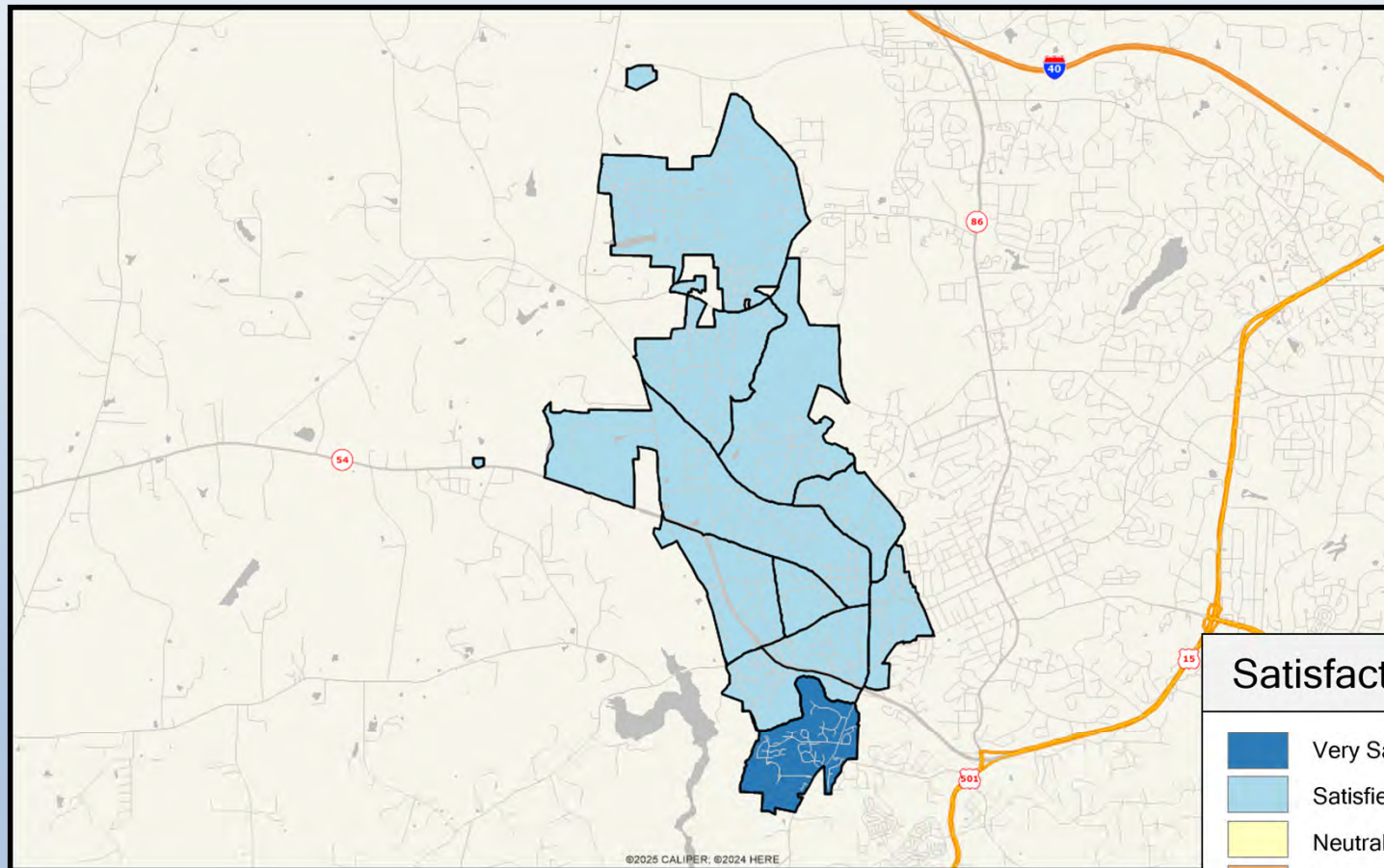
Q7-02. Number of walking and biking trails



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

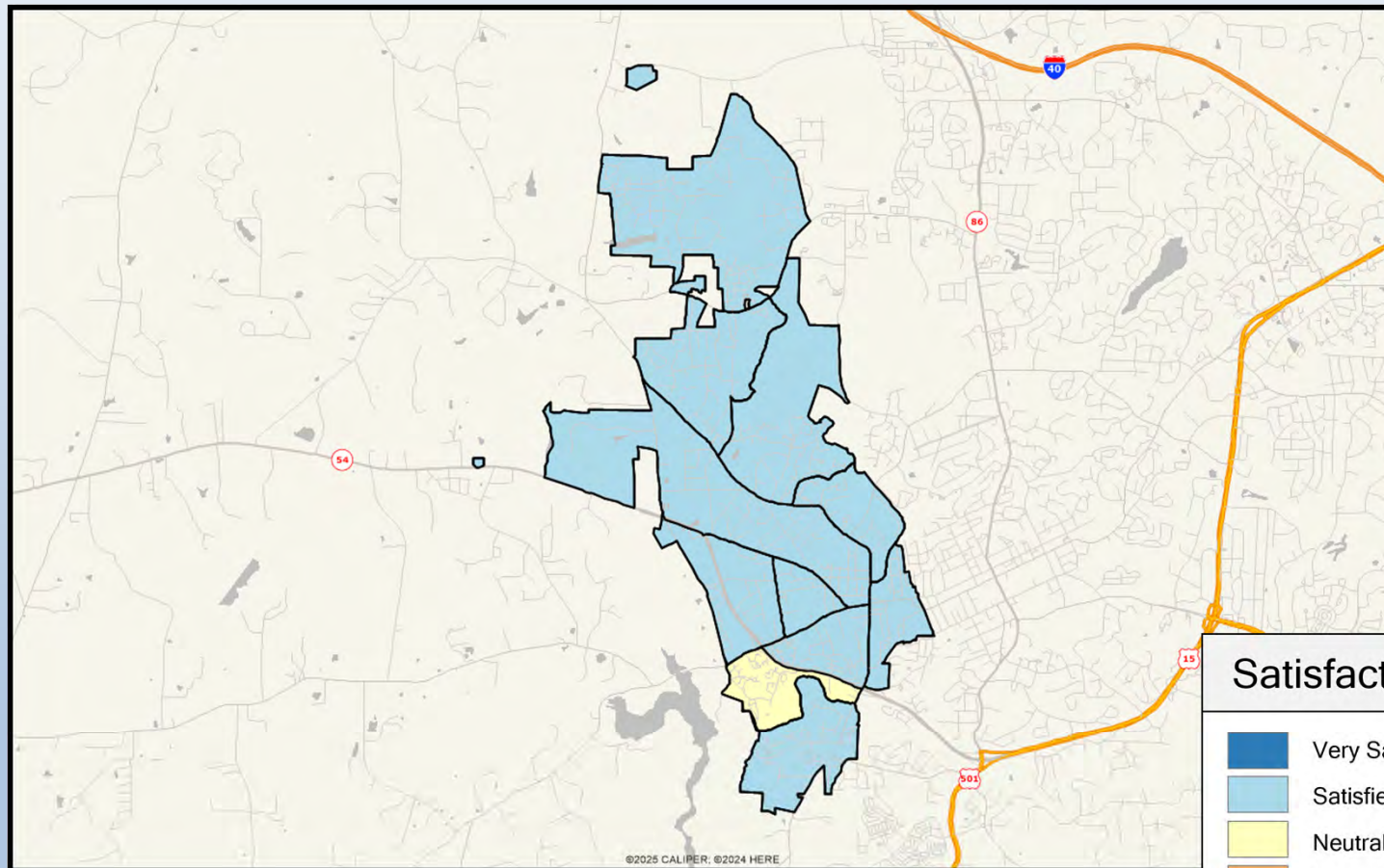
Q7-03. Quality of outdoor athletic fields



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

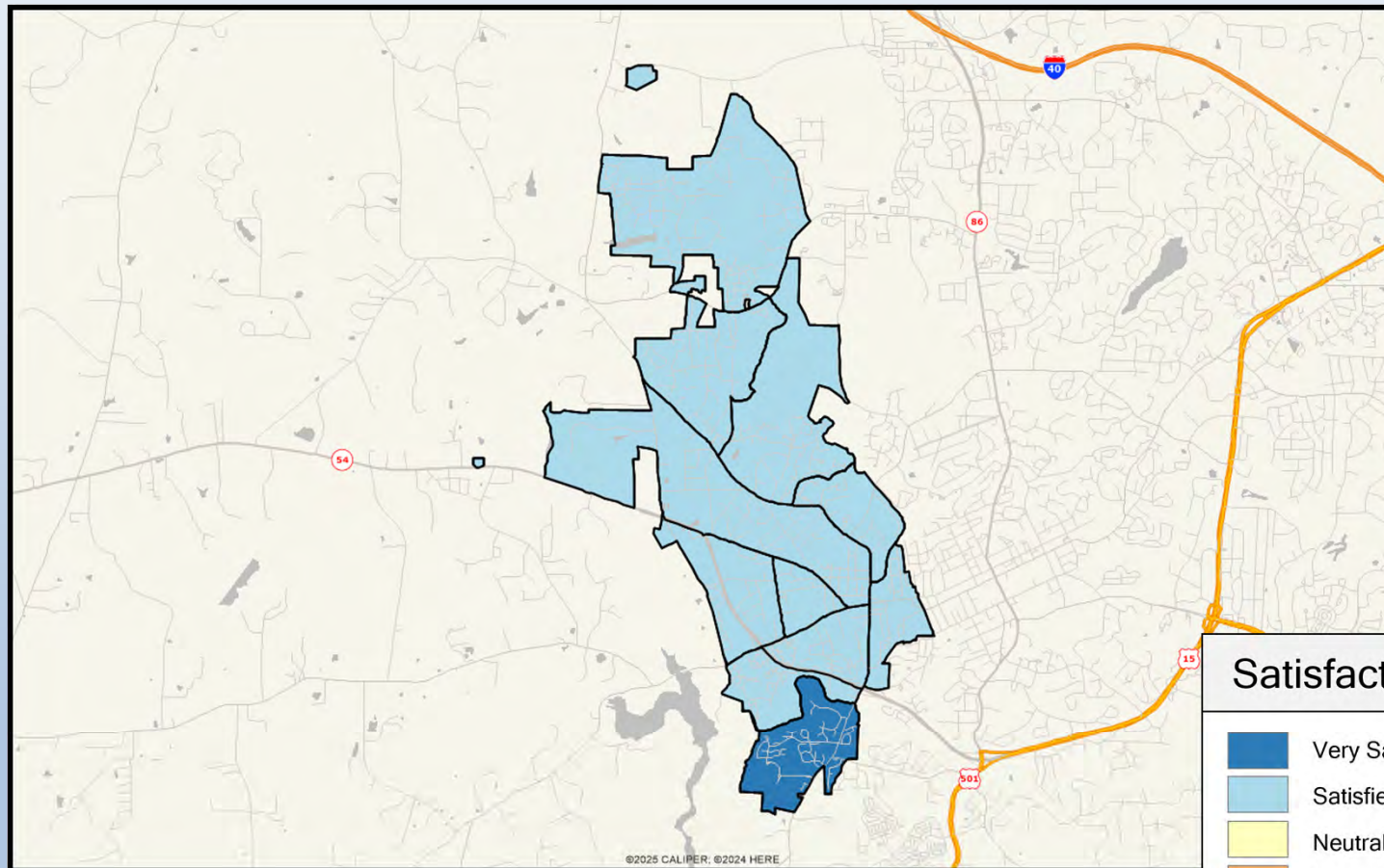
Q7-04. The Town's youth programs



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

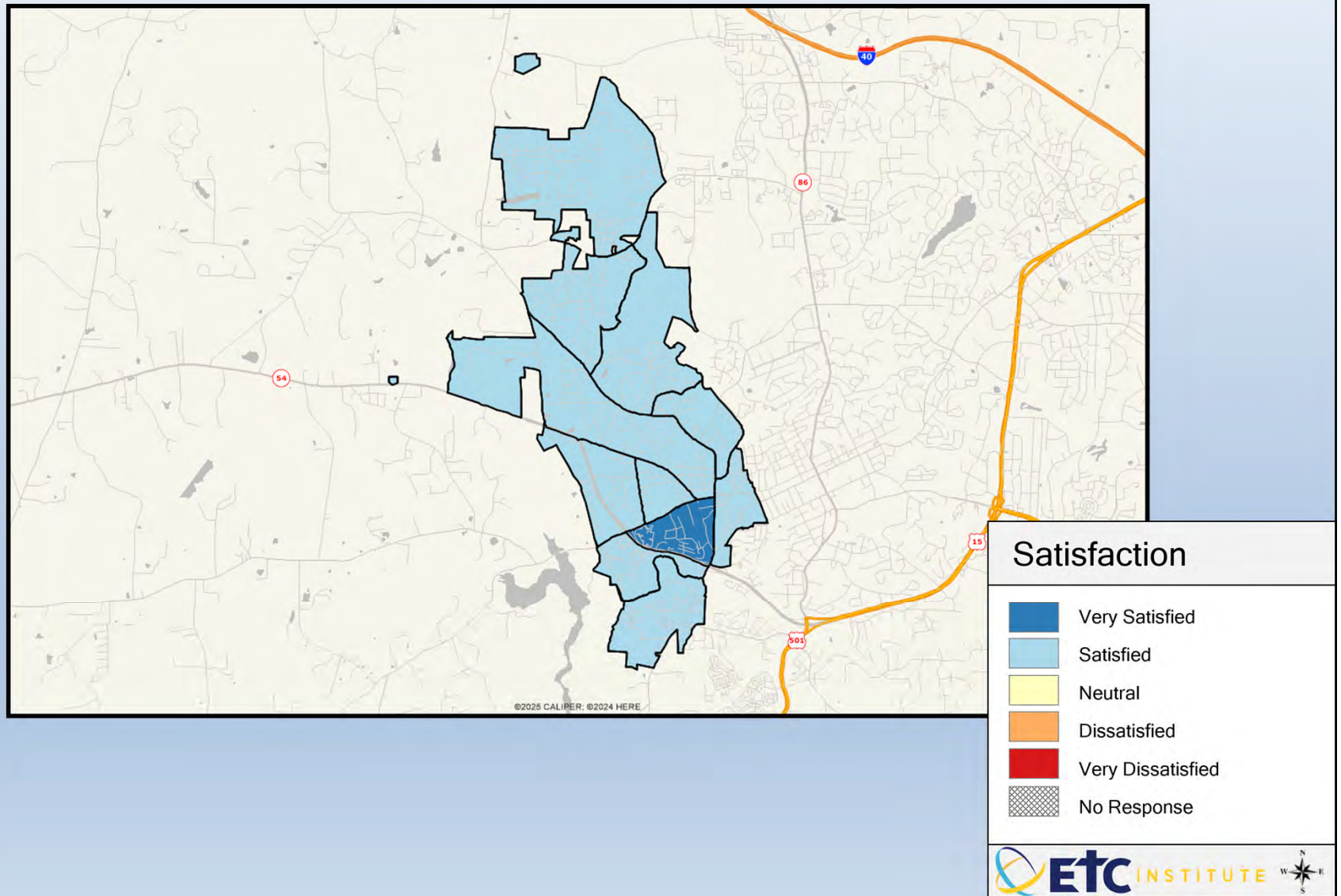
Q7-05. The Town's adult programs



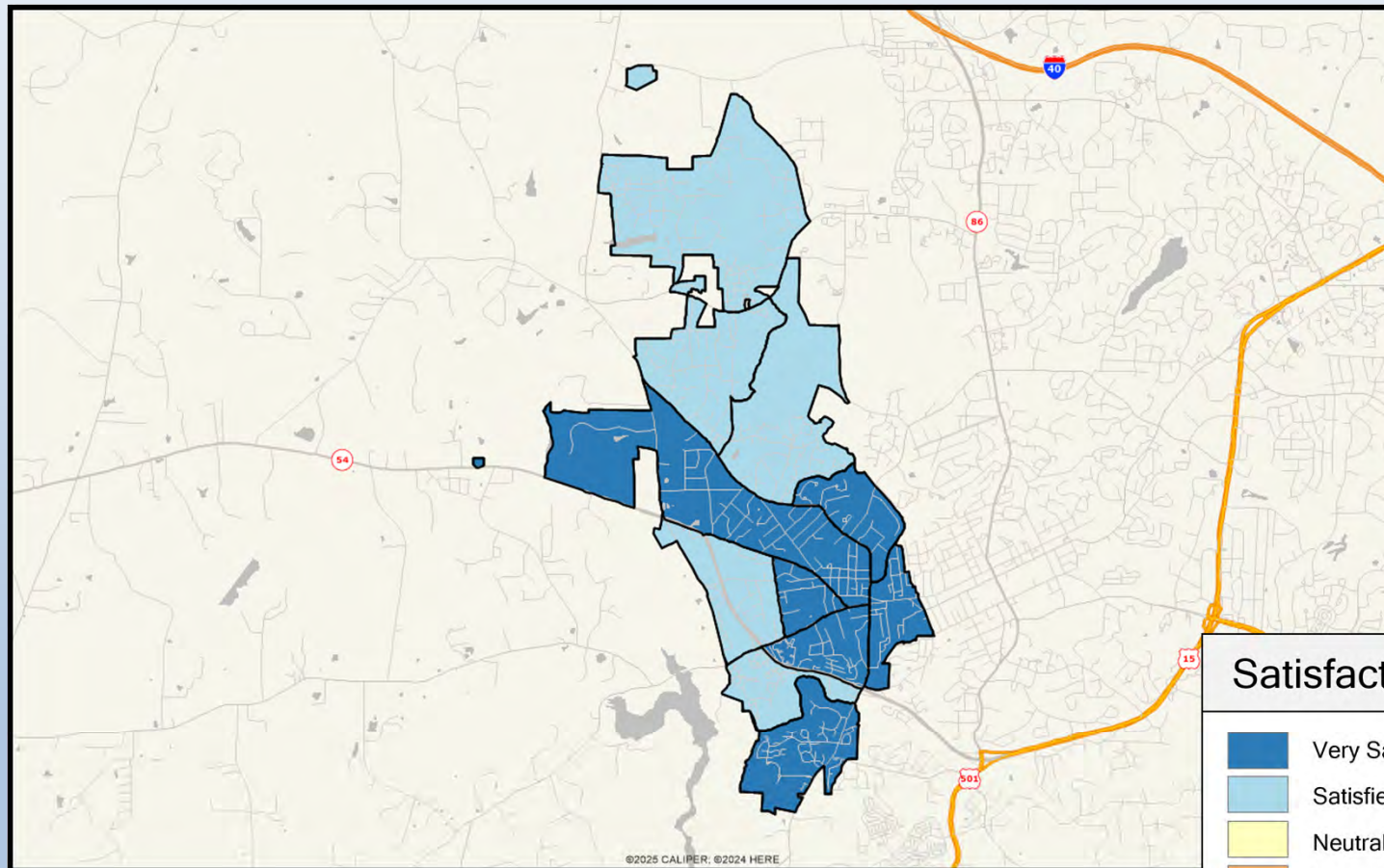
Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q7-06. The Town's senior (55+) programs



Q7-07. Town special events (e.g., July 4th, Music Festival)

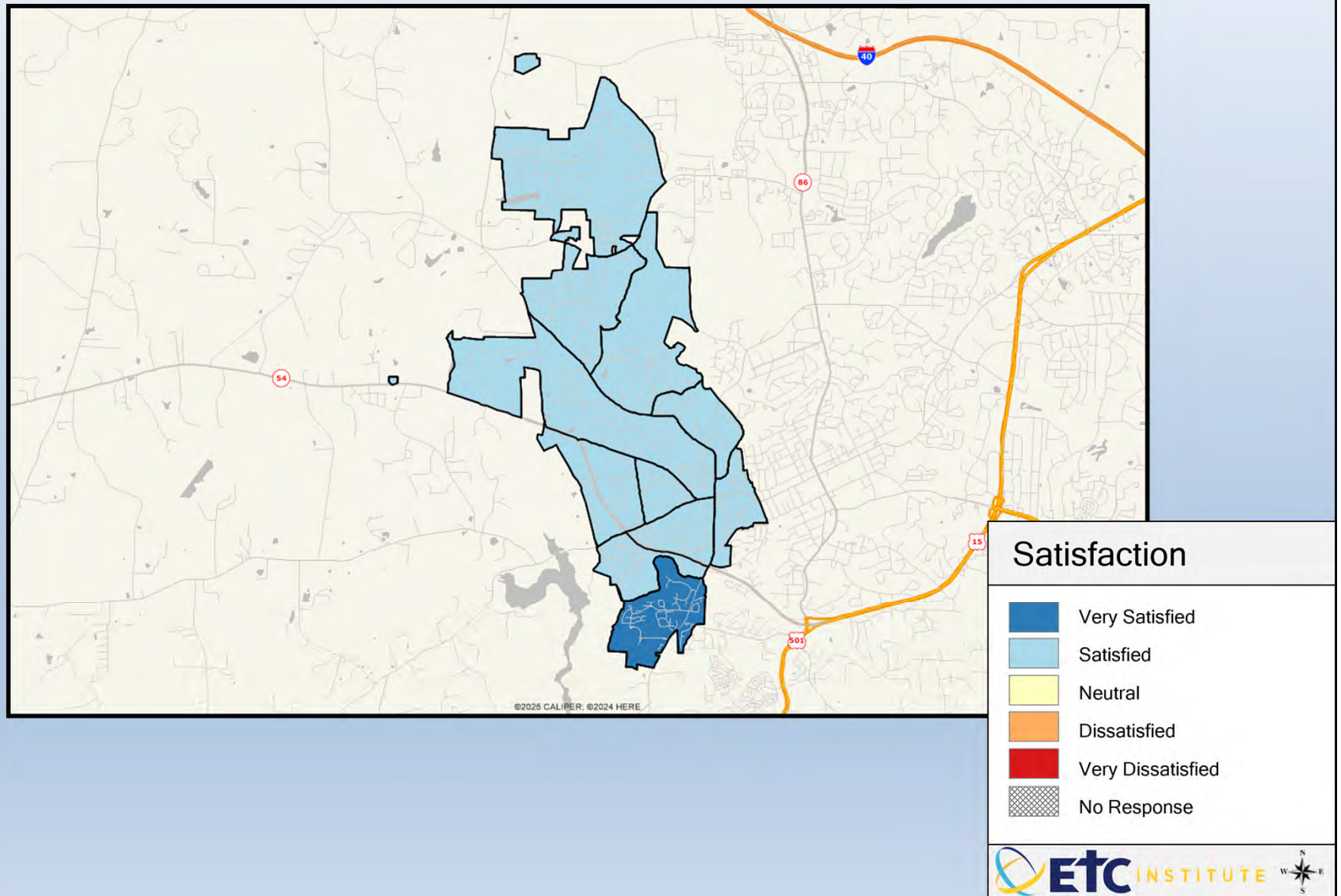


Satisfaction

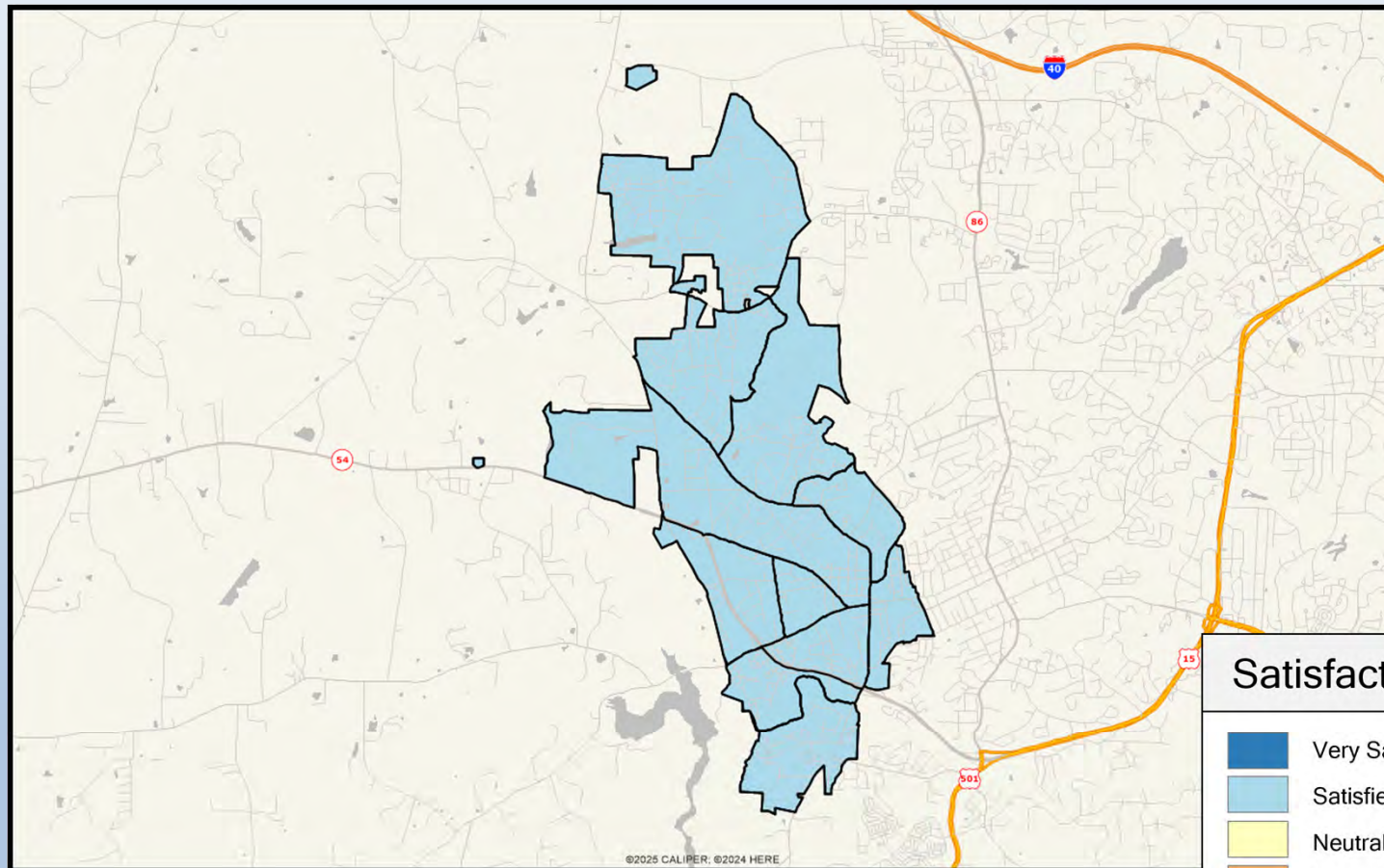
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q7-08. Ease of registering for programs



