

# Downtown Paid Public Parking Ordinance

## Feedback and Comments

### Background and Engagement Outreach

At a meeting on March 5, 2024, the Town Council received an update on Public Parking and discussed a direction forward with Town Staff receiving direction on policy direction. This included a request to update the Town's ADA parking violation fine and bring a draft Paid Public Parking Ordinance to them for consideration.

Staff prepared a draft ordinance scheduled for the Town Council's meeting on June 18<sup>th</sup>. Due to time limits of the Council, the item was tabled until a later date. Additionally, this would also give Town Staff time to conduct requested public engagement and outreach on the Ordinance.

Town Staff developed an engagement webpage for the proposed Ordinance which included an online survey. The request was for the public and stakeholders to review the draft ordinance and then complete the survey which asked specific questions about the Ordinance. Other feedback options were also provided including written comments or comments via email. Town Staff received feedback on June 13, 2024 through July 19, 2024.

Information about the draft Ordinance and the feedback period was distributed to the community via the Town's News Flashes (Press Releases), Social Media channels, direct emails to downtown businesses, weekly newsletter emails, Town Information Centers, and partner communications (NAACP, El Centro, and Carrboro Business Alliance). Staff also met one-on-one and with various groups of business owners throughout and after the comment period to provide information and gather additional information and feedback.

While the survey results were may be statistically significant for the residential population of Carrboro (95%  $\pm 3$ ), disparities did exist and should be taken into consideration when reviewing results and must be accounted should additional engagement be conducted. Disparities included population age between 18-24; race for self-identified Asian/Pacific Islander, Black/African American, and Hispanic/Latino, income for households making under \$25,000, and language for any non-English speaking household.

### Survey Structure

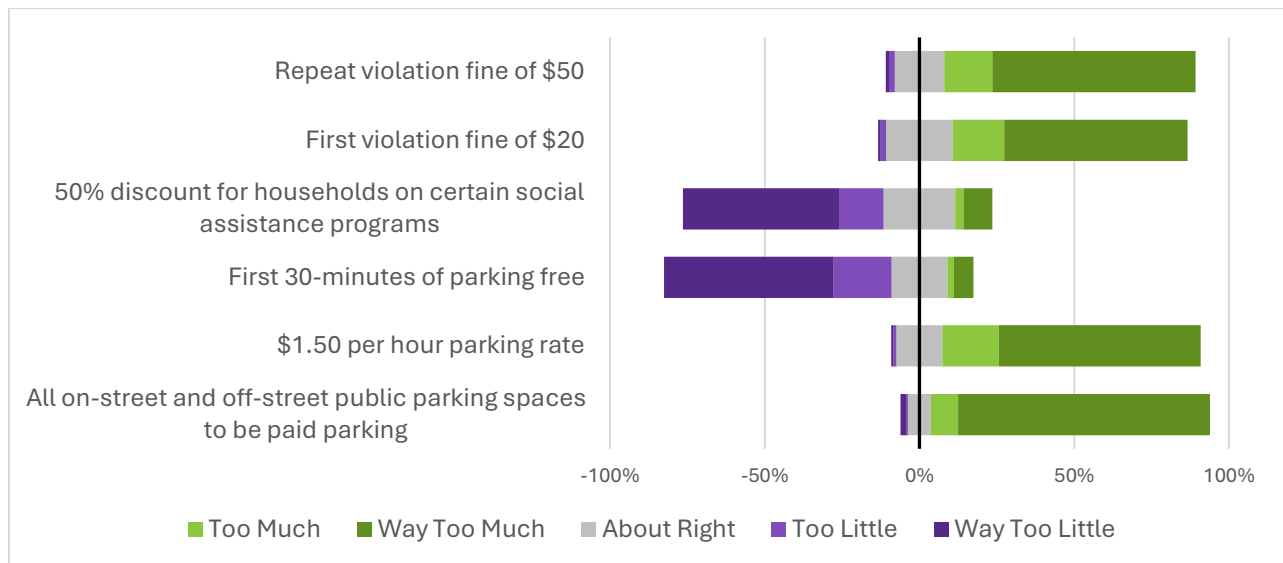
The survey was made available to complete on the Internet only, however email or postal mail were provided as options for providing open-ended feedback on the proposed ordinance. Participants were asked to complete Likert scale on different components of the proposed Ordinance, two multiple choice questions, and two opportunities to provide open-ended feedback (one about the proposed Ordinance generally and one requesting specific code comments of the proposed Ordinance). The survey was specifically designed to gather feedback on the proposed ordinance and its components not on the public's sentiment toward paid parking in general, however by selecting various answers this sentiment has been made clear.

## Survey Results

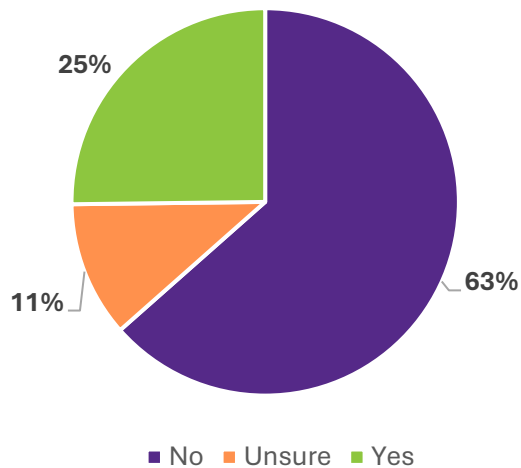
The results provided below focus primarily on the Likert scale responses and the multiple choice options by for all survey participants, and those who self-identified as a resident. Additional groups expected to be most impact has also been separated out to provide additional emphasis on their needs and concerns. These include downtown business owners/managers, downtown workers, and households making under \$80,000 (the approximate median income).

**ALL SURVEY RESPONDENTS.** The following are results from all survey respondents. There were 1,703 total survey responses submitted via the online survey.

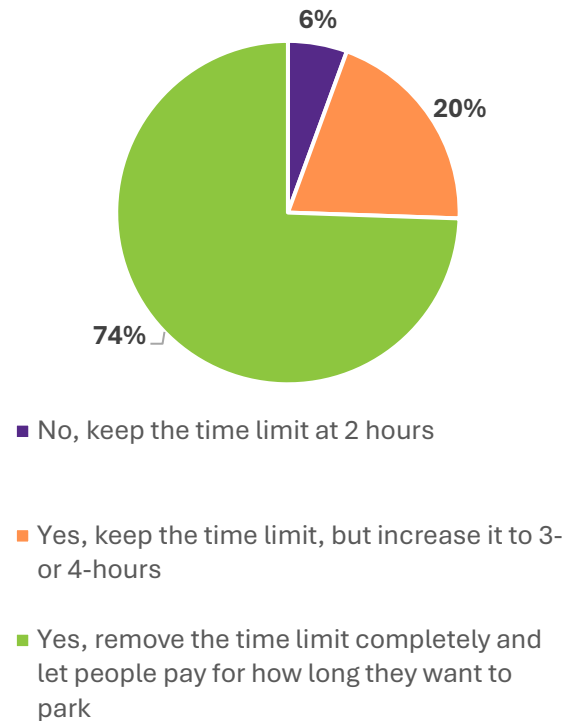
**Responses to “Please share your opinion regarding the following components of the proposed ordinance.”**



**Responses to “The proposed ordinance requires that payment be accepted through a mobile app, text messaging, or a phone call. Do you feel that these are acceptable and adequate methods of payment?”**

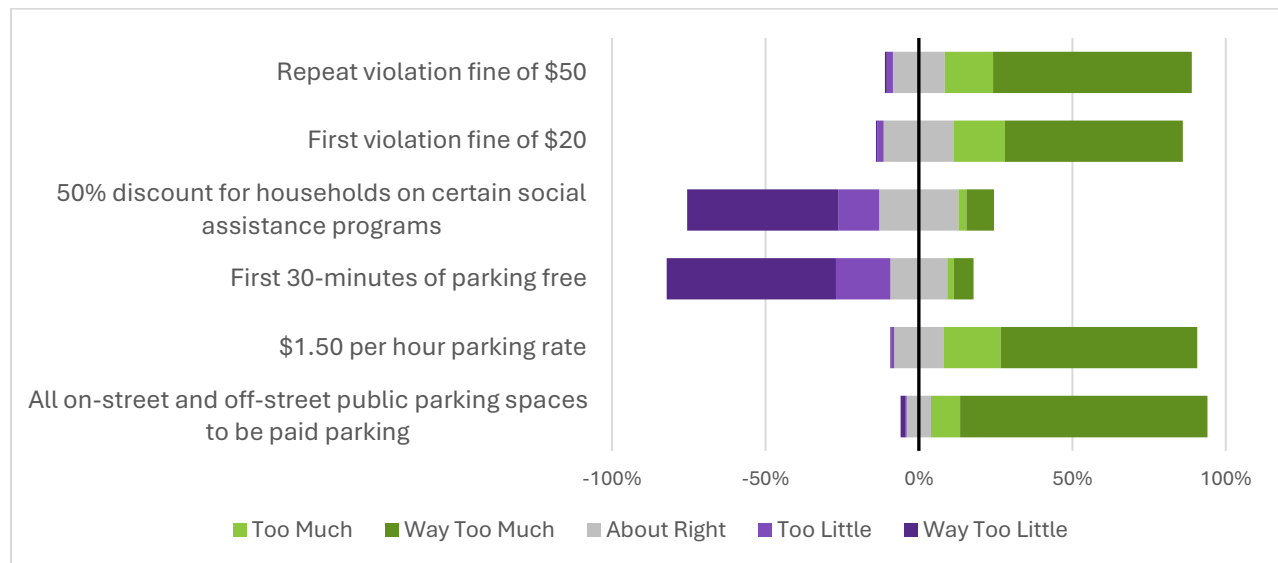


**Responses to “As currently proposed, you would not be able to park longer than 2 hours in a public parking space. Do you believe that once paid public parking is implemented, this time limit should be removed or modified?”**

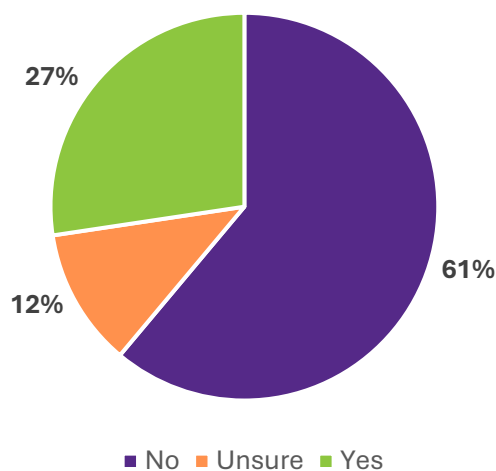


**RESIDENT RESPONDANTS.** Self-identified Carrboro resident survey respondents totaled 928. The response results are not significantly different from that of all survey respondents.

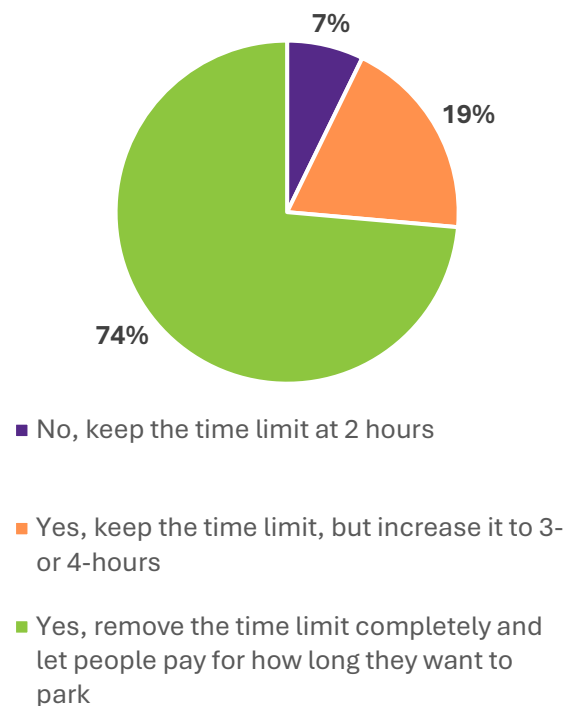
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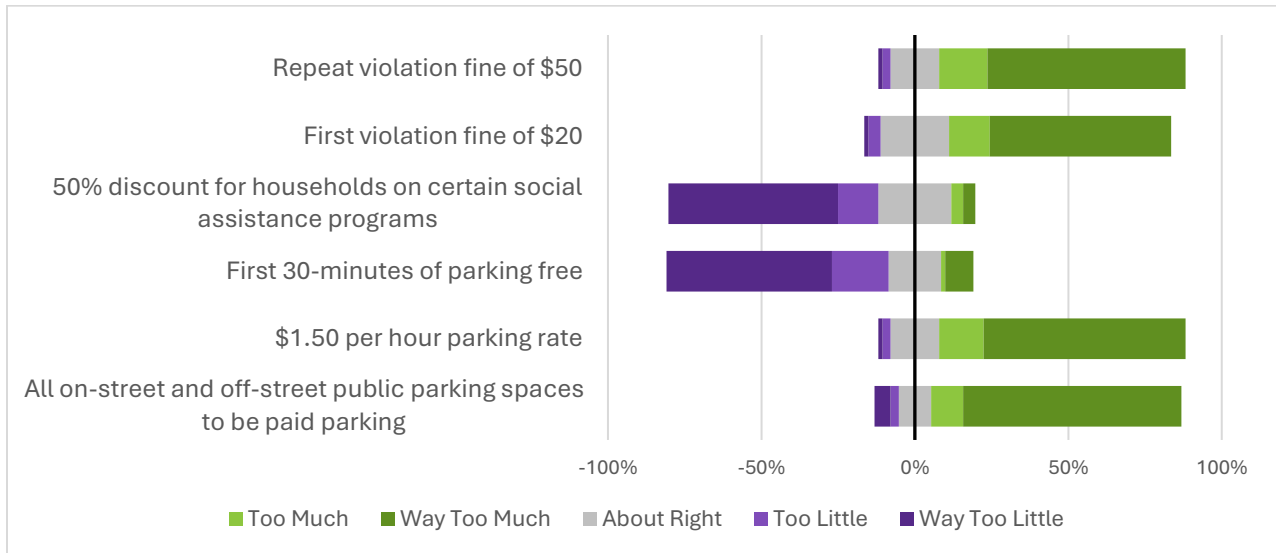


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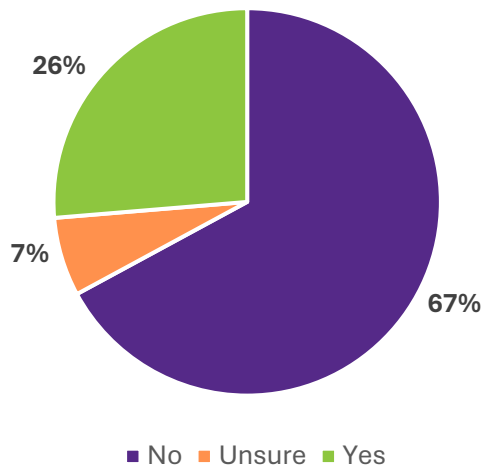


**DOWNTOWN BUSINESS OWNER RESPONDENTS.** Due to the expected impact that paid parking may have on Downtown Businesses, staff have provided a separate analysis of the responses from the downtown business community. A total of 76 downtown business owners/managers responded to the survey. Again, the response results do not significantly deviate from other results.

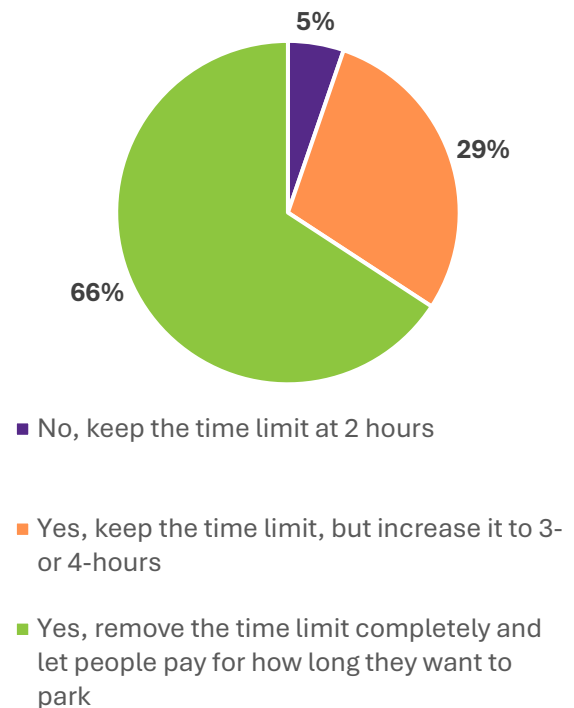
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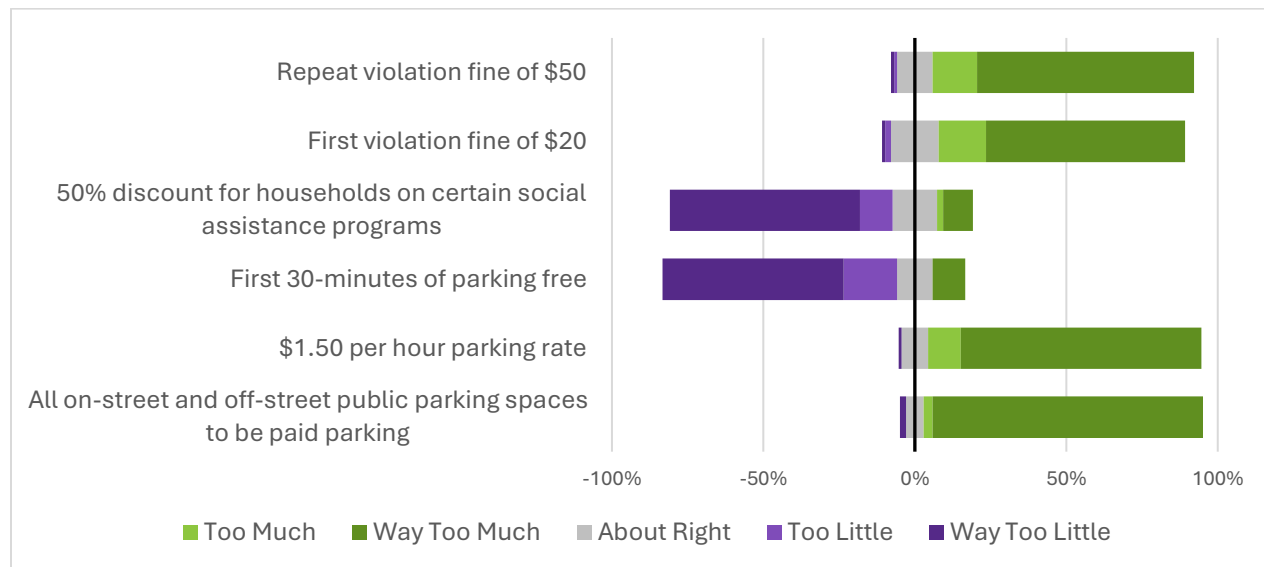


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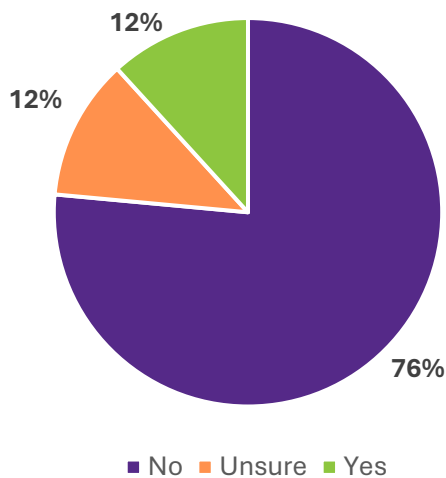


***DOWNTOWN WORKER RESPONDENTS.*** Those who work in the downtown area are also expected to be impacted by this proposed ordinance and, therefore, their response results have also been separated. 102 self-identified downtown workers completed the survey. Much like the previous results, there is no significant deviation from all of the survey responses.

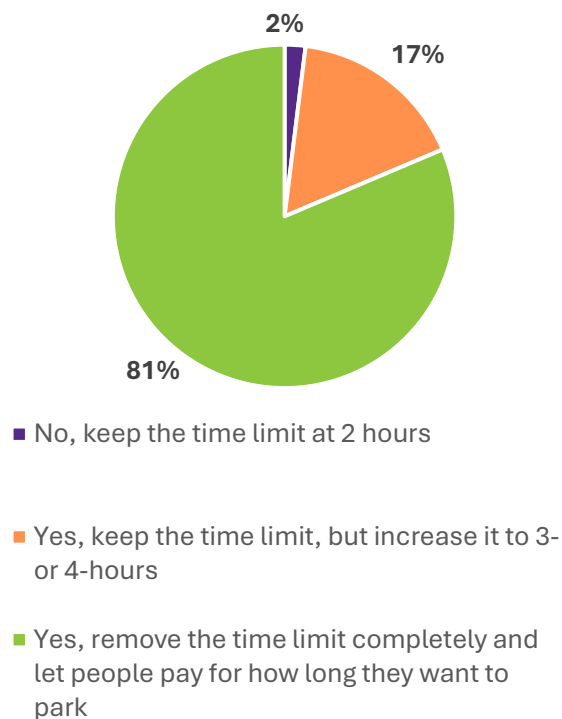
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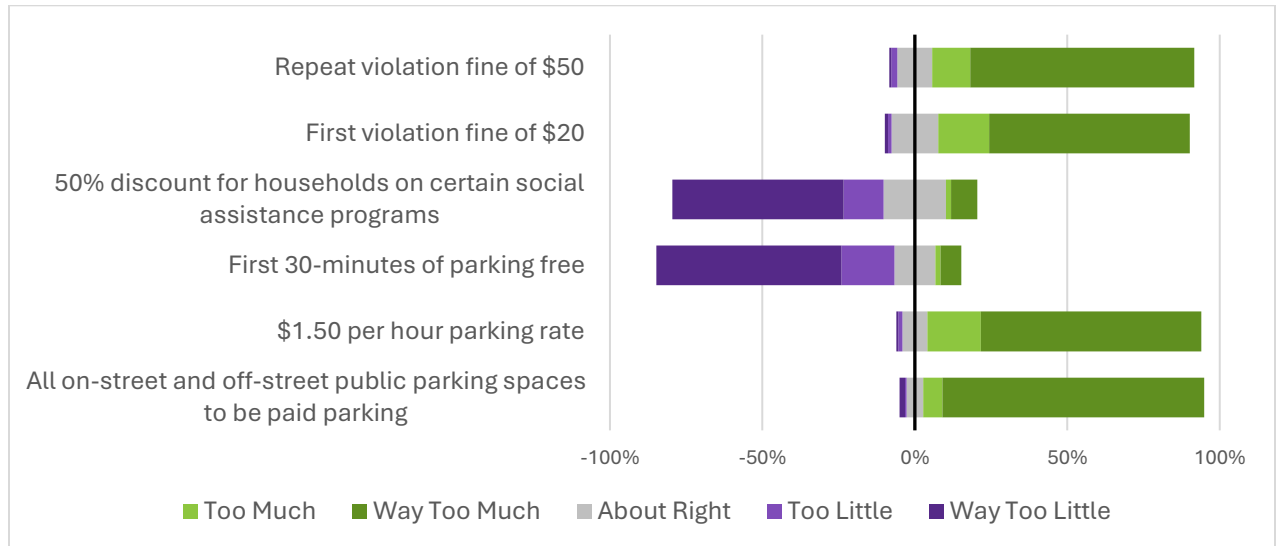


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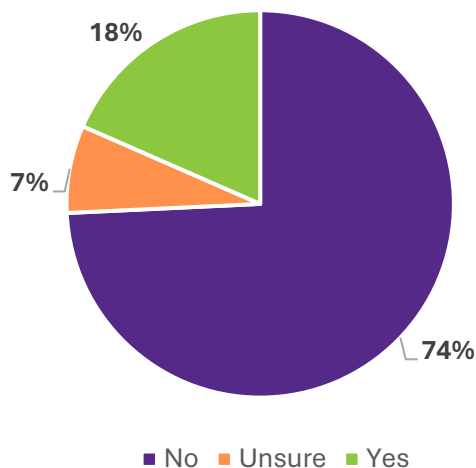
**RESPONDENTS WITH HOUSEHOLD INCOME UNDER \$80,000.** The implementation of a paid parking program would be expected to also have an impact on households with a lower income. The median income in Carrboro is approximately \$77,000. Because the survey utilized round figures for respondents to self-identify their household incomes, households under \$80,000 are used here to best represent this demographic. 602 responses were received for this demographic with, again, no significant difference in the results from other responses.