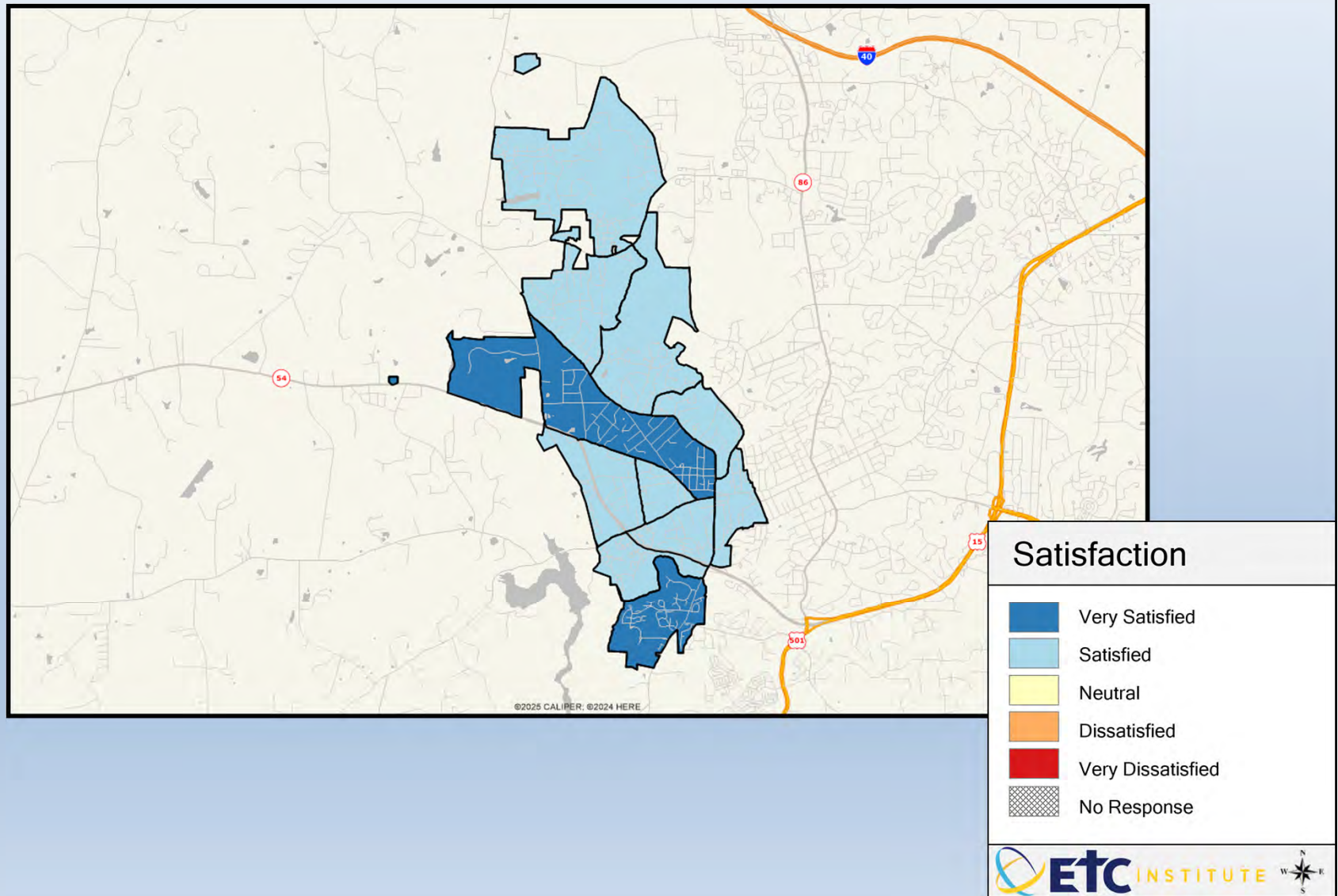
Q7-09. Fees charged for recreation programs



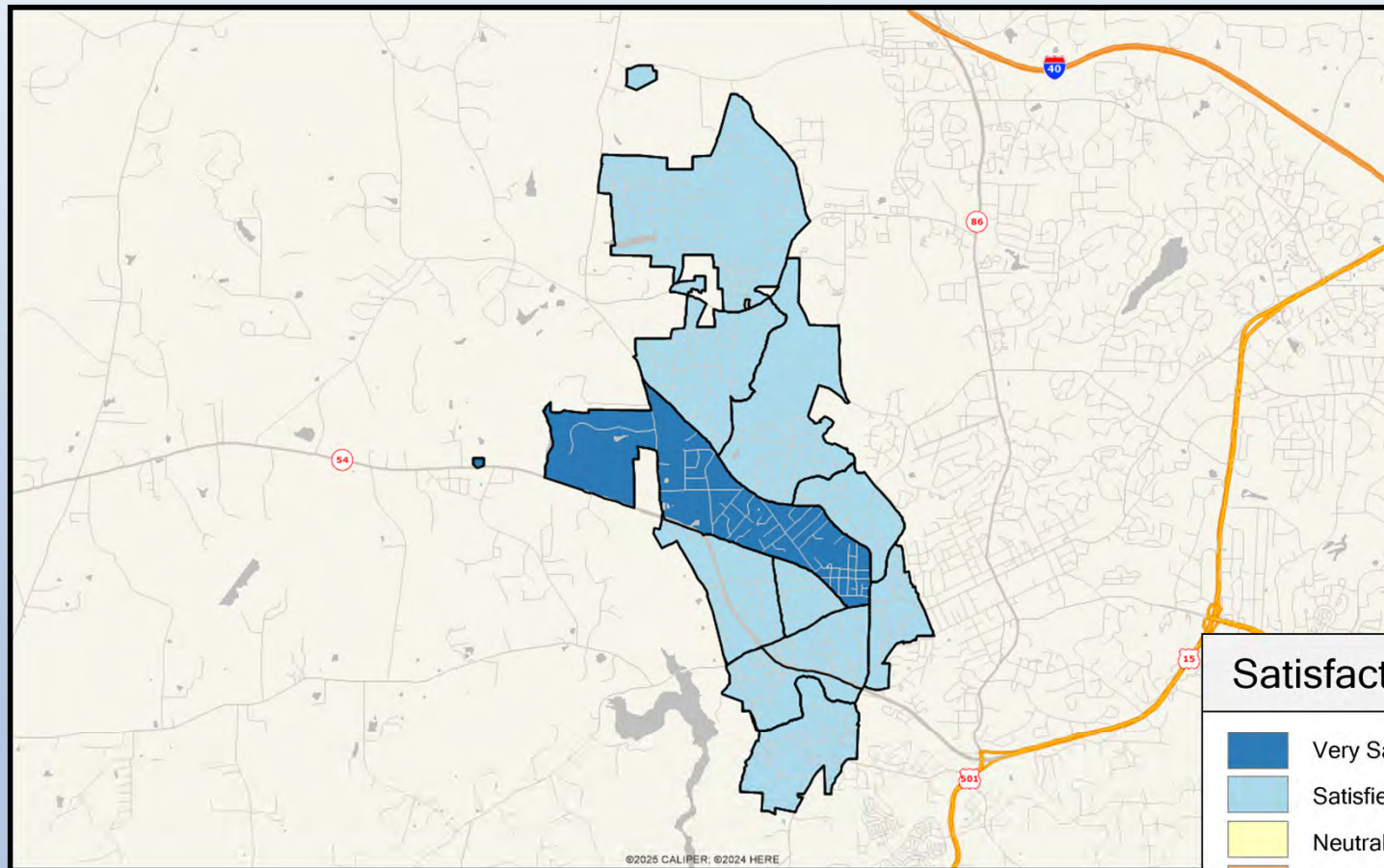
Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q7-10. Availability of diverse cultural events



Q7-11. Availability of meeting and gathering spaces

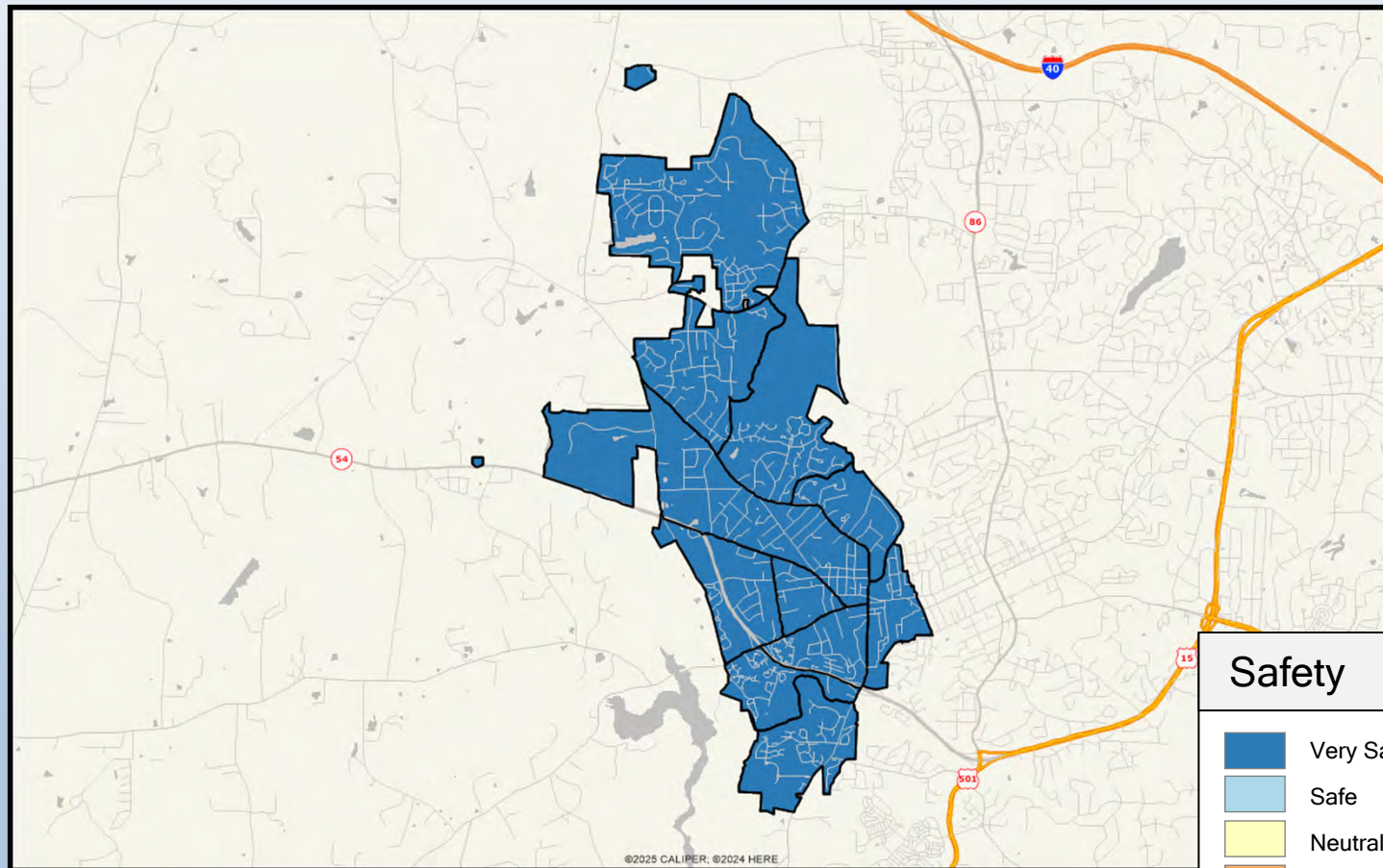


Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response



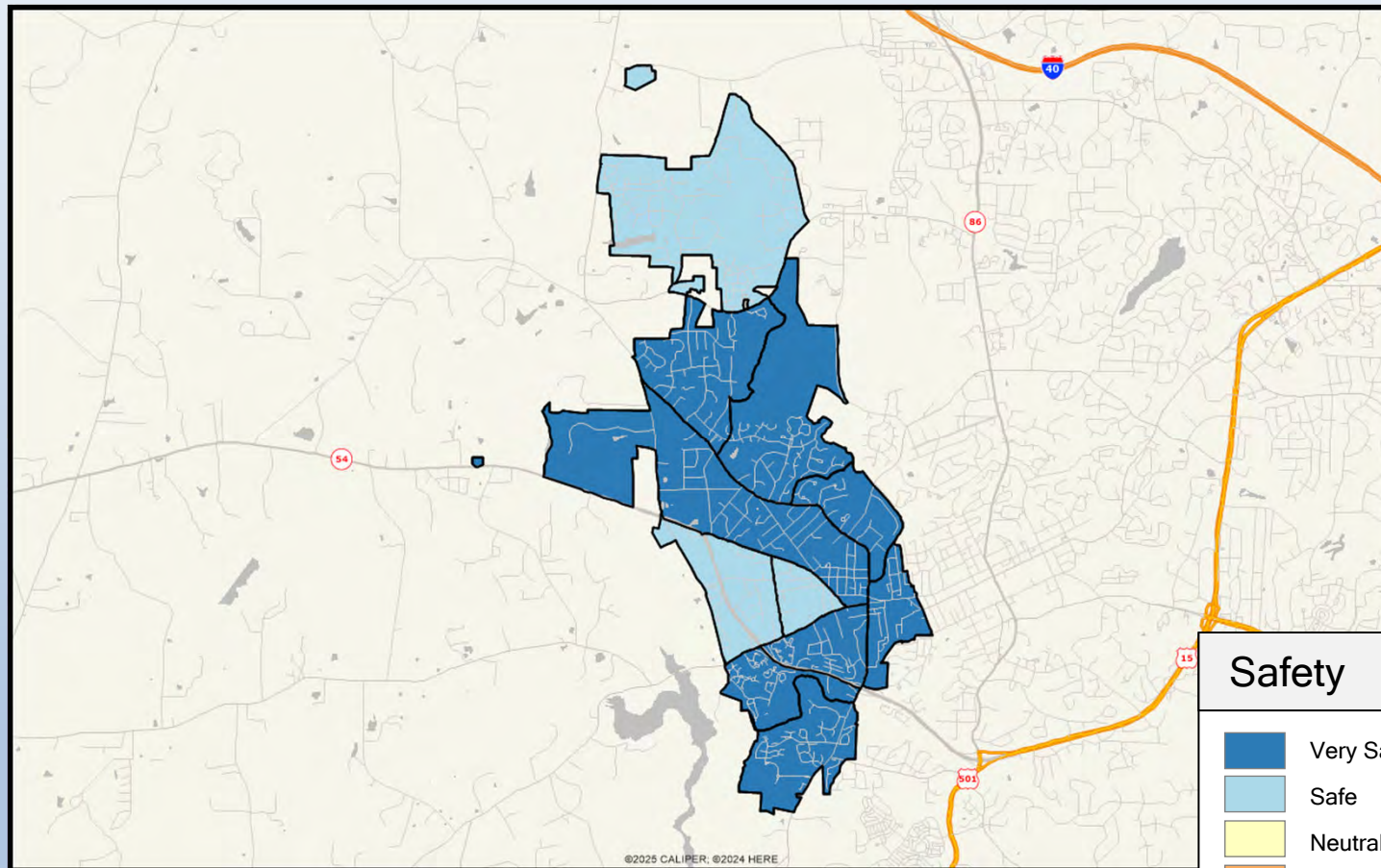
Q9-01. In your neighborhood



Safety

-  Very Safe
-  Safe
-  Neutral
-  Unsafe
-  Very Unsafe
-  No Response

Q9-02. In Town parks and facilities



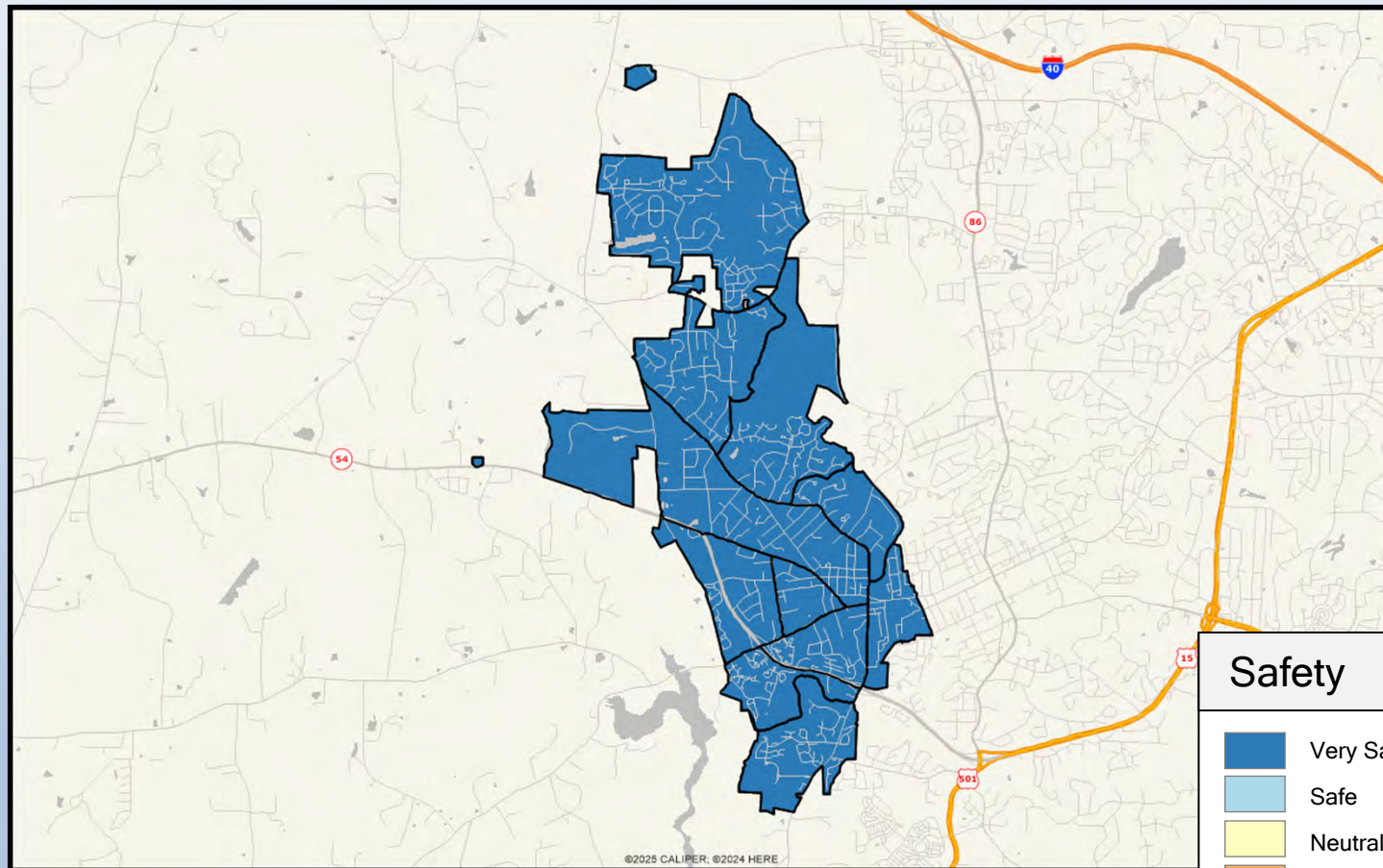
Safety

- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response

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Q9-03. In shopping and dining areas

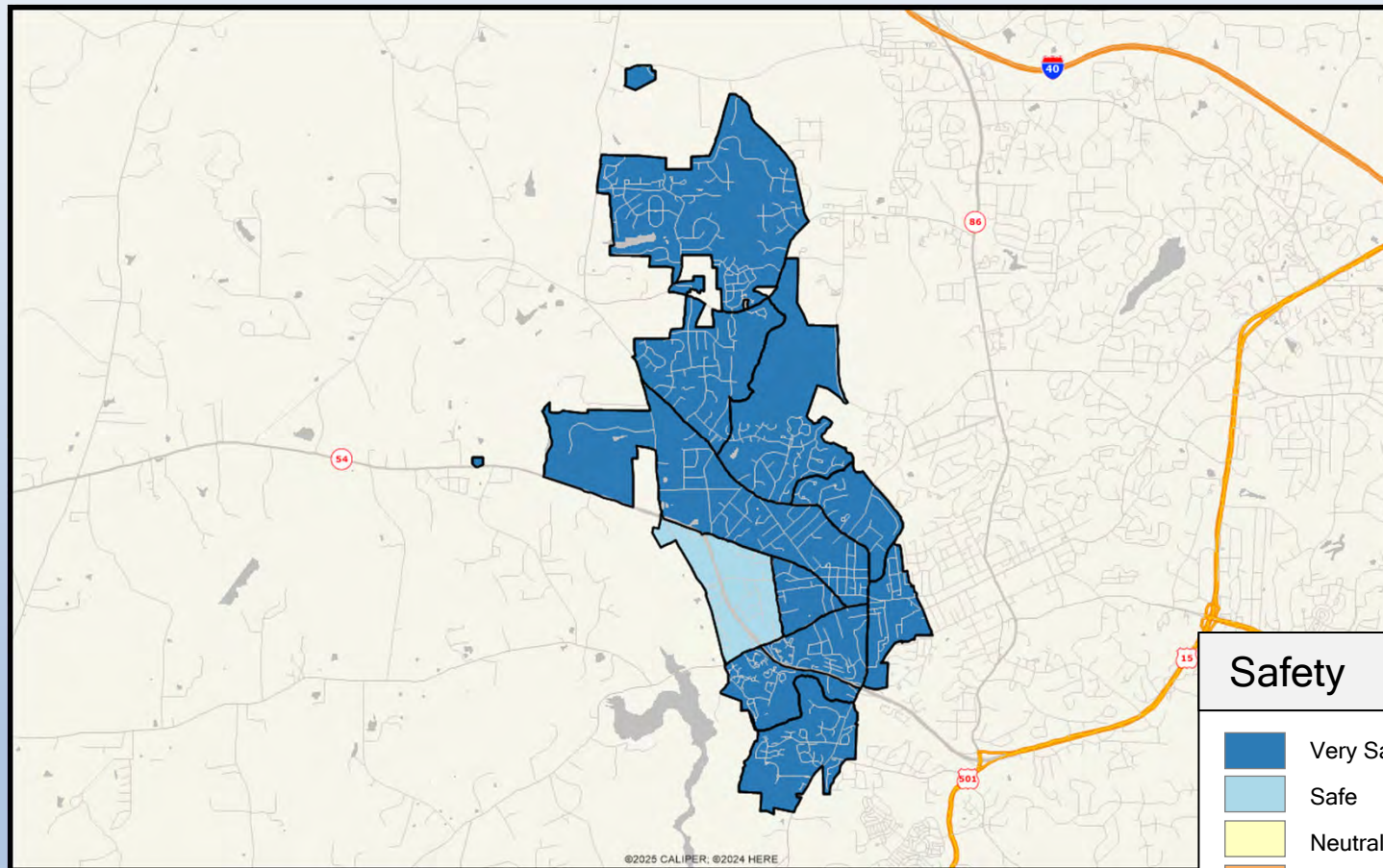


Safety

-  Very Safe
-  Safe
-  Neutral
-  Unsafe
-  Very Unsafe
-  No Response



Q9-04. Overall feeling of safety in Carrboro



Safety

- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response

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Q10-01. Overall effectiveness of Carrboro Fire Department

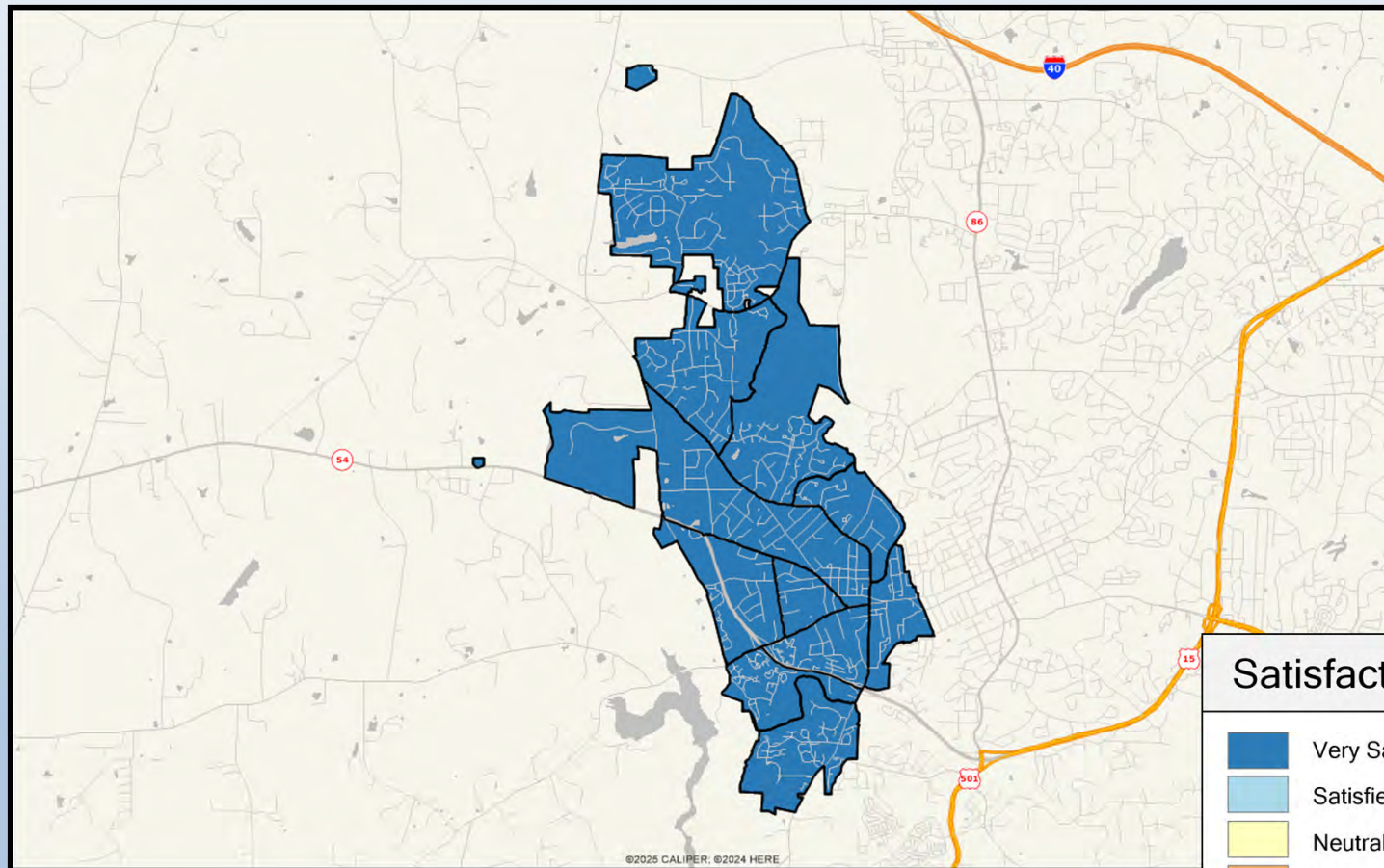


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q10-02. Responsiveness to community concerns

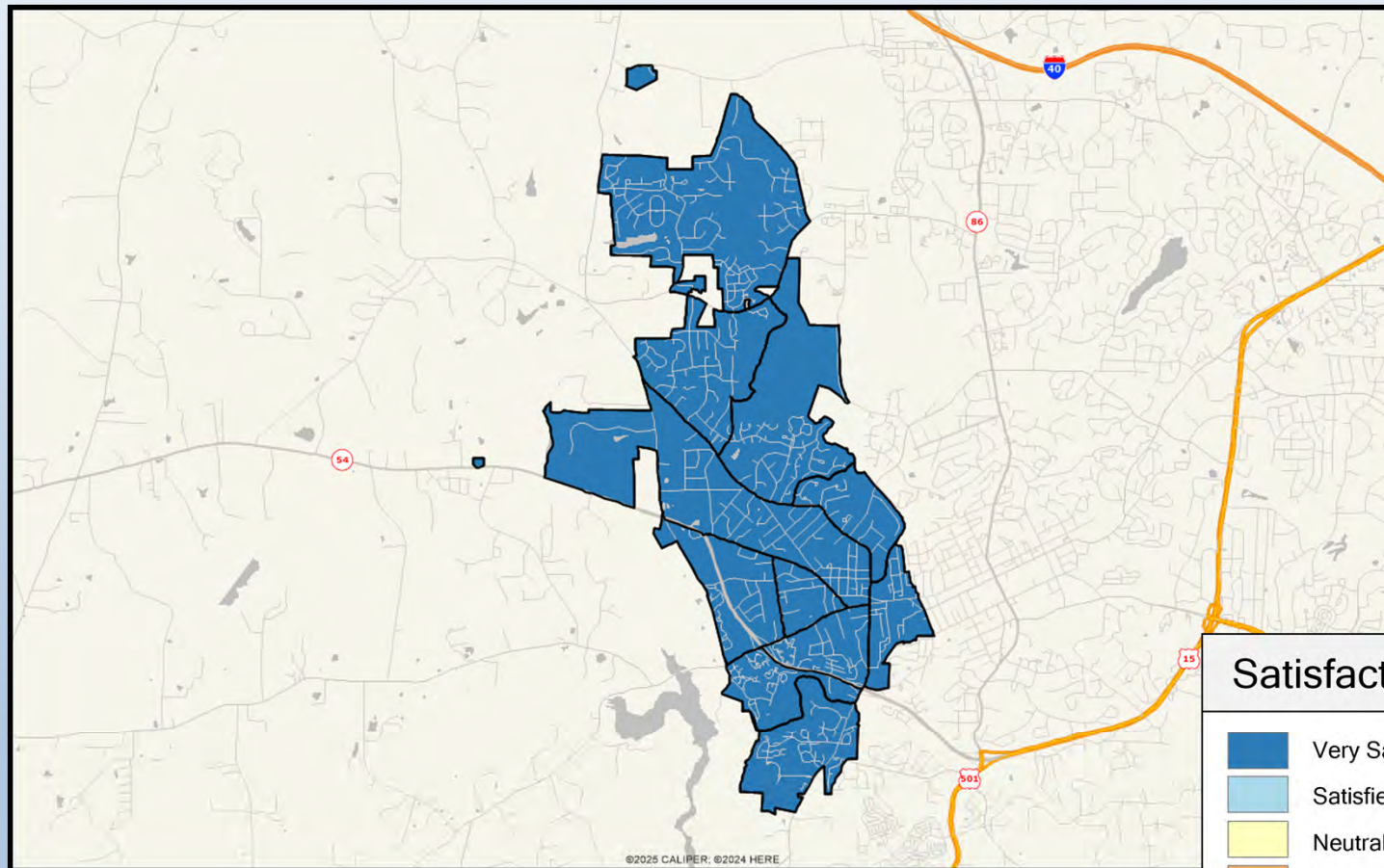


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q10-03. Respectfulness of fire personnel toward people

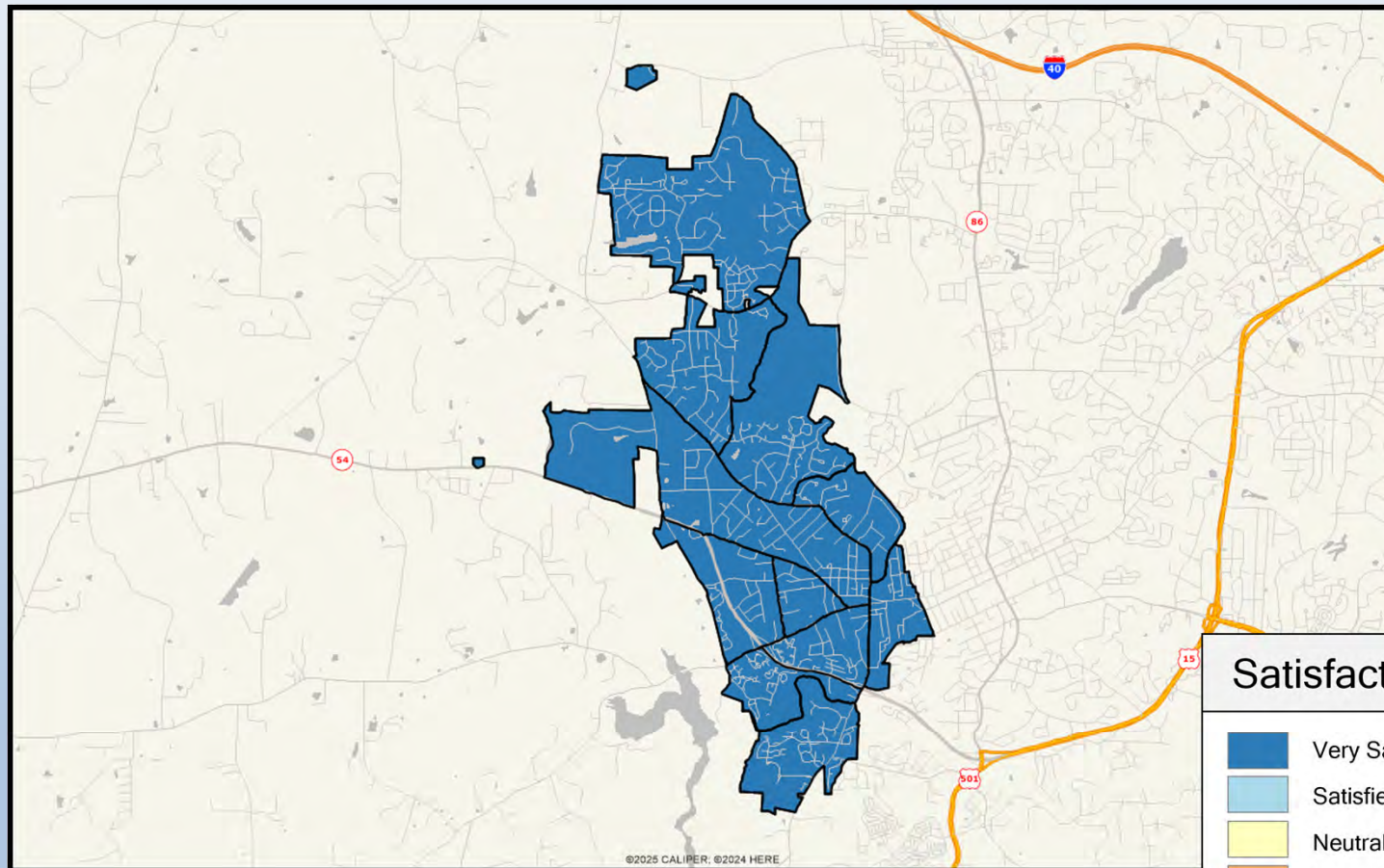


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q10-04. Visibility of Fire Department in the community

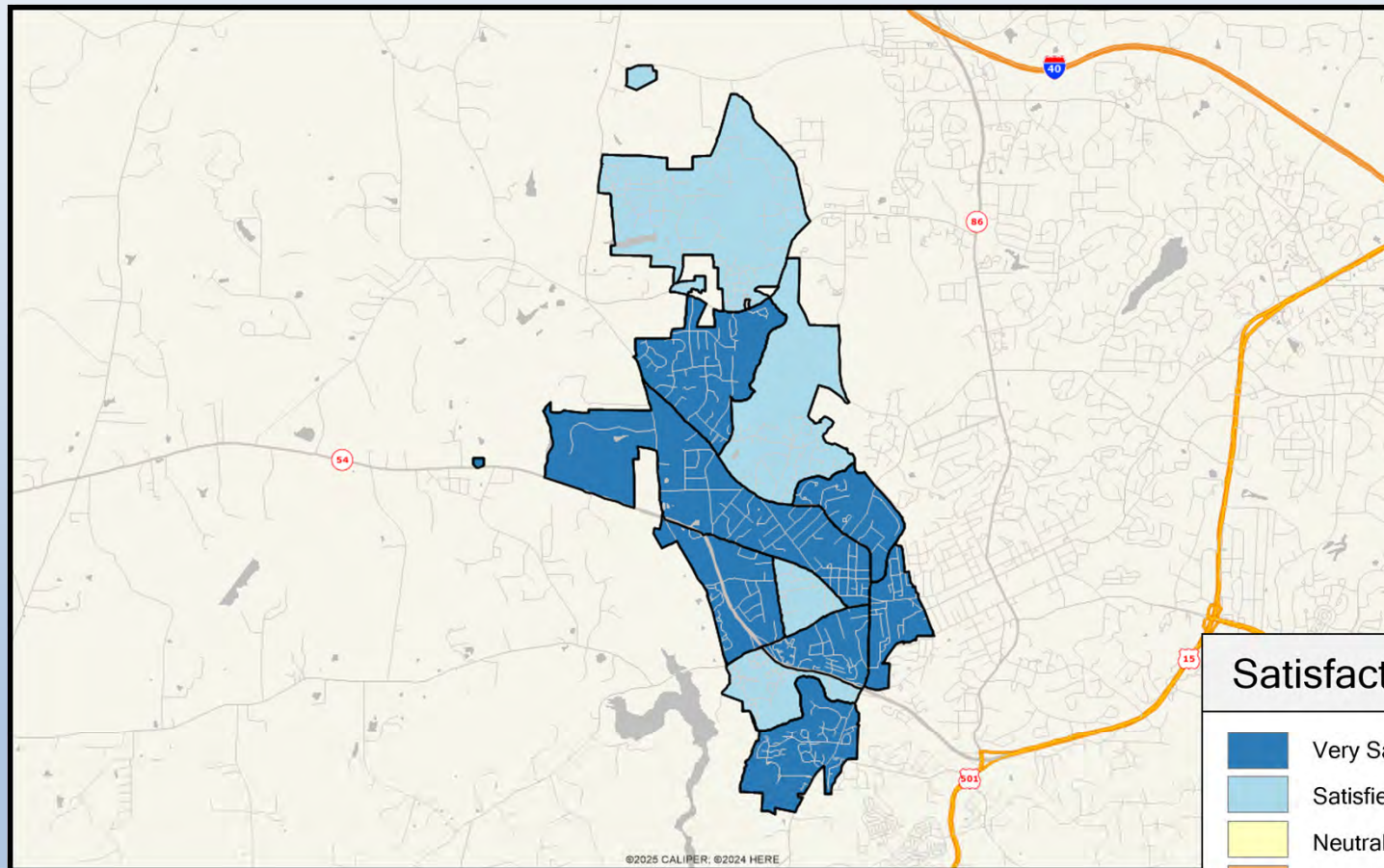


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q10-05. Fire prevention/hazard preparedness/safety education programs

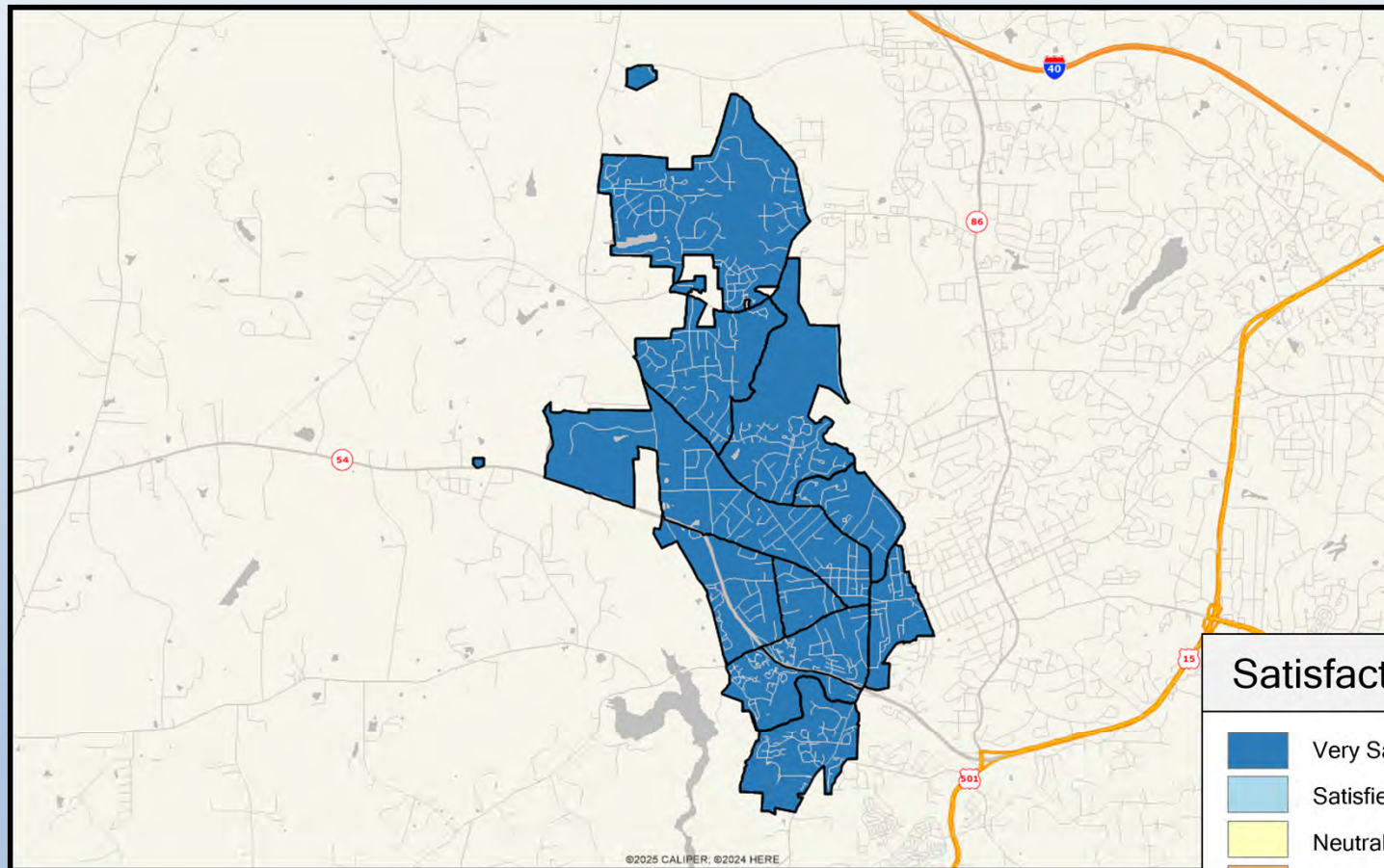


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q10-06. Timeliness of fire department response to emergencies

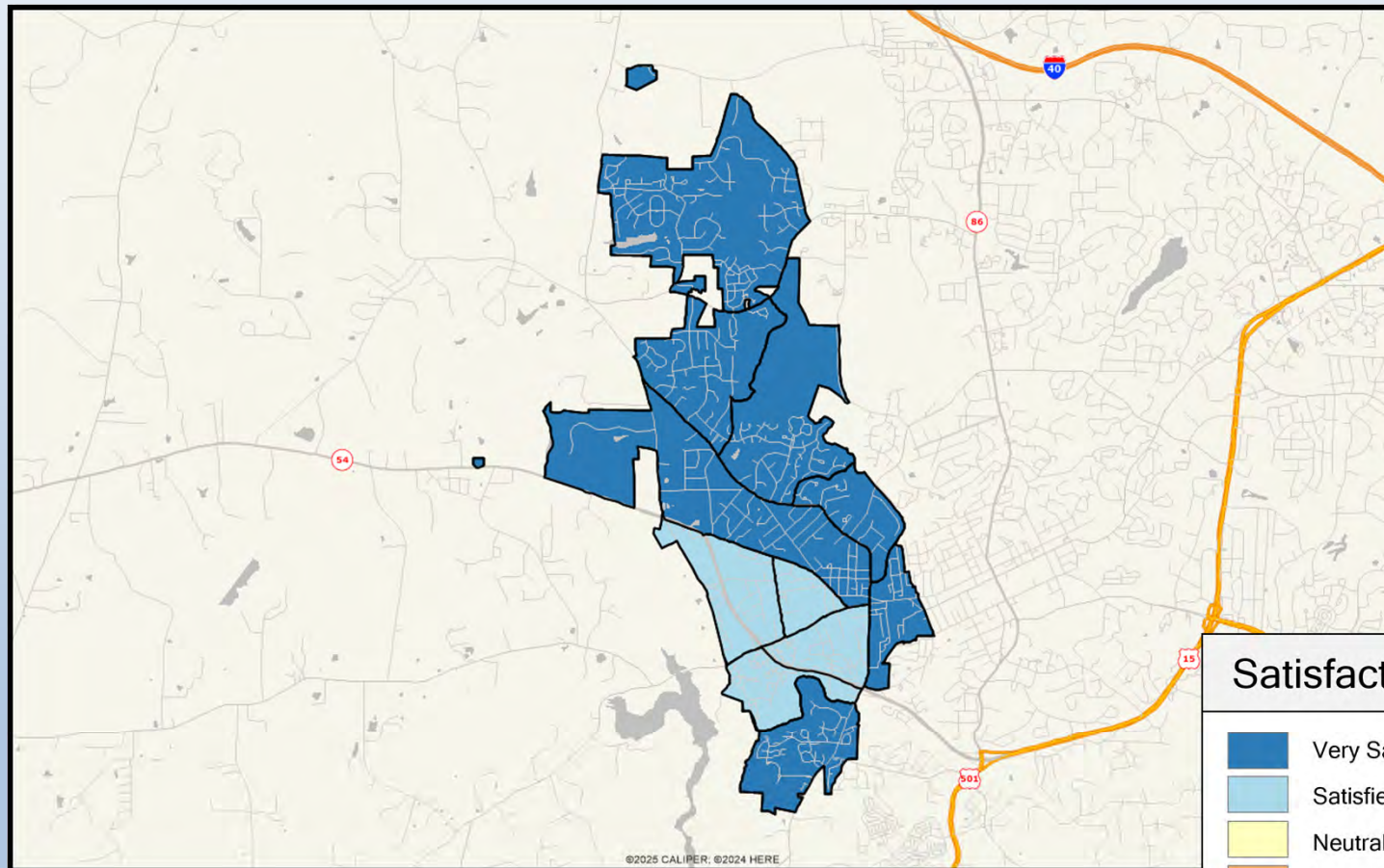


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

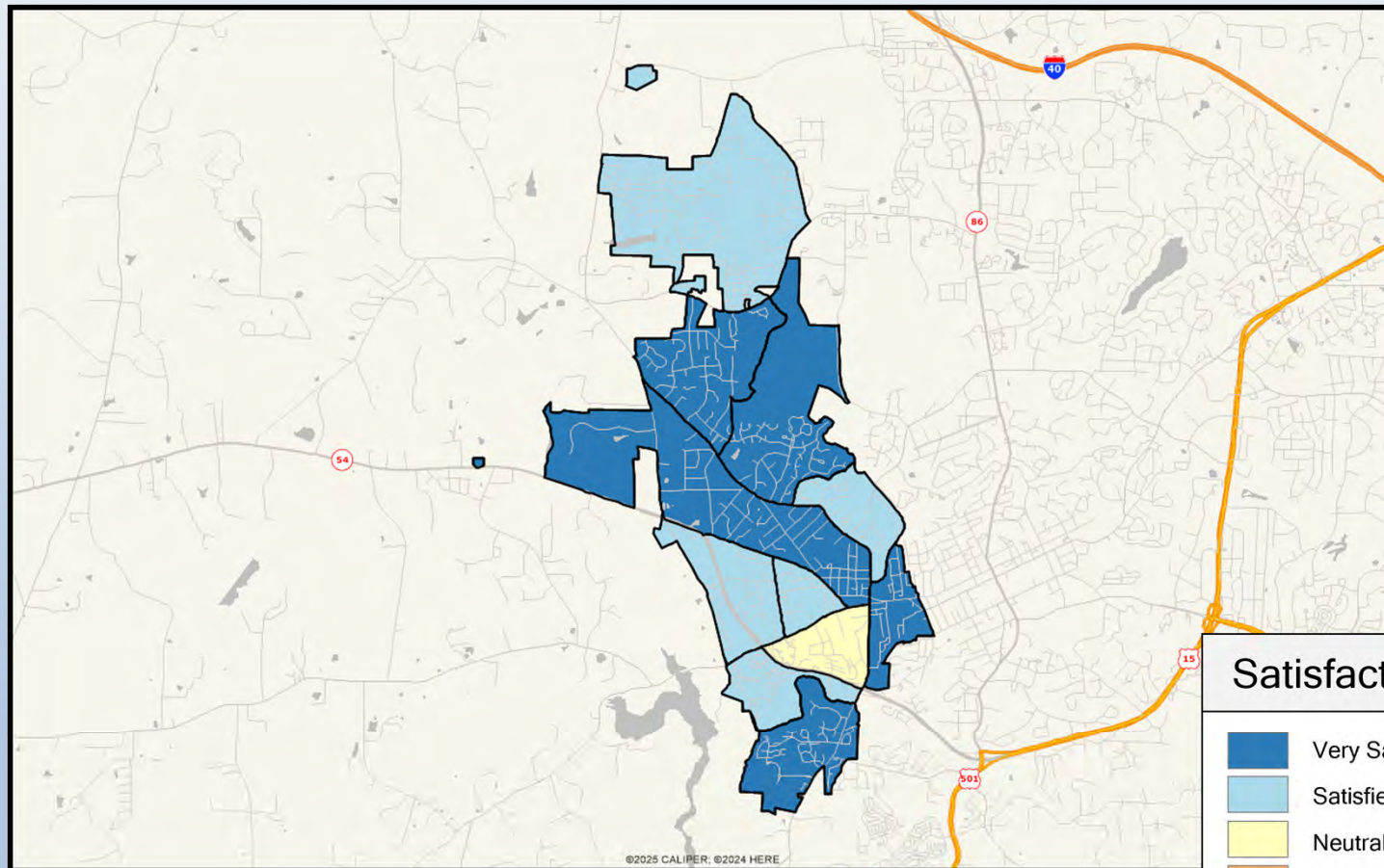
Q10-07, Overall effectiveness of Carrboro Police Department