**Responses to “Please share your opinion regarding the following components of the proposed ordinance.”**

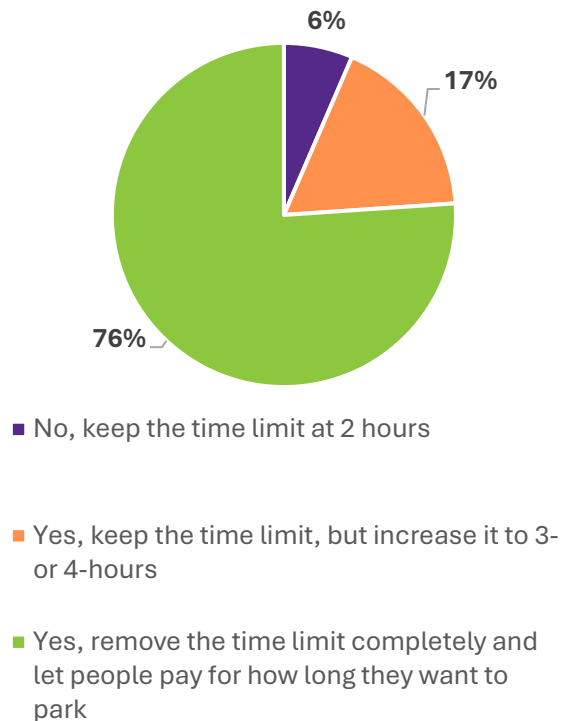




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**Responses to “As currently proposed, you would not be able to park longer than 2 hours in a public parking space. Do you believe that once paid public parking is implemented, this time limit should be removed or modified?”**



**SUMMARY OF OPEN-ENDED RESPONSES.** As previously mentioned, there were two opportunities in the survey for open-ended responses – one general feedback and one specific code comments. The intention of this is to provide an opportunity for the public and stakeholders to provide general comments on their interest or opinions of the proposed ordinance, while the second opportunity is to provide feedback and suggestions on editing specific code sections. Due to the high number of comments (both general and specific) that were completed, a summary of the comments are provided. The complete list of comments as submitted can be found in Appendix B and Appendix C of this report.

**Responses to “Is there any other general feedback you would like to share with the Town regarding the proposed Paid Parking Ordinance?”**

Due to the high number of comments, summary of the top 10 most common points made in the comments regarding the proposed Paid Parking Ordinance have been provided.

1. **Opposition to Paid Parking:** A significant majority of comments expressed strong opposition to the implementation of paid parking in Carrboro. Many residents highlighted that free parking is a fundamental aspect of the town's charm and accessibility.
2. **Concerns for Local Businesses:** Numerous commenters voiced that paid parking would negatively impact local businesses, driving customers to choose alternatives in nearby towns or areas with free parking. This concern included potential harm to the overall economic viability of downtown Carrboro.
3. **Impact on Low-Income Residents and Employees:** There was widespread agreement that paid parking disproportionately affects low-income residents and employees who work downtown. Many pointed out that requiring workers to pay for parking would significantly reduce their disposable income.
4. **Inadequate Time Limits:** Many comments criticized the proposed two-hour limit as being too restrictive, particularly for those attending events, dining, or engaging in multiple errands. Suggestions for longer time limits (3-4 hours) were frequently mentioned.
5. **Access and Inclusivity Issues:** Concerns were raised about the accessibility of the proposed payment methods, particularly for individuals who do not own smartphones or have difficulty using mobile apps. Many stressed the need for cash payment options and more inclusive solutions.
6. **Parking Deck's Role:** Commenters pointed out the recently constructed parking deck near the new library, arguing that it should alleviate parking issues. They questioned the necessity for paid parking when new capacity would be available.
7. **Comparisons to Chapel Hill:** Many expressed concerns that implementing a paid parking system would mirror challenges faced by downtown Chapel Hill, where businesses have struggled due to paid parking and strict regulations.
8. **Requests for Alternatives:** Commenters suggested exploring alternatives to paid parking such as better enforcement of existing time limits, stricter rules against predatory towing by private lots, and increasing the availability of public transportation options.
9. **Survey Design and Process Concerns:** Several individuals critiqued the survey used for gathering feedback, describing it as confusing and biased, arguing it seemed designed to push the ordinance through without genuine community input.
10. **Call for Transparency and Accountability:** Commenters demanded clarity on how the revenue from paid parking would be used and whether these funds would equitably benefit the community, particularly in addressing issues like public transportation improvements or supporting local businesses.

Responses from households at or below the median income (approximately \$77,000 in Carrboro) were separated out to isolate their comments for any specific issues that may stand out. Below are

the top five repeated concerns regarding the proposed paid parking ordinance in Carrboro for household incomes below \$80,000:

1. **Impact on Local Businesses:** Many comments express fear that implementing paid parking will deter customers from visiting downtown Carrboro, negatively impacting local businesses reliant on foot traffic and easy access. Residents highlight that they often choose Carrboro over neighboring towns because of its current free parking system.
2. **Burden on Employees:** Numerous comments emphasize the hardship paid parking would create for employees who currently rely on free municipal parking during long shifts. Critics point out that requiring employees to pay for parking could significantly reduce their take-home pay, particularly for those in low-wage positions.
3. **Affordability and Accessibility Issues:** Many commenters raise concerns about the financial burden paid parking places on low-income residents and visitors, as well methods of payment for those without access to smartphones or credit cards. The sentiment is that this policy would make it harder for certain community members to participate in local life, limiting access to essential services and activities.
4. **Sufficiency of Current Parking:** Several residents argue that parking availability is not a significant issue in Carrboro and that the current system works well. Many claim that even during busy times, parking spaces can usually be found, suggesting that the need for paid parking is overestimated.
5. **Concern for Community Values:** Many comments reflect the belief that paid parking contradicts Carrboro's reputation as an inclusive, community-oriented town. The potential shift towards a model resembling that of Chapel Hill, which has seen negative reception due to its parking fees, is seen as inconsistent with what locals appreciate about Carrboro's unique charm and accessibility.

The comments from those with a household income at or below the median reflect deep concern for the preservation of Carrboro's character, community access, and the economic well-being of both residents and local businesses.<sup>1</sup>

**Responses to "If you have any specific comments or recommendations about a section of the ordinance, please write those comments below, beginning with the section separated by the dash. For example: d) - [Comment]"**

Based on the comments collected regarding the proposed parking ordinance in Carrboro, here are the top eight common points and requests from residents:

1. **Opposition to Paid Parking:** The vast majority of comments express strong disapproval of implementing paid parking, with many residents noting that free parking is a crucial aspect

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<sup>1</sup> Summary comments in this section were generated with the assistance of AI tools and verified by staff.

of Carrboro's appeal and economy. There are widespread calls to keep parking free to support local businesses and community engagement.

2. **Concerns Over Payment Accessibility:** Multiple commenters highlighted that requiring payment through mobile apps discriminates against residents who do not own smartphones, lack tech literacy, or prefer cash. Suggestions include offering alternative payment methods, such as physical kiosks that accept cash, to ensure accessibility for all community members.
3. **Time Limit Issues:** Many residents find the proposed two-hour parking limit unreasonable, arguing it does not accommodate longer visits, especially for events, dining, or multi-business visits. Calls to extend the time limit to at least three to four hours are common, with some suggesting that the first few hours could remain free or be extended.
4. **Impact on Local Businesses:** There is significant concern that paid parking and strict time limits will negatively impact foot traffic to local businesses, particularly restaurants and shops. Many commenters argue that reducing accessibility through paid parking could drive customers to nearby towns with free parking, ultimately harming Carrboro's economy.
5. **Impact on Employees:** Comments frequently mention that local employees may face additional financial burdens if they are required to pay for parking while working. Suggestions include exempting employees of local businesses from parking fees or offering special permits.
6. **Community and Equity Concerns:** Residents express that the proposed revenue generation from paid parking disproportionately affects lower-income individuals and marginalized groups. Suggestions for a more equitable approach include offering free parking options for low-income residents or those on social assistance programs.
7. **Request for Transparency on Revenue Use:** Commenters request clarity on how the funds generated from paid parking would be utilized. They express a desire for those funds to support public amenities or improvements in the town rather than simply going into the general budget.
8. **Negative Sentiment towards Survey Design:** Many comments indicate dissatisfaction with the design of the feedback survey, mentioning that it is confusing and may lead to misleading results. Suggestions for clearer, more informative questions and options are prevalent to ensure accurate representation of community sentiment.

Overall, the feedback emphasizes a strong desire to maintain free parking and access for all community members, alongside a push for equitable and practical solutions rather than additional costs or limitations.<sup>2</sup>

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<sup>2</sup> Summary comments were generated with the assistance of AI tools and verified by staff.

## Email and Written Comments

In addition to the online survey, interested parties who were more comfortable in providing comments via email or in-writing were able to do so. 46 emails and 1 written response was received during the public engagement period. A summary of the top five issues addressed in the comments regarding the proposed paid parking changes in Carrboro are provided.

1. **Concerns Over Local Businesses:** Many respondents express that implementing paid parking will negatively impact local businesses, potentially driving customers to other areas with free parking, such as Hillsborough or areas of Chapel Hill. They fear that higher costs and the stress of parking payments will discourage foot traffic in downtown Carrboro.
2. **Accessibility and Equity Issues:** Multiple comments highlight concerns that requiring payment through mobile apps would disenfranchise those without smartphones, especially older adults and low-income individuals. There is a call for alternative payment methods, as well as discounts or vouchers for low-income residents, to ensure equitable access to services and amenities.
3. **Parking Availability and Limits:** Many commenters criticize the proposed two-hour parking limit, arguing it is insufficient for typical visits, especially for those attending events or classes that last longer. Suggestions include longer parking durations or free parking for the first couple of hours to accommodate visitors and reduce rush.
4. **Economic Viability of Carrboro:** Numerous individuals argue that paid parking could harm the economic vibrancy of Carrboro. They believe it would result in a decrease in customer spending, particularly affecting staples like the Farmers' Market, local restaurants, and small shops.
5. **Communication and Feedback Process:** Several comments criticize the initial feedback mechanism, saying that the survey questions are confusing and do not allow for clear expression of opposition to paid parking. Residents express a desire for a more open and thorough dialogue about the concerns surrounding the ordinance instead of relying on structured surveys that may not capture the full scope of public sentiment.

These concerns illustrate a strong community sentiment opposing changes to the current parking policies, reflecting broader worries about economic health, accessibility, and inclusive civic engagement in Carrboro.<sup>3</sup>

## Conclusions

The survey results are remarkably similar across various constituencies and demographics in general opposition to paid parking in downtown Carrboro. An overwhelming majority of respondents stated that repeat violations fine of \$50, first violation fine of \$20, \$1.50 per hour parking rate, and converting all paid public parking downtown as “Way Too Much,” while responding that a 50% discount to households on certain social assistance programs and providing the first 30-

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<sup>3</sup> Summary comments were generated with the assistance of AI tools and verified by staff.

minutes free as “Way Too Little.” While not particularly helpful for what was the intent of the survey, it speaks to the strong opposition to the implementation of paid public parking in downtown. This opposition is also made very clear in the open-ended comments. Overall, the comments reflect a deep concern about the implications of transitioning to paid parking and a strong desire to maintain Carrboro's character as a welcoming, accessible community. These comments are also echoed in the email and written comments received as well.

# Carrboro Paid Public Parking Draft Ordinance Feedback

Thank you for providing feedback on the proposed ordinance for the Town of Carrboro. Please take a few minutes to review the proposed ordinance before providing your feedback on this form. You can learn more about the draft ordinance by visiting - <https://www.carrboronc.gov/3008/Paid-Public-Parking-Ordinance>. The form will be available for feedback through July 19, 2024.

\* Required

## Ordinance Feedback

The following questions ask for specific feedback on elements or impacts of the proposed ordinance.

1. Please share your opinion regarding the following components of the proposed ordinance. \*

	Way Too Little	Too Little	About Right	Too Much	Way Too Much
All on-street and off-street public parking spaces to be paid parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
\$1.50 per hour parking rate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First 30-minutes of parking free	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
50% discount for households on certain social assistance programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
First violation fine of \$20	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeat violation fine of \$50	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. The proposed ordinance requires that payment be accepted through a mobile app, text messaging, or a phone call. Do you feel that these are acceptable and adequate methods of payment? \*

☐ Yes

☐ No

☐ Unsure

3. As currently proposed, you would not be able to park longer than 2 hours in a public parking space. Do you believe that once paid public parking is implemented, this time limit should be removed or modified? \*

☐ No, keep the time limit at 2 hours

☐ Yes, keep the time limit, but increase it to 3- or 4-hours

☐ Yes, remove the time limit completely and let people pay for how long they want to park

4. Is there any other general feedback you would like to share with the Town regarding the proposed Paid Parking Ordinance?

5. If you have any specific comments or recommendations about a section of the ordinance, please write those comments below, beginning with the section separated by the dash. For example: d) - [Comment]



6. Tell us about you... \*

- ☐ I am a Carrboro resident
- ☐ I am a visitor to Carrboro
- ☐ I am a downtown Carrboro business/enterprise owner/manager
- ☐ I work in downtown Carrboro
- ☐ I am a downtown/business support organization
- ☐ Other

7. Email Address (if you requested any follow-up):

## Demographic Data

To help ensure we are hearing from a plurality of the community, please assist us by providing information related to you and your household.

### 8. What is your age?

- ☐ Under 18
- ☐ 18-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65-74
- ☐ 75+

### 9. Gender

- ☐ Male
- ☐ Female
- ☐ Non-binary
- ☐ Other

10. Which race/ethnicity best describes you?

- ☐ American Indian/Alaskan Native
- ☐ Asian/Pacific Islander
- ☐ Black/African American
- ☐ Hispanic/Latino
- ☐ White/Caucasian
- ☐ Multiple ethnicity
- ☐ Other

11. What is your household income?

- ☐ Under \$25,000
- ☐ \$25,000-\$40,000
- ☐ \$40,000-\$60,000
- ☐ \$60,000-\$80,000
- ☐ \$80,000-\$100,000
- ☐ \$100,000-\$125,000
- ☐ \$125,000-\$150,000
- ☐ \$150,000 and over

12. What is your primary language spoken at home?

- ☐ English
- ☐ Spanish
- ☐ Burmese
- ☐ Karen
- ☐ Korean
- ☐ Chinese
- ☐ Arabic
- ☐ Other

13. How long have you lived in Orange County?

- ☐ Less than 6 months
- ☐ 6 months-5 years
- ☐ 6-10 years
- ☐ 11-20 years
- ☐ 20+ years
- ☐ Not applicable

14. Do you rent or own your home?

- ☐ Rent
- ☐ Own

15. What is the closest intersection to your home or business?

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 Microsoft Forms

## Appendix B – Survey General Comments

### Responses to “Is there any other general feedback you would like to share with the Town regarding the proposed Paid Parking Ordinance?”

keep parking free! I would frequent downtown less if there is paid parking

I generally support this ordinance. Would allow longer parking in some spaces/lots. Is there a projection on revenue vs. cost to implement (with new position). Will parking be free during certain hours? Thanks for the opportunity to comment.

There's no information provided about hours payment is needed. Does this end at 5 pm? People need enough time for dinner and a show at the Cradle.



First 30 min. free is not adequate time to shop in a busy store or buy and eat a take-away meal or snack. The first hour should be free. Also this will have a huge negative impact on businesses like Weaver St. Market. What proof have you presented that these measures are necessary, and anything more than a revenue grab? The current system seems adequate to our needs. If you don't want me spending time in Carrboro, I'm happy to oblige.

Small implementation detail - Chapel Hill has several "zones" in parkmobile, which makes it confusing to know which lot your parking in, the map on the app bunches zones together, and signage isn't visible everywhere.

Fewer zones (or even just one zone) for all of Carrboro would make using the app much simpler.

I believe that 30 minutes of free parking is an insufficient proposal. The period of free parking should be extended to a full one or two hours to incentivize people to spend more time in Carrboro and frequent our businesses.

Furthermore, consideration should be made for employees who currently use free parking for work. Where should they be expected to park for an entire shift if their employer does not provide parking? Paying for multiple hours of parking will impose an unexpected expense for these individuals.

By ny read it's unclear if weekends or late nights are free.

Please reconsider. Paid parking RUINED chapel hill.

Please do not charge our neighbors on social assistance programs for visiting downtown.

I think it should vary by day/time of day. Evening parking/weekend parking being free or reduced rate

I think public parking should remain free. A large part of the complaints, I feel, is the fact that the large public lot at S Greensboro and Roberson is currently under construction (and replaced the old lot that was there). I am a resident of Carrboro and I've had minimal issue finding a spot. I think when the large \*new\* parking deck is open, this will become a non-issue. Do not charge people for parking. It makes visiting our community hubs inconvenient.

We should be prioritizing foot traffic and bike traffic. More parking more cars will ruin carrbaro - get rid of more parking not add more. Soon you'll just be chapel hills parking lot.

As someone who lives and works in Carrboro, I cannot adequately stress the disappointment I feel at this proposal. I know of businesses already dismayed at the customer bases who will no longer patronize them, or at least not as frequently, as much out of the inconvenience and principle of paying for parking as much as the amount of money itself. I know of people--myself included--who will just as frequently go to eat or shop in Chapel Hill or even Durham if this unwelcoming, corporatizing ordinance is passed--not to mention the burden it places on the workers of Carrboro, especially those with financial hardships or lack of access to resources with which to pay the fee (a phone or credit card).

I have never had any problems finding a parking space in Carrboro and I will visit town center less if parking is paid. Even with Carr Mill Mall towing people aggressively and unnecessarily I can always find a spot in a public lot If I had to pay for it, I would come to town center to do my one errand and leave rather than spend time and frequent shops or eateries. Chapel Hill's paid parking system is extremely cumbersome and time consuming to navigate - like literally figuring out how to pay can take 5-10 minutes and it doesn't accept many common credit cards making it even more time consuming. I actively avoid going to Franklin street as a result. If you want to make us pay for parking, please improve transit. It is nearly impossible to take the bus in to Carrboro unless you want to be on it for an hour to do a trip that takes 5 minutes in the car. Carrboro's lack of paid parking gets people who would otherwise got to Chapel Hill to spend time and money in Carrboro, particularly students-- business will almost surely decrease.

I would like to know where the funds from this parking ordinance will be directed. Also, how will those without a phone or suitable device be able to pay for parking? Is this ordinance considering the full limitations of mobile apps? Where will employees of downtown businesses park? How will public transit be improved to compensate for limited free parking for those who cannot pay?

I strongly oppose any paid parking in Carrboro. One of the benefits of living in Carrboro versus living in Chapel Hill is that the town does not implement any predatory parking practices. Implementing paid parking limits who can come to town and for how long, and does not account for the expense of paid parking for community members. Not everyone parking may have the money to spend to park when they have necessary errands to run - it presumes a certain level of affluence for people to be able to pay all the time and punishes those who may not be able to move their cars/pay to continue parking for longer periods of time. The cost of living is already high enough (and rising), and adding another cost for residents in what is already an extremely small town would be detrimental to the culture of Carrboro. It also discourages people from being downtown, as they would not be able to be there long enough for a day in Carrboro, or even a meal in some cases. The only other options for parking in Carrboro are the even more predatory Carr Mill Mall with its surveilling towing practices - asking people who may have business at Carr Mill and other locations in town to pay to access what would otherwise be a free space just because they need to leave the property is just as bad as towing folks for leaving the property in the first place. I view Carrboro as a town that believes in fairness and accessibility for all. Please do not echo the actions of Chapel Hill in making town more exclusive and inaccessible with expensive parking (in what are primarily gravel lots) that limits who has the ability to spend time in town.

I support Council's efforts to make parking turn over and make it harder to use Town-managed parking as satellite parking for UNC. However, there are events in downtown Carrboro that run longer than 2 hours that are reliant on Town-managed parking. This is particularly true of events at the Century Center, but includes shows at the Cat's Cradle, the Carrboro ArtsCenter, and more. Many of these events run into the evening and end (and sometimes start) at a time when there is no bus service available, especially for organizers and staff who need to come early and stay late. The Century Center in particular is a Town-owned venue and community resource, so it is the Town's responsibility to make sure events there are workable. If there is no legal way to park for these events, it will become unworkable to put on concerts and events in Carrboro. I don't mind paying for parking to attend longer events, but please make it legal to park for more than 2 hours!

Some people, including myself, would be spending half of their paycheck on parking alone if this were to be implemented. There is plenty of parking in Carrboro, you just have to look for it, therefore I find this potential policy pointless and more harmful than helpful.

I use free parking sometimes at night to be safe. If I've been drinking in Carrboro, I get a ride home, and then get my car the next morning.

Regarding the 203 parking deck, paid parking should initially apply only to the ground level parking spaces. In order to encourage use of the deck by people who are not comfortable with this type of parking, the upper levels should remain free for now. Once the deck is consistently near capacity, paid parking could be added to all levels.

\$1.50 per hour is steep and I expect it to hurt businesses/restaurants. Agree with time limits of 2-3 hours, enough time for dinner or shopping, but think charging and only allowing payment by phone/mobile app may be limiting for people without cell phones. mobile payment would work well for me. Perhaps also a way to pay in person at the town hall, etc. Would like parking to be free on nights and/or weekends.

No paid parking. Keep it free.

I strongly disagree with any paid parking initiatives. Carrboro has a lively atmosphere because people love to visit and linger—meeting up with friends for long lunches or studying/working at coffee shops. And people visit our town over Chapel Hill because the parking is free and accessible, which matters quite a bit if you're a student who doesn't have extra cash or a person who's perpetually late. This is bad for business and keeps people from really discovering what makes this little town so special.

You are hurting the real middle class with this, we make too much to be given the low income discount but paying \$1.50 every time I park downtown adds up and as someone solidly in the middle class, each dollar counts. This means, despite living 2 miles from downtown, I'll be forced to go downtown less, spent money there and drive farther away to grocery shop and go out to eat. I do not have leisure time to bike in between work meeting to go run errands.

Many of your policies are really squeezing middle income families, which will eventually result in only high income families and low income and no one in the middle. It's important to have middle class diversity, it brings character,

we are the artists and dog walkers and small business owners, the somewhere between true blue collar and white collar but we provide services and life to the community.

This is absurd. Free parking is what we need.

**DO NOT HAVE A PAID PARKING ORDINANCE!!**

Do NOT make lots paid!!! Parking on the Chapel Hill side is already fraught with payment and restricted/unavailable parking. Free parking in all Carrboro lots is sensible, needed, and makes being in Carrboro extremely convenient and welcoming. Carrboro is not a big area— those who for whatever reason can't walk or bike less than a mile to get somewhere shouldn't have to pay to park somewhere half a mile from their home in a small, integrated town.

If you do this you should increase public transportation, I can't afford to pay to park

People come to Carrboro and avoid Chapel Hill downtown specifically because of parking. The free municipal lots all around town are a huge boon to businesses and visitors. I'm still upset the parking lot by the EMS/Roberson Street isn't accessible to the public anymore.

Also, allowing payment only by app or phone presents barriers to many. You won't solve the Carr Mill Mall parking backlash by requiring people to pay for use of other lots, you'll just make people angry at the Town AND Carr Mill management.

The whole reason I prioritize carrboro businesses over those in CH is because of the free and easy parking here. To start paying after 18 years in the area feels like I'm being forced based on poor management of city funds. I can understand paying to park in premium areas like parking decks, but not for the little gravel lots dispersed around town. And it should definitely be free for those that qualify for assistance... 50% reduction is not enough for some of these folks who rely heavily on free transport and parking.

As someone who frequently utilizes the free parking lots, I have very rarely (one or two times per year) been unable to park in a preferred location and have been able to utilize another free space within the general area. Requiring paid parking with time limits is unreasonable and not needed. This may have a negative impact on our local small businesses.

If the true purpose is to "enhance parking accessibility for customers and residents by encouraging turnover in public parking areas," the town could simply enforce the current two hour limit. Why not be transparent and say parking is expensive and we need help paying for the parking deck? One of the reasons people come to downtown Carrboro instead of downtown Chapel Hill is because of the free parking. This will disincentivize residents from coming downtown to eat, shop, and socialize. It will also mean that people who need to grocery shop will be competing with people who want free parking.

We should not implement this. It will hurt businesses.

You have Consistently ignored carrboro citizens wishes including your own study that showed Over 60 percent of businesses, residents and others surveyed had a negative view of paying to park.

If you're going to do this in spite of the majority of the community being against it I'm going to challenge it both legally and politically. You will be recalled over this.

As a business owner in Carrboro, I feel this would be detrimental to downtown shopping. It has had a very negative effect on downtown Chapel Hill businesses. I don't think the town of Carrboro is in danger of going broke.

a limited parking "time" would be disruptive to local bars and restaurants; if you are doing this to increase turnover...what is the average time a car remains parked during business and evening entertainment hours? Should daytime parking be fewer hours than evening? If someone uses a space for work, it can easily be >=8 hours. 2 hours is not enough for evening entertainment.

PLEASE do not do this. I cannot afford this in anyway and I don't want to lose access to my own town. I am mobility impaired and need to drive to access the businesses I love. Don't take this from me.

Noted above, but 2 hours is too short for a maximum. Because Carrboro is a hub for events (both day and evening), many people parking would run over time just to attend something nearby at the new library, the Arts Center, or the Cat's Cradle.

Even barring those events, a 2 hour maximum is too short for many everyday activities, like a haircut and color at a downtown salon, let alone combining activities like a lunch out plus an errand or a meeting followed by some yoga. Letting people pay for as long as they'd like to stay is very reasonable (and what Chapel Hill does) and can be shortened if there is abuse. A 2 hour max (or even 3) will hurt visitors who want to come and do things downtown.



How will the 50% discount be implemented? What if low income households don't have phones?

Low income people should not have to register with the town. That is an added burden on people whose lives are already stressful and busy. Allow 2 hour free parking everywhere and then charge everyone \$1.00 per hour. People need at least 2 hours to grocery shop, go to the doctors, or eat a meal out. More than that time people could pay and you would achieve turn over or people paying for the time they need.

Carrboro/Chapel Hill has the highest property taxes, combined with Orange Co. they are higher than Raleigh, Cary, Durham. Seems residents get very little for high taxes. Why not offer free parking in the new library that overshadows the neighborhood and will create traffic congestion? The only good thing remaining in Carrboro was free parking in the deck or in the smaller lots. Now cars are being towed left and right at Carr Mill. Pity the out of towners who doesn't know and then they return not to have a car or know who to call. Nothing special anymore about Carrboro. Might as well move. Also, the traffic pattern at the intersection of main and weaver street at Carr Mill is abysmal. No one knows how that works, especially out of towners.

I'll just say if you think this is helping local businesses by opening up spots to their potential customers, I'd be way less inclined to go to restaurants and stores if I have to pay for parking. I can go to so many other places that don't make me pay for parking, so you're really just going to kill local businesses.

You do not need to be charging people for yet another thing. Free parking is one of the wonderful things about our town. Additionally, if the point is to increase turnover of parking, why don't you just enforce that rather than charging people. You're already asking the question if the time limit should be expanded along with charging people – doesn't that defeat the purpose? I have served on the Carrboro arts committee for a good number of years, and I care about our town. Keep parking free.

Paid parking in Carrboro is a really bad idea. As someone who has lived in CH/Carrboro my entire life I can say that CH going in this direction is at least a large part of why Franklin Street is now completely inaccessible and has turned into a depressing desert of chain stores. I don't want Carrboro to go in the same direction. Please don't make this mistake for all of us who love this town.

The Carrboro Century Center events all utilize public town parking. How are folks supposed to park for events if there is a two hour limit on parking?

The multiple choice options don't make any sense. I don't know if I answered according to what I actually want. I think you need to remake the multiple choice, it's unclear.

Carrboro's comparatively painless parking with its posted 2 hour limit during the daytime is one thing that encourages me to stop in for lunch or shopping during my lunch break.

Having a hard 2 hour limit in the evenings (currently not as posted) would make recreational visits downtown for dining, music, and dancing impractical.

I think you will receive a lot of negative comments on this, but I think it's needed both for the climate work you're doing and to stop subsidizing Chapel Hill's parking.

This seems like a manufacturing a problem where there isn't one. Yes, we want walkable communities and we want to reduce emissions. Small businesses are the beating heart of downtown. It's already hard to operate a small business, and real estate pressure will continue to drive up retail rent. Why would you create something that deters customers during surging inflation when businesses are already struggling? I wonder how much of your research about the 'problem' with parking on evenings and weekends was pre-Covid? Have the shops and restaurants seen a return in pre-COVID sales? I usually use the Hampton Inn deck, and it's close to everything. This seems like the kiss of death for small businesses and an unnecessary tax on customers and residents.

Thank you for taking this step! Please consider addressing commercial parking maximums as well!

Making all public parking cost money is literally the worst idea ever. 30 minutes is way too short a window on top of that. As someone who works in downtown Carrboro our clients would hate this, I hate this. This is like the Carr Mill Mall towing nightmare but making it town wide. Carrboro is supposed to be welcoming and friendly, this is going to hurt local businesses. This proposal is literally hot garbage.

Please don't do it. Keep Carrboro welcoming to all.

Re: pay by phone—better to have a non-phone option for those without phones?

Please don't implement this. Parking just 2 miles down the street on Franklin is already impossible with the recent construction, and the loss of the open parking lot across from Speakeasy/ Open Eye Cafe has made things difficult in

Carrboro. I used to park in that lot to go to Wax Poetic and This and That, and it's become more difficult to frequent that stretch of Main Street.

This will directly and significantly harm businesses. This will hurt traffic in the town and prevent people from frequenting and visiting as many local businesses for as much time as they otherwise would have.

Please do not ruin the business district by doing this. I can almost always find parking. What problem are you trying to solve?

I think this is a deeply flawed and misguided proposal. It will surely not bring in the extra business promised; rather, I have no doubt that it will hurt local business, and erode trust between residents and the town. I strongly urge you to reconsider or withdraw this proposal.

I'll never eat at a downtown restaurant again... sorry, it's not the money it's the hassle of paying on top of the existing hassle of finding a parking place. Just like downtown CH--there are too many restaurants and shops in other parts of town with free parking available.

I have lived in Carrboro for over 12 years now, and counting my time living in Chapel Hill, I have been a local resident for 20+ years. I think turning all public parking lots to paid lots is a terrible idea. The two-hour limit would hurt businesses such as Cat's Cradle and other performance art venues. Additionally, many of the proposed lots to be converted are often pretty empty. We walk by the public lot at 502 N Greensboro with our dog almost every evening and very rarely is it even half full. This is also true of many of the other lots including times when Other current public lots are often half empty, and many people are simply unaware of their existence. Or simply want to park at the nearest public lot to their destination, rather than walking a block or two (and downtown Carrboro is very pedestrian friendly). I think the biggest problem in downtown Carrboro is the predatory towing at Carr Mill Mall, which is a private lot and not something the town can change. But fixing one bad parking problem with another bad parking problem by turning public lots into time limited paid lots is not the solution. It would ultimately just further discourage people from driving to downtown Carrboro. Residents like my family are lucky enough that we can walk to all these public lots from our house, but there are not enough households in walking distance to sustain businesses in the downtown Carrboro and I think eliminate free public lots will only hurt these businesses. Also, the 203 Project library was proposed as a place that would have additional free parking for downtown to replace the old lot, and it would be nice if that promise is kept. Furthermore, to have income determine your hourly parking rate is just insulting and a bit discriminatory, is someone with higher income using more of a parking space than a lower income driver? I get the spirit of that proposed differential parking rate, but the flip side of it is insulting, which may further alienate people from driving to downtown Carrboro to patronize the various businesses. In terms of revenue for the town, the cost of implementing or outsourcing the parking fee system and hiring a parking enforcement official is likely to just hurt the town budget. Town of Carrboro spent a some effort to proudly advertise the free public lots readily available in the area, especially after the Carr Mill Mall predatory towing really started, and I hate the idea that downtown Carrboro would limited to only paid lots, that are time limited. Just terrible all around and I do not think it will fix any problems aside from decreasing traffic to downtown businesses.

I visit Carrboro businesses 5/7 days a week for about 1hr. This would drastically increase my monthly expense. And as a student I do not have that disposable income. I choose to live in/visit Carrboro over Chapel Hill partly due to the decreased living expense. I would consider moving out completely if more free things started to cost. Public Transit is very limited, especially later in the evening.

The rules should be different during the day than the evening. Everywhere I know of has parking limits relaxed in the evening. This is VITAL for me - I go dancing for 3-4 hours when I come to Carrboro. I'm not going to move my car.

So after 2 hours you are towed or the parking fee starts?

Paid parking is regressive and oppressive. If you want businesses and community to still exist in Carrboro then parking should continue to be free. I am a handicap resident and if parking is a hassle it will limit me from participating in the community.

Also, this form is designed poorly. The categories of way too much to way too little make very little sense with how the questions are written and shown. This survey itself is designed in a way to limit proper feedback and engagement. And it lacks clear directions.

This is a terrible idea and is going to discourage people from visiting downtown, or at least will lead to shorter visits downtown, limiting the foot traffic to shops/restaurants outside of one's specific shopping needs. I routinely meet friends for a drink and then go to dinner after. A 2 hour limit would prevent that. It would also be harmful to restaurants and bars that show sports or other events that are longer than two hours. Charging people to park when

they shop for groceries will lead people to shop in other locations and will limit the purchasing power of those on limited incomes. The lack of a cash payment also limits parking options for those who may not have a debit or credit card for payments. Will the town specifically reach out to the financially disadvantaged people who are eligible for a discount? Or leave them to figure this out on their own? It seems this ordinance will fill the coffers of the town at the expense of downtown businesses, residents and visitors. I have lived in this area for 25 years and have never once been unable to find an open parking space downtown.

Evenings, weekends, and town holidays/events (e.g. July 4 celebration) should be free. There should be a permit/mechanism for Carrboro staff (including part time staff) working town events to park for free.

**DO NOT CHARGE FOR PARKING! This is fucking stupid. Carrboro does not need this revenue.**

This idea will not solve any so called problems that don't even exist. A lot of Carrboro businesses survive because of the amount of elderly people who shop and eat during the day who will struggle with this concept. If y'all worked in downtown in actual businesses and actually did proper research, y'all would know that.

Please do this 10 years ago

Please do not make people pay to park. This is a big appeal for Carrboro. People come to dine, shop and enjoy concerts because of the accessible parking. This is also a reason why I choose to live in Carrboro. As a resident for the past 4 years, I have never had trouble with parking. I believe property taxes are sufficient enough to fund the community. Please do not chase more money by turning everything into paid parking.

Paid parking will hurt Carrboro businesses, and it will further marginalize the already disenfranchised. Poverty is not merely defined by the income of a household but is also defined by the inability to partake in experiences in society. There are already so few places to exist without the expectation of spending money, to add worrying about fines is contrary to the ideals the Town of Carrboro purports to uphold. Do better.

I read the study. It appears that fullest times are Saturday morning at the farmers market, otherwise there is space. The next most full time on a Thursday morning half of public lots are less than fifty percent full and the other half of lots are more than fifty percent full. For example, I did not know fitches lumber counted as public parking.

The biggest problem with parking in carrboro is the towing at weaver street for going into another business that's not carr mill.

If you need parking, impose time restrictions with free parking and ticket or have a park and ride nearby to downtown with more bussing..

Give incentives to businesses to let us park in their lots...give them a tax break for example for providing a public service for some portion of their lot. If anything impose time limits on free parking and then give people tickets.

Not free parking or two hour paid parking is going to really limit visitors who go to coffeeshops then grocery shop then walk to the park etc...

And at minimum you need an analog parking payment system where you don't need a phone. It's too easy to not have space for an app, have terrible customer service, have to type in your credit card on the keypad...terrible.

I live in rural Orange county and do not have wifi. There is no option other than satellite. Carrboro wifi allows me to work remotely while paying for coffee and drinks half days. Paying for parking increases costs to access Internet.

**This is a bad idea. Paid parking is hurting places in CH and Durham.**

<https://www.myparkingsign.com/blog/study-publicly-owned-parking-reduces-city-revenue/>  
Paying for parking reduces town revenue

**Why are senior citizens not getting a a break? If there is paid parking I want our seniors to also get a reduced rate as many are struggling to make ends meet.**

Please please please do not make any paid parking. This is not the solution. It's bad enough that Carr Mill Mall is towing so much when they have such a surplus of spots. Maybe try stopping that instead of adding paid parking spots that just further contribute to worsening gentrification of Carrboro. Surely a large library/community center with a parking garage will improve parking available? I very rarely have an issue finding parking that is so severe that it would warrant implementing paid parking.

keep parking free!

I might have different feedback if I knew the reasons for making this change

I am a resident of Carrboro and I use the lots frequently to park downtown and go to many local businesses. I cannot reasonably walk to these businesses from where I currently live. I spend most of my money everyday in downtown Carrboro. If paid parking of any kind is implemented downtown, I will not come downtown as frequently. I know for a fact I am not alone. If this is only an issue about parking space availability, the lack of spaces is grossly overblown. Even at the busiest times, you can find a space within a 5 minute walk of anywhere downtown. Additionally, for a couple years, one of the largest public lots in Carrboro has been shut down and is currently (in large part) being replaced with a parking garage (next to Open Eye Cafe). Finding a space will only get easier very soon once the garage is finished being built. As a taxpaying resident of Carrboro, I ask that you please reconsider implementing a paid parking system in the downtown lots.

Carrboro is dying. The social and cultural life is thinning out all the time. Key businesses in the area (including West Franklin, which I realize is not in the direct purview of this Carrboro initiative but which is relevant nonetheless) have closed. We need to get more people to come here, not fewer. I realize some people abuse free parking (e.g., use it as UNC spillover parking) but please come up with a more targeted strategy against these people rather than punishing everyone and discouraging visitors and business.

As a Carrboro resident, I love to spend my time in Carrboro and park in these lots as opposed to going to franklin street for various activities (shopping, having lunch with friends, getting coffee, meeting with students for projects). If paid parking is implemented, I will no longer spend the majority of my time in Carrboro since it will be no different than Chapel Hill. Please reconsider putting paid parking into place, as it will only cause those who love the area to no longer spend as much of their time there.

I hope to never get towed bc I'm not paying for parking in small town. Big cities pay for parking.

Ain't broke. Don't fix it. Seriously. It's cool. So not a problem.

Don't implement paid public parking. Terrible idea.

I've never had a problem parking Carrboro. This is complete unnecessary and would be a barrier to Carrboro being Carrboro- an accessible and inclusive space for all.

Many of these lots are used by employees of businesses based in Carrboro. The employees are unable to afford to live within walking distance of work. If the town starts charging for all parking spaces, the prices of services and goods will go up to reflect these business costs. In addition, placing a two hour time limit on all spots renders no spots available for employees of businesses. The lot on W. Weaver Street is used primarily by employees of at least 6 local businesses. The Town can charge for parking but there needs to be an option for businesses that are based in town that do not have parking. We had to get creative on how to base on our business here. We purchased a commercial lot that was smaller than we would prefer in order to keep Carrboro Plumbing in Carrboro. The downside is that parking is non-existent. We have inquired about paid parking at other businesses and been told there isn't any available. The Town continually says it is business friendly but at every opportunity it feels like the opposite is true.

The multiple choice section is confusing, so these are the answers I was trying to convey; I do not agree with paying to park in public lots- I would take my business elsewhere, if you had to charge for parking, \$1.50 is reasonable, perhaps the first 1 hour could be free? but at least the first 30 min, def need discounted parking for people who cannot afford to pay!, the violation fees seem reasonable. There are so many people who still do not carry any type of credit/debit cards! PLEASE offer a way to pay using cash. UNC just went cashless for their decks, and it's been a total nightmare for our low income patients.

I VERY SELDOM have trouble finding parking in Carrboro, even on a busy Saturday. if you start making me pay to shop and have lunch @WeaverStreet , you may lose a 30 year customer

One of the draws to Carrborro is free parking. Food service can take a long time. However, I understand the need for turnover, Little can be done in 1/2 hour. I propose the first hour is free. Parking up to 3 hours during the day, no charge after 5:30.

Please god do not make more paid parking in Carrboro it's one of the more pleasant aspects of an already increasingly unaffordable town. I already had to move from the walkable area I used to live in, please don't make me pay to visit my own town and my friends businesses. It will make doing regular life tasks in the town where I do everything more difficult and inconvenient.

I park downtown regularly at all times of the day and all days of the week. I never have trouble finding a place to park. Why would we start charging? Instead of spending money on this program, I would prefer we spend it on measures that encourage biking and walking.

I think this is a large disservice to the people, visitors, small business owners and service workers that rely on these parking lots to work. Asking them to pay to go to work every day is absurd. I know the University does it, and Chapel Hill, but that's one of the great things about Carrboro. I go downtown nearly every day to relax, and I guess I'd have to stop if this is implemented.

I don't agree with making all public parking paid. I certainly don't agree with the method of payment. It idealizes that everyone needing to park will have a working cell phone at all times. Or that they will make it to a business quickly and ask to use their landline to call to pay for parking. If paid parking is enacted, cash including coins or bills needs to be accepted as well from a physical paypoint.

I am assuming that the paid parking initiative is inevitable, and I can see the problems it wishes to address and the potential benefits. But if this happens I think there needs to remain sufficient free public parking, at least in the parking decks, and there need to be places to park without time limits. There are people who work in Carrboro who can't access their jobs through biking or public transportation. They should not have to pay to park to provide their services, and they should not have to worry about their car getting towed before their shift ends.

Lack of sufficient access to free parking is also a way to alienate visitors to downtown Carrboro and feels a little ironic given the whole "feel free" motto.

My household doesn't meet the criteria for a discount (and no children) but we struggle to afford to live here right now as it is. We moved here 10 years ago and it did not take such a huge chunk of our income to afford to be here. This feels like the straw that breaks the camel's back. Physical issues make walking or biking unviable for us, so a car is a necessity. On another note, I have an elderly friend who I drive places around town and she doesn't even have a smartphone and rarely uses her desktop, so I'm not sure how that'd even work. I've never had parking issues: Century center class, Bank of America, farmers market, etc. if I leave home a few minutes early. Between grocery prices, rent increases and the like, things are already very tight. My hubby (immigrant) and I moved here from a racist, conservative rural area, and we do not want to go somewhere rural now with the current political climate. Sadly, it's looking more and more like we'll have to in order to afford to just exist. (Not live. Exist.) Please don't make things any harder! Not everyone here who struggles financially qualifies for the various supportive programs offered.

You need another method to pay besides a phone

Free parking keeps Carrboro special. Taking that away turns it into any other town. This will hurt businesses without dedicated parking

Please do not make all of the public lots pay lots. Adding yet another cost to folks trying to go to downtown businesses in a time of price inflation will hurt residents and businesses. Everything else costs a lot more now, please do not add to the burden at this time.

Hiring a person or persons (or contractor company) to enforce this parking fee is an expense that will not end up being covered by the parking fees. Same as hiring to be able to accept the text & mobile payments. It will cost the town more to enforce. Before passing this ordinance the public should know the budgetary impact of all aspects.