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

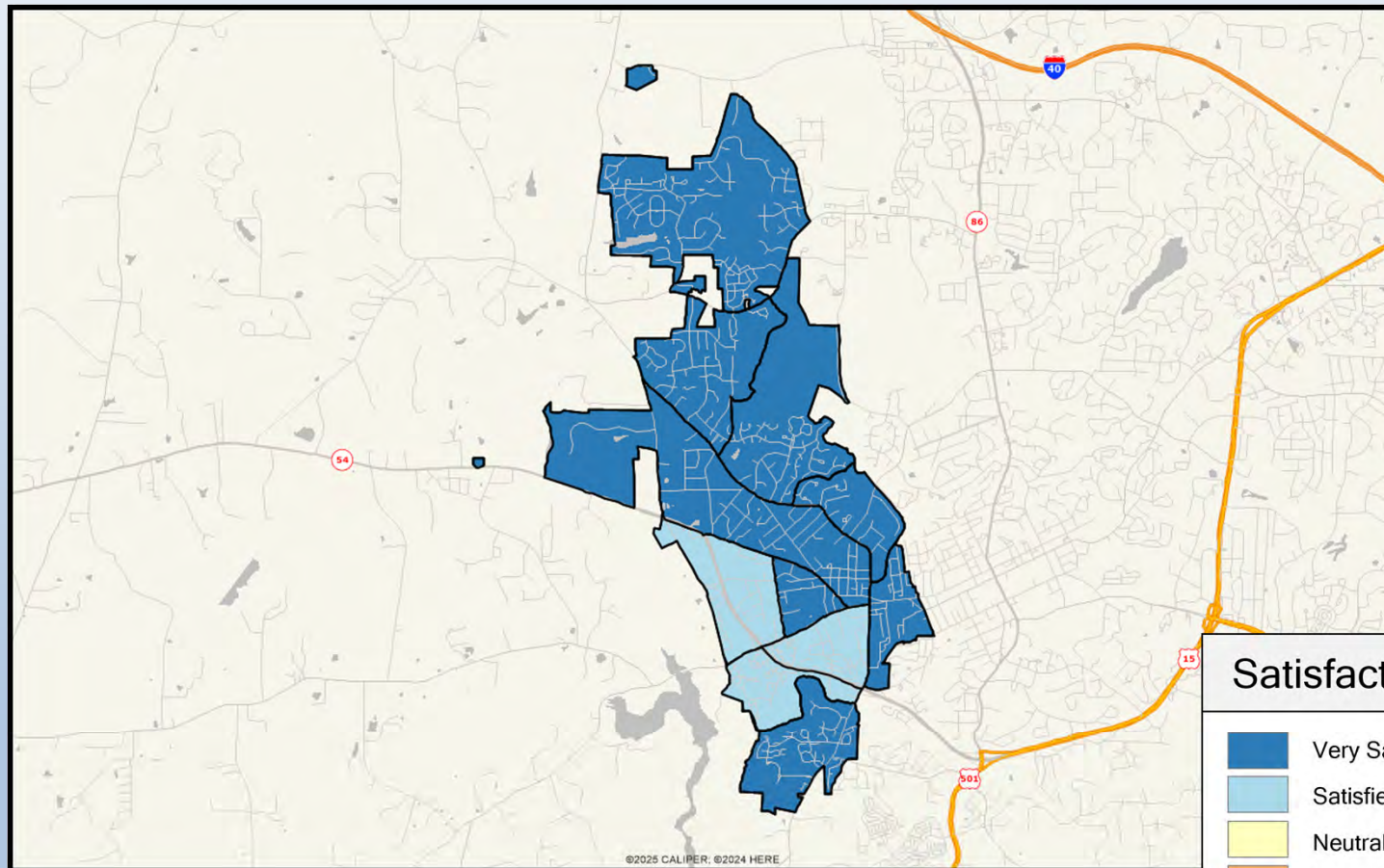
Q10-08. Responsiveness to community concerns



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

Q10-09. Respectfulness of police personnel toward people

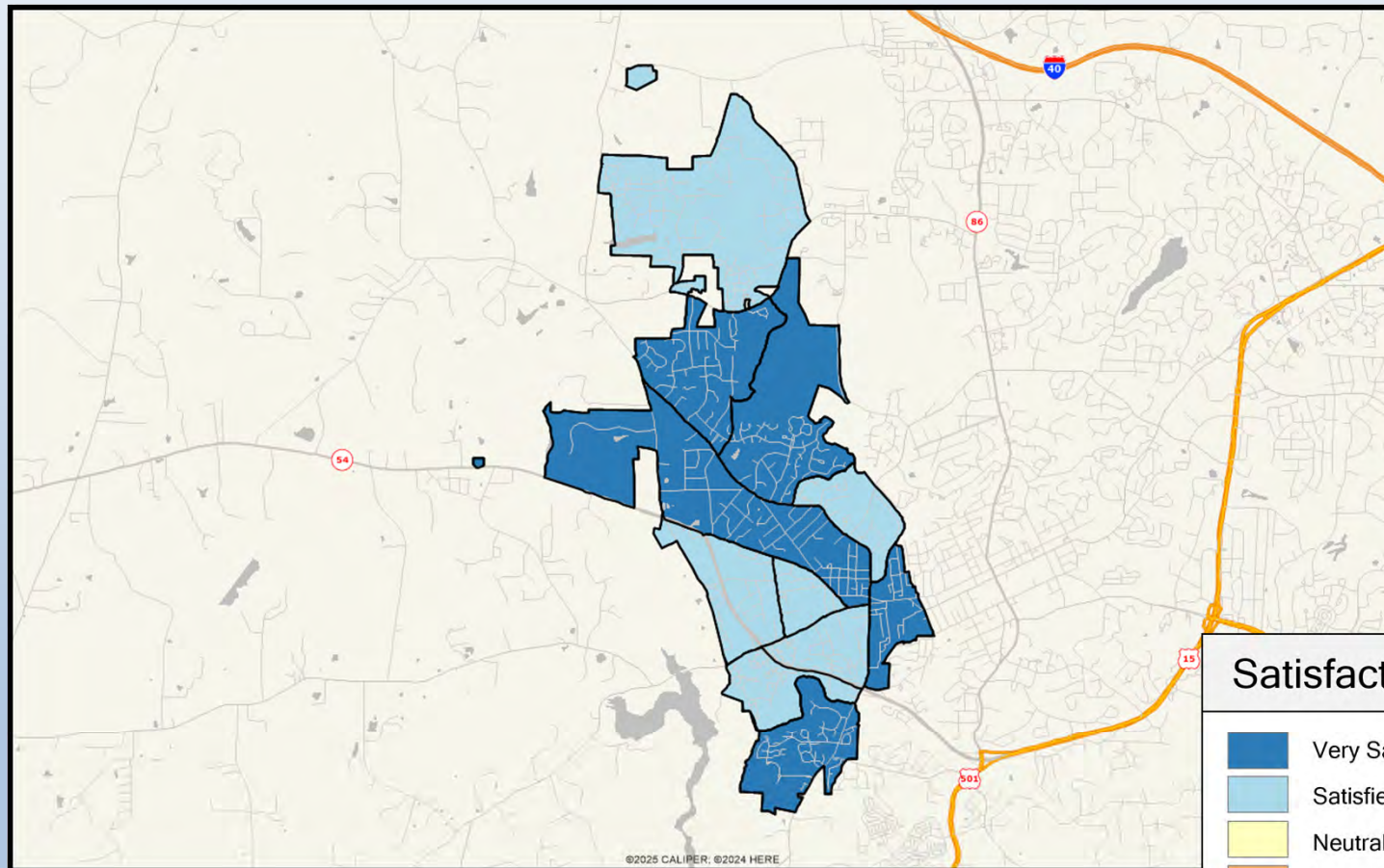


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

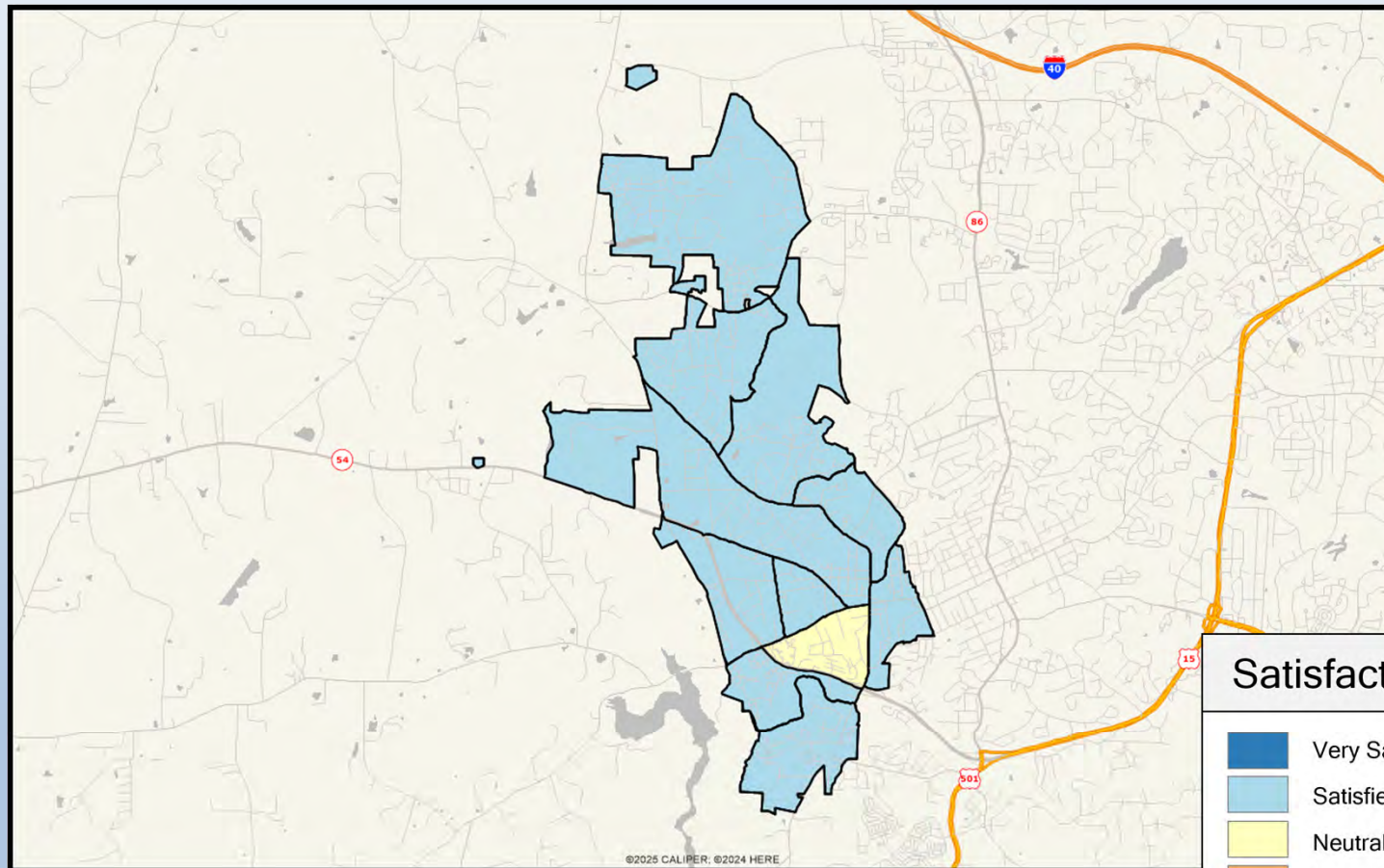
Q10-10. Visibility of Police in the community



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

Q10-11. Enforcement of local traffic laws

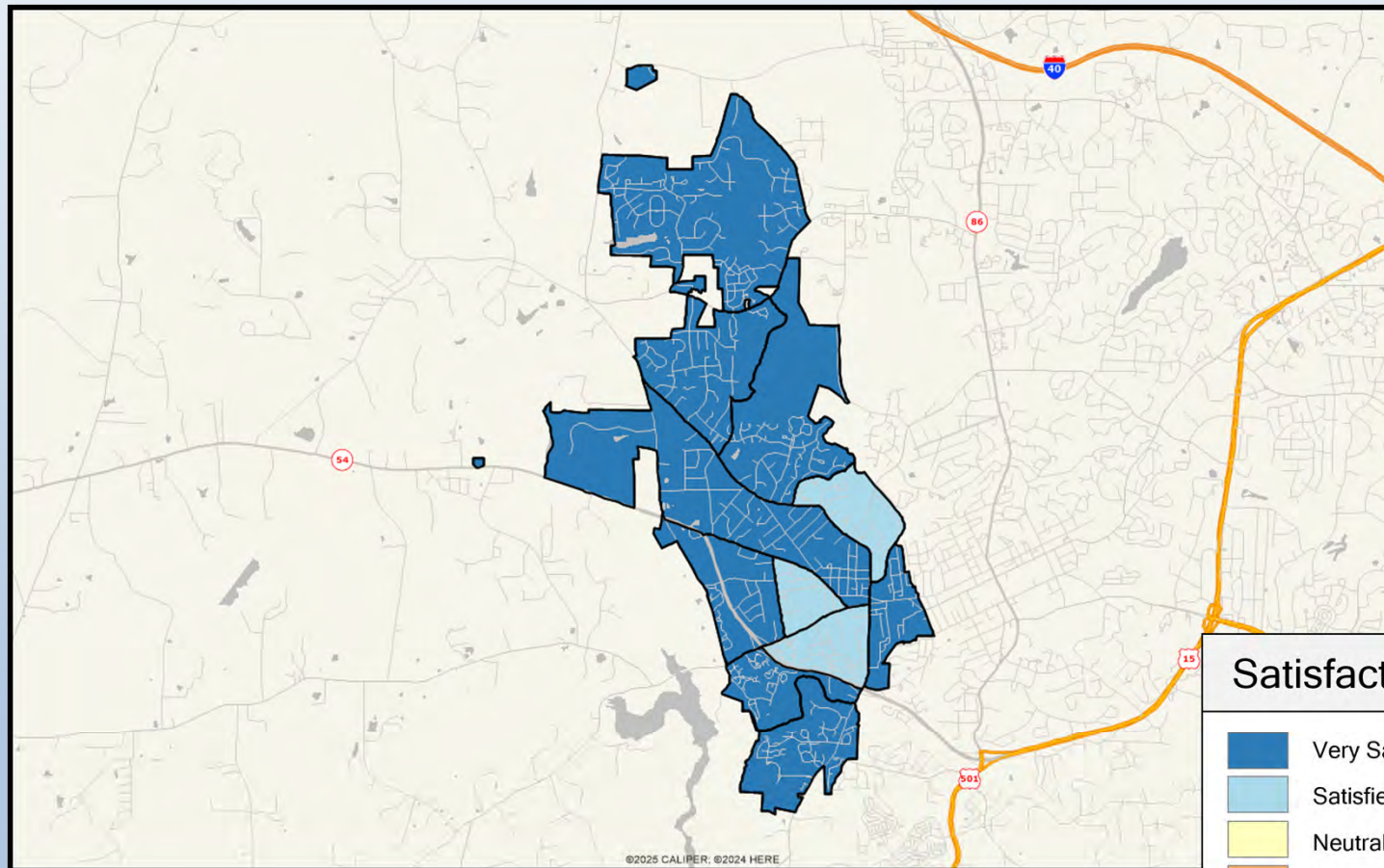


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q10-12. Timeliness of police department response to emergencies