I do not believe a shift to all paid lots will achieve the goal of "more turnover" to increase the number of people able to park and visit downtown businesses. I believe fewer people will go to these businesses and will spend less there due to having to pay for parking. Carrboro is expensive enough to live in -- particularly for those who are above the income for social services assistance but below the high income earners. Long time residents and "missing middle" folks will be further pushed away from downtown and downtown businesses. Same for folks who can't walk or bike to downtown physically but are not high earners. Carrboro downtown is vibrant in part because people can park for free. Please do not take that away.

The bus service (eg the F route) has been cut over the years making it more challenging to get downtown for folks who don't want to drive but can't walk or bike.

I hate this idea! I think it will discourage folks from coming to Carrboro, hurt local businesses, and be a major annoyance for those who live here!! Please seek other alternatives. Could the town purchase the HUGE (largely



unused) lot by the EMS on Roberson St?? Seems such a shame to have prime real estate wasted when we could use more parking.

The cost of parking in Carrboro has gotten out of control- there needs to be more FREE parking for those of us who work in town. It feels extremely unfair to have to pay to park when working in town. The amount of money I have spent on parking is way too high and feels unfair at this point!

Speaking for myself and most people I know, this would be a huge reason not to go to downtown Carrboro. Also no cash? We've gone from the Carrboro Plenty a few years ago to not even accepting cash of any kind and fully surrendering to Corporate payment methods? Carrboro used to stand against The Man, now it is The Man. It's a shame what Carrboro has become compared to just a few years ago.

Don't do this!!!!

Remove paid parking outside of business hours to allow people to go to restaurants, concerts, farmers market, etc without needing to worry about where to park and for how long—especially because most buses do not run after business hours and driving and parking becomes a requirement

This is crazy! Why are you even considering doing this to us!! I don't know one person who has complained about parking in carrboro, except for at Carr mill mall where they now tow people!!! Leave us alone I am a single mother with low funds I don't want to pay for something that is currently free. The greed is too much.

terrible idea, will only hurt businesses in downtown carrboro. half the public lots are often empty on even friday night. the parking problem in downtown carrboro is Carr Mill Mall private parking policy. Making the rest of downtown carrboro also restricted parking is a terrible solution to the private business decisions of the Carr Mill Mall owners and manager. I do not understand how this is even an idea being considered by the town council. I happily voted for the mayor and all five current council members, and i am shocked that they are even considering this. Clearly i need to research candidates better if policies like this are being considered as solutions to parking problem in carrboro. worth noting, i live walking distance to nearly all these lots, so this policy will not really impact me, other than hurting the businesses i like to walk to.

A lot of people are going to be very angry about this change, but I think it is completely reasonable. It's unfair that the tax dollars of Carrboro residents are paying to subsidize parking for folks who expect to be able to park for free all day!

Please do not do this it's going to kill our businesses.

I am a single mother who lives in Carolina Apartments. A parking fee will be an expense that I cannot afford. If I have to pay for parking, I will not be able to go to the businesses in Carrboro that I currently support daily. I won't be able to afford the extra cost of parking to attend town events. The accessibility of Carrboro is part of its beauty and appeal. Parking fees are not equitable and a 50% discount for low income families like mine is still a fee we cannot afford.

Please make it clearer that all Handicapped parking spots are always free and are not subject to time limits.

The method(s) of payment are completely inadequate as all are "high-tech", and discriminate against those who do not have a mobile phone, or are technology averse, especially elderly.

And what happens when the technology breaks/is down/unavailable, as it inevitably will be on occasion? Please include a "low-tech" method that does not rely on phones, computers, or the internet.

The 30-min free period is a good idea, but this does not by itself necessarily encourage turnover.

Consider marking a few spots in each lot as limited, like when running in to pick something up.

"15-min" parking only, say. Similarly, if total parking time is limited, make that apply to only some lots or some/spots in lots, and make other lots/spots unlimited.

Keep some lots as free parking.

Survey question #3 says "you would not be able to park longer than 2 hours in a public parking space." I do not see such a restriction anywhere in the proposed ordinance.

This disincentivizes individuals from traveling to locations, especially when solutions were previously free, especially locals and low income individuals. This town is expensive enough, adding another 3-6 dollars to a trip to go eat, etc.

is a lot. 2 hour limit incentivizes individuals to get back in their car after drinking in a town that prides itself on walking accessibility. It's dangerous to pedestrians.

We do NOT want this. It will hurt businesses and locals who just want to go to their favorite places. This is not Carrboro.

If the reason for implementing this is to increase turnover, then why have the option to pay for however long someone wants to park? It seems silly saying we need more parking turnover with this new parking garage popping up soon. Don't make the people pay. Especially considering you can usually find at least one spot in whichever lot you pop into.

This feels like bad and mean spirited measure--more people will simply just avoid coming to carrboro, leading to a loss of money for local businesses.

Free parking is one of the best benefits of living in Carrboro. Do not implement the Paid Parking Ordinance!!

I appreciate the availability of free parking throughout Carrboro and have not had trouble finding a place to park when I need one so it seems to me this ordinance is less about parking turnover than a new revenue stream. I don't think businesses in Carrboro need any other disincentive for customers to come to town and do business there. Especially with the new (and unsightly) parking garage near the new town building, it seems there will be more available parking than ever. Why do this now (charge for parking)? I disagree with this proposal in general and ask the Town to reconsider.

There must be a way to pay for those without a bank account (even cash app or Venmo would help).

2 hours is not enough for people who patronize several business if that includes coffee shops and restaurants, as the point of those excursions is to be out! It may make sense to have a 2-hour limit for surface lots and 3 or 4 hour limit for parking structures.

There should be a time when these limits are enforced - like 8am-8pm.

Do not add the paid parking to our little town!

This is greedy and makes people's day-to-day harder. Completely unnecessary and punishes people for living their lives, and discourages them from visiting Carrboro or frequenting local businesses. I avoid going somewhere if I know I'll have to pay for parking, and I don't want to avoid Carrboro.

I do not quite understand why this is being proposed! Please provide a better explanation. Especially considering that the new building on Robeson Street will have a parking deck, this seems like an unnecessary change that merely scrapes change off of people who engage with Carrboro's local businesses on a daily basis, and have already been hurt by the egregious management behavior of the company that owns the Weaver Street/Carr Mill parking lot.

There are people who have jobs on Rosemary Street and Franklin Street who don't have parking spaces. This is forcing people to pay large amounts just to be able to earn money. Chapel Hill and Carrboro taxes are high, the cost of living is high, and more consideration needs to be put into the people and shops who make coming to Chapel Hill and Carrboro worth it.

I run a dance once a month in Carrboro. The dance runs for 3 hours plus a 30 minute lesson, and people come in early to eat and stay after to eat and drink. People come in from Durham, Raleigh, and even as far as Greensboro. A 2-hour limit would put a huge wrench in the events, and paid parking would be a hard sell for our attendees.

I am against this proposal completely.

I am completely opposed to this proposal.

Please do not introduce metered parking in carrboro.

For 36 years we have lived, shopped and played in Carrboro. We have lived local, worked local and shopped local. First, you killed the F Bus so we can no longer get downtown on the bus. Now, you want NOT ONLY \$30 per car fee to simply live in Carrboro but, also, charge for parking. Clearly Carrboro does NOT need or want our business. We bought an electric car. WE WILL SHOP ELSEWHERE. THANKS FOR NOTHING.

No paid parking. The free parking is more Carrboro than anything. It's imperative to the culture and to implement paid parking in Carrboro is an abomination. Y'all should be ashamed.

I do volunteer work in the downtown area and these shifts run longer than 2 hours. As well, I like to shop at a local business prior to or after the shift. A minimum of 3 hours should be allowed if it goes to paid. Four hours would be ideal.

Please provide pay stations for people to pay for parking with cash!

Seems like this will keep people from going to these areas. As a senior on a fixed income, this is another burden that the city is placing on me. Not a good idea.

This is ridiculous and I am COMPLETELY against implementing paid parking in Carrboro. The free parking is what made Carrboro a gem and different than Chapel Hill and makes me want to do more things in town. Is this all because of the predatory towing? Or to pay off the new lot on Greensboro? There should be ZERO having to pay for parking in Carrboro and I am so disappointed in all of this. Also, the phrasing of the survey is confusing -- there should be an option to say if you agree or disagree with this in the first place.

I need to park for my job and this would add hundreds of dollars to my monthly bills. The rent here is already out of control. I would have to move and/or find another job. This is a slap in the face to the service industry. It's bad for our businesses and our livelihoods. DO NOT DO THIS

This will hurt businesses in town

I commend the town on taking this important and difficult step forward in the right direction. For a community that values sustainability and has committed to aggressive climate goals to reduce emissions, this ordinance is a serious policy to support that goal. As paid parking programs the world over have shown, complaints and threats about this hurting small businesses are often overblown and untrue. Business owners regularly assume their customers drive as much as they do and underestimate how many arrive by foot or bike. Stay strong!

Other comments on the policy: I don't think the first 30 min should be free and I think 2 hours is too short. If we want folks to "park once" we could end up with people moving their cars around to repark, adding emissions after 30 min or 2 hours. Many activities in Carrboro (e.g., dinner, Cat's Cradle show, and a drink after) take longer than 2 hours.

How can this work with all the private parking in Carrboro to avoid more circulation looking for free spots? Carrboro could use a consolidation of parking into town lots to get rid of some of the parking (and traffic and safety issues) related to all the lots along Roberson St. and the issues related to the perpendicular parking along Greensboro. Of course the giant, mostly unused lot along Sweet Bay and Roberson is worth a mention as a valuable piece of land that's just a heat island eyesore.

I'm a longtime Carrboro resident, and I DO NOT WANT US TO DO THIS.

This isn't a true feedback form, btw, as it's designed with the assumption / presumption that we'll pass the proposed ordinance.

I do not support this paid parking. It will decrease my shopping habits in Carrboro, I will shop more online and at Southpoint Mall. This will hurt small businesses, like This and That. Wax Poetic, Sophia's, Tandem, Venable and more.

Building a new parking deck and then claiming there's not enough parking and you need to charge is pretty laughable. How about the town council donate their salaries if things are so tight? Why is it always working people that need to pay for basic services while the average home in carrboro sells for upwards of half a million dollars? You could always throw a bake sale if you're low on funds...

I do not agree with the Paid Parkin Ordinance at all. As someone who frequents Carrboro at least 4 days a week, I find the parking situation is acceptable and should not be changed.

Carrboro is the last great vestige in terms of fair parking. There's a reason that people visit the town and feel free to shop/dine/enjoy life there. Don't be draconian like Chapel Hill. Please.

The proposed rules and charges are considerate and reflect the charges in Chapel Hill. After two parking studies with similar recommendations it is time to implement. Storage of vehicles without charge is a cost to all citizens.

When the proposed changes are implemented, I think it would be helpful to include information on transit options for different areas of town.

I think this is a difficult decision but a necessary one. I love how all Carrboro parking is free but I also understand the money it will bring in the town and how it'll incentive public transit use.

This is absolutely absurd. Nobody in town wants this.

This is in my experience a nonexistent problem. Free parking is a great way to bring people to Carrboro, to be equitable (aka how in the world do you determine someone's socioeconomic status when parking lol), and to support the working class of the town.

I wish that parking would stay free. I have never had a problem finding parking in downtown Carrboro except during specific events (open streets, farmers market). I would want Carrboro to use the resources necessary for such a huge change to be used in some other more positive way.



I think this will be great to prevent people from taking up spots as they most likely commute from Carrboro in town to Chapel Hill. It can be difficult to find parking when needed, particularly near the Open Eye/Bank of America area.

As a local business owner and lifetime resident, I am wholeheartedly AGAINST paid parking in Carrboro. Our taxes reflect fee bus systems and free parking, which is in place to welcome people to come and stay in our downtown space. Due to the predatory towing practices of some of the other businesses, there is a premium on parking spaces and perhaps addressing that in a legislative way could be more productive than instituting paid parking. Furthermore, we have a new Library with significantly more parking available which will assist in turn over significantly.

I am VERY concerned about my business' ability to thrive if parking is not free, and I know that other business owners feel the same way. We are begging you to PLEASE not institute this ordinance or it will significantly change our town.

Very concerned about the time limits. We are a non profit that runs events at the century center. We are already considering other venues due to the lack of parking. A two hour time limit would make our events impossible as they are 4 hour events. As an arts focused non profit we have found carrboro to be a great partner and it would be sad to see that end

Currently the town isn't enforcing 2 hour time limits anyway. I do not believe a two hour time limit is helpful. I do not believe paying for parking is a good idea. It's the whole reason I never go to chapel hill or Durham and why I feel so good driving into town in Carrboro. I can enjoy the town, patronize the businesses, and not stress about my car getting fined or towed

PLEASE DON'T DO THIS. WE JUST NEED MORE PARKING AND LESS CONSTANT TOWING. IT'S HURTING LOCAL BUSINESSES.

People who are using the public library or voting should not have to pay. What about older citizens who are not familiar with parking apps or may not have a cell phone? I'm afraid it will cut down on downtown business. And a 2 hour parking limit is not reasonable if going to hear music or have dinner.

i don't agree with paid parking in carrboro i don't consent.

As someone who works in the service industry in Carrboro, I KNOW this will directly affect the businesses in my town negatively. Much of our business comes from the university and Durham. Paid parking will only force those customers to look elsewhere for our services. If they have to pay for parking anyway, they will do it somewhere, where there are more options like Chapel Hill or Durham. If we're worried so much about parking availability, why did we get rid of the largest free lot in town and put in a Library? Why is there an empty lot JUST up the road, that sits 75% empty year round?

This is absolutely ridiculous!! Low income people or people without phones deserve to be able to park and patronize carrboro businesses. I work at Carr mill mall where paid parking and towing was implemented 6 months ago and our business has been TERRIBLE ever since!! We have lost so much money! But glad the landlord and the town can profit off of greedy towing fees congratulations on RUINING CARRBORO!!

I don't think this proposal is a good idea. Our parking freedom in Carrboro brings in students and visitors. Businesses already have to charge enough to make profit, adding paid parking ticket will have people emptying their wallets just to hang out in downtown.

Also, we pride ourselves on being an active, environmental friendly community. When appropriate, we should not rely on car centric urban planning and recommend people, who are willing and able, to walk or bike. Of course people must drive and the new parking deck (which is still in construction) should do just fine.

Please leave free parking in Carrboro! Consider downtown employees!

Overall, the reasoning behind this proposal seems questionable - enhanced access/availability is seldom synonymous with a price barrier (however small the amount).

I work in downtown Carrboro, and have lived there on and off for the last 14 years (I currently live in chapel hill). I frequently drive to Carrboro rather than stay in Chapel Hill, partially because of the ease of parking. I seldom have to try to find a space for more than a couple minutes.

The business I work at has a shared, fairly small, parking lot for three total businesses. It is extremely rare we run out of spots to the point that it affects business (and have never, to my knowledge, had to tow someone). Anecdotal (who I am kidding? The point of this is to be anecdotal), this lack of a problem + a consistent walk-up customer group

(often after visiting another business downtown; would assume they are parked in a public lot), leads me to believe this not a huge problem - if there was no parking available, I would expect to see more people park-and-walking from our lot, given its proximity to downtown.

Also curious as to where the funds collected from parking would go - if they would be the means to fund the parking regulation, this seems pointless; if they are to be included in a budget to somehow help small businesses and/or improve access to downtown for those not willing to drive, there is some redeeming value.

All that said - the free first 30 minutes is a welcome inclusion if this were to go through, but in general - a fee, however small, introduced at a time when a large number of people are already discouraged from spending money on non-essentials due to the high price of food, housing, and other necessities, seems antithetical to driving businesses forward. Enforcing currently established time limits would be a welcome substitution if some change is necessary.

Parking should be completely free in Carrboro in the municipal parking lots.

I don't think Carrboro should switch to paid parking. The fact that parking isn't paid makes me want to spend more time in Carrboro vs. Chapel Hill where parking is paid. If parking is moved to paid there should be a program for locals to be able to use so we can still support our local business without paying when we are so used to and enjoy it being free

This is destroying a key aspect of Carrboro and what it stands for. You are going to turning a lively restaurant and shopping experience into a town that leans toward food deliveries and have more GrubHub and Uber Eats cars driving around and taking the people out of the town. This will in turn hurt the shops because the diners will eat at home and not spend time in the shops before and after dinner. People will be quick to shop trying to get back in their cars before the 30 minutes is up instead of stopping at multiple places and spending more money.

Parking in Carrboro on street or in public lots should be free! Charge for Parking decks only.

This is a terrible idea. Don't do it.

Paid parking is a terrible idea, short sighted and stupid. Some years ago Chapel Hill did the same thing and the result was avoiding any trips to Chapel Hill. Carrboro's response was the free deck near the Hampton. Now you're breaking a promise.

I support this initiative.

I hope there will be opportunities for ppl who work downtown and don't have assigned spaces and lots for their workplaces to be able to park for longer periods of time. Perhaps they get a parking pass upon employment or something and can park without time limits in those spaces. This is something the town would have to work out with the affected businesses around town which don't have parking.

Keep parking free!

I was born and raised in Carrboro and this is literally insane to me. This would make carrboro so inaccessible and unfriendly. It would, quite literally, make carrboro feel LESS free. Y'all have got to be jacked up on something to even think about putting this ordinance in place.

This is an absolutely horrible idea. Simply making all the parking in Carrboro paid parking with a limit of two hours is not going to resolve the fact that there is too little parking available in Carrboro. Many residents of Carrboro who don't live near downtown do not have ready and reliable access to public transportation or bicycles and live too far away to simply walk. They will still have to commute by car. The cost of living in Carrboro (or the ability to own a home in Carrboro) is already exorbitantly expensive and out of reach for many people. Why punish them by forcing an expenditure on them that is not necessary? Also, if less people are able to pay for parking or do not want to pay for parking, this may very well hurt a number of the small businesses in downtown Carrboro that rely on regular customers to find parking (at least somewhat nearby) for free and spend a few hours at their favorite bar, restaurant, bookstore, clothing store, etc. Rather than forcing everyone to pay for parking and only be allowed to park for two hours, how about creating more free parking? Perhaps potential businesses in town that close after 5pm or are closed on the weekends could open up their parking lots to individuals needing downtown parking. The town of Carrboro can and should do better than this ridiculous idea that paid parking will somehow magically fix parking availability in Carrboro. Please, do not do this to our residents or our small businesses.

Do NOT proceed with a paid parking ordinance. I have lived in Carrboro my entire life, including throughout college at UNC. This will ruin our town. I hate going to Durham, Chapel Hill, and Raleigh because paying for parking is so

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stressful for me and my friends. Carrboro is special because of its culture of being cozy, comfortable, creative, queer-friendly, and enjoyable. It's a great place to live. It's walkable. It's low stress. We do NOT need this policy. Instead you should expand free public parking options and improve public transportation + biking safety and accessibility. That unused lot by weaver street? Turn it, or another similar space, into public parking deck, with a shuttle if needed. Make the bus schedule more regular and improve accessibility. Add in more options for cyclist accessibility and safety. Where will you get the money for this? Tax the rich. Carrboro is getting so gentrified. Implement taxes targeted the wealthiest people in the community and utilize the income to actually improve the quality of life here.

If this parking plan happens, I will likely stop going to downtown Carrboro businesses. This will make Carrboro inaccessible for many people. The only complaint I have with parking in Carrboro is that the property manager at Car Mill Mall tows customers who are presently on the property conducting business.

I don't support paid parking in Carrboro. I have lived in Carrboro for 25 years. I choose to live in Carrboro for the differences it has compared to other small towns in our state.

Paid parking has been a huge deterrent to business in downtown Chapel Hill and has drastically hurt local business. Closed businesses can't pay taxes.

We have a very concrete example of why this does not work for small towns right beside us.

Just poll and listen to 5-10 local businesses in downtown Chapel Hill to see how it has hurt their patronage.

Do not charge for parking at all in carrboro.

As a downtown business owner (Speakeasy), please do not do this. Paid parking will kill the little foot traffic Carrboro has left. The price of parking is almost irrelevant, the act of paying will discourage people from coming downtown at all if they don't have specific plans. We need people with no particular destination. They wander, and they find new places. We need to encourage this, not to hurry them out so there's a free spot. Also, it seems foolish to finally ease parking congestion with a new deck, only to implement paid parking before even finding out if the increased parking supply is enough. I really can't emphasize enough how much I want this ordinance to fail.

This is discriminatory and does not solve the issue

I am a low income individual who does not have neighborhood access to a bus route and free parking is one of the reasons I take my business to downtown Carborro vs Chapel Hill or Durham.

This is going to hurt small businesses and people of lower incomes more than anyone. Average folks can barely afford to live here as it is. People will start coming to Carrboro less. (I already visit less now because parking stinks, and this will make it worse.) Please don't do this! The library already took away so much parking. Find a way to deal with the jerk that owns Carr Mill, who's towing everyone. 80% of your problem will be solved.

If the town is seeking to raise revenue by charging for parking, they need to be upfront about that purpose with residents and consider alternative, universal means of raising revenue like progressive tax increases on property.

As it is currently being justified, the proposal strains credulity. The working assumption seems to be that your average parking session is by a local resident who seeks the convenience of driving into town over a variety of publicly available and free or cheap alternatives. I would love for the town to provide a comprehensive list of those alternatives to its residents. Is it the few bus lines with reduced service at night and on weekends? Do most Carrboro residents (unlike me) live within walking distance to downtown? Or is the town planning to provide bicycles and more extensive bike lanes to residents?

I can't imagine that a parking excise tax would deter anyone from driving downtown who already had the means to do so. Instead, it will penalize non-resident workers, concert goers, the nondisabled elderly, persons with disabilities not qualifying for permits, low income commuters, low income residents who live at the outskirts of town with all of the other low income residents, etc.

This is not the image you want to project to the hard working people who make this town work but never see their faces on its marketing materials: the people who must commute to town to work, the folks whose shifts go past the last bus departure, and those with families with young children.

This ordinance smacks of an image of the town that is problematic at best: of a wealthy, small family living on Poplar street who can simply walk to Weaver Street instead of taking their Model X. Those folks, by the way, will just pay the \$4.

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I think it'll really hinder people patronizing local businesses and attending events to have to pay for parking. I don't see why this is necessary, and strongly oppose it. The costs of living are already increasing in the area, the bus routes are limited in where they go and their hours, making all parking in Carrboro paid parking seems cruel when there's often no other option to access most areas other than by car.

Stop capitalizing on unnecessary regulations

This will make me much less likely to visit places in downtown Carrboro as a resident of Chapel Hill on a fixed income. I'm already afraid to park in the Carr Mill Mall lot, even while visiting those businesses, so I always park in the Hampton Inn garage.

Our experience is that there usually is available parking, so 'The primary goal is to enhance parking accessibility for customers and residents by encouraging turnover' is only relevant to some high use times.