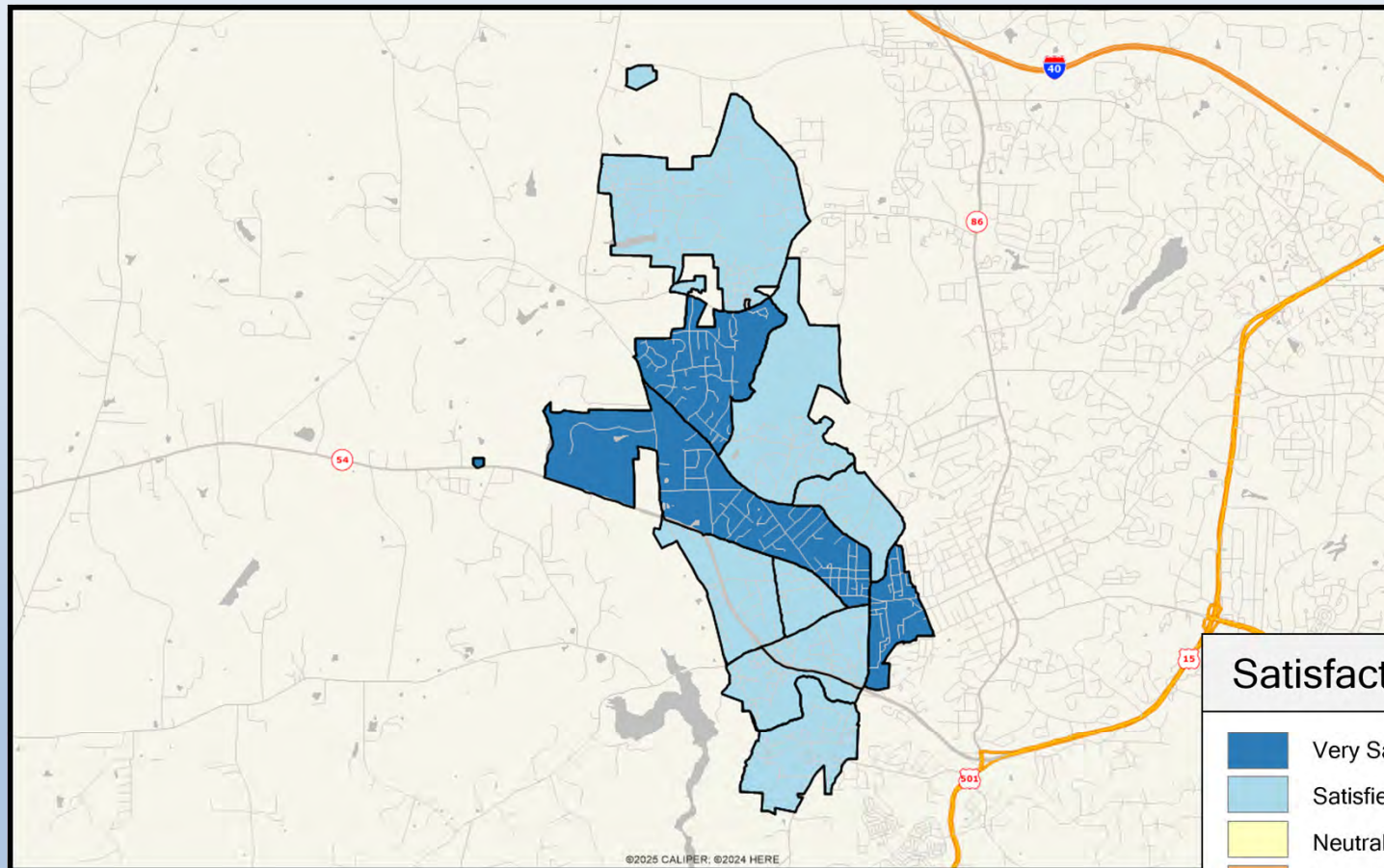


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

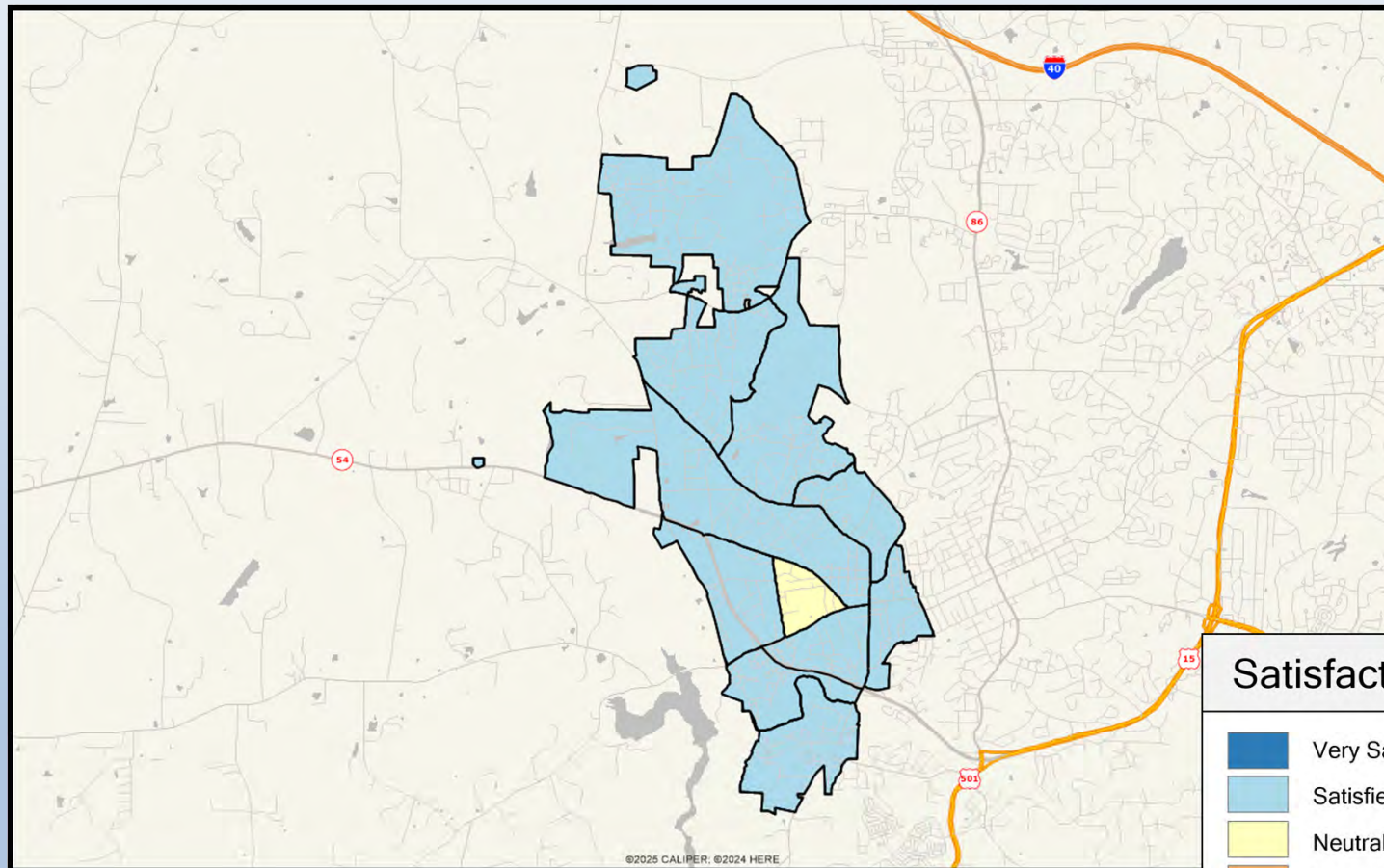
Q12-01. Ease of walking in Carrboro



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

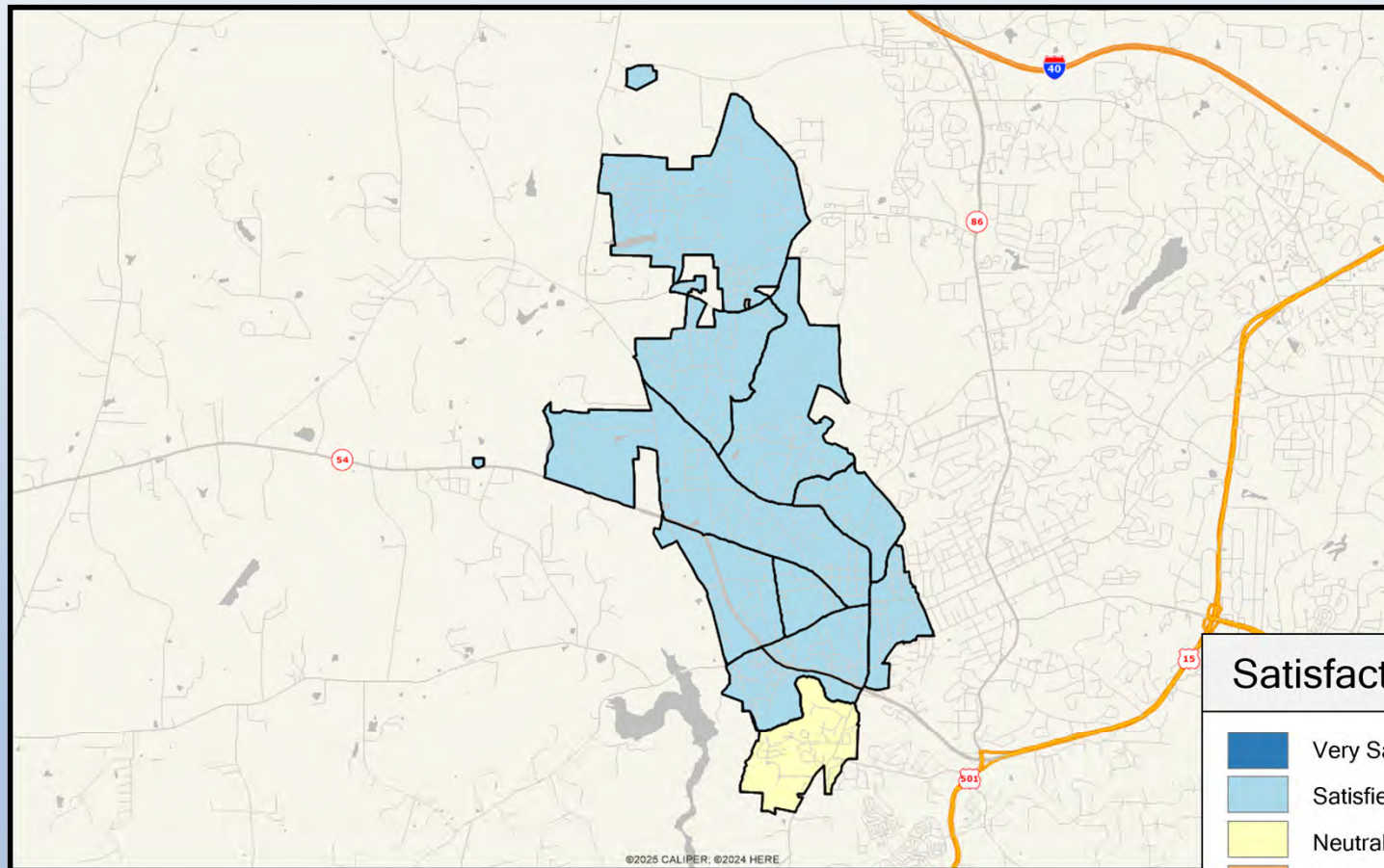
Q12-02. Ease of biking in Carrboro



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

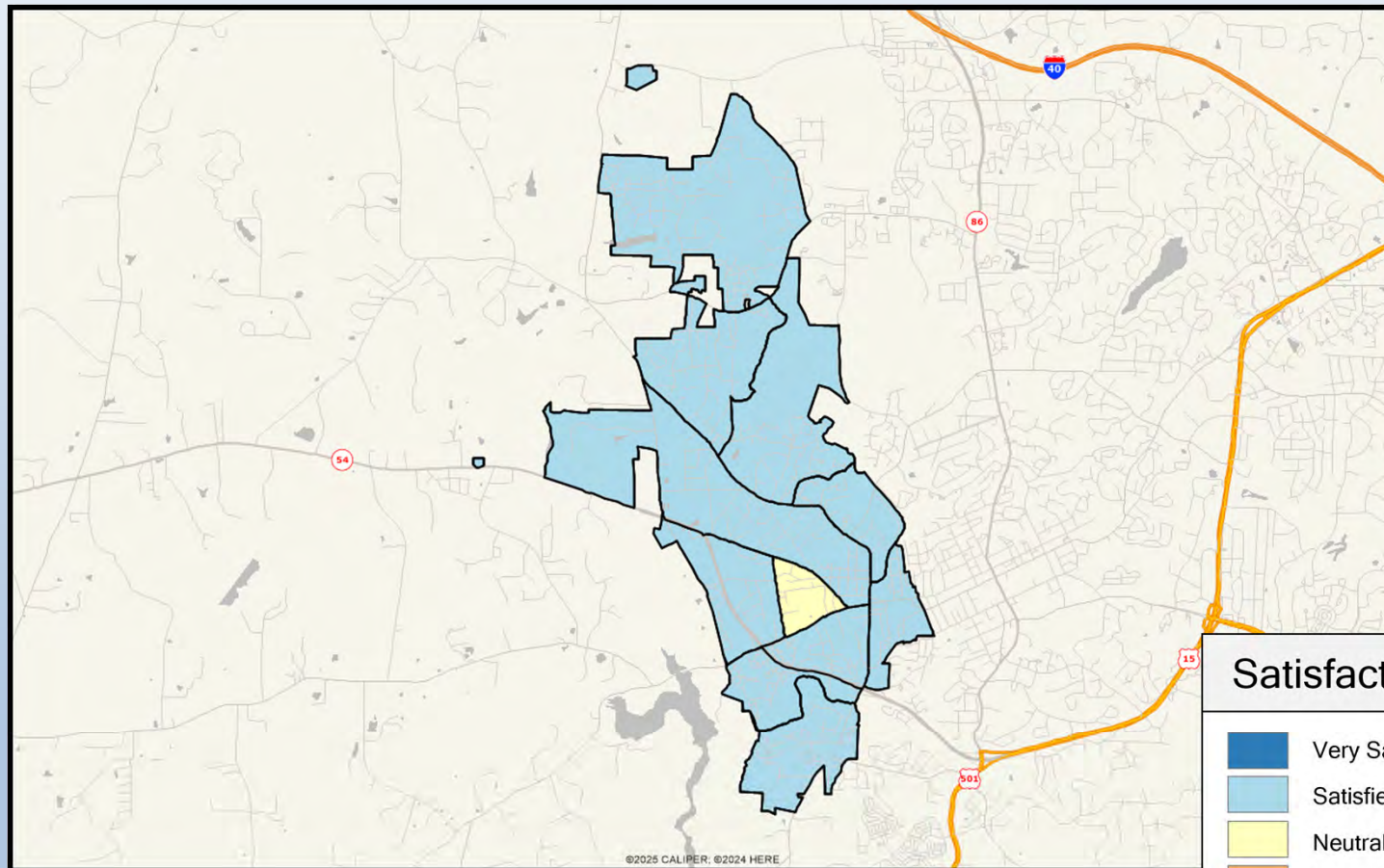
Q12-03. Ease of driving in Carrboro



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

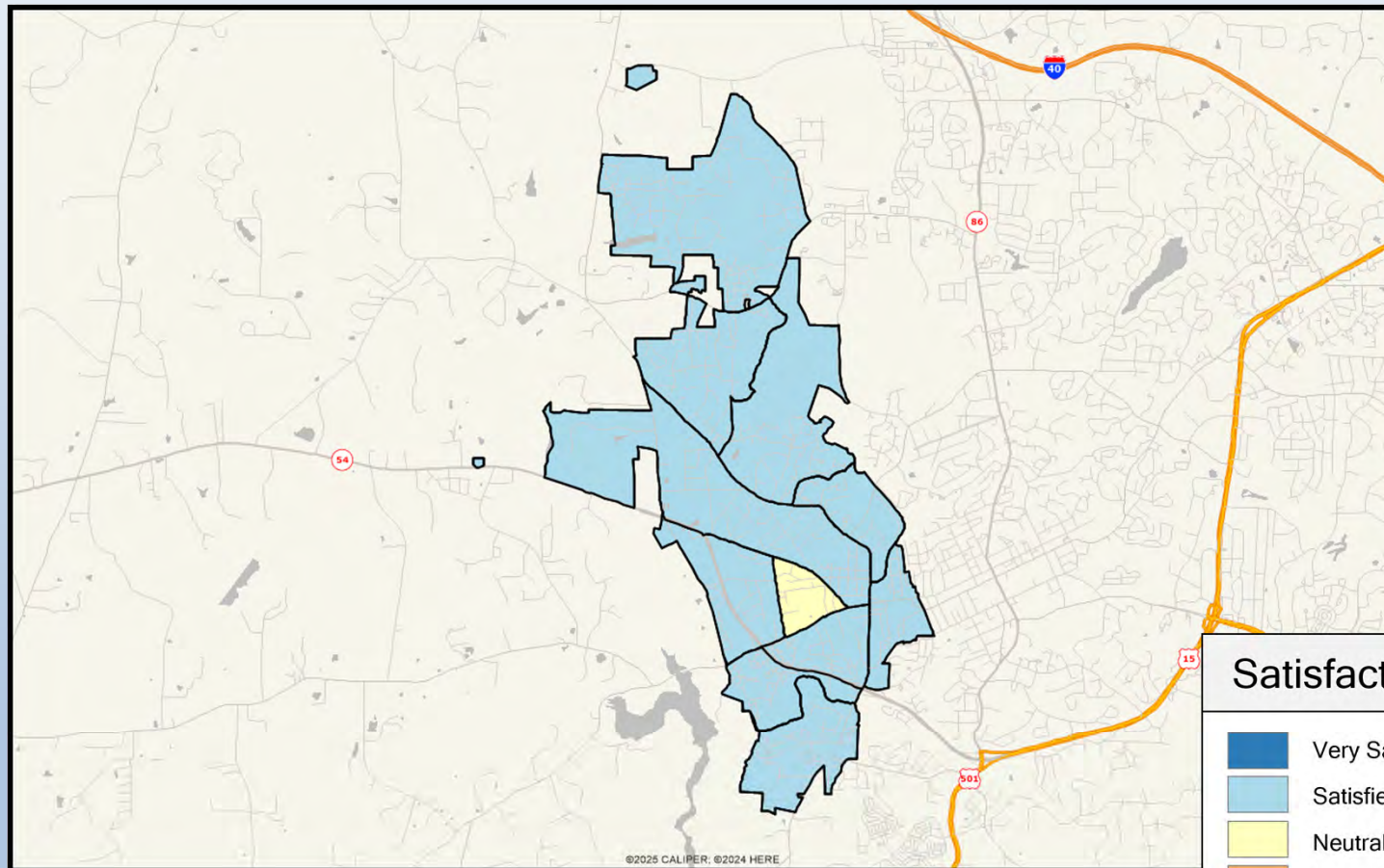
Q12-04. Availability of sidewalks



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

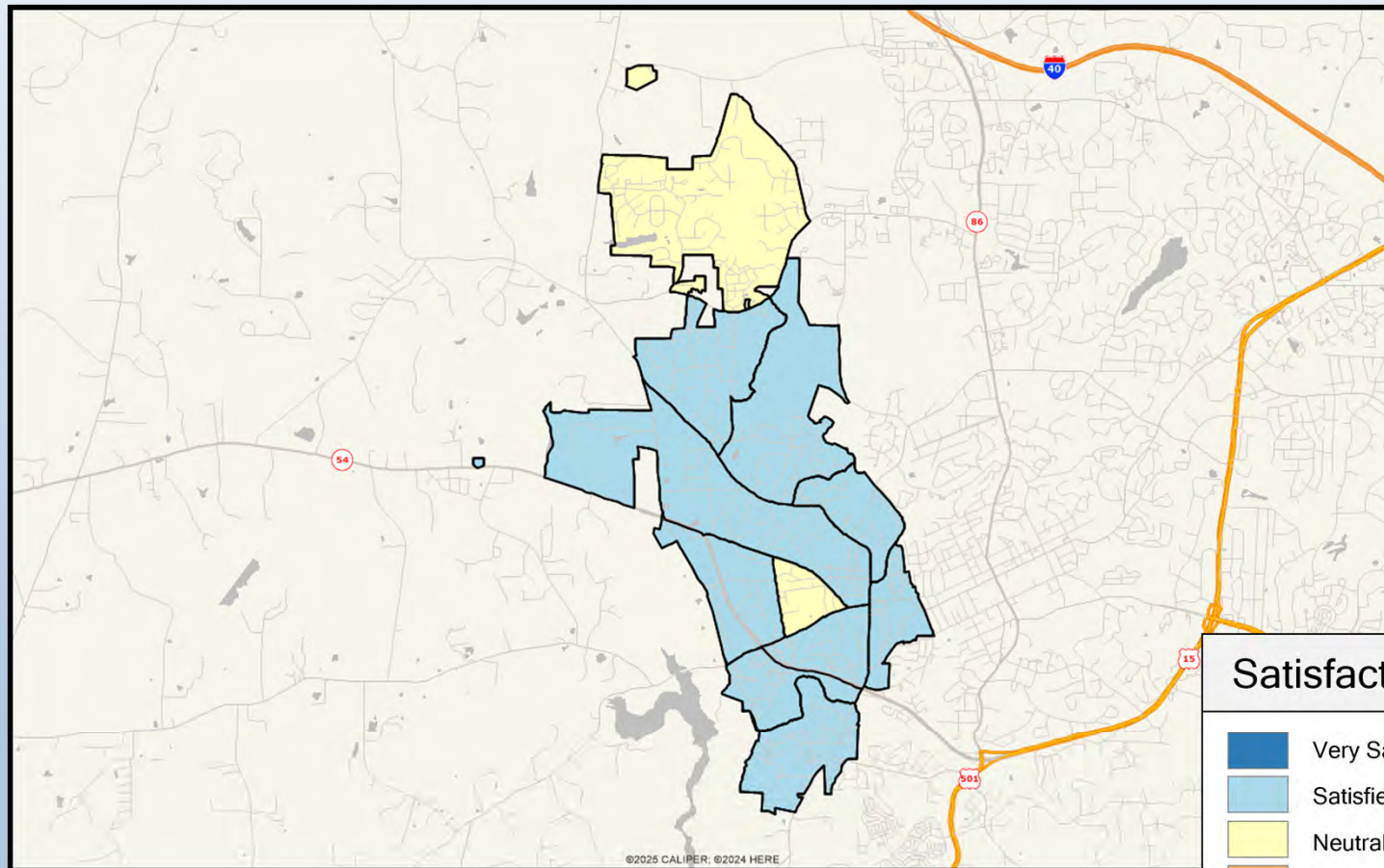
Q12-05. Availability of greenways/multi-use paths



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

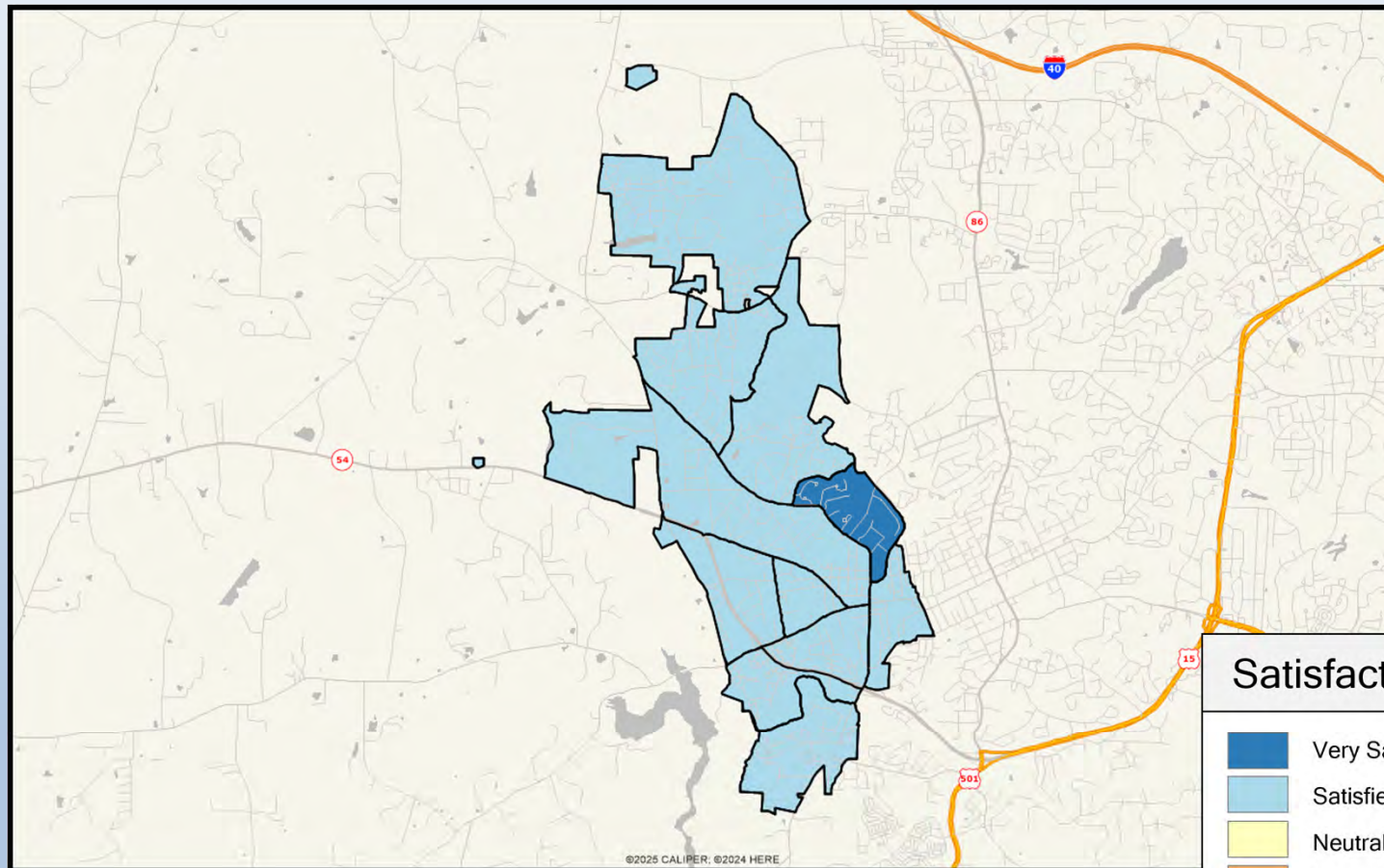
Q12-06. Availability of on-street bike amenities



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

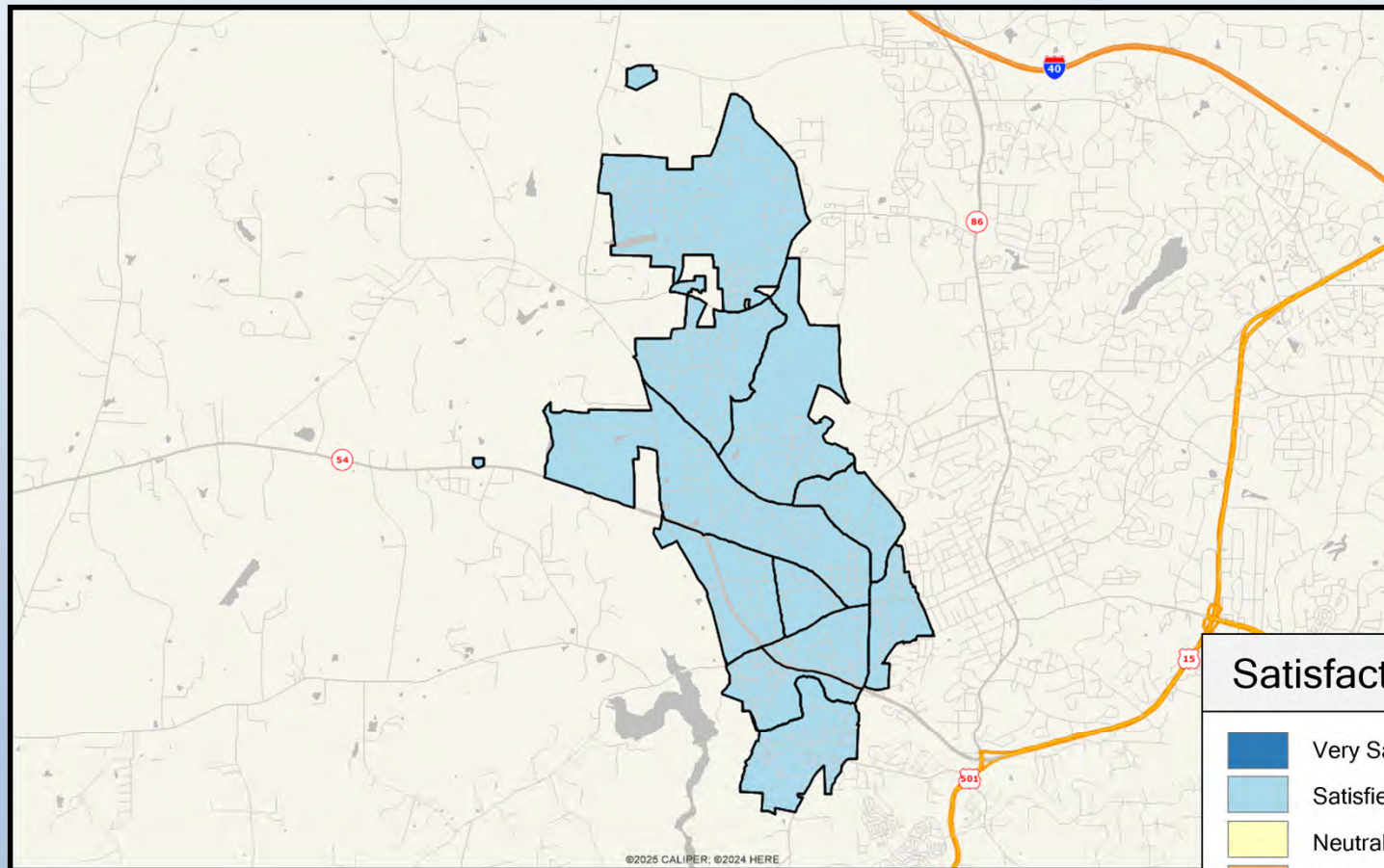
Q12-07. Availability of bicycle parking



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

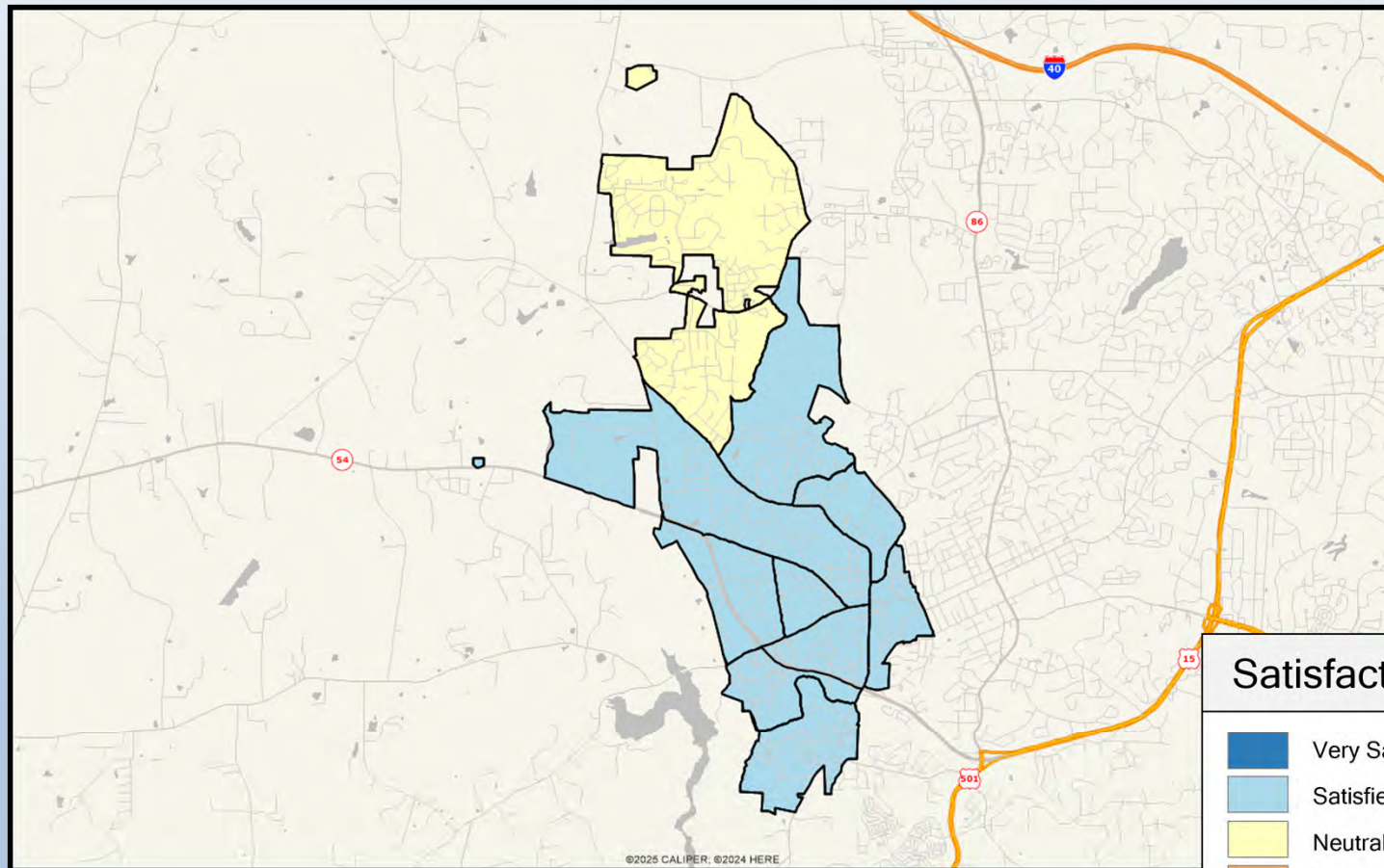
Q12-08. Adequacy of street lighting



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

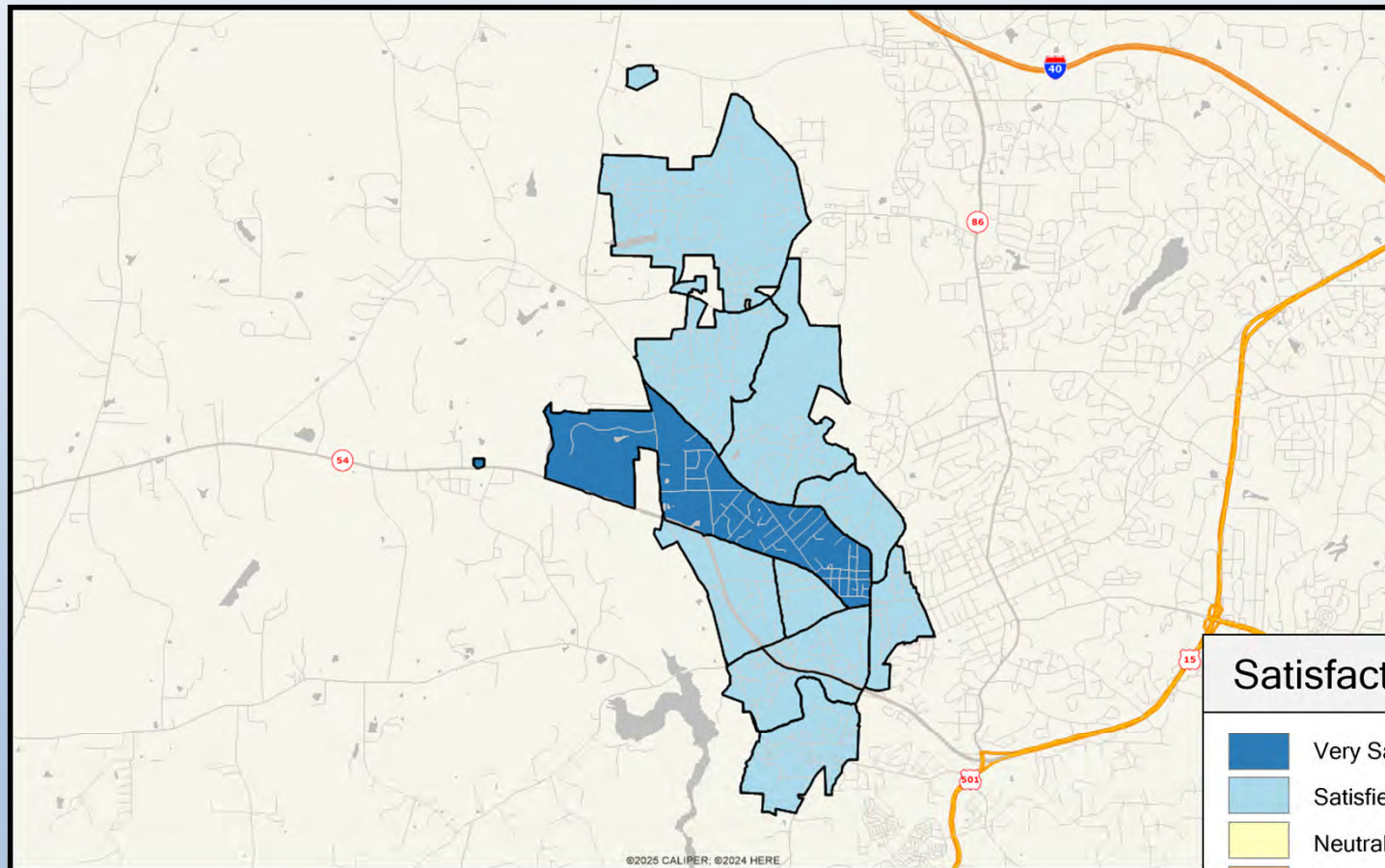
Q12-09. Availability of parking downtown