Is this really a money making initiative? And will there be any profit after paying for a parking app and an administrator and enforcement?

One of the real attractions of coming into Carrboro is the hassle free and cost free experience with parking. That will be lost with this measure. Downtown businesses will suffer.

Two hour maximum is not enough to enjoy a good meal or spend time at an event.

It is desirable to encourage bike and bus use, but older people have limitations. A bus home at night or a bike ride after dark are less realistic or safe. High summer heat and inclement weather are additional issues.

Such a bummer, Carrboro is already way too dense with people and traffic. Having free municipal lots was one of the aspects of carrboro that kept it sweet.

This new ordinance is unreasonable and would create a hostile working environment for those who work in town. The community does not want this Paid Parking Ordinance.

Carrboro workers are required to have parking for their jobs. It is unreasonable to require carrboro workers, who are running the shops that are the reason people come to carrboro to shop local, to pay more for parking (often 8+ hours every day), risk high fines, or have to move their vehicle every 2 hours.

This will affect so many things including businesses, town morale and growth. Also it seems classist

Adding paid parking fines and limits discourages workers and local shoppers and diners to come to the area- it should be a welcoming environment for people to work in and visit

Paid parking is obnoxious and not worth the revenue for the town. Modern paid parking on a phone is extra infuriating. I shouldn't have to fill out a form or download an app just to park.

Low wage workers working in the downtown area cannot afford to pay for parking. Nor do they have the time to stop their scheduled work to move their car every few hours.

Stop ticketing people for parking. Use your resources elsewhere.

I appreciated the accessibility of having free parking

Against paid parking in Carrboro.

During Early Voting, there should be free parking for MUCH longer than 30 minutes to ensure that people have time to vote in Carrboro without the equivalent of a "poll tax" (parking fee).

It is great to encourage biking and walking to and around downtown Carrboro, but not everyone is able to do that.

People should be able to pay at a machine with change or a credit card

Do not start charging for parking this is a terrible idea and will decrease access to necessary community resources. Local businesses will suffer immensely.

Absolutely do not start charging for parking!! This will decrease my access to necessary community resources!!

This is short sighted, a slight to your taxpaying residents and visitors, will only dramatically harm the businesses and community efforts that draw folks to the area and keep them here. Considering that you have already decreased public transport, failed to collaborate with private business owners, and ignored the wishes of your constituents, making parking even less accessible will be a horrible mistake. Do not do this.

1. DONT do this 2. if u must, please be sure to Protect free parking for employees of local business!

This ordinance will tremendously harm the small businesses that make Carrboro a great place to shop local. This will harm workers at these businesses and the town in general. Just enforce the parking rules that are already in place!

Please do not enforce paid parking. It will hurt businesses, mostly cost locals money, and encourage drunk driving. Just enforce time limits before jumping to a paid option. I live in a part of Carrboro without a sidewalk to safely get into town without driving. I should not have to pay to visit businesses in my own neighborhood.

No parking meter or parking meter system needs to be implemented at all. No parking needs to be paid for and no meters needs to be built.

Paid parking in Carrboro will be detrimental to local businesses. As an employee of a small business in carrboro, requiring paid parking will have a huge impact on my customer base and in turn- my income. This will deeply affect my life in a negative way. Limited parking will soon be elevated by the parking deck at the library- so why is this happening now? It's a poor choice for the town.

I would like to know what impact local business owners believe this new policy will have on their businesses. The devil will be in the details. How will the "enforcers" know when 30 minutes starts and stops in every lot? How will the "enforcers" know who gets reduced pricing? Why aren't seniors included in the reduced pricing?

If the towns priority is to cut down traffic vs money grab, I think the town should consider closing down the section of E weaver st, in front of Weaver Street Market and adding a side walk and bike lane down south greensboro to south green shopping area as well as down Estes to MLK. Making it more accessible to safely walk or bike for local residents will help reduce traffic. You could even have dedicated days during yhe summer months to close down all of weaver st to encourage walking and biking, especially on Saturdays when the market is happening.

Leaving some free parking with time limits before certain hours should remain, but I do agree we need to cut down traffic and this could be a way to do that. Carrboro businesses and the farmers markets should have the largest input since they will be the most impacted by these changes.

I disagree with paid parking in carrboro as this will hurt our community. What about people who work in town? So sad to see this go the way of chapel hill, where I never visit because of parking fees.

This form only wants feedback on aspects of paid parking and does not acknowledge the HUGE change this would be for us. It's too much and will forever alter out rown. Stop this before it's too late

Please don't do this. I am sympathetic to the town's reasoning but this will undoubtedly hurt small businesses that are still, years later, feeling the effects of the covid market. Please don't do this.

Time limits for Parking should operate 8a - 6p weekdays and Saturdays ...none on Sundays...all parking time should have to be paid for once first 30 mins have elapsed. Funds should be used for lot improvements, way signage, provision of parking to town staff and then discounts for community members in need

I am opposed to paid parking. Under current free parking, I never have trouble finding a spot and carrboro feels welcoming and available. Just look at downtown chapel hill to see what happens to local businesses when you charge for parking. As a native of this area, I can attest that no locals visit downtown chapel hill and the businesses we support left as a result. Please dont do this carrboro.

Paid Parking disincentivizes people to participate in community events and to contribute to the local economy either by purchasing goods from the stores or by going to restaurants. Extra expenses are never good!!

This is going to make it difficult for people to shop, meander through our delightful town, mingle, shop locally.....all of which is the spirit of Carrboro. And as a senior citizen, I don't do any financial transactions on my phone as I worry about potentially losing it. Not everyone has a smart phone. Also requiring people to come in to apply (and stigmatize?) for discounts is not very inclusive.

Do not implement paid parking. It is one of the wonderful things about Carrboro that the parking is free!! Deal with the parking lot at Carr mill or have spaces be free with validation

THIS IS A TERRIBLE IDEA. KEEP PARKING FREE AND ENFORCE CURRENTS LIMITS! YOU BUILT A PARKING DECK FOR A REASON!! WHAT ABOUT PEOPLE THAT WORK IN CARRBORO?

This is a terrible idea that will only hurt the town of Carrboro.

This is a horrible idea. Parking is already a nightmare and requiring payment is absurd and greedy.

I cannot emphasis enough how awful this idea is. It limits access to downtown areas to people that can afford to park there. For a town that claims to care about equal access and social justice issues this is appalling. Parking should be free to all. This plan will hurt local businesses and create ill will with the community you serve. You should be ashamed of yourselves.

Implementing paid parking is a guaranteed way to reduce the number of people who come to the area.

Totally against any form of paid parking in Carrboro!!!!!!



This is a horrible idea!!!! Free parking is so important in a country defined by inflation and rising costs and stagnant wages. Don't do this!

This will discourage people from shopping in Carrboro and makes it nearly impossible for people to make the responsible decision to leave their cars if they consume alcohol. There needs to be a maximum amount to charge per day if you do paid parking.

But people are already avoiding Carrboro because of the Barnes towing issue, but have been anticipating the return of more free public parking with the library opening! This ruins that incentive to spend money in downtown versus strip malls or online.

Even with the public lot in the library space closed, I have never had trouble finding parking in Carrboro so I don't see the need to increase turnover.

Paid parking in Carrboro would ruin the feel of downtown and absolutely harm businesses. I am from Carrboro, I've worked at a fine dining in Carrboro, parking is hard enough, do not make it more of a burden for people to come downtown and be excited about it. Paid parking is terrible and will just increase congestion on residential streets. A 2 hour limit is awful, annoying, will change the mindset of a town. Carrboro is not New York or Seattle, families hanging out at weaver street or going out to dinner and wanting a drink afterwards should not have to worry about if their parking has expired.

This would hurt the businesses and visitors would be far more infrequent. This is an extremely detrimental proposal that would hurt the community greatly. Reconsider

This is a great idea. The land that parking spots occupy is too valuable to be taken up by free spots.

This is stupid. Don't turn Carrboro into Chapel Hill.

Do not pass this ordinance!

This is, frankly, disgusting. This is how you destroy small businesses and the FABRIC of the Carrboro community. We want FREE parking.

You shouldn't charge for parking. This will adversely impact local businesses and their employees. Further, it will inequitably penalize those who need the parking the most, like people who can't walk or bike the distances from the residential areas in town to the downtown area. This group would include the able bodied elderly, which make up a huge cross-section of Carrboro natives.

Paid parking will be bad for local businesses and employees. Perhaps consider enforcing existing parking rules than creating a payment system.

I don't think all public parking should have to be paid for, period

I don't believe we should require people to pay for parking. We want to encourage commerce in our downtown not deter it.

I think this is a terrible idea!! Free parking makes it so much easier to frequent Carrboro businesses. I think there is more parking available than people realize, and they just are unaware of where public lots are.

One of the main appeals of downtown Carrboro is the free parking. The predatory towing at Carr Mill is already a HUGE deterrent to come downtown and shop around, eat, and hang out - this would completely ruin any chance of coming.

This is a terrible idea. It will result in all out-of-towners either not coming into Carrboro as much or coming into Carrboro and parking in our neighborhoods.

I think paid parking is a good idea but needs to take into account that people spend more time in Carrboro because of the ease & freedom of parking now, so this will likely reduce business traffic

We regularly come to Carrboro for dinner, drinks, shopping and will visit Carrboro much less if public parking is paid. It would be a definite barrier to our coming into town and would be a burden on those who cannot afford parking.

Please keep parking free. It benefits everyone

All this proposed ordinance does is discourage residents and visitors from shopping and dining at small businesses. I strongly oppose this proposal.

If there is a charge, larger vehicles (pickups, large SUVs) should pay significantly more.

Paid parking is a horrible idea. Great way to lose business and get new elected officials in office. The town should focus on making Carr Mill mall parking free of towing instead.

Paid parking discriminated against low income families and students and would have a negative impact on the diversity of people visiting downtown locations. Parking should remain free. And you should make illegal the

predatory towing companies that prey on women and low income individuals who are stuck with unaffordable towing fees.

I already avoid going to places in downtown Chapel Hill because of paid parking, \*especially\* because they require \*prepayment.\* When I do go there for some unavoidable reason, I usually overpay because I want to avoid having to "watch the clock" to be sure parking time isn't up. (I objected less when exit booths were used so you paid for your actual use.) If paid parking is implemented in Carrboro, I will almost certainly go to restaurants and shops outside of both towns, as much as that pains me to do. I also object to the idea of not having pay stations if this \*is\* implemented. There are too many apps on my phone already, and calling in would be a hassle. (I can't remember what the 3rd option was, but I remember it also sounded like a pain.

People who work in carrboro need to be able to park. A shift will certainly last longer than 2 hours. Its also disgusting to profit off off minimum waged people who need to park to work to survive. You will alienate your residents with this.

Put the parking revenue directly back into the community where it was collected

These fees will disproportionately impact low income residents and visitors. Not a cool move for a town that purportedly supports equity and welcomes all people.

PLEASE DO NOT DO THIS. This ordinance, as is, will be a detriment to Carrboro residents and businesses. While downtown Carrboro is quaint and has a few businesses that draw customers from outside of the area, that draw isn't strong enough to overcome the aversion most people have against paid parking. It is also insulting to our intelligence that you quote an outdated 2017 and a mid-pandemic 2022 assessment of parking as evidence that paid parking would improve parking in Carrboro. We can see that this is a money grab intended to pay for other projects, otherwise the ordinance would only be aimed at specific parking areas where the issues arise and not at all parking areas most of which have availability. Now that the 203 building project is nearing completion, most of the parking lots in west downtown Carrboro have availability throughout the day. There is also a lack of transparency in this ordinance leading to many questions. What are the specific results of the parking assessments referenced? Who will be administering the paid parking system, is it a private company? Will there be periods of time when the parking will be free, or is this a 24hour pay system? Why is this being considered now, when our current mayor Barbara Foushee had previously voted against it in 2019? What is the cost breakdown of this ordinance (installed signage, website, personnel, etc)? There are too many questions, and this ordinance is highly likely to create more problems while solving zero. I am a Carrboro resident, a voter, and frequent customer of downtown businesses, and I DO NOT support this ordinance as it is.

Would impact my willingness to go to Carrboro to walk around, eat, shop

If parking is not free, there will less of a reason to go to Carrboro. Carrboro has always been a. First choice because of the free parking. There is no affordable housing and now there will be no affordable parking. Very disappointed In Carrboro. I have NEVER had difficulty finding parking ever, so I think your reason for charging to encourage more turnover is BS!

Free parking is one of the main reasons I visit downtown Carrboro instead of downtown Chapel Hill.

Wholeheartedly disagree with the entire proposed ordinance. Parking in Carrboro is NOT a problem. All this will do is to make it less likely to visit downtown. There are multiple lots available today and a new gigantic parking deck being built. Taxes are already high. I support FREE parking.

I am overall opposed to any paid parking. If you do end up passing paid parking, it would be helpful to have the parking payment requirement only be for certain hours of the day (e.g., 7am-7pm) instead of payment being requirement for all 24 hrs of the day.

There is no need to have people pay for parking, this isn't Raleigh.

Don't make us pay to park

I would not go to local restaurants if I had to pay for parking.

Paid parking hurts businesses and discourages residents from going to shops and restaurants. I strongly oppose paid parking.

Requiring payment for parking is likely to prevent people from coming out to restaurants and bars. It will affect businesses in the area. I do not like this. Would recommend time limits but leave parking free. It makes Carrboro great

One of the main reasons I prefer to live in Carrboro and visit Carrboro downtown as opposed to Chapel Hill and Durham is because of the free public parking. I choose Carrboro restaurants and coffee shops because I can park

easily and shop at CommunityWorx because I can park and put furniture in my car. Paid parking for me, as a grad student with a very limited income, would strongly deter me from going into Carrboro. I also have no bus that goes directly to Carrboro (the N goes first to Chapel Hill from my apartment), and so public transportation is not a good or reliable option. I would visit Carrboro and frequent the restaurants and shops there significantly less if parking was paid. Has there been significant issue with parking availability in Carrboro? As a resident, I have never encountered an inability to park in downtown, especially with the large, mostly public parking deck. I would love to hear a follow up about why this is being proposed and what purpose paid parking would be for benefiting the residents and visitors of Carrboro. What is driving the suggestion and support to alter the current free parking situation?

Do not remove free municipal parking lots. In addition, the survey questions are poorly written; the response options are not tailored to the different values inherent in each question and as a result are likely to produce unreliable responses. This is particularly true of question one, which proposes a fact/scenario with response options arrayed in a too much/too little gradient that doesn't make sense.

Please do not make public parking paid.

This is a terrible idea. There is no public transit to Carrboro downtown for those of us that love further out but still in town, especially on the other side of 54 or other major roads. Parking is our only option. I have never had a problem finding a spot when I need one. I currently come to downtown to do most of my errands and use public parking so I can walk between shops/restaurants etc. I would have to drive between them if I want to do errands for free which would increase already strained traffic and risk to pedestrians. I would do errands elsewhere. The fee may be relatively low but the hassle is significant as evidenced by downtown Chapel Hill (where businesses have been closing left and right...). At least 2 hours should be free to support restaurants and other businesses that you might have to walk to or spend any time at, but I don't support making parking paid at all.

I don't like this at all. I am very strongly opposed to this. Parking in carrboro is extremely nice and easy now and this will make it such a hassle i wouldn't bother much of the time. I literally don't go to franklin street barely ever because of how annoying the parking is and they at least have parking meters so i don't have to type my credit card into my phone.

There shouldn't be any limits on parking in downtown Carrboro so long as folks aren't using it as a park and ride. Keep parking free in Carrboro! Our local businesses need the support of the town.

What an absolutely awful idea. The parking in downtown is abysmal as is then you're going to attempt to institute paid parking?

Please do not implement paid parking. Keep parking free. It would damage local business. We already have so little parking in Carrboro. As the town develops, there will be nowhere for people to park.

I strongly disagree with making any parking within downtown paid, especially given the increased towing from the lots which have most of the accessible parking spaces. Making parking paid would greatly reduce my visitation to downtown businesses.

Several things:

1. Let people park for up to four hours, but have the cost for hour 3 and hour 4 be MUCH higher than hours 1 and 2. Then at 241 minutes - violation.
2. Make the Fitch Warehouse lot and all the lots WEST of PNC bank second tier lots with lower charges. Maybe do not charge in the Tier 2 lots on Saturdays at all, even during the Farmers' Market.
3. Consider e-bike incentives, helping to subsidize GoTriangle passes, and setting up an employee lot somewhere along the J route. South Green might have spaces and allow some parking there if they get some revenue. The Town or employers would pay, not employees.
4. Be careful in introducing permit programs. You could quickly convert all your public lots to employee lots if you are not careful. Nathan Milian at Carr Mill in particular neither understands the issue nor seeks to solve it. Since his towing regime began, the lot he controls between the railroad tracks and the fitness place/hair salon on Lloyd St has sat empty for over a year even though it is THE best located parking in town. Neither his employees nor his customers use it even though he controls it; this is a massive failure. He could rent parking there to add revenue, he does not. So do not try to work with him; work around him. Larger employers and property holders should be excluded from permit programs as they often have enough land to solve this issue on their own.



5. Anytime charges are introduced to automobility, which people have been taught to accept as a birthright in the US, the leadup to the change is full of the most gnashing of teeth, and after the change happens, the sky does not fall. It's hard to tell until after you've run things for 6 to 12 months whether you've gotten it right or need a few tweaks. Figure out how to implement this in a way that allows you to make adjustments at the 6-month or 12-month mark.

6. You'll hear from people who say we need more time, etc, to make this decision. We've been talking about parking strategy in Carrboro for 20 years through a series of feared fantasies. This is the first actual policy on the table, and it makes sense. We don't need to debate more. We need action.

7. Some will say that if we charge for parking, people won't come to downtown Carrboro anymore. Realize what is implicit in this statement: "Downtown Carrboro is SO mediocre and devoid of specialness, that if people have to pay one extra dollar to go there in my car, they'll never return and go to the Cheesecake Factory at Southpoint Mall instead." Anyone who says this doesn't believe in what makes Carrboro special, and we shouldn't listen to them, since they have no faith in our strengths as a town. Go visit downtown Durham or downtown Chapel Hill even. Both have paid parking and they are as busy or busier than we are, especially in Durham.

A 2 hour time limit would eliminate all options for going out to dinner and then seeing a show at cats cradle or other music venues. Or, sitting at a coffee shop to do work and then running errands. It creates the atmosphere of looking over your shoulder and constantly worrying about the time on the meter, instead of the laidback atmosphere that carrboro is known for. Being able to zip into the Hampton Inn parking lot to see a show at the cradle is a major reason why I patronize businesses in the area so frequently, and instituting paid Peking creates an economic barrier to visiting Carrboro. I had assumed, from other town initiatives, that the spirit of the town leans towards eliminating these financial barriers that separate the haves from the have nots, but perhaps, as it often is in Orange County, this is a case of talking the talk of equity and refusing to walk the walk as soon as money is involved.

No paid parking!

Paying to park in downtown will negatively impact businesses because patrons are less likely to come to Carrboro if payment is required to park.

I think parking in Carrboro should remain free. Charging for parking is against the spirit of the town.

I am a tax paying resident of Carrboro. I also have friends and family who visit to go to dinner/events. This will be terrible for business, deter myself and my family as well as visiting friends to go to dinner/events/activities and support local business. This also unfair to those who do not have cell phones like elderly or those without access. This is not the solution.

Please consider enforcing the rules already in place about time

Limits instead of going straight to paid parking

What is the reasoning for the time limit? I can easily spend more than two hours between weaver street, a bar for a drink, and a restaurant for dinner. Why encourage people to leave early and stop supporting local businesses by having a time limit? If you're going to have payment why not let people pay as long as they want.

No paid parking

Don't go to paid parking, it's the only reason I choose to support carrboro businesses over chapel hill ones. I am firmly against paying to park and will not go places where I have to pay. A huge part of carrboros appeal comes from its affordability and laid back nature- but this proposed parking is even worse than in chapel hill!! In chapel hill the first ticket is usually a warning, and then it's \$15 and doesn't increase unless it's late. Charging \$20 for tickets, even more than CH is RIDICULOUS. This whole proposal is out of touch and a bad look- many businesses and people in this community are struggling financially and this will only make it worse. If the town so desperately needs money it needs to increase the property tax so the burden falls on the most well off members of the community, NOT the residents that are just wanting to enjoy their time in their town. This is a horrible horrible move. If implemented I will avoid carrboro at all costs, and choose to patronize businesses elsewhere where parking is free, such as eastgate, university mall, southern village, fearrington village, etc. i will never pay for parking. And if I get tickets, I won't pay those either. Don't be dumb town of carrboro- listen to your constituents

Terrible idea that will hurt local businesses. Is this going to be 24 hours or will it only apply certain hours of the day/days of the week (like Chapel Hill)?

Please consider the complaints expressed by patrons and business owners who use the lot behind Weaver St Market, and the restrictions experienced because of the renewed towing there.

Further, please be transparent about the purpose of the fee proposal. I have never experienced lack of parking due to lack of turnover. There is always space somewhere. I have, however, changed my plans and not patronized local businesses when the available parking was paid or, especially, time restricted. I rarely go into Chapel Hill, for example. If this proposal is designed to help local businesses, it is counter productive (please see first comment), which makes me suspect there are other primary reasons leading this. Please just say so.

The 100% reliance on phone payment is also a huge issue, if there will be not alternates for folks whose phones are dead/forgotten/out of service or a phone is otherwise not available.

45 minutes free would be much more helpful for those of who try to only drive when we have multiple errands to run in an area

The paid parking and time limits have made Chapel Hill downtown no longer popular with anyone but students. Carrboro doesn't have the student base and I think the proposed paid parking will hurt Carrboro businesses.

This is a horrible idea. Charge certain lots if you must but grocery stores, drug stores, restaurants—seriously? When I go downtown, I park and walk all over Carrboro. I have lunch or a coffee. I sit outside and go to shops—for more than 2 hours!! And really, who is parking here to walk to Chapel Hill? I feel like that's just a way to rile folks up to back the plan.

Can you please consider using the same payment system as chapel hill so we don't have to download yet another payment app for a town immediately adjacent??!

It is unfair to ask residents of Carrboro to pay for parking. I will go into Carrboro less if I have to pay for parking.

I don't believe that public parking should be payed for.

It's perfect as is - absolutely should be kept free

Paid parking won't fix the fact that people can turn around and pay again... chapel hill and Carrboro are overpacked it won't fix any parking issues... if I want to spend an evening in Carrboro a 2hr parking limit and \$3 fee won't stop me from staying longer... there are way too many broke college and graduate students for you to be doing that

I should not have to pay to park in lots I own through my tax dollars. Balance your budget if my taxes don't adequately cover it. One of Carrboros advantages is the free parking. If that goes away I am less likely to frequent downtown businesses.

there should not be fees for municipal lots

How is this going to be enforced??

Thank you for moving forward with this. I would be in favor of increasing the free time to 1 or 2 hours, at least to start; first, because the Town has never enforced the 2 hour limit before so that is a huge jump; and second, it might mean the difference between just picking up take out, and including a trip into one or two of the businesses. Carrboro should match its fees and parking app to Chapel Hill's for consistency. While hopefully pricing will discourage driving in to Carrboro and leaving for UNC or other places, there may be times when someone needs to come to work or to town for business and wants or needs to drive, so I would not put a limit on parking time, though you may want to say no overnight parking. The Town can monitor, especially spaces in the parking decks and near bus stops, to see if this is being abused. Would love to see paying with quarters as an option if possible, but realize it might not be. I didn't see the times that parking would be paid; 8 am to 6 pm weekdays only?

Would this be in effect evenings? We hold dances at the CCC that start at 7:30 and end at 11. Those of us who run the dances have to arrive at 7 or earlier and often don't leave until after 11. What about having dinner at a local restaurant then going to Cat's Cradle for music? A 2 hour time limit makes either of these impossible. I agree that some limit during the day is needed if students are parking all day. I know that employees of some businesses in Carrboro park in public lots all day; some compromise is probably needed for them if they don't have enough parking for customers and employees. Please take lots of time to sort this out; there's no hurry.

I do prefer free public parking and think it would promote local economy through influx of visitors.

Parking garages, which are cumbersome and less safe (especially for women - I don't use them if I'm alone), should remain free; also a two-hour limit is ridiculous. It's like the town is dictating how long we can stay out for dinner, shop, etc. I will absolutely avoid downtown if that's implemented.

The town should consider a resident parking permit for people living in the Carr Mill neighborhood downtown (north of Weaver, west of N. Greensboro), if the town is going to increase parking enforcement. All of these neighborhood streets do not allow street parking. The town lots are the only place to legally park for visitors to these neighborhoods. In my experience as a resident, these streets can safely allow a small amount of parking on one side, which also creates chicanes and slows down traffic. Increased enforcement of the on-street parking rules in this neighborhood would prevent easy access by visitors and temporary stops for loading/unloading and contractors. A resident permit would avoid these problems.

This ordinance makes me want to Shoup

Switching to paid parking would be a huge barrier to many people, especially people who park in municipal lots to go to work. Most people's workplaces don't pay for their own parking. Or when I go to a tattoo appointment, for example, it may take 2 hours or it may take much longer. I don't know that going in. What am I supposed to do? Get off the table, move my car, and come back to continue my appointment?

And if I am being tattooed I don't always have access to my phone and it's hard to keep track of time. Also, I have had issues getting parking apps to work on my phone.

Furthermore, it's egregious that we would have to pay to park for the farmer's market. Especially considering how many of my friends get their groceries there because they do dollar-matching and they couldn't afford fresh produce otherwise, even with SNAP. You should at least make it free for them.

I'm also wondering what's going to happen when the parking deck for the library opens up? If it is the only free parking in the downtown Carrboro area, it's going to be inundated all the time. That's going to cause a lot of tension, traffic backups, and headaches.

This also discourages people from browsing stores and galleries in the downtown area, since they would be limited to 2 hours. It discourages people from grabbing drinks after dinner, from going to multiple businesses instead of the one they planned for.

It's also really scuzzy that you would have to pay for parking when going to Town Hall. It really seems to be discouraging people from going to Town Council meetings.

This is the worst idea Carrboro has ever come up with. For starters it eliminates the competitive advantage that Carrboro has over Chapel Hill. Next, it will create more costs for the town to enforce this parking plan to attempt to recoup the salaries of the employees, the development and upkeep of an app and or phone system. Third, it will disenfranchise anyone without providing app access, text or phone causing privacy issues. Fourth, the town should be working with private parking owners to create more opportunities to park, not to further restrict parking behind an app, text or phone barrier. Fifth, the business in Carrboro will suffer with this program. There is no voucher opportunity for business to help with this program. Sixth, why no option to pay a meter or other station? This boggles the mind.

I generally don't understand why we have to have paid parking and I don't like it. Do we really have a parking problem? It changes the Carrboro-vibe that is small town (not a big city).

Unclear what hours of enforcement would be. Parking should probably be free after 6:00/7:00 to accommodate for people coming into downtown for a night out or going to a show at Cat's Cradle.

Needs to account more for people who work downtown and have to drive. Maybe a service permit that's either free or a lot a reduced rate for use in specified lots further from the center of downtown.

I am really not in favor of paid parking, especially with reduced bus service.

Definitely make more time free than 30 minutes if you want people to be able to run errands and go to restaurants. Also I have often thought the 2 hour time limit too short. 3 or 4 would do better for restaurant goers or long shoppers. Expand people eligible for discounts to people on medicaid, ssdi, ssi.

I find the apps, meters, kiosks inconvenient to use. I would like there to be an option for an annual use sticker/tag on your car where you could pre-pay and have free parking. This would get a lot of money up front and take the hassle away from the people who just want to keep parking like they currently do.

In general, far too much of the town's land is devoted to storing private automobiles, and parking rates should reflect the true social cost of car use and ownership, including emissions (both tailpipe and particulate from roads/tires), risk to pedestrians and bicyclists, and the opportunity cost of the town not using centrally-located downtown land

for dense residential/commercial uses. In setting parking policy, costs of the status quo must be adequately considered.

Turning these lots into paid lots makes the town inaccessible for poor people (even with these stipulations for people in section 8 housing and WIC users, etc.). Especially considering that bus routes have been slashed over the past couple of years. Any cost is prohibitive to a good chunk of the people that live in Carrboro, and there's no reason for the city to impose this. I've lived here for a decade, and I see no reason why we should start imposing parking fees. We should start writing town policies from the view point and access needs of the people in our town with the fewest resources. Some people in this town live in their cars because we still have a housing crisis, and they should still be able to access town services and businesses, and maybe have a safe place to park their car and sleep. Carrboro is already gentrifying quickly enough, let's stop speeding up the forced exodus of people that have been living here for decades.

Non-busy times should always be free. Pricing should be set up to encourage shorter term parking on the street (more turnover/availability right in front of businesses) and longer-term parking in the lots (whether it's higher prices for street spaces, or shorter free time on street and longer free time in lots, or a 2 hour max for street but no time limit for lots). It seems counterintuitive, but it's optimal to keep more spaces available across a broader area.

It might be good to have some lots with longer hours (more remote lots). I would not have a mixture of times in the same lot as that could be confusing.

Don't make Carrboro into Chapel Hill. Keep parking free!

30 minutes is insufficient to park for almost any errand save the bank or post office. 2 hours is not long enough to eat a meal and do a little bit of shopping. Completely absurd to think so. Where will people park who want to eat downtown, walk around and have dessert, etc.?

I'm not sure how paying through text or phone call would work, but I'd prefer not having to use an app. My phone is pretty old and parking apps don't always work with it.

There are events and activities that may last more than 2 hours, such as concerts, dance events (I participate in several of these a month), and even import dinners or celebrations. This would be prohibitive for people participating in those activities, who then might either not come at all, or find alternative parking options that could be disruptive to local residents. I understand wanting to encourage more parking turnover where people are just leaving their cars for long times unnecessarily. However, please consider at least allowing a longer time window for parking, or remove it altogether. If there is a way for organizers of such events to be able to coordinate with the town to allow parking passes or something like that, that could also work, though it would probably be logistically difficult.

I think the paid parking alone should be enough to encourage people to be thoughtful about time spent. Easy payment options, as proposed, also seem to be a good idea and I'm glad the town is providing those options. Likewise for the free first 30 minutes.

The proposal as written does not specify any specific hours. I would like to see either clarification that these rules are 24/7, or that they apply only during busy hours (e.g., 8 AM to 8 PM). If there is enforcement, I have trouble seeing how it would be sensible to have people watching parking spaces at 4 AM, for example.

As someone who spends every weekend in downtown Carrboro and grocery shops there, dines there, takes walks every day downtown, etc., this is such a preventative proposal. Especially the time limit on how long to park. There are most Saturdays where I'm there to grocery shop, stop at the farmers market, then eat there for lunch, go for a walk around and then wrap up with more shopping, I park my car in a public spot and don't move it. I'm limiting carbon emissions and getting exercise so it'd be super prohibitive to have to move my car between locations. Also, driving downtown Carrboro is already cramped and hard to turn at intersections, so I definitely wouldn't want to have to move my car each time my parking expired.

Some points to consider: (1) I don't visit the businesses of Chapel Hill because of their paid parking system. It's one of the reasons I shop in Carrboro. I hate paying for parking in Chapel Hill, hence the draw of the downtown Carrboro businesses. (2) I don't live on a bikeable street and my road is located outside of the public transit route, so I have to use my car to drive into Carrboro. I'm downtown 4+ times a week and park my car in one spot to do all of my stops. This would be an extreme disincentive for me to visit Carrboro at all for the same reason I don't go near Franklin Street restaurants or shops. I can't access downtown Carrboro via the bus system or by bike, which is probably the

same case for other residents as well.

I have 3 children and we visit Carrboro all the time to make little trips and eat in town. Please don't take away our ability to use the downtown we love so much.

Also, as more people move away from smart phones or do not have access to them, paying via phone is not accessible. You have to have multiple options for payment if you are making people pay. (Please do not start collecting payments. It's just greedy.)

I'm a business manager in Carrboro and I think parking should remain free. I think there's an opportunity to increase awareness of all of our currently free parking spaces around town, rather than to start charging folks. I also would like to see the bus lines expand around Carrboro and continue running through the summer and not be dependent on UNC being in session.

As someone who frequents downtown Carrboro but also with a physical disability (but that doesn't qualify for disabled parking because it is not deemed to be mobility related by the state), the 2-hour time limit is way too short a time. Increasing the time-limit to 3 or 4 hours would be greatly beneficial. I conduct business at a variety of places in Carrboro and Chapel Hill and, because of both the various locations and my disability, cannot often not rely on public transportation.

Bad decision. The BEST part about Carrboro is the free parking for concerts, going out to dinner, etc. Take that away, and you'll be taking away business from town businesses. The parking decks were paid by tax dollars. We've already paid for those parking spaces.

first, my business often requires customers to be present for more than two hours, and it is not always clear exactly how much time it will take, creating an unneeded level of stress and economic burden on my clients. which in turn is a stress on me and my business.

second, there is no consistent bus route to take me from my home in carrboro to downtown carrboro. and i know that there are way fewer bus routes than there used to be. so the town center is already inaccessible to a lot of people and this will only worsen that inaccessibility.

third, it seems like only the perspective of business owners and retail establishments who want their customers to be able to get in and out quickly was considered. maybe you should take some time to consider the residents of our community, especially those with fewer resources.

Carrboro needs and deserves free and cheap parking for its residents and those who frequent. It does not behoove the town to adopt a more strict or expensive parking model and become that of chapel hill and Durham. People count on the free parking in Carrboro for a myriad of reasons and to take it away is neither helpful or respectful to those who live here.

**KEEP PARKING FREE!!! Keep Carrboro small!!! Keep it viable for our community!!**

I'm a downtown business owner who relies in large part on customers coming from out of town. These customers are already spooked by Carr Mill's towing regime, and this just adds another reason for them to not come to Carrboro.

I do not agree with nor support the Paid Parking Ordinance. I currently avoid downtown Chapel Hill and prefer to spend my time in Carrboro when choosing a restaurant because I find it much easier to find parking, specifically free parking, in Carrboro. I also would like to know - if implemented - if there will be certain times of day where parking will be free (for example, after 6pm), or if you will charge all hours of the day. I also have seen that many local businesses are strongly opposed to this change, which demonstrates that it is not widely supported by those it will most directly impact. I think local officials should strongly take into consideration. Lastly, I think it's important to be very clear about what the expected money earned will be and how that income will directly benefit taxpayers, and it needs to be widely publicized. It should also be something our taxpayers genuinely want.

Do not have paid parking at all. Free parking only with no time limit

So many of us now work from cafes and Weaver St, which benefits local business. I will certainly stop if I'm looking at 8 x \$1.50 = \$12 a day or having to move my car after a couple of hours of paid parking. I stopped frequenting Chapel Hill businesses bc of this. Please don't take Carrboro too!



I think Carrboro is better off with free public parking. Whereas I have to think about and plan how to go to downtown Chapel Hill, I don't have the same barrier to going to downtown Carrboro.

Also, I don't think you can/will actually enforce 30 minutes of free parking. It's likely to get enforced how often a day? Once? Twice? And then you need an entire enforcement group or personnel.

Make available and offer enforcement and payment service to private lot owners so they can also participate by opt-in for their lots to be paid parking in uniformity with public lots.

Need to implement dynamic parking right off the bat, to incentivize lesser used parking spaces and maximize efficiency of use for all parking spaces. The fact that we have a free bus system should be promoted so that people compliment their parking at the cheaper lots with a hop on the bus for a stop or two.

Recommend 2 hour free parking and paid parking for longer than 2 hours. Downtown businesses rely on public parking for their customers.

There is not a chance you actually listen to anyone regarding this decision. You will kill all small business and make carrboro a reality. People will no longer walk around and hang out in carrboro due to this. You will be killing a hidden gem of a town by making it further inaccessible for business owners/residents/patrons of the area. I don't think it is realized just how much the businesses of carrboro rely on students being able to access the town and they simply will not do so with this parking ordinance.

this proposal is a shame and disgrace and only deter people from coming downtown

I really hope the town does not pass this ordinance. I am a librarian at the Cybrary, and will be a librarian at the Orange County Southern Branch when it opens. People already struggle with parking when they want to use my library. Everyone at my work, both staff and patrons, are excited for the new library to open and be more accessible. Paid parking is a barrier that will disincentivise library usage as well as usage of other public services in the building. And I can't help but fear that the library will be blamed for it. additionally, I have fears about enforcement. Would enforcing the fee periods require police or contract security in public parking lots? what would this presence do to unhoused residents and people of color? as a librarian, it's vital to me that the space I facilitate feels safe for all residents, especially those who don't have a private space to go back to. adding a paid component to that space, especially if it's enforced by police, is detrimental to its purpose as a public service.

as someone who worked for the town of carrboro and had to frequently use public lots for work, this is a terrible idea. also with the aggressive towing that's been going on at weaver street.

If you want people to visit your town and feel welcome there, you should offer abundant free parking. People want to come and enjoy the town, spend time with friends, music, restaurants, events, etc etc etc. Who wants to feel stressed about whether their car has parked too long in the same spot??? NO ONE! I regularly attend contra dancers and music events in Carrboro. I routinely park for more than two hours at a time because my events last longer than two hours, or I want to go hang out at Weaver St for a while, or maybe my friends and I want to hang out and go for a walk. NO ONE wants to run back to the car and move it to a new spot. What a pain. I might as well just go home. Please keep parking free and welcoming to any visitor, regardless of whether they are just out for a quick errand or a relaxing and fun outing. Parking stress makes me not want to go out anywhere.

These free lots are important and attract business to downtown carborro. If you implement paid parking, business to the area will go down and small businesses will suffer.

Please use park mobile like CH does.

DONT DO IT.

Keep parking in carrboro free!!! WTF

Great step towards encouraging bike/ped/bus

1. I do my best to combine trips — 2:30 is not enough time. I'd also like to be able to go out for the night in town — 2:30 is not enough time.

2. Please allow paid parking to be transferred. This is done in other progressive towns and cities.

I don't like it and don't want it implemented. I never have an issue finding parking here in Carrboro and cannot afford to pay for it. If this is a way to encourage people to walk or bike, it's very one-sided and does not seem to be considerate of people with disabilities, children, and low income. Additionally, Carrboro residents shouldn't have to

pay to park in their own town. At the very least, Carrboro residents should be allowed to park for free in their own town.

This is not only TERRIBLE for small businesses, but keeps low income folks from accessing the town. And what about the people who work in town? If you work at a restaurant in town and have to pay for parking? That's a HUGE chunk of income being taken out of their pocket. Shame on this ordinance. Carrboro doesn't want paid parking. We want FREE parking.

I think that you should be able to use your credit/debit card at a kiosk, in addition to app/phone/text. Otherwise may be inaccessible for older adults or folks with technology challenges. Charge more for fines!

Kudos for moving to paid parking. It's a good decision, and long overdue.

Certain days or times of year (Sundays, summer, M-Th evenings after 5:00) should be free. These days/times are not problems.

This is an outrageous proposal

This is an absolutely unacceptable ruling, which would significantly negatively impact not only all residents but our many visitors as well, particularly students. Parking at UNC itself is already a predominant issue, and compounding this with the proposed additional barriers to parking in Carrboro would further exacerbate this problem. Enactment of this ordinance would encourage my permanent departure from the town.

I don't appreciate the sense of entitlement when it comes to parking. If we removed years of precedent, it may seem more reasonable to pay for access when thinking about a place to store a personal item for a period of time on public land. I'd rather look at a parking solution that is more equitable and doesn't continue the cycle of rewarding privilege. It is expensive to own a car, it is expensive to own land, and it is expensive to provide parking infrastructure. Not everyone has a personal vehicle, and many people choose other means to move about our downtown. As a Carrboro resident and a business owner, we own our property in both spots. We already pay for places for our and our customer's vehicles, and we bike everywhere we go downtown. I'd much prefer a public parking solution that is more of a pay-to-play (with the only subsidies for those that actually need the financial assistance) rather than where we all pay with our tax dollars for those that choose to drive in our downtown.

inconvenient for short stops. Right now there seems to be adequate parking -- especially in summer.

I am against paid parking

I have lived in Carrboro for almost four years and do not find parking availability to be an issue. I don't think the town needs to establish paid parking.

Business owners have expressed concerns about paid parking in Carrboro. Please listen to small business owners, people who live in Carrboro, and people who want to visit.

I am especially concerned about the move to establish paid parking near Town Hall and the Carrboro Commons. Adding a barrier to parking in those areas will limit people's ability to participate in parts of community and civic life, including town hall meetings, early voting, town-sponsored events held in the Carrboro Commons, and the Carrboro farmer's market. Removing free parking in these areas will hurt community life.

If the town is committed to reducing the number of parked cars sitting for long periods of time, more effective solutions could include improving bike infrastructure, increasing funding for public transportation/changing bus routes to bring more people to downtown Carrboro, and establishing all-day parking for people working in Carrboro that is farther away from where people want to park to visit downtown for a short period of time.

Why does Carrboro have to be as uptight as Chapel Hill?

You are limiting accessibility to all Carrboro has to offer. Why not simply enforce the daytime parking limits as they're set? Ticket those who overstay. I've never seen limits enforced. Instead, you're punishing the entire town, especially those lacking funds, phones and/or comfort with technology.

I can attempt to answer my own questions, and please correct me if I'm wrong. It seems you don't want to make the simplest choice and enforce your own parking rules as they've been set because it would cost labor/resources. You don't even want to put in meters because those would cost the town money. It's clear you want to put all of this on Carrboro's visitors and residents, many of whom are already being priced out of this town, and spend as little as possible to do so. The general public should not pay the price for mismanagement of large-scale projects, and I can't

help but wonder if this has surfaced due to library construction.

Additionally, as much as council wants to claim that people can simply bike or walk instead of driving, (and wouldn't that be lovely), a good portion of this town is not safe for biking or walking, nor is it easily accessible without a vehicle. Carrboro has \*some\* walkability for those lucky enough to have easy access to sidewalks and trails, but people of all ages and abilities are nearly hit on a daily basis trying to get around town as it is. Furthermore, this \*will\* cause a rise in drunk driving which should be a huge concern. I sincerely hope you take these points into consideration.

There's already enough hassle parking in this town. Last thing we need to do is slap a monetary cost on top of it.

Keep parking free. It's why I shop/dine in Carrboro instead of Chapel Hill

I like the Chapel Hill machines where there is no app, just enter the space # and pay.

2-hour limit is too short for evening events. Or does paid parking stop at some hour? Think concerts, dances, or just doing up the town. One of my favorite things about Carrboro has always been the free parking.

Paid parking, especially that which requires a smartphone or other mobile device, will inherently cause difficulties for certain people across age, race, and disability statuses. If the town of Carrboro is so worried about too many people trying to park in order to patronize businesses and amenities in the town, perhaps focus on enriching public transportation. I'm sure there are ways for the Town, like most municipal governments, to trim some self-serving fat in its own budget to increase transportation accessibility rather than shift the cost to the public.

Paid parking will not solve Carrboro's parking problem. Need more frequent, safe & accessible bus service to/from Carrboro to/from sufficient parking away from downtown. Add frequent, safe & accessible express bus routes to/from Carrboro to/from sufficient parking away from downtown. Need frequent, safe & accessible accommodations for people who work and live in Carrboro. Need accommodations for bikes and other forms of transportation. Look to turn downtown Carrboro to a car-free zone with more outside gathering places, artwork & flora.

The 50% discount for lower income persons is a great idea.

I'm unsure about the methods of payment because I've never used any of those when paying for parking in Chapel Hill. Hopefully, those methods are easy to use.

Two hours may not be enough time if someone is attending an event at the Century Center or even enjoying a meal with a large group of friends or family at one of our local restaurants. Three hours should suffice in both cases.

We have lived in carrboro for 5 years and never had an issue with parking even with the new towing happening in car mill mall. With new spots opening by the library soon this seems like a completely unnecessary practice. The limit to 2 hours is also silly as dinner and drinks or going to a cafe to work and socialize and then to walk around can easily go over 2 hours. Additionally, requiring that you have a phone with you to pay is really frustrating. I often like to leave my phone at home when I am going out to meet someone for lunch so that I am not unnecessarily distracted. Give an option with a parking machine if you are going to do this but I strongly advise against it!

I truly avoid Chapel Hill and Durham downtown like the plague because it stresses me too much to try and pay for and keep track of parking.

I resent that my tax dollars are high and this is still an issue. Carrboro's reputation is already being hurt by the parking dragon at Carr Mill.

I also resent that we have just used public funds to build a monstrous parking deck in downtown and we are now turning around a saying we are going to have pay to use it.

Provide a shuttle from the Carrboro plaza or South Greensboro lots. It creates community, encourages commerce in those outlier plazas and gives someone a job that makes people smile instead of growl at them. Downtown employees should be encouraged to use this as well as people coming for nighttime events.

Please consider this suggestion. We have the parking out there and it would encourage more business out there

1. Why does the town want to charge for parking? Is it money? Is it freeing up parking?

2. How much income will the town realize from this ordinance?

3. I think it is a terrible idea- invasive, difficult and bothersome for parkers.

4. Carrboro has always been special, (not like commercial Chapel Hill), relaxed, friendly, multi incomeed people, people without phones who don't have technicalities to do this.