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

Q16-01. Maintenance of Downtown Carrboro

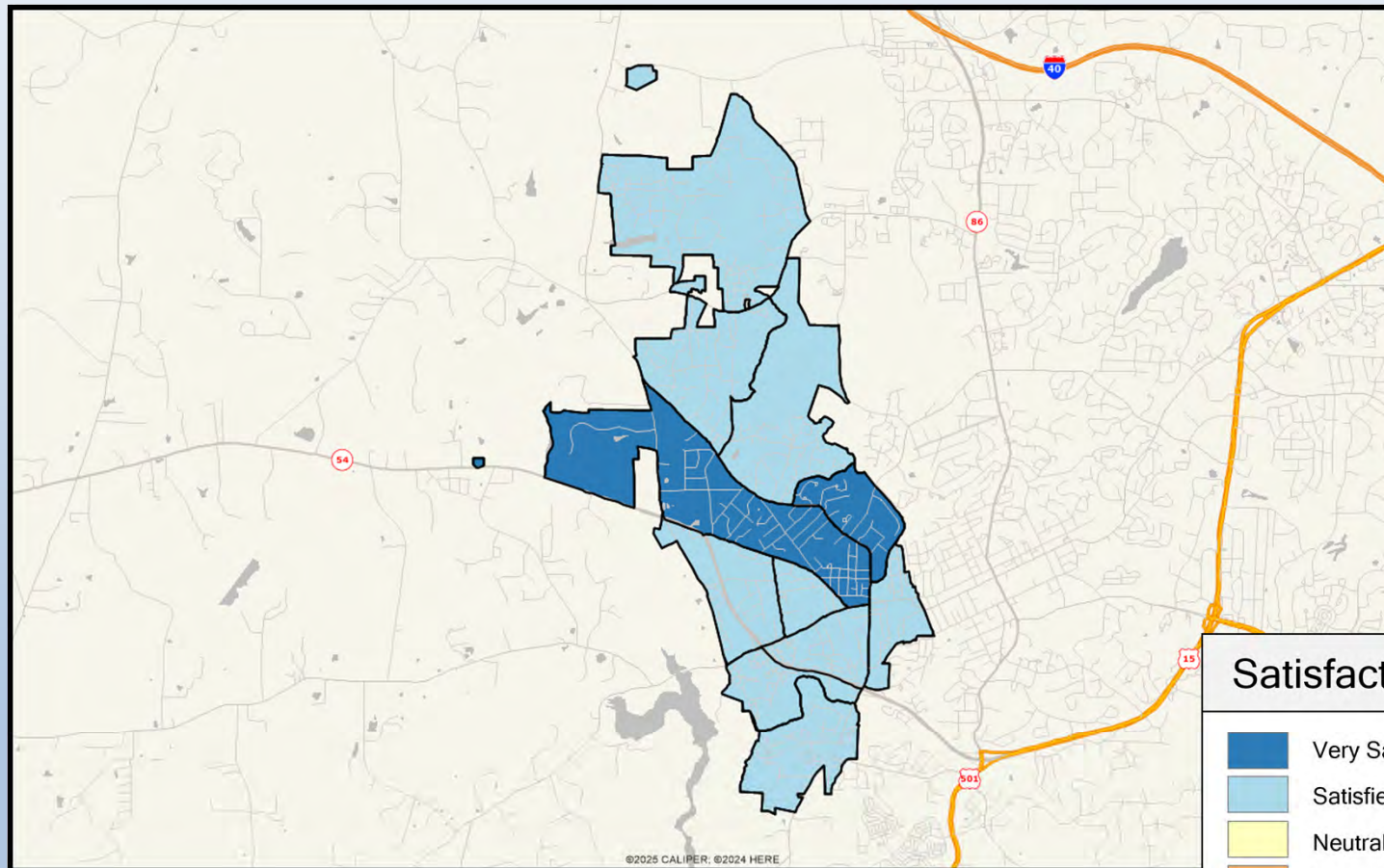


Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response



Q16-02. Maintenance of Town buildings and facilities

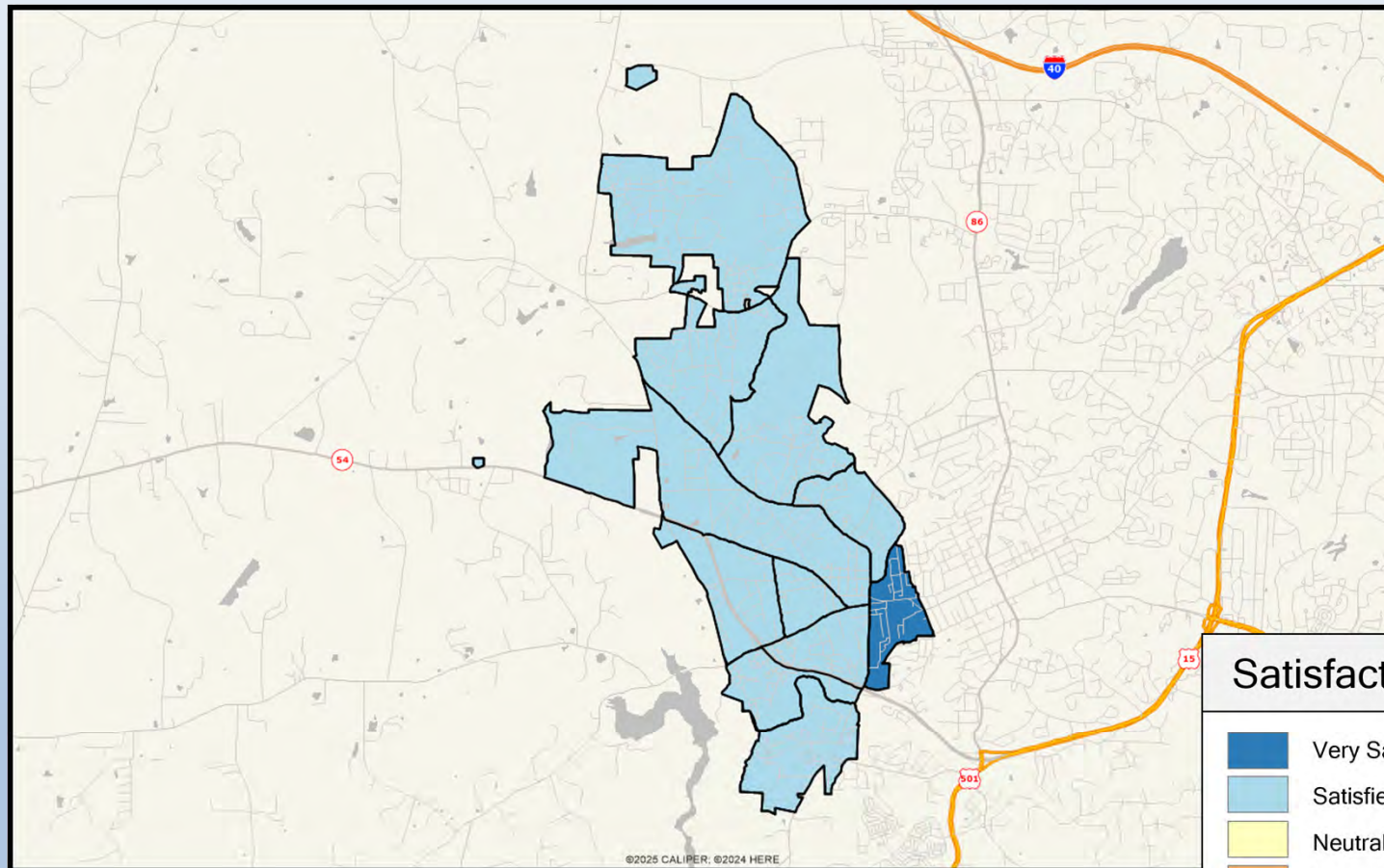


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q16-03. Accessibility of public areas/facilities for persons with disabilities

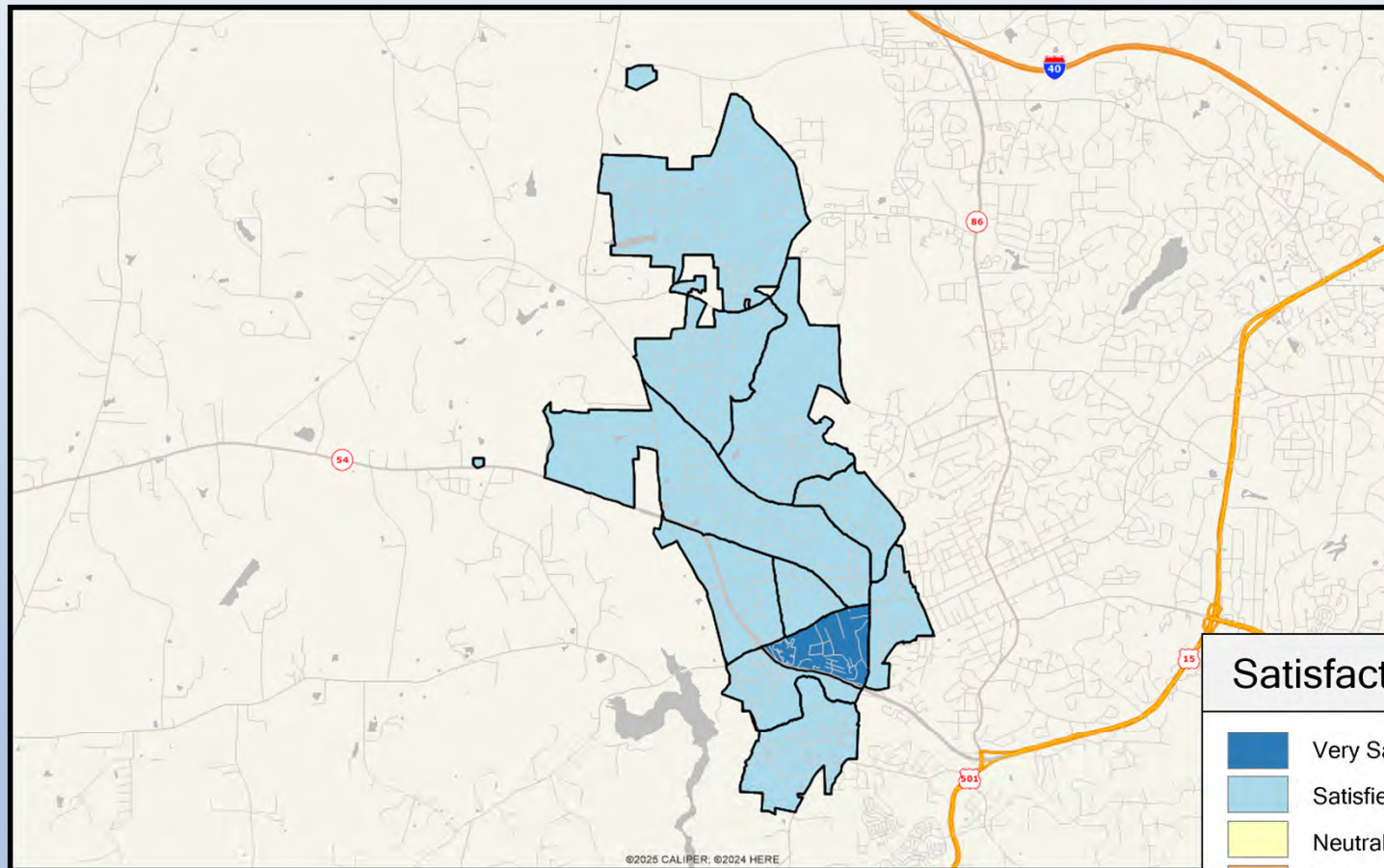


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q16-04. Landscaping and maintenance in parks, medians, and other public areas