I often forget my phone, leave it home by accident or intent.

Phone and internet a terrible way to pay.



Do not do this or if you do- do it in a much more limited area, more limited times. Weekends free, free after 6pm, etc.  
Add elderly and low income people to list of exempt.

I think this form is incredibly weighed in favor of implementing paid parking. The community I am a part of all agrees with that statement as well.

This form should have an option to request paid parking is not implemented at all. The parking situation in town is already a struggle to find anywhere to park. Adding a payment on top of that is just actively discouraging anyone to go out and interact with the town.

Also for those that struggle with money, which I personally fall in that category. Having to pay just to park in town deters me from leaving my house at all. Also I work at Open Eye Cafe and parking for work would fall into this category of paid parking. Implementing this to the town would make employees need to pay just to work a job.

Ultimately I believe implementing this universal paid parking system throughout the town will harm citizens and the towns economy.

I can see they benefit to paid parking in discouraging students from using our lots as park and go spots. But I worry that the number of young shoppers will be drastically reduced by the need to pay for parking.

I hope that the new Library parking deck will give residents some parking for that end of Carrboro. It is currently very difficult to find parking to visit any of the local shops, and the inability to shop at Carr mill mall and then Main st. is a deterrent to my visits.

I think this pricing model is fair as long as there is a 30 minute grace period to start with. I feel this is a good compromise. This is far preferable to towing, which has been predatory in the private lots.

Honestly, I'll probably just drive a little further to businesses where I don't have to worry about parking.

For parking decks and paved lots, it makes sense to pay for parking. The main people using those are Carrboro visitors who boost our town economy at local businesses and through parking. The gravel lots, however, are mainly used by Carrboro residents and their guests. Many of the municipal gravel lots are relatively unknown by the public and have many spots open even during peak business hours. The town should not charge for parking at those sites. I live right behind the 203 project construction site, which has been advertised as a public gathering place for Carrboro community members through a civic center and library. If that's the case, Carrboro residents should be able to park for free in that deck - or at least in nearby municipal lots. Charging for parking directly contradicts with the vision for inclusive community. Consider a permit process for Carrboro residents that gives them free parking at all paid lots. (Note that ideally Carrboro residents would and often do use other modes of transportation e.g. walking, biking, bussing) Last comment: if converting anything to pay lots, a physical parking meter is necessary. They're often much easier than apps and allow for physical bills.

I think paid parking is a really bad idea

I have always been proud that Carrboro has free parking

The cost to administer this system will take all of the income

Carrboro should find a better more creative and friendly way to control its parking

Like issuing parking permits to Carrboro residents. Make the fee higher for freeloaders like UNC students parking and going to school

Free parking brings business to Carrboro

Build more decks.

It will be a sad day if this happens

I support paid parking, with the first 30-60 minutes free. I don't like the 2-hour time limit - people should be able to hang out downtown longer than 2 hours! 4 hours would be better, or have some spaces with 2-hour limit and some spaces with no limit?

What is the plan for the revenue from fees and fines? Beyond paying to maintain the parking itself, can it be earmarked to fund non-car transportation projects?

-I don't think parking is a big problem in Carrboro. I drive to downtown frequently and rarely, if ever, have trouble finding a reasonable parking spot in a reasonable amount of time.

-Paying for parking is a hassle. I think the 30 minute cap on free parking and 2 hour limit on paid parking will both discourage some business traffic, which is bad.

-My understanding is that a primary goal is to stop being a "parking lot for UNC." If that's the case, stiffer penalties and higher fees for long stays (e.g., \$5/hr starting only after 4 hours) seem like they would serve the same ends without disrupting normal flow to Carrboro businesses.

This is an absolutely horrible idea. You're going to alienate your residents and business owners.

Instead of charging for parking, start monitoring lots for people who park and go to UNC. Work on enforcing that instead of punishing everyone else.

I don't go to Chapel Hill anymore because parking is a nightmare and expensive. I imagine you'll see the same results with this.

People are reliant on parking for getting to school/work, so imposing a 2 hour time limit is way too short. Also, I spend a lot of time in Carrboro walking around, seeing friends, going to local gigs, restaurants, etc., largely because of the ease of mobility and lack of parking stress relative to Durham and Chapel Hill. If this is implemented, there's no benefit to spending time in Carrboro over these other cities, so I will spend more of my time and money elsewhere. This is a really sad proposal, and it is sad to see Carrboro going in this direction.

I love Carrboro. I love that it feels closer to a quiet town than a city, and you would be slowly encroaching on this magic by charging for parking. please don't 😞

I often frequent businesses in downtown Carrboro with limited on site parking (yoga studios, bars on Weaver St and Main Street), and use the municipal lots to shop, walk around and visit the Carrboro farmer's market. If you must put in paid parking, please give an option to pay at kiosk - mobile pay for parking is an extreme hassle. I have never used a text or a phone call to pay for parking, so cannot say that would be good or bad. I spend a majority of my free time and disposable income at local businesses in Carrboro. I live in Chapel Hill, and I would gladly take bus or ride my bike to Carrboro, however there is no direct, safe route from where I live.

Sell inexpensive parking passes to employees of downtown businesses. Have pay machines for people who don't find it easy to use mobile phones for this purpose. Protect neighborhood areas where people may park if you begin to charge.

**STOP PUNISHING LOCAL BUSINESSES AND CITIZENS! STOP!!!!!!**

Please do not do this. Find another way to monitor UNC people using the lots as park and ride.

I think paying through a mobile app is nice but not sufficient! There must be parking meters with clear signage to pay at. I think two hours is too short, and perhaps hours could vary. EG at the new library's parking deck, must patrons move their cars after 3-4 hours? Although, being honest, I am also not sure how many people will be spending 4 hours working/studying in library, and also have brought a car. I think the time limit serves as a key incentive to take the bus or bike instead if you will be somewhere for a long while. I definitely \*do\* like having a time limit. Perhaps on-street parking can have a shorter time limit (2 hours) than off-street parking, although I understand this adds complication.

I already avoid shopping and eating in downtown Chapel Hill due to the difficulties in finding cheap parking. This will drive me and others away from Carrboro too. If the goal is to increase space turnover while not reducing visitors shopping and eating, then make the first two hours free. No one can walk from parking to businesses and shop/eat and walk back to car in less than an hour. What do downtown businesses want? Less customers or more empty parking spaces? There is a legion of research that shows downtowns empty and die when parking is expensive or non-existent. Start small with limited free time/low rates and measure the impact. Re: Ways to pay: Not everyone who drives has a cellphone and not every cellphone supports apps. "Dumb" phones are gaining popularity.

It feels like this is another way to continue taking money out of residents' pockets. We already deal enough with the rising cost of living because of the increase of student rentals in Carborro and the economy!

Carrboro hosts lots of events at the Century Center that last longer than 2 hours especially contra and swing dances. 2 hour parking would require all attendees to move their cars/repark

Honestly, parking in Chapel Hill and Carrboro should be free to encourage people to support our local businesses. I don't go to downtown Chapel Hill as much precisely because of paid parking and how hard it is to find a spot.

Predatory towing should also end such as at Carr Mill Mall.

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Simply do not do it? Dealing with Chapel Hill parking is a nightmare, and it's refreshing that I don't have to worry about pay rates/tickets/whether or not I have to pay to park somewhere depending on the day and time when I go to downtown Carrboro to shop, eat, and enjoy.

The App is the most user friendly and most likely to be utilized ( similar/same to CH which is very easy to use). Like CH you may come to find that time limits are not needed IF payments are being made, but this can be amended at a later date.

Having planned discounts/free days will go a long way to helping the economy thrive too around certain events/times of year ( like CH free Saturdays in July to entice folks to go downtown).

If we really want to stick with a far too short 30 min, there should be reasonable free public parking options. Best to just increase to 1 h and not lose our customers from out of town.

What is the cost of implementing a paid parking system and maintaining it? How will it be covered? Are there alternatives? Carrboro downtown doesn't have much on-street parking, I would prefer the paid parking only on off street parking. This would be easier to control, too. Will it be the same system, signs, maps, etc. and app as Chapel Hill, both towns are too close to each other to have a different system. And the design is already there, cost efficiency. The town's public parking lots are not well known, the signs need to be more visible. Restaurant visits, doctor appointments, all services can take more than 30 minutes. Businesses without own parking will have a huge disadvantage. This will hit especially the smaller ones. What is your solution? Will you increase handicap parking and add charging stations for cars and bikes? Parking at the Chapel Hill Public Library is free, will it be free at the new library building? Can you add bike parking?

-> If the issue is truly with turnover, FIRST, Enforce the Existing 2 hr parking time Limit.

-> Consider if there are times of day/days of week that turnover is an issue. If paid parking is required, limit it to select times to have the least impact on downtown businesses.

-> There is very little you can accomplish in 30 minutes (pick up a take-out order?). Cannot attend story hour in the new library or a poetry reading at the Century Center. Cannot participate in a Town Council meeting or stand in line to vote in a presidential election. Cannot eat a meal out. Cannot browse the Farmer's Market or enjoy a live music show. ETC. To encourage people 1) to minimize car trips to town/group their errands and 2) to engage with community activities and to shop/eat/play/advocate locally, 2 hrs free parking would be preferred to ½ hr.

-> An only 30 minute free limit penalizes individuals who "take longer" – handicapped, elderly, or parents with small children.

-> Paid parking in general also penalizes these individuals (who are less likely to be able to cycle or walk). A charge to park may encourage a limited number of people to use alternate modes of transport, but for the majority, they will either have to pay or choose not to go downtown at all.

-> All of the proposed payment methods require a cell phone. Does everyone have a cell phone? I don't know. Check if this is an elitist or ageist assumption.

-> Consider the effect on (un)affordable housing, where central, walkable homes will have the advantage of using downtown amenities without parking fees and those living further out in more affordable housing will have to pay.

-> Consider the cost to downtown businesses who 1) may have to start monitoring their private lots and towing cars parked on their property to avoid fees in the public lots and 2) may lose business from those that paid parking discourages.

-> Consider safety. While it is possible for me to walk into town (though not a quick trip), I feel less safe doing so and am less likely to do so, especially alone, after being accosted several times recently by unhoused individuals in the town commons and downtown areas. I feel safer driving straight to where I need to go.

The proposal will enhance the town's revenues, maybe enough to buy new signs and lighting. Yet, a comprehensive town plan is needed to address the parking challenges. Downtown was simply not conceived to handle the volume of cars/traffic. The town should look at solutions to make downtown a pedestrian-only zone with a vibrant outdoors culture while improving public transportation options and frequency between the downtown area, local attractions and off-site parking.

Please don't do this. It's one of the last pleasant things about coming into town. I will likely just stop coming in for lunch, dinner, or drinks if you do this - can't stand monitoring a space or paying a fine if I screw up. The towing in private lots is annoying enough already - if you do this, you kill what little charm Carrboro still has. You will also likely lose money on the effort once you account for the costs and hiring enforcement. I can't imagine any citizens who want this.

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Paid parking in Carrboro is a terrible idea! I urge you to keep in mind that you are evaluating this change while the biggest public parking lot in Carrboro is closed due to library construction! At the very least, please wait for the library parking lot to be open and available before making a decision about paid parking. Carrboro is known for free parking. It is part of the "Feel Free" ethos of the town. Personally, I would rather walk or bike from the edge of town in the rare instances where no parking is available, than to institute paid parking. We have predatory towing practices being conducted by the current Carr Mill management and there are TWO gigantic parking lots that they manage which sit empty a regular basis. Maybe try to work with them to bring paid parking to those parking lots. I feel strongly that free public parking is one of the best things about Carrboro and something that distinguished the vibe of the town from Chapel Hill. Please do not mess with something that has been an asset for decades! Keep public parking lots in Carrboro FREE!

People attend many kinds of events in Carrboro that last more than 2 hours. Dinner & a concert, town festivals, etc. A 2-3 hour limit may make some sense during business hours, but makes no sense in the evening. There are also a number of people who work remotely from coffee shops, Weaver St, etc that may need more than 2 hours of parking during the day. In addition, where are the employees of local businesses supposed to park? This needs to be paired with a provision for a permit-based parking lot for downtown business employees, at least. You could have business owners purchase permits for their employees at a reduced rate if you need to have that be a revenue stream. But downtown businesses will struggle if there are not designated affordable spaces for people who work downtown.

Parking is difficult enough as it is. By charging for parking, it won't be any easier, just more expensive. I don't see how fewer people will go fewer places and park less simply because they have to pay for it (I would recommend looking at the example of Downtown Durham, where parking has been cannibalized by urban growth, leading to fewer and fewer successful independent business ventures.)

Here in Carrboro, I work as a freelance photographer and have to lug 30 lbs of equipment once I do find parking, often events that last for three, four hours or more. Taking the bus is not a good alternative; nor is walking or riding a bicycle (there is the issue of safety, wear and tear, and inclement weather.) Beyond my specific circumstances, it seems as though it is the most modest charitable contribution that Carrboro could make towards its residents comfort and ability to travel, and certainly preferable to the construction of the \$41 million dollar 201 Project that has eaten up a significant amount of the budget for the last two years and didn't seem to be particularly wanted or needed by anyone that I happen to know.

Beyond this, I do not see any indication of where this revenue stream would be directed and how it would serve the citizens of Carrboro and improve their ability to live here - to my mind, implementing this for the purpose of discouraging long term (free) parking is not reason enough; I do use free parking in Carrboro, and can usually find available spaces as needed.

I have been a resident of Carrboro for 24 years. I see little that has changed for the better. Paid parking is certainly far from the worst change that I have seen, but might be better seen as the cherry on top for a gradual disintegration that has, in its favor, been eclipsed by both Chapel Hill and Durham in the time that I have resided here.

Are there exceptions for Town events such as the Music Festival or during the Farmers Market. It appears that payment is only during the day, what about the weekends? How will this impact Town business? Is the expectation that Town staff will pay for parking while at work? What about residents attending Town functions?

I am deeply dismayed and disappointed in this proposal. There is no evidence shared that there is a need to charge for parking in Carrboro. I have lived in Carrboro for 30 years and do most of my shopping and entertainment here. You do not have my support to charge for parking. I insist you reconsider and remove charges for parking. You should identify other ways to raise funds in this mostly affluent area. This will have a negative impact on the town businesses and the vibe "Feel Free Carrboro" will turn into "pay a fee Carrboro" and will become a joke. Please do not fix something that is not broken.

Generally this is a welcome idea

Instead of implementing a complicated paid-parking plan with dubious revenue projections, why not try actually enforcing the current 2-hour limit? Hire two paid employees and you'd 1) make money from issuing tickets; and 2) avoid creating a cumbersome bureaucracy with infrastructure that breaks or doesn't work properly (like Chapel Hill's) or results in businesses leaving downtown (as has been happening in Durham).

Chapel Hill's machine's take a long time to use, and are often broken. I hope the method you choose is more convenient. I live barely south of town in Orange County, so can't use the buses. I prefer Carrboro because it's closer than Chapel Hill, and I hope I can keep using Carrboro without added inconveniences.

This will likely negatively impact businesses; folks will shop less to run back to the car before they have to pay. Employees will essentially have reduced pay, as they will now need to pay for parking. If their employers foot the bill, then they are losing out. At the very least, please extend a significant free period. It's sad to see Carrboro becoming even more exclusive. Finding revenue options other than parking fees could allow people of all income levels to continue to participate in downtown Carrboro. Yes, bikes sound great, but simply not an option for people with mobility issues, who want to bring multiple folks downtown, and when weather is prohibitive.

Paid parking will drive business out of Carrboro. The hour limit should be 3-4, and it should be enforced. Park-and-riders who are using public lots should be towed.

If possible, please use the types of kiosks that Chapel Hill uses, you can pay with an app or at the kiosk with card and possibly change. It would also be really nice if we could keep parking free for the farmers market on Saturday morning.

I like the idea of paying to use public space to store a car (park) and also would love to see the revenue of these fees directed towards improving and expanding our bus options (along with any other funding available)

I think that this is a regressive solution that disproportionately burdens those with the least. Also, this solution does absolutely nothing to address the actual issue with parking in downtown Carrboro, the predatory towing practices of Carr Mill Mall. It is clear that the town has decided it is easier to nickel and dime average residents than to hold wealthy land owners to account. You should be ashamed of your cowardice.

As a resident of Carrboro for many years, I am disgusted by this proposal. It does nothing to address the parking issues in town, and only penalizes those who cannot afford fines or do not have the executive function necessary to manage often difficult to use and glitchy apps. I have always seen Carrboro as an inclusive place, but I guess I was wrong. This shows that the town would rather penalize its residents who give so much back to the community than address the real issue - wealthy landowners implementing predatory towing practices. The Carmill Mall's predatory towing practices are the actual issue. Most residents who can, bike or walk, so you are really making a policy that charges those with mobility issues and gives visitors less motivation to patronize our mostly locally-owned small businesses. Shame on you. Shame on this regressive policy. I will be voting against anyone that supports this proposal in future elections.

Paid parking truly is a major impediment for lower income drivers. I often decide where I'm going based on whether I have to pay for parking or not. If I have to pay, even if I really like the establishment, I am very unlikely to go. Making the parking in downtown Carborro paid would severely limit my ability to go to restaurants in the area.

First, some of the topics above are not clear. The first and fourth in particular. Not sure what you are referring to by too little or too much.

Second, why not sell a permit sticker instead, perhaps as an option to paying per day. You should still maintain a time limit.

I have lived in Carrboro for the better part of five years and never had difficulty parking in one of the free lots, so I'm skeptical of the need for paid parking, much less for such a comprehensive shift. How much revenue would this generate, given the cost of having to pay a parking attendant, and how would that revenue be used? Free downtown parking is a boon to Carrboro businesses and really sets the town apart (including from Chapel Hill). As someone who works remotely, I very frequently spend multiple weekdays enjoying and supporting shops and cafes; having to pay for parking beyond 30 minutes changes that equation. I am sure I am not alone in this viewpoint. Such a needless change would be disappointing and, frankly, surprising.

I think that paying to park is greedy gouging. Parking should be free. Paying for a covered large parking building could be ok, but street parking should be free!!!

I strongly support having paid parking in Downtown Carrboro. It encourages optimal use of a limited and costly resource (municipally owned/managed parking space), and supports our climate goals.

This seems like a great effort to encourage biking and walking, but that's only applicable to locals and carrboro depends and entertained a huge amount of visitors. I've even heard of folks parking at carr-mill mall to eat or grocery shop and then be ticketed when they walk to get a coffee at weaver Street , or god forbid walk a block and a half to fifth season. This only hurts carrboro commerce. Ridiculous.



Do not implement the Paid Parking ordinance. You would be killing one of the last few things that make our small town actually cool and accessible. Let people park!

As demonstrated in empirical studies on the subject (e.g., Shoup, 2005; Mattioli et al, 2020), “free” parking guarantees three outcomes: depressed local employee wages, elevated prices for local goods, and service, and the generation of car traffic, which entails degraded local air quality, road safety, and so forth. Market priced parking—I suspect \$1.50 an hour after the first half hour is underestimating the value of a parking space—corrects for the massive subsidization of automobility and will nearly immediately contribute to a modal shift toward transit use, walking, and cycling, each a far more equitable, accessible, physically active, sociable, and safer means of conveyance than driving or being driven.

PLEASE do not implement paid parking! What are we, Chapel Hill?

In all seriousness, this affects accessibility in many different ways—I’m thinking especially of young and elder people, people living close to or at the poverty line, etc. Carrboro has always been a creative place and can do a lot better than this. Please invest in expanding and improving public transit instead.

I think it is a terrible idea to make ALL of the TOC parking paid. Our small businesses are already struggling in downtown Carrboro and making every lot paid will only exacerbate this. I understand that there are issues with folks parking downtown to go to campus but there are other ways of dealing with that. In free lots, have signage about fines - spaces for activities in Carrboro only (no going to Campus) and then have parking attendant monitor lots & give tickets for repeat offenders. See my other specific comments below.

This is a terrible idea. It will kill many Carrboro small businesses just like it did in Chapel Hill. I always choose a Carrboro restaurant or shop where I can park over one in CH where I can’t.

I am a business owner who would be affected by this proposal and a longtime resident of Carrboro and Chapel Hill. I made my choice to locate my business where I did with the idea that there was nearby free public parking.

I view this proposal as yet another instance of Carrboro having a problem (people rarely obeying the 2-hour time limit) and instead of simply enforcing the current law, which is the simple and happiest solution, they instead make another, bigger law! In this case the only apparent reason for the change is ostensibly to finance the enforcement and pay for rent (which is a valid reason to do it, but most of those parking spaces don't have rent). If enforcement of the current law were already being done, it should have already been paying for itself! AND we could continue with the amazing free parking that Carrboro provides!

Carrboro is unique in the world for its free parking. Many choose to go to restaurants, yoga, bars, etc, here because they can get free parking. Sometimes business decisions have to be made, and if it sounded like this was a business decision, I would be hesitantly OK with it. However, that is NOT what it sounds like; it sounds instead like a reaction to a problem, instead of a meaningful solution that is consistent with the current vibe of the Town. I wish I could say that this was a good first attempt, but just go back to the drawing board and stop wasting more time and energy than was already wasted in this proposal/law. Just enforce the existing law.

However, I think we all have Nathan to thank for making the Town finally work toward a solution to this long-term problem which the Town has avoided facing for many years despite my regular contact with them about it.

Please also note that all payment proposals require one to have a cell phone, which I do not so simply could not park there, and a credit card, which some do not have, especially potentially in the lower-income ranges.

Also, check out Chapel Hill's fee schedule for cost of getting a ticket. It's nice that Carrboro is keeping it lower, I believe, but I think that's actually unnecessary. If it's a violation, charge the going rate.

Having people pay for parking and set time limits will not address the fact that there are not enough parking spaces available at the times I want to park in Carrboro. This prevents me from supporting the local businesses.

I work in Carrboro and believe it is unfair and unreasonable that I will have to incur fees to park while working.

I've always appreciated that the Town of Carrboro doesn't charge for parking. It might not be a good fiscal decision to offer free parking, but it sure goes along with the friendliness of Carrboro!

Right now I work in downtown Carrboro and I am highly concerned about having to pay to go to work. I arrive before 9am and typically leave after 6pm, that would mean with the proposed \$1.50 rate, I'd have to pay \$13.50/day, or

near \$270/month which is more than I pay on gas to commute to work on a monthly basis. This cost should not be put on the local business either.

This paid parking ordinance is concerning to me as an employee of a Carrboro business. Currently, I am able to park in a public parking lot during the day so that my patients have a guaranteed space in our small lot when they come for their appointment. This is a tremendous benefit and positive of working in a town like Carrboro. I worry about having to pay for parking when I come to work every day. This would be very disappointing and honestly detracts from the small-town charm of Carrboro.