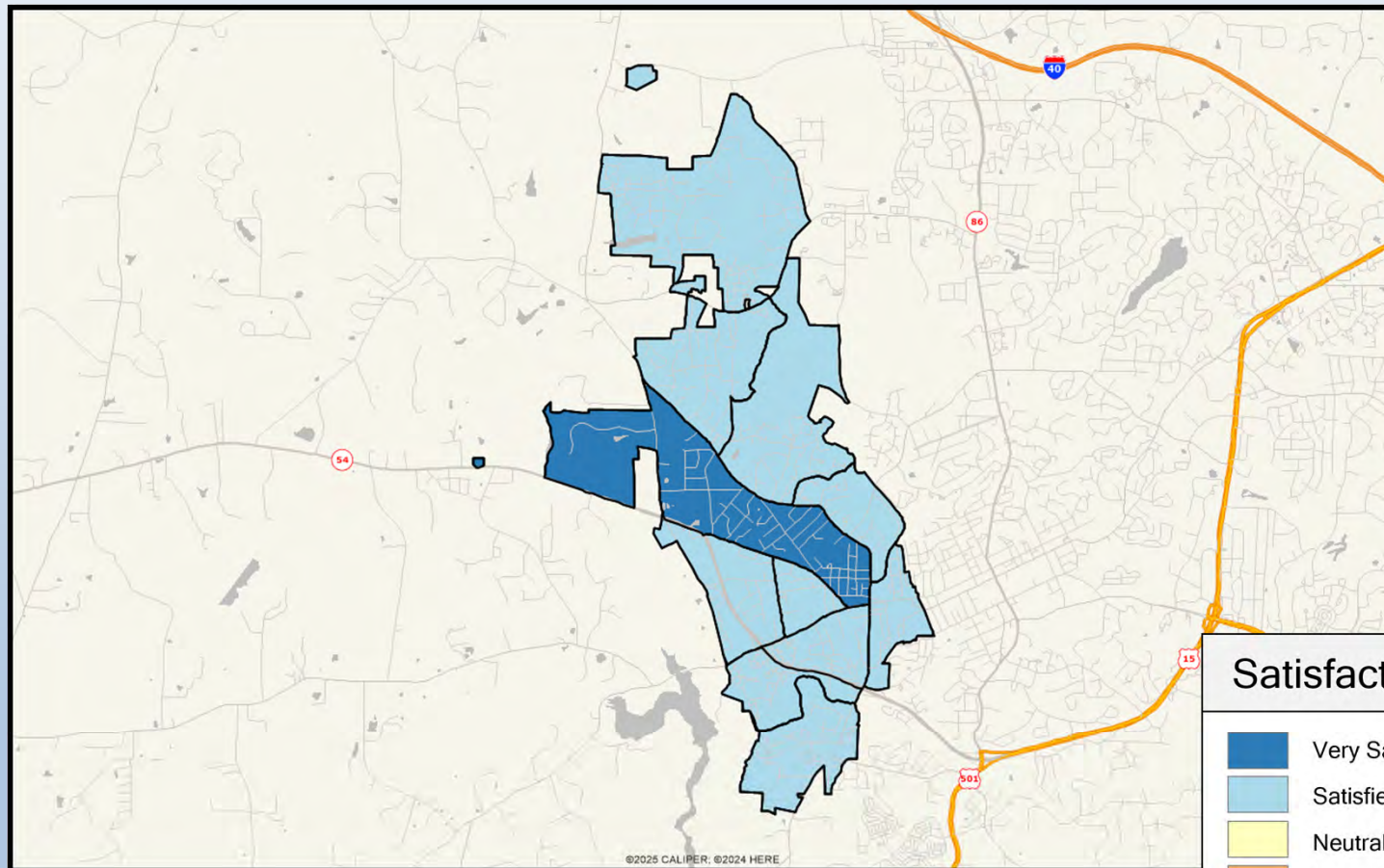


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



Q16-05. Maintenance and cleanliness of streets and public areas

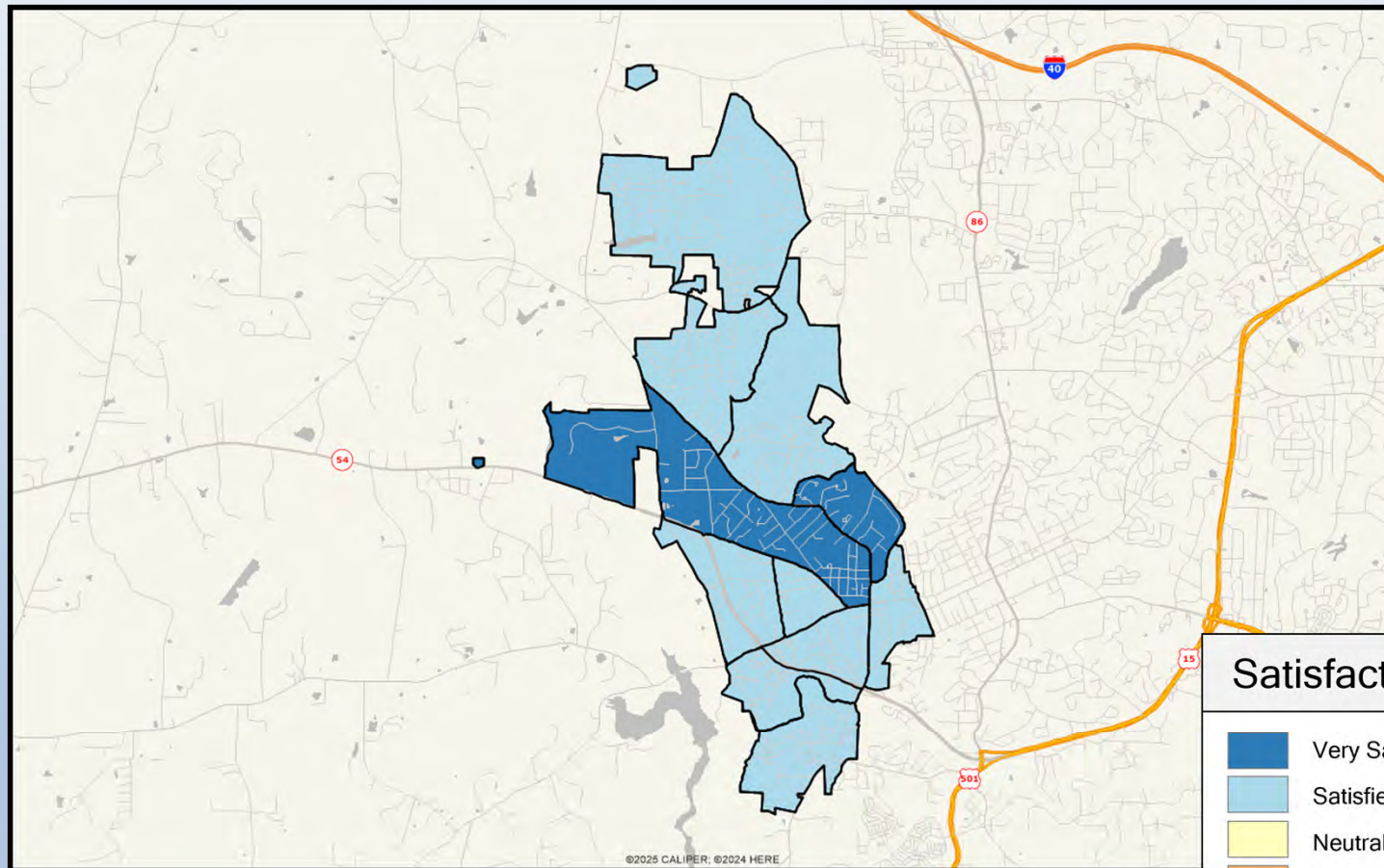


Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response



Q16-06. Maintenance of street signs

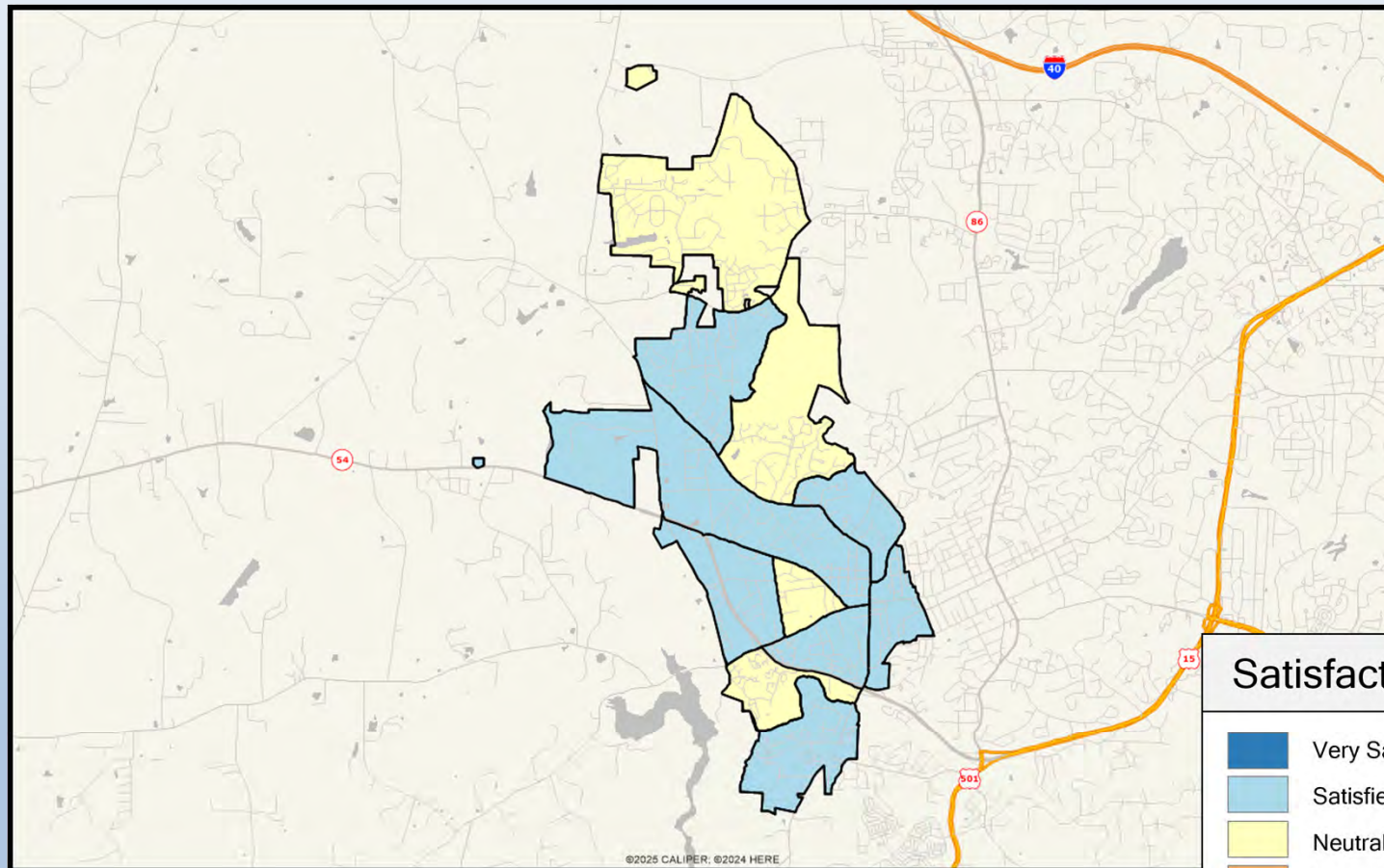


Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response



Q16-07. Town efforts to mitigate draining/flooding in public areas

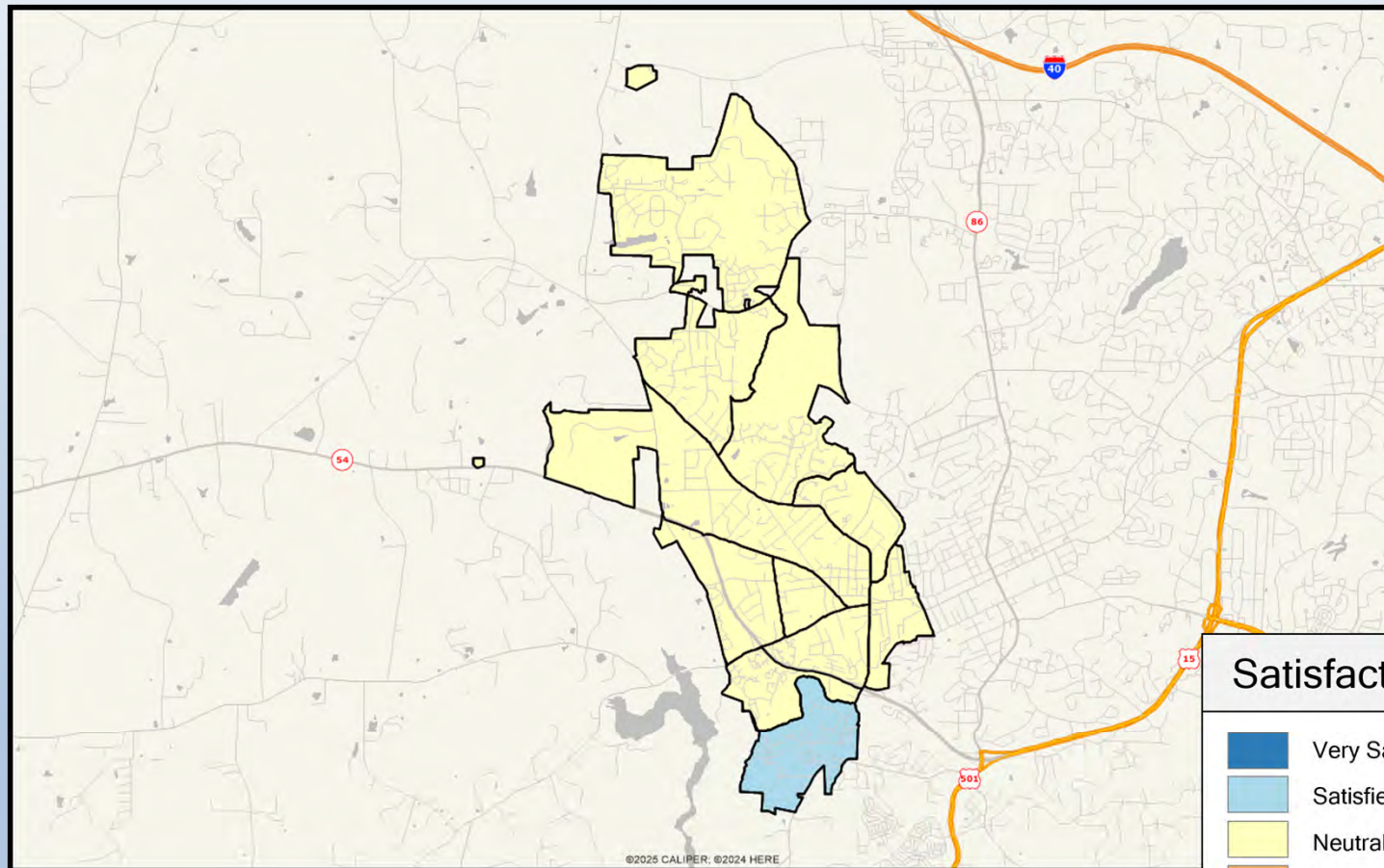


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q18-01. New company growth (incubators, start-ups, entrepreneurs)

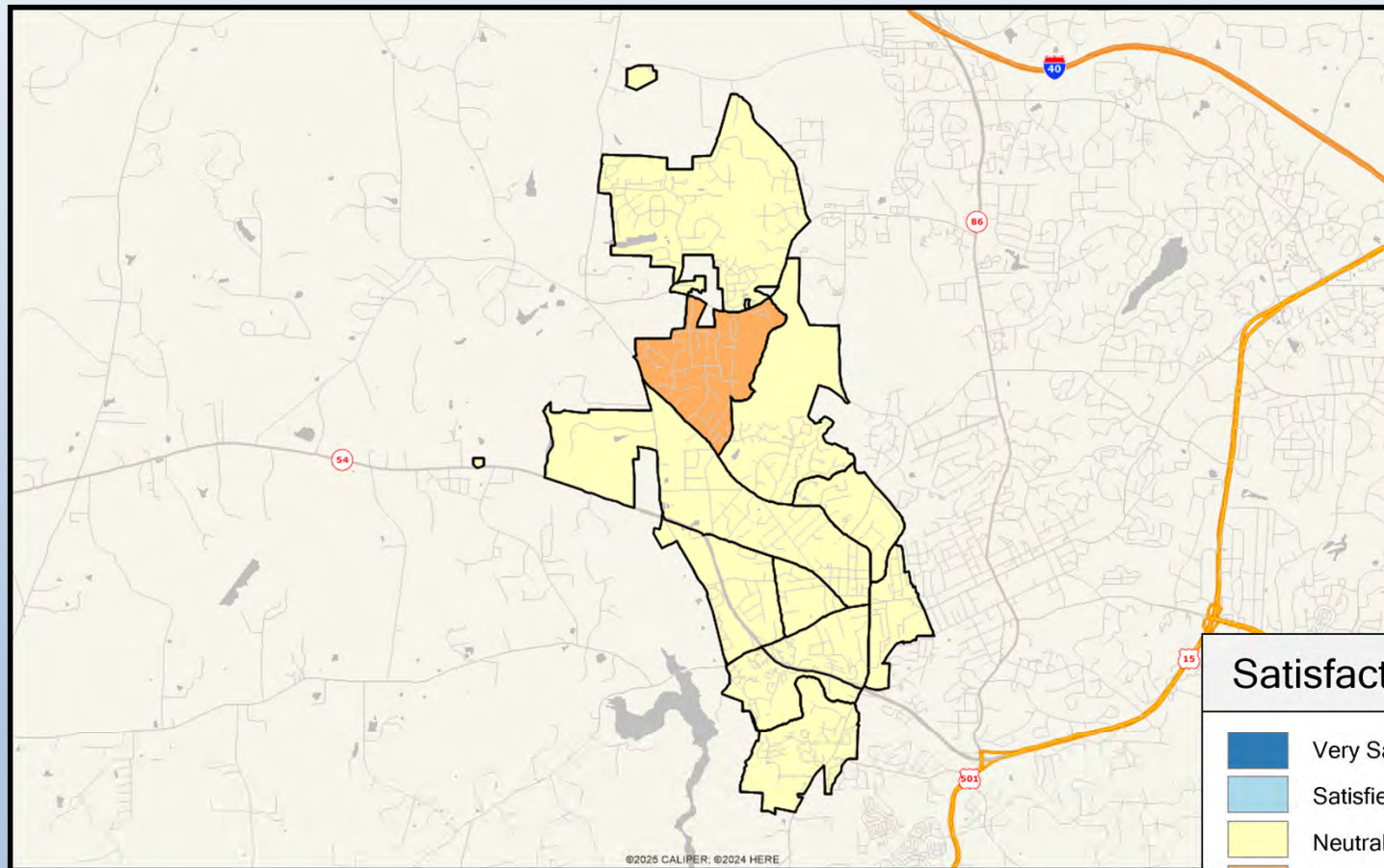


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

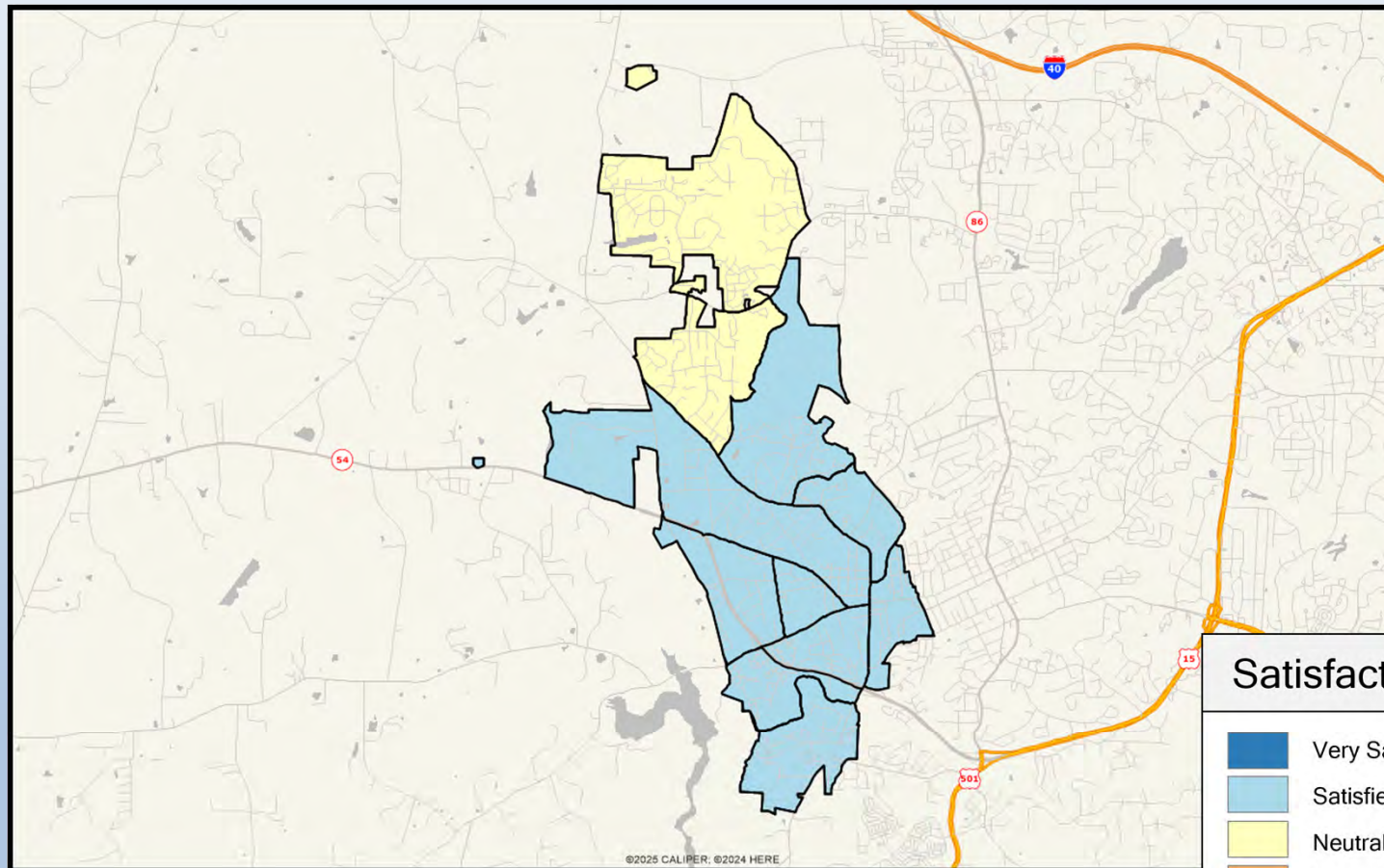
Q18-02. Job growth



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

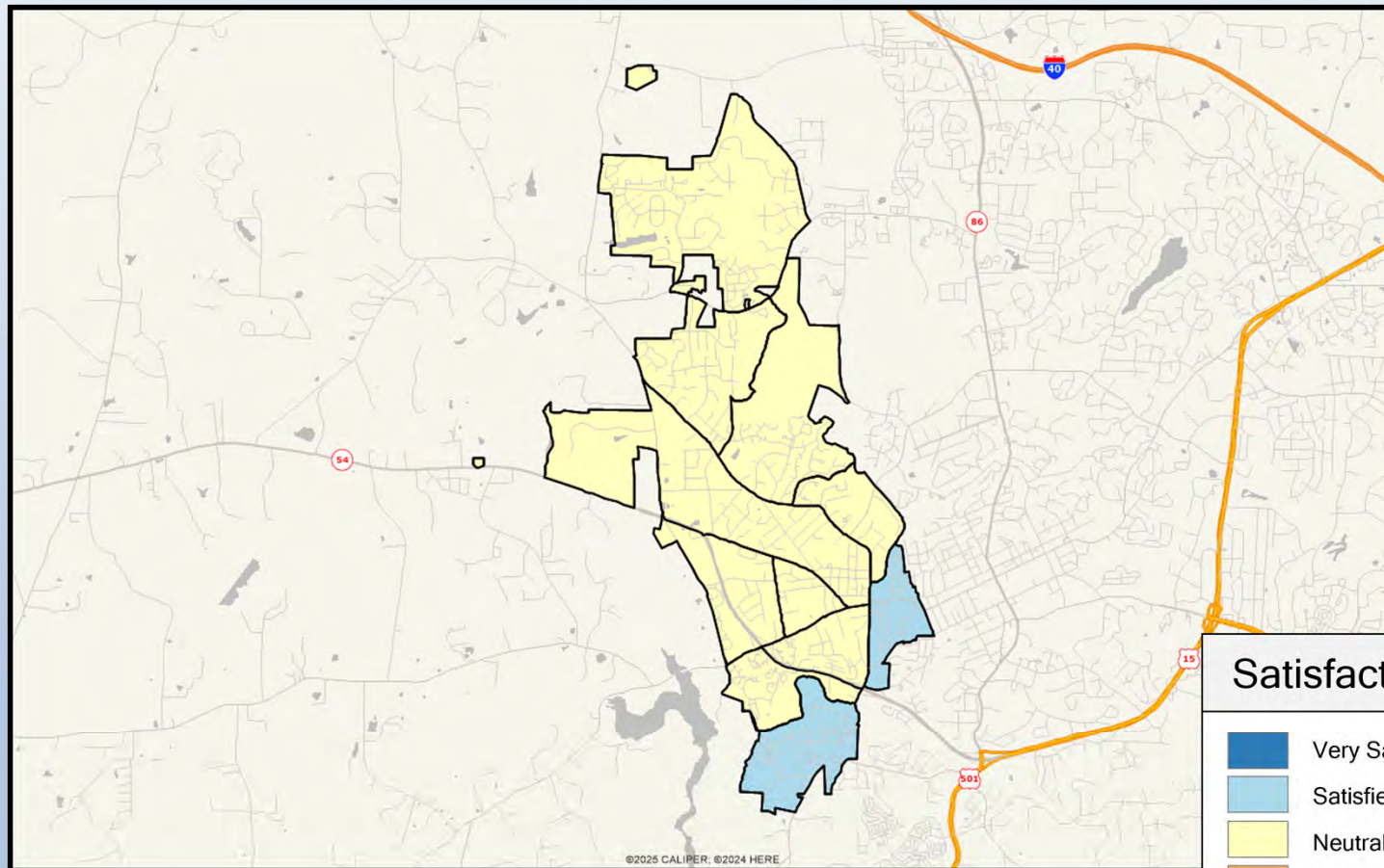
Q18-03. Access to shopping



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

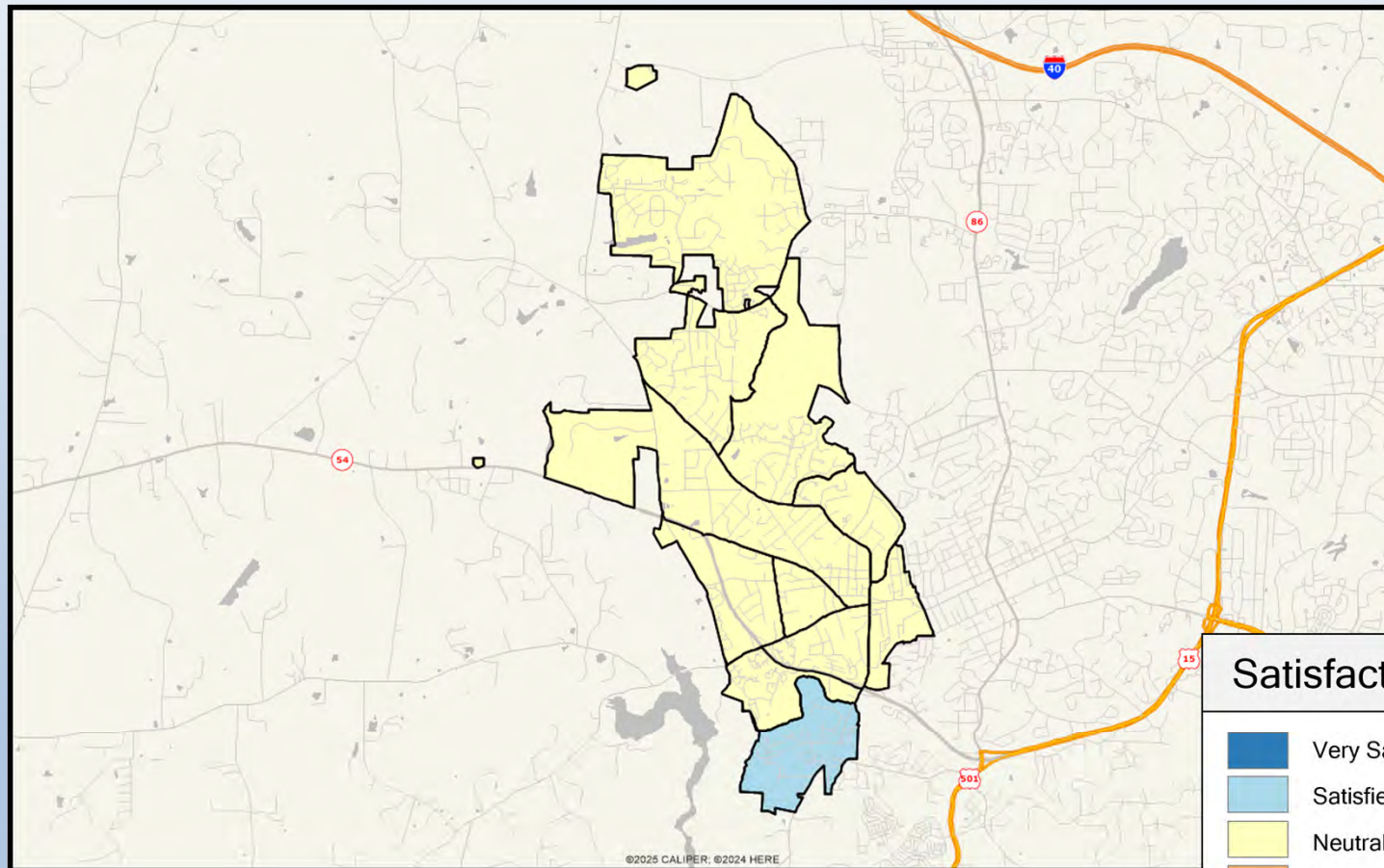
Q18-04. Quality of new commercial development in Town



Satisfaction

-  Very Satisfied
-  Satisfied
-  Neutral
-  Dissatisfied
-  Very Dissatisfied
-  No Response

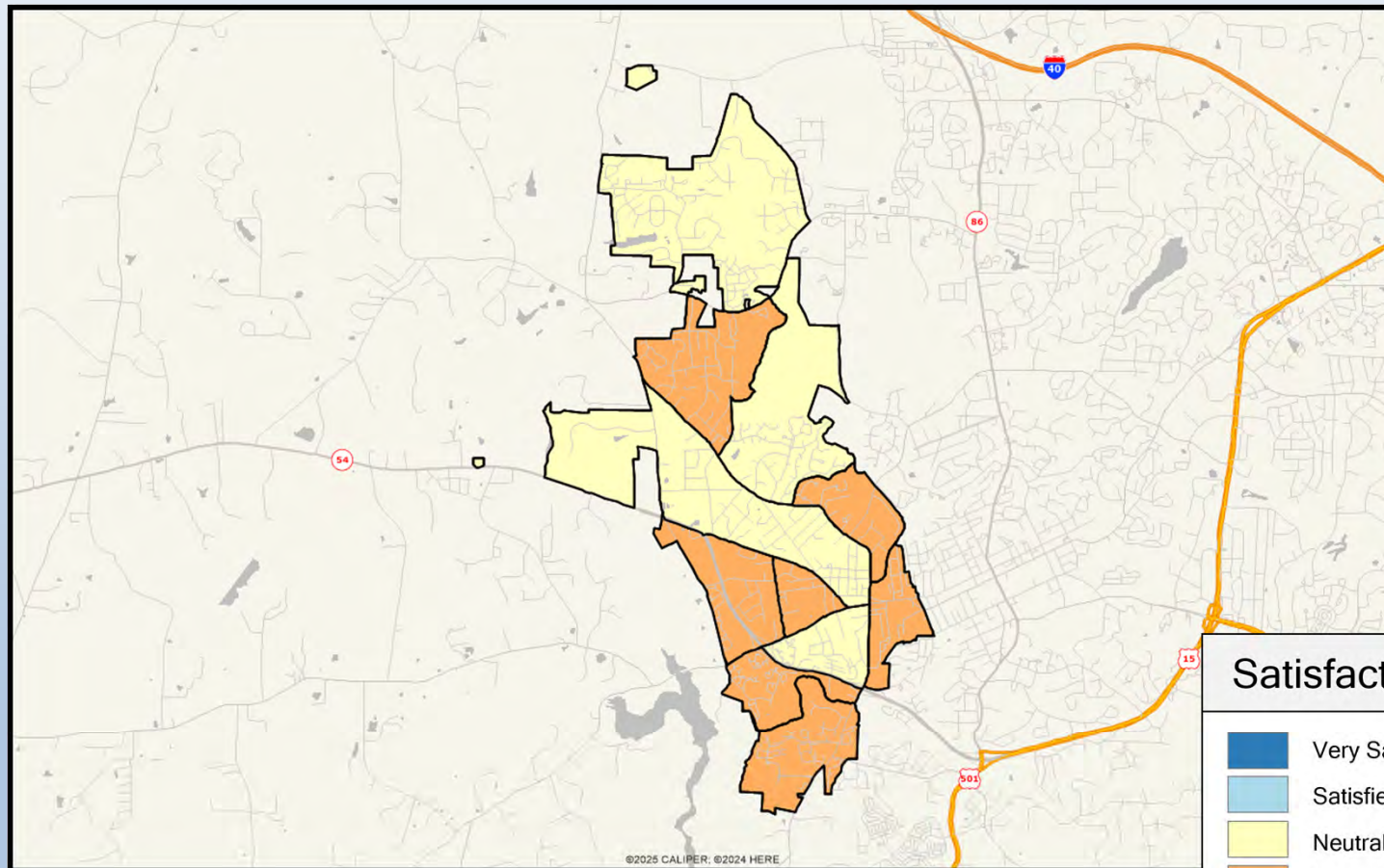
Q18-05. Access to information about current/proposed private development projects



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q23-01. Availability of housing options by price range

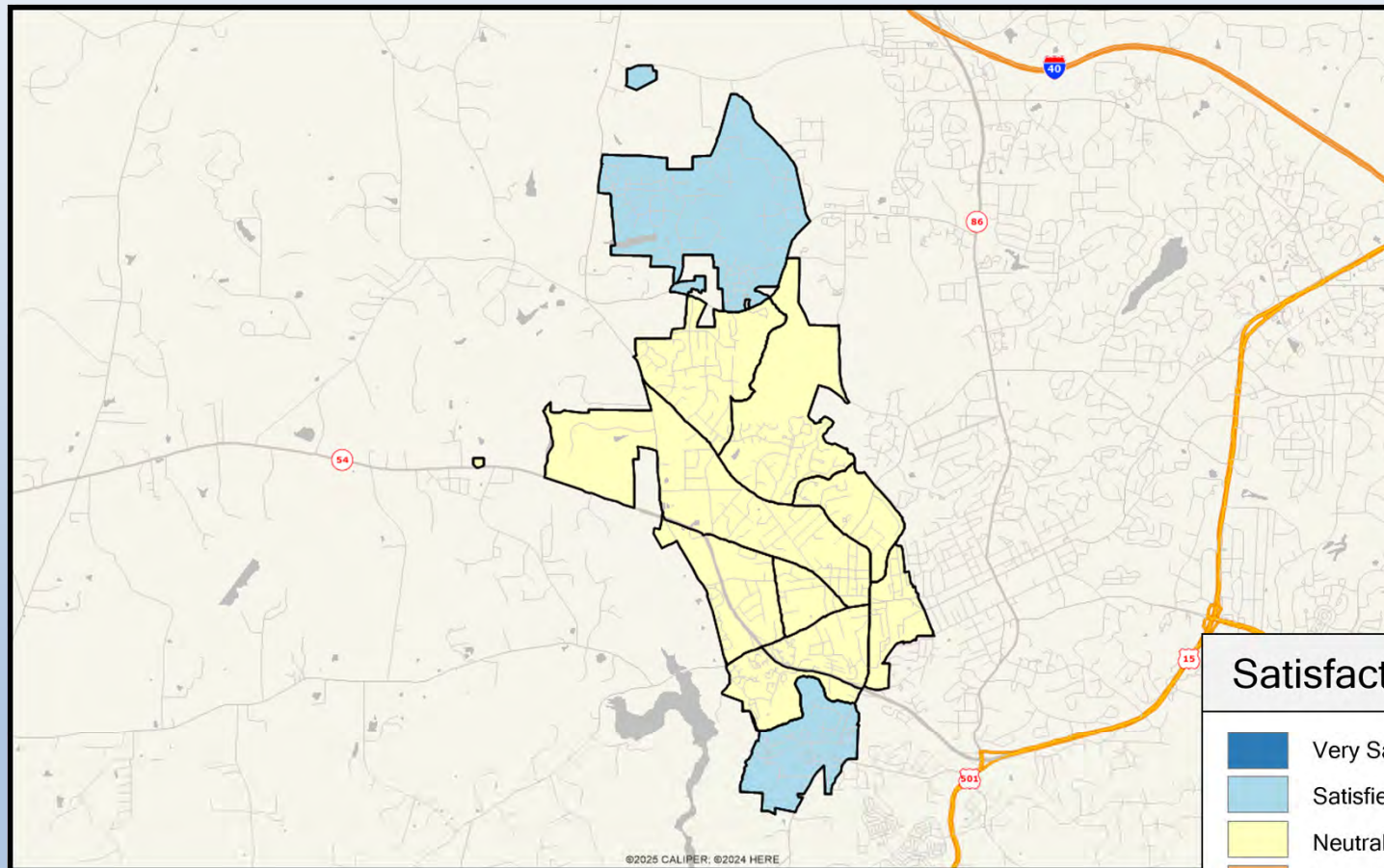


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q23-02. Availability of a range of housing types (e.g., apartments, townhomes, condos, duplexes, single family)

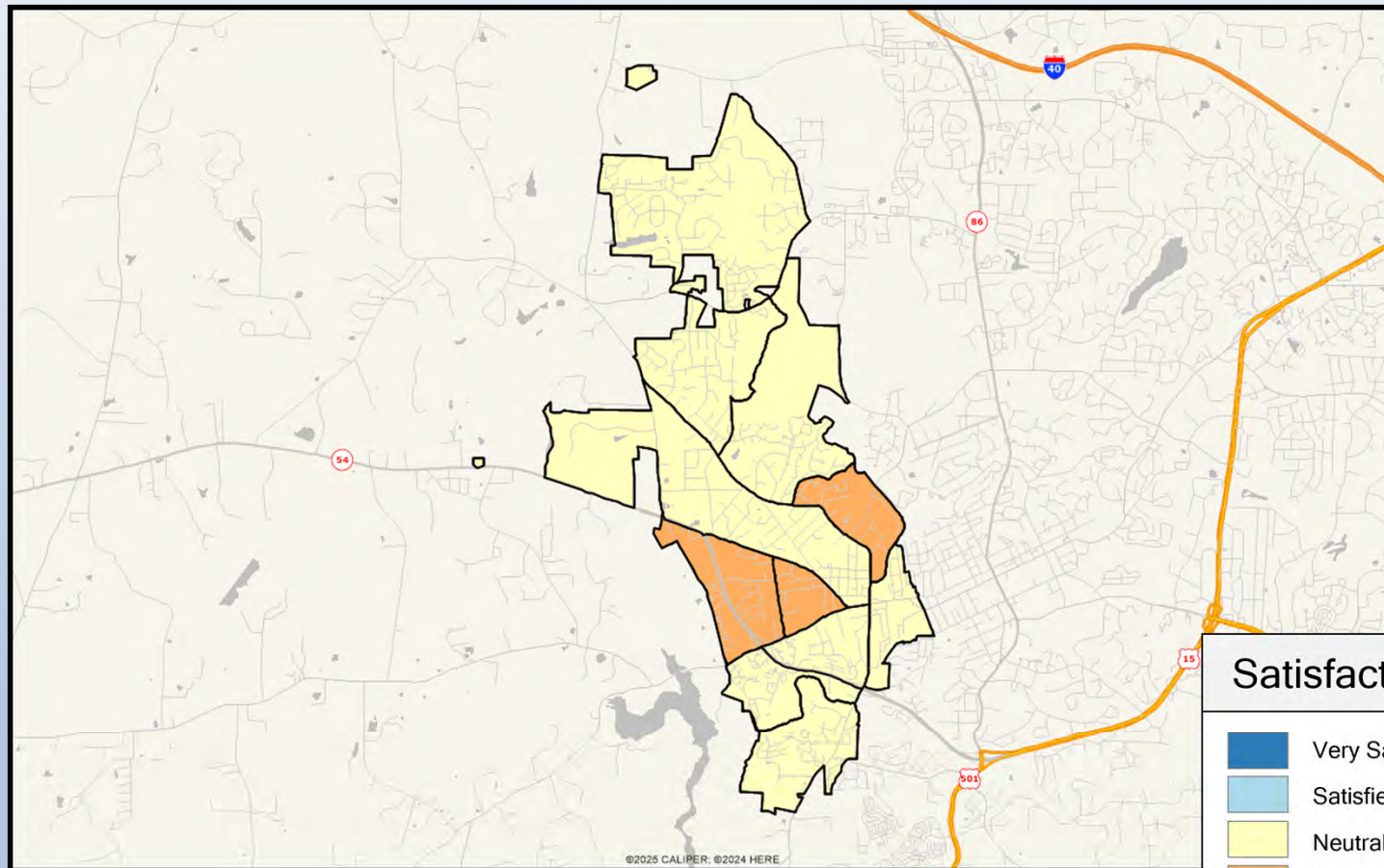


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q23-03. Efforts of the Town to expand and preserve housing that is affordable

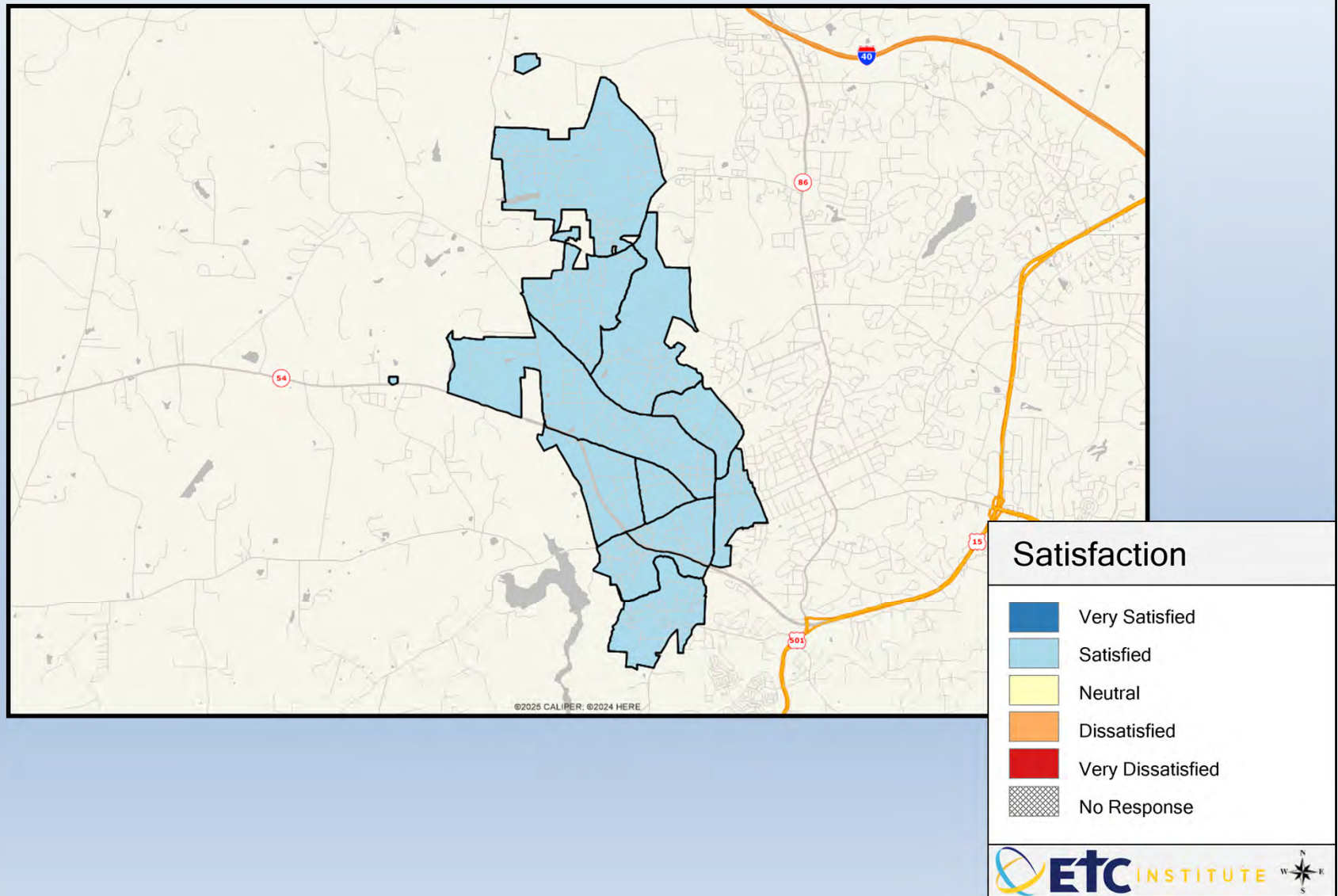


Satisfaction

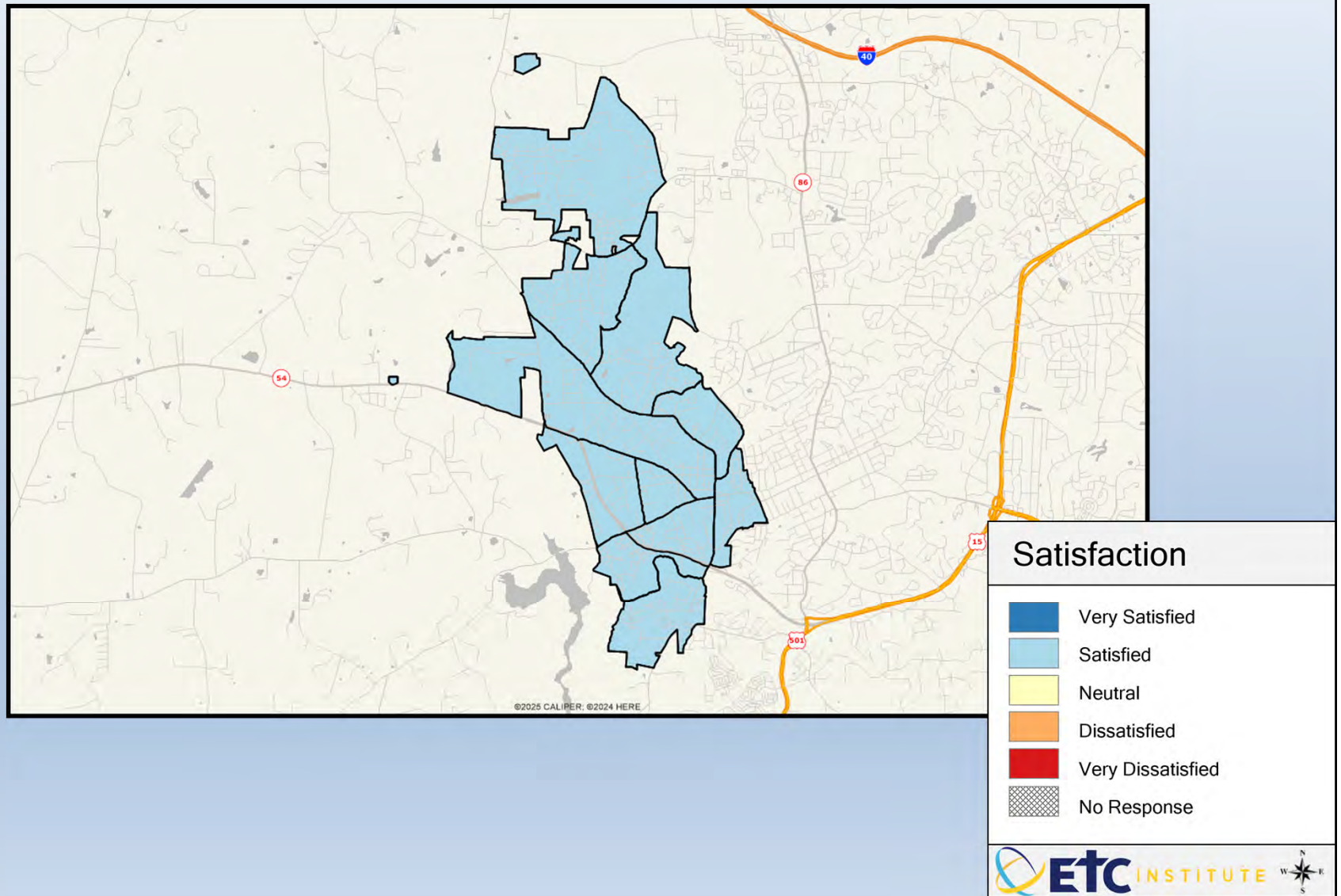
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

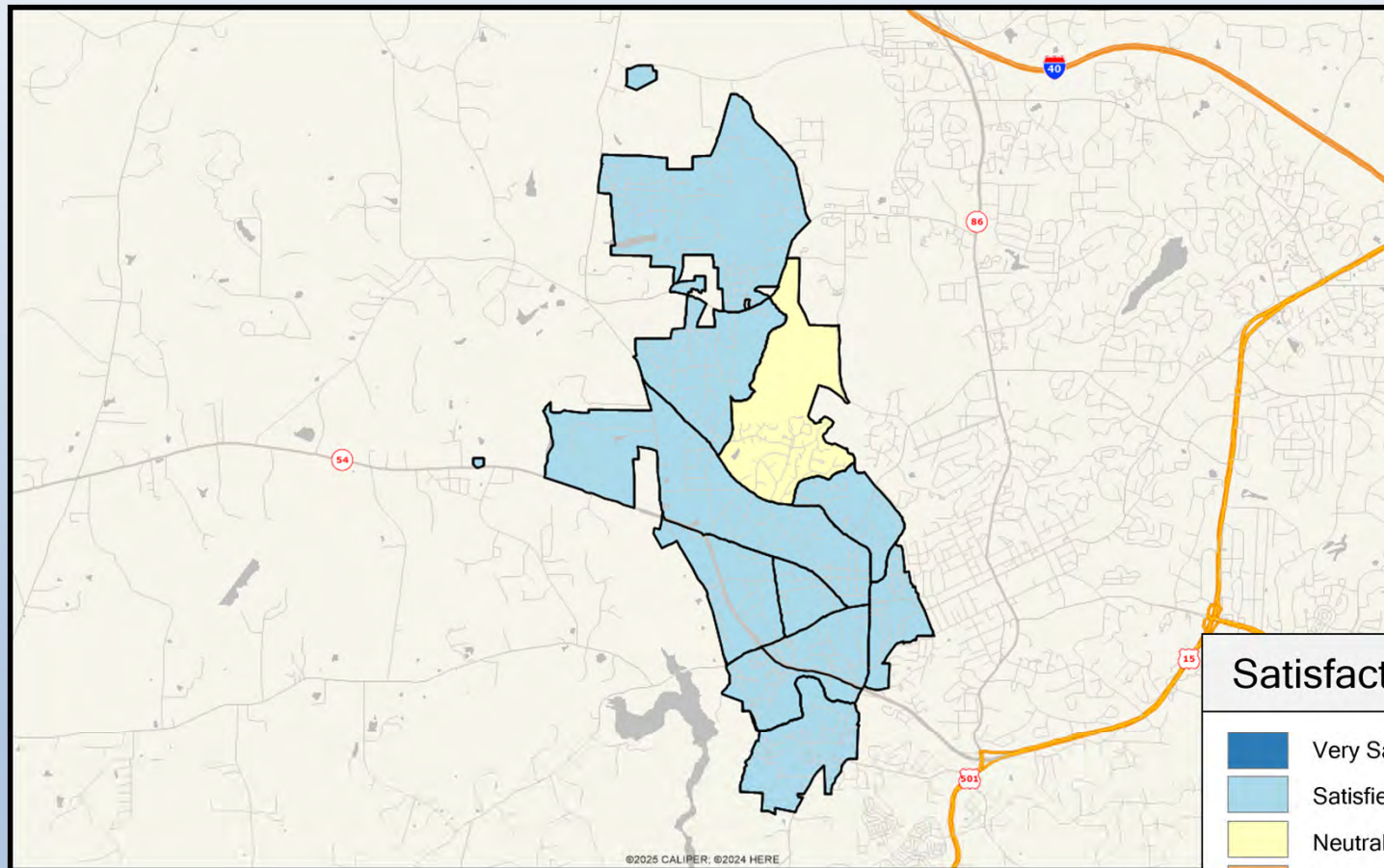
Q26-01. Availability of information about Town programs and services



Q26-02. Town efforts to keep you informed



Q26-03. Ease of locating information on the Town website

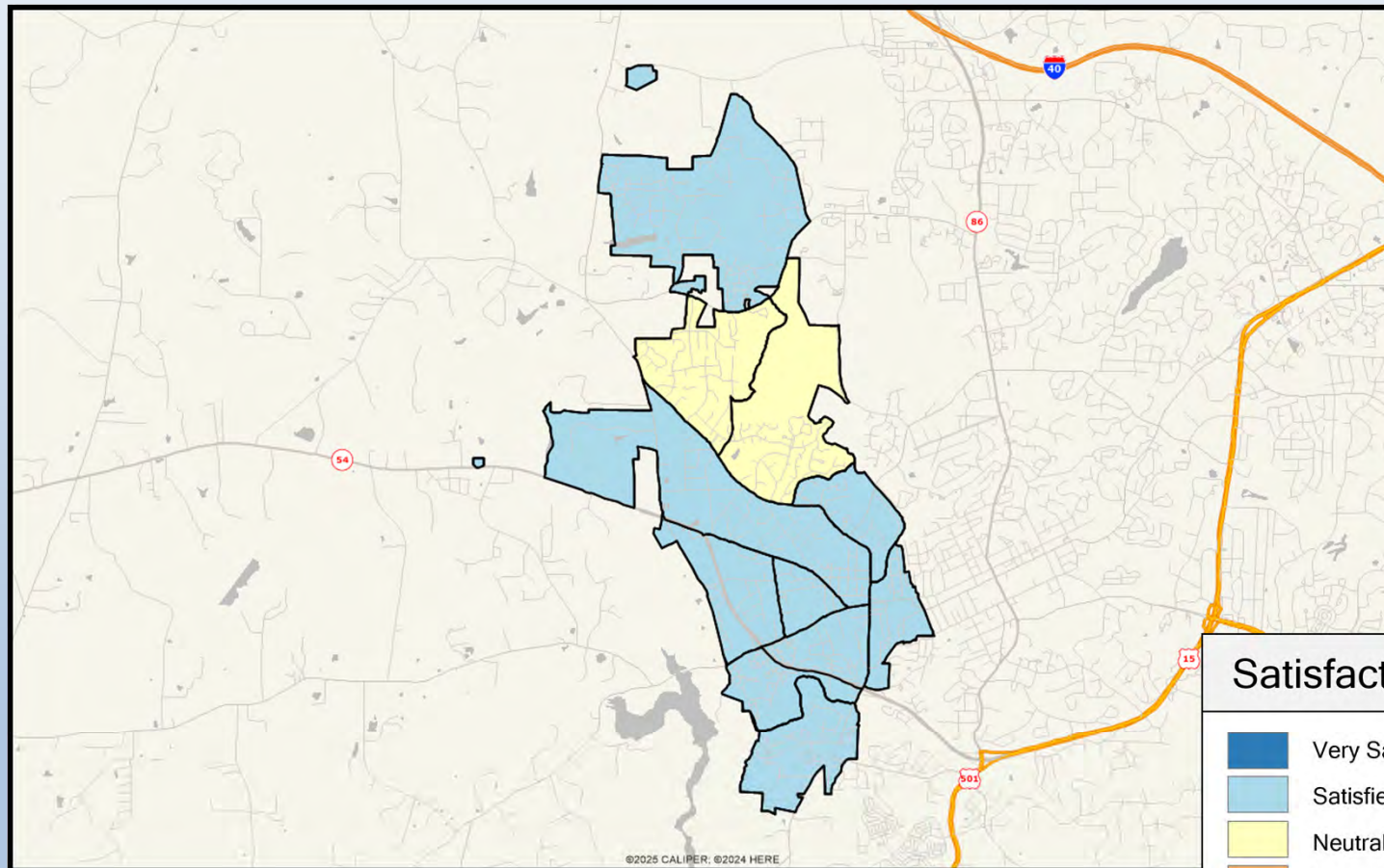


Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q26-04. Quality of transparent, trusted, and clear Town communication



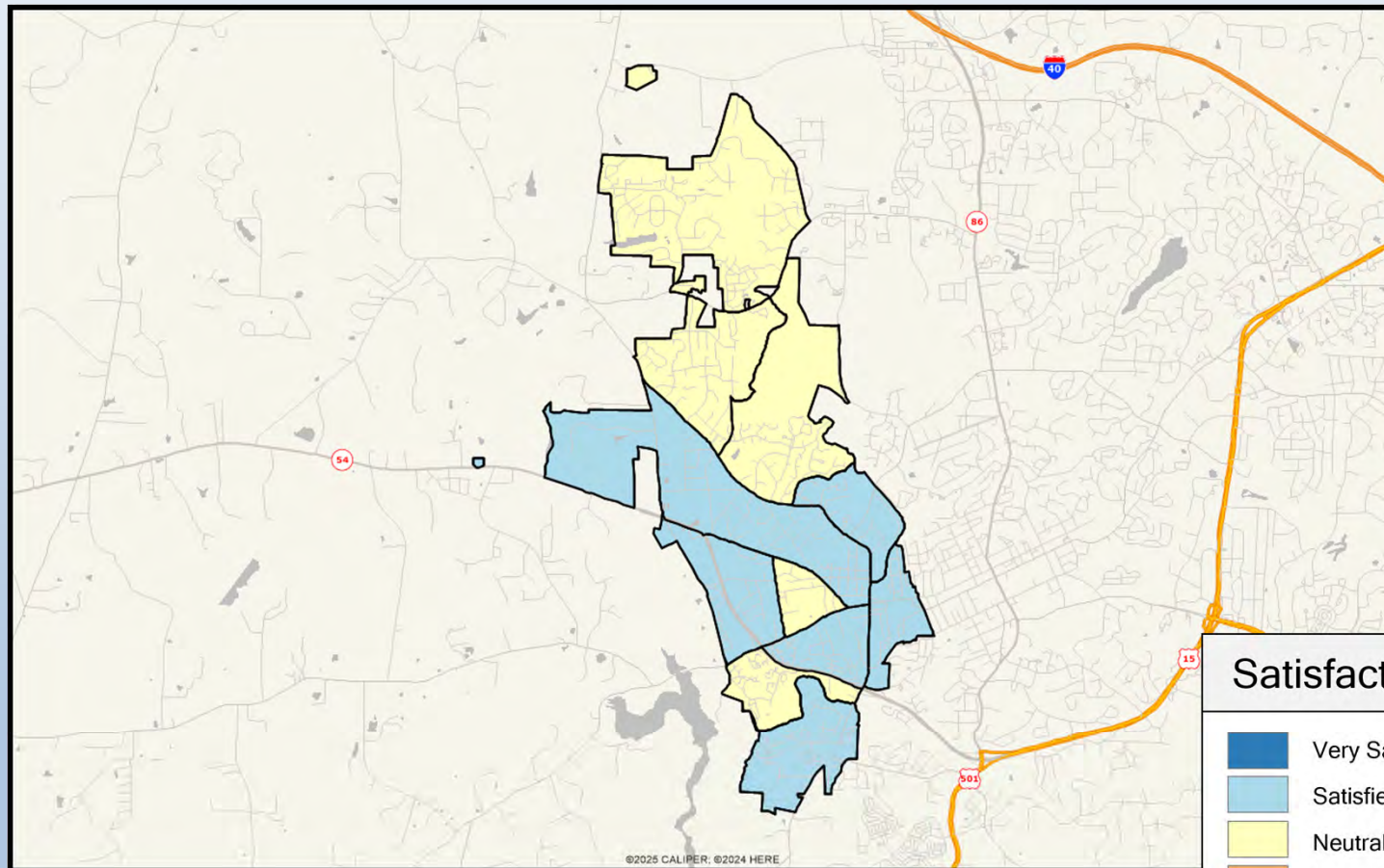
Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q26-05. Level of public involvement in local decision-making



Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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