I work at a small business that has enough parking for its patrons, but not enough for the staff and the patrons. If this takes effect I will in essence be paying for an entire day of parking 5 days per week for the entire year. This is unacceptable. If all of my colleagues parked in the businesses parking lot, there would not be any for visiting patrons. Special exemptions for local small business employees would need to be made, or the town will soon see itself starved of employees that contribute to local business that are commuters.

I live outside of Carrboro and work 5 days a week. I park in the public parking lot and would not be able to afford parking everyday.

i would hope the town cares enough about its workers to support them — this sort of ordinance is actively predatory to small business and will not be forgotten

I commute from RTP and park near my work at Carrboro Family Vision. We hardly have enough space of our patients let alone our staff, who need to park in the lot across the street.

I teach at Balanced Movement Studio in Carrboro, and I am concerned that charging for parking may deter some students from coming to class. Is there any way that people who are parking to use local businesses can have a waiver?

The first question of this survey doesn't make sense. It sounds like in the 3rd question that it's already happening. I understand there is a parking issue but think our town is more accessible and unique in that you don't have to always pay for parking. Chapel Hill's parking situation is annoying and unforgiving and this sounds similar. There are times I don't go to Chapel Hill because of this. I stopped going to the yoga place I frequented because of having to pay for parking before hand and not wanting to deal with it. I like that Carrboro has free accessible parking and with the parking deck and free lots, if I am willing to walk a short distance, I can almost always find accessible parking. I am in disagreement with there being a charge for parking all over Carrboro. It not only will keep lower income families out, it will deter others from coming into town as regularly to frequent businesses. I don't feel that parking is a large enough problem for it to now be paid. I also don't believe that there are so many students cheating the Carrboro parking system that this is warranted. I believe there are other solutions and wish they would be explored. In summary: NO to paid parking in Carrboro. Keep our town easy!

I do not want paid parking in Carrboro and do not want this ordinance

Reject any paid parking ordinance. We do not need more government with more regulation and more fees to grab money to pay for even more government activities.

Will you get 30 minutes free if you park for more than 30 minutes? Also, does this mean you can park at one location and walk to another without being towed?

This is a really bad idea that will affect small business and people's willingness to go out. This has been discussed in Durham already. Please don't hurt the existing small business.

Free parking is a key differentiator with the town of Chapel Hill. I completely avoid CH businesses for this reason and paid parking will impact the way I support local businesses. Even if it's just a nominal amount (which I don't mind paying), it's the hassle of having to manage another thing in my life. If you are looking for revenue just find another way.

Please remove barriers for people to access the parking deck that will be adjacent to the library. Libraries should be open to anyone, regardless of ability to pay. Please find a way to ensure free parking for library patrons.

I also hope you find a way to figure this parking thing out - since the 203 project began, I frequently do not come to Carrboro anymore to pick up lunch or coffee because parking is so difficult to find. I used to come a few times a month.

Resident since 1989, we should not have to pay for parking since we built this town there should be a grandfathered-in parking pass.

Please charge for parking and make bike parking better/more prominent throughout downtown!

I worry that paid parking will negatively impact local Carrboro businesses - having to pay for parking on Franklin Street often is what keeps me from going there to patronize restaurants or other businesses - it's a hassle and extra expense.

Parking should be free. Do not do this.

Orange Literacy - we work with a number of low income residents simultaneously (particularly with ESOL and Family Literacy classes). ESOL classes meet for 2 hours, Family Literacy 3. The parking attached to our space is very limited and we recommend that students parking the lot in the 300 block of West Weaver. Given that classes meet twice weekly for 14 and 16 week semesters, this could prove to be costly for students who are already struggling to make ends meet.

I don't support this concept and nothing I've read about the ordinance, or the language of the ordinance, accurately explains who would actually benefit. The idea that people park and stay too long is inaccurate, if they are working or spending while they stay

Carrboro already has a terrible parking-related reputation thanks to Carr Mill Mall, this will only make it worse. My downtown retail business depends on people coming from out of town and they've already been telling me that they do not and will not come to Carrboro as much as they used to because of the perceived risk & cost of parking, thanks to Carr Mill.

We have 3 private parking spots for employees at my business and the Carr Mill situation seems to have caused a sharp rise in people taking those spots, which means our employees have to park elsewhere. I don't want to engage with one of the local predatory towing companies, but if the town moves to paid parking only in public lots we will probably have to do so if we want to be able to consistently use our own spots. My proposal is to make the new parking deck paid parking and leave the surface lots free.

It is already hard enough to park downtown. I usually avoid app paid parking, it's annoying.

This is a terrible plan. There's already unenforced two hour limits on the free parking. I recommend simply enforcing this two hour limit by ticketing and towing.

Do not implement any paid parking ordinance in Carrboro. Paid parking is unnecessary, inherently predatory, and disproportionately impacts lower income individuals and service industry workers.

This is a horrible idea. It is a regressive tax on the low income working class. It is a tax on small business who must increase labor costs just so workers' take home pay will be the same as before after paying for parking. Just as in neighboring cities like Durham and Raleigh, paid parking will inflict tremendous harm to small businesses and the citizens who work there. Having realized this, both Durham and Raleigh are moving in the opposite direction, trying to reduce parking fees or even eliminate them entirely. Given that we can see exactly how much this is harming small business and the working class folks in these neighboring cities, it baffles me that Carrboro is even considering this right now. If turnover in parking lots is the problem, then the solution is to simply enforce the existing time limits with fines.

Unrelated, I didn't see an answer to Question 3 that fit my opinion, but it forced me to answer. I chose to extend the time, if only so workers can park for longer periods without fearing fines. Not everyone is privileged enough to work remotely! And many of these workers don't get off work until the busses stop running, so MUST drive to work.

Please make sure there is a towing/enforcement measure in place

This is a terrible idea that will hurt small businesses. The situation with Car Mill Mall and all the research in the world showing this will "help" does change the fact that, like affordable housing, some things can't be manufactured to work. I work in data, but the story isn't always told correctly just through research. Keep parking free. It's one of the few pieces that keep Carrboro part of what it is.

This is a bad idea for our community do not have any paid parking

If you do this, it's going to be hard to justify ever coming in to Carrboro to buy things or go to a restaurant. I would be seriously dissuaded from frequenting these businesses. I thought the big parking decks, and extorting the hotels into give the town parking, was the reason you gave the green light on those hotels? This is NOT the way to raise revenue (on the backs of small businesses).

Don't do this.

Paid parking is ridiculous.



This ordinance will harm local businesses and their employees. It will also push people to park illegally in private lots, or dangerously on side streets that are not meant for parking.

I am highly opposed to it.

I think it is standard in other towns/cities and I think it is a good idea to raise funds to maintain these areas. I do feel like 2 hours is a bit low. I vote either increase the time limits (some folks meet up for an evening out or meetings that would likely last longer than 2 hours) or remove the time limit completely.

This ordinance will hurt local businesses as well as workers across town. It will discourage people from coming into Carrboro to dine and to shop, and will even moreso discourage staying in town for the day, which will hurt businesses and the culture.

I work in Carrboro and this would seriously impact my work and the business I work for. Do not make all parking paid. Access to free and unlimited parking is good for employees and businesses in Carrboro. I vehemently oppose this proposed change.

I think this ordinance would be doing more harm than good

The proposed paid parking ordinance is in direct violation of the morality of Carrboro and its residents. The reality is that Carrboro is highly preferred over Chapel Hill for families with young children, college students seeking a quieter/more peaceful environment, and those who are the 'Carrboro staples'. Implementing a parking ordinance only encourages tourism to Chapel Hill and makes Carrboro less appealing. As an employee in a Carrboro restaurant I am severely deterred from maintaining my employment if I am to pay for parking during my 8 hour shifts.

I don't think that the time limit is a good idea. Two hours limits the number of shops and restaurants a person can visit. Why would we want to limit their time in Carrboro. Also two hours is not adequate for a party of six or more to visit a restaurant for dinner. I did not see the limit listed in the proposed ordinance.

What are the proceeds going to be used for? Will the money be used to promote the town to outsiders or will this end up just being a fee to the local population.

Use the paid parking program to entice Little Ceasar's to put an establishment in our town. We need a Little Ceasar's pizza bad!! I miss crazy bread!

The wording of this survey "way too much, way too little" is confusing. This will hurt businesses that make Carrboro so special.

Please keep parking free

Horrible idea. Public parking should be free. All public parking.

This is a bad idea for the town as a whole. It is completely unfair to our undocumented workers who can't afford the additional fees and won't feel comfortable filling out the paperwork.

It will discourage people from visiting Carrboro businesses costing the town revenue, while hurting local businesses even more.

Why can't we just enforce the 2 hour limits to improve turnover?

Please do not increase the cost of parking. It will make working, living, and shopping in carrboro much more difficult. For long term residents and daily workers this fee will quickly add up to hundreds of dollars annually.

Free parking is an essential part of the success of the Carrboro business community. Paid parking will have a devastating effect on the Carrboro business community and reduce Carrboro to a bed room community dependent on Chapel Hill.

This is absurd. I work in the restaurant industry. I work doubles regularly. I am parked for sometimes 12 or 14 hours at a time. I don't make very much money as it is. This proposal is nothing but a huge in the face to very people Carrboro claims to support. I imagine the completely unnecessary library (right down the street from the Cybrary, to where Davis or CHPL already regularly delivered books to by request...HELLO...TOTALLY unnecessary) took up a fair amount of budget. Huge waste of money. If this ordinance gets passed, myself and many others in the service industry will absolutely raise an unholy STINK like you've never seen. Don't punish the working community because of your own budget and planning oversights.

just because y'all spent so much money on public infrastructure that no one asked for, except for low income housing, it doesn't mean that you can raise prices and charge people to park in carrboro. working at the small businesses or soliciting as a small business in Carrboro will require even more money to stay afloat. that doesn't make sense to to charge people who are just trying to make a living to pay for parking the parking deck never fill up any how. working a double means paying \$20 a day to park. unacceptable.

This proposal is absolutely ridiculous, and would cause me to have to change my job from a small business (Luna Rotisserie) to somewhere where I can park for free. Implement parking rules and issue fines that must be paid for those who break the rules instead of making EVERYONE pay. This money grab will not benefit the community, it will further damage what is left.

Eliminate predatory towing!

Charging for parking in Carrboro is essentially setting a socioeconomic threshold to who Carrboro would like to see in town.

Terrible idea, already such a difficult time to get into carrboro, and with the recent situation at Carr Mill mall it's only going to drive more people away from visiting the town. If the goal is to increase overall traffic to Carrboro, stop preventing people from doing so easily.

Free public parking is crucial to our business.

This survey is confusing, is biased and does not accurately represent how vehemently against this project I am as a downtown employee. Please reconsider as this has far implications on our businesses.

Consider allowing complimentary parking during certain days of the week ex: Sundays

This enables the enormous risk of people driving home intoxicated. Many times I have left my car parked overnight in Carrboro and taken an Uber home or caught a ride with a designated driver. I was able to leave my car because it was free. Charging for parking = drunk drivers in the street. This also changes the all inclusivity of Carrboro as NOT everyone can afford to pay for parking. This is so un-Carrboro it's disturbing, disheartening and just wrong. Please keep free parking in Carrboro. Please keep Carrboro Carrboro!

The ONLY reason I choose Carrboro to shop, dine, go to town festivals, farmers market is because of the free parking. My family rarely eats dinner in Chapel Hill particularly Franklin/Rosemary because parking is so difficult and expensive. It makes a dinner out cost prohibitive and frankly just a pain. We love coming to Carrboro, we live about 10 minutes down Jones Ferry into Pittsboro so it's easy to zip into town, park and enjoy Carrboro. I also work in downtown Carrboro at a non profit and our volunteers rely on free public parking. We'll lose a portion of our volunteer base if they lose access to free parking.

i would suggest that lots furthest away from the town center charge either very less fees or none at all.

People already don't drive into downtown to support the businesses because of lack of parking and predatory parking enforcement by Carr Mill. Taking the existing free parking and making it paid will only exacerbate the issue and adversely affect businesses downtown.

As someone who works at a restaurant in Carrboro. This will not only affect me personally because I will now have to pay for parking while trying to make a living but I think it will also affect patrons negatively who want to visit Carrboro and restaurants. Please reconsider this ordinance.

This will add an extra expense to employees who need to park for long stretches of time in lots with paid parking. This whole program makes carrboro less accessible for those who drive in and stay for the working day. This may open up more spots that are more convenient, but will make carrboro a harder place to navigate as a whole Downtown local businesses are going to suffer from this plan. Also, the town needs to address predatory lot operators like at Carr Mill Mall, Harris Teeter, et al.

I'm a business owner, Steel String Brewery, right now our lot is being used heavily for folks parking and walking to other businesses or work or to study etc and because of the 203 project we do not enforce towing. Fifth season does in 5 spaces enforce towing but the building as a whole does not. I have 2 concerns with paid parking. First a concern that my employees wages may be lower as a result of potentially having to pay for parking if no spaces are available in our gravel lot. And 2 that our lot being free will be missed as it is now with folks snagging free parking and walking to other businesses. We will either have to let that go or have a parking lot attendant and tow people which is bad for business. We tow person A who parks in our lot and goes to Neals but person A is also a Steel String regular, is bet they'd be less of a regular with a \$200+ tow bill.

Finally if parking rules are changing it's important to also change parking requirements for businesses in the downtown area to remove the per sqft requirements that hold back development and improvements.

I am *\*strongly\** against this ordinance. Leave our parking be. Businesses downtown are already struggling with rising cost of living, residents struggle to find affordable housing, and this is one more thing that can add up into making Carrboro unlivable for the community that makes it special.

Please do the right thing and spend your efforts addressing the housing crisis instead.

So many people work in the downtown area of Carrboro, and it's ridiculous to ask them to have to move their car every 2 hours if the only parking available is paid. People should also have the option to leave their car overnight if they are drinking. There should be no limit if they are paying, or if a limit is insisted on it should be 24 hours.

My main worry is for employees of businesses around Carrboro. People are naturally going to find free parking before having to pay. Specifically, I work at Open Eye Cafe where it's sometimes hard to find a spot currently due to limited parking in a popular area for students to study. It would be hard for someone like me to have to be forced into a time limited paid spot. I don't have the ability to use public transportation and rely on my car to get to work.

As for ways to pay for paid parking, with the options presented, I worry about older folks being digitally excluded. There's a great short article from the BBC on how app based payment systems have affected older generations. Those whom are less likely to have smartphones or be confident in using them to pay for parking.

<https://www.bbc.com/news/uk-england-65765554>

#### Paid parking around carrboro shouldn't happen

I do not think the solution is to charge people for parking and controlling the amount of time they can purchase. One of the great things about Carrboro is it's accessible parking. The cost of everything is crazy so to add this seems a little out of place for me. Just keep monitoring the private parking as usual and leave the free parking for those who need it.

My concerns are the method of paying--there's no way my elderly neighbor can do this; I don't even think she has a cell phone! And what happens if you have bad cell service? I dislike downloading random apps for everything, especially not knowing how secure they are, and if service is bad it might not even download in time. And calling a number to yell your credit card info for all to hear sounds like a terrible idea.

The discount is also a nice idea, in theory, but if you have to register ahead of time, no one is going to know to do that.

I also think 30 minutes free is too little time to do anything. It takes 15 minutes just to walk someplace and back. A two hour limit to parking is also problematic--I usually go to carrboro to see the shows at the arts center and if we get food beforehand it's over 2 hours. If the goal is to crack down on people parking and taking the bus to UNC, then make spaces free for an hour for quick shopping trips and up the time a bit so we can see a show, just make it so the people that park all day are discouraged.

Carrboro is already a slow town with plenty of parking that isn't being used, charging will discourage people from visiting carrboro and negatively impact businesses.

I don't agree with having paid parking. The parking situation in Carrboro is complicated enough without having to worry about paying for parking. Salaries are too low and prices are too high to introduce something like this to our community. Rather than introducing a new system, why not first put more resources into enforcing current rules (2 hour parking limit). One of the things that I find value in this community is its inclusivity. This ordinance would dictate who can afford to engage in in-town activities and who cannot.

What is the consideration for those who work downtown and provide services to the community.

My understanding is past studies showed if there is a problem finding parking in Carrboro it's after 6 PM. I've lived here for 32 years and never had a hard time finding parking during those hours. The only problem I've ever had was finding parking at Century Center once or twice, and I would be OK with limiting or charging for parking there. Otherwise I feel this proposal causes problems and doesn't solve an actual current problem. People with young children, limited mobility, speakers of English as a second language, people who park and walk to do errands, and unhoused people who just need a safe shady place to sleep will all be affected negatively and discouraged from going downtown. Recent comments on Nextdoor about a Chapel Hill parker who was fined when they had proof they had paid for parking show many people already avoid downtown Chapel Hill because of paid parking. It is lovely to park at the parking deck, walk on the bike path, stop for coffee, a thrift shop run, some auto parts, bulk goods from Weaver Street, a talk with a friend, a show at the Arts Center, some window shopping on Main Street, check out the martial artists through the window at the Tae Kwon Do dojang. I was so looking forward to adding the library to my leisurely Carrboro walking circuit. Honestly this will push my business more online and to commercial shopping centers with free parking; if there's paid parking at the new library I'll probably just stay away and keep going to CHPL and the Hillsborough branch. I think it's very counterproductive.

NO PAYMENT for parking! One of the best things about Carrboro is the free parking available all over town. This is not in the spirit of keeping Carrboro low-key and accessible to all

If people don't want to pay for parking and/or worry about fines and getting towed they will go elsewhere to spend their money.

I think the town should enforce the current two hour limit, which would cut down on people at UNC and others heading to CH using the parking for free all day. But it would also allow Carrboro residents the ability to easily park for free when using Carrboro businesses and community events. I do not think parking should be paid.

Do NOT implement the proposed Paid Parking Ordinance. It's short-sighted and misguided. It reeks of the worst kind of liberal white-savior complex shenanigans: "Oh, we'll cut down on emissions and parking and make our city more walkable, blah blah..." God! Y'all are so annoying...

In some ways the identity of a community comes through in the little things. And one of the little things that sets apart Carrboro from other small communities is free public parking. I think it is a bad idea to begin to impose parking fees. With ordinances like this, little by little, Carrboro will lose the identity that makes it the neighborhood community that drew my wife and I to this area.

As someone who used to live in Carrboro and still frequently visits, I would be really disappointed if all parking became paid and I think it would greatly decrease people choosing Carrboro businesses, especially because so few of them have their own parking lots. Free parking is one of the things that is great about Carrboro vs downtown Chapel Hill. Paid parking in the town lots will also put more burden on businesses with free private lots needing to monitor them. If something like this is implemented, it would be best if the first 30 minutes at least is free to allow for quick errands without paying. It would also make more sense to charge at peak times and have free parking at other times. Placing time limits seems unnecessary and would just result in people moving their cars around. If this is implemented, I would encourage the town to use these funds to significantly improve public parking in Carrboro (more lots - like using the abandoned one by the Arts center, and paving and painting in gravel lots).

Please do not ask people to pay for parking in Caro. This is ridiculous.

I will move out of carrboro after living here 18 years if I have to start paying to park my car in order to support local businesses and simply get my life needs met. It's bad enough cost of Living has rocketed so incredibly high due to the influx of people moving here from other states. Is the property tax on inflated properties not enough? It's grotesque what we pay in property taxes to live here. I find paid parking in our home town disgusting. Talk about gentrification.

How about letting the people who actually pay to live here have local stickers that offer free parking. Let the parent body of UNC from out of state pay to park here.

It's bad enough our town has become so expensive to live in, now we've gotta PAY MONEY to support small businesses?

Find another way to make money for yourself.

I do not agree with the ordinance—free public parking in Carrboro is one of the things that makes the town unique, and we should not be paying for public parking at all. Instead, the town should actually enforce the 2-hour limit that is already in place. If revenue is what the town is after, you can generate revenue that way, by fining people who park past 2-hours in the lots. Keep Carrboro special!

As someone who parks in these lots DAILY, this will discourage me from coming to Carrboro and supporting the local businesses here.

Eliminating all free public parking feels very unwelcoming and un-Carrboro. I come to Carrboro twice weekly for yoga and park in public lots, and if this change is implemented it will probably decrease my patronage there. This change and Barnes Towing's predatory practices really change the feel of the town.

The free public parking is one of the unique aspects about Carrboro that I feel draws people to the area and makes it accessible. Implementing paid parking will make it a less desirable and accessible place to be. I fear it may impact business; establishments that do not have a free parking lot or have a small parking lot may be less frequented if paid parking is implemented. I hope to see public parking in Carrboro remain free.

It seems an unnecessary overreach. Generally parking is not an issue in Carrboro. There are some that abuse the 2 hr free parking and currently it is not enforced. There are only a few select times when it is a problem.

It goes against us being a friendly local town. Now I have to pay for everything!

I think parking should be free.

I think this would drastically change the dynamic of Carrboro and this wouldn't uphold the friendly small town feel. I'd feel rushed and stressed out when coming to town for a yoga class or for a dinner date. It would negatively impact my desire to come into town. I don't enjoy going to Chapel Hill for this reason, and I foresee not enjoying going to Carrboro if this were implemented. It would also negatively impact businesses- people won't opt to venture into other businesses they may have considered previously because they feel rushed.

Paid parking might bring revenue but it would not feel inviting. Unless the town wants to model like Chapel Hill, which I don't think anyone wants that.

Having to pay for parking would limit my ability to come and shop and eat in the town. Right now, it is convenient for me to spend a couple of hours going to businesses - lunch, yoga, and then grocery shopping and parking in one of the town lots for free.

I hope that town officials will listen to and respond to feedback.

Please don't institute this ordinance. Hard enough already for Carrboro businesses to survive and the normal family dealing with inflation.

This will hurt local businesses. Public transit is inadequate in the area and if you need to pay to park, fewer people will come. The parking in Carr Mill with towing is already beyond ridiculous and expensive. This compounds the problem.

I have already heard some of my neighbors concerning how confusing they found the method of payment. I have used pay lots where they did phone payment and it was very unwieldy, and hard to tell what you were supposed to do. If you do this, I would look into a better way to pay. Personally I like the kiosk method where you enter your license plate number and don't have to worry about designating a specific parking space. I definitely think that more research is needed, regardless.

It seems like this will penalize businesses who offer their private lots without charge. It will also penalize people who work in 203 Project

No not pass this ordinance. Encourage people to bike, invest in public transit and more frequent busses. This will make Carrboro an angrier town.

Carrboro has a vibrant downtown, in large measure because of free public parking. Don't screw it up with this proposal.

This is a vaguely worded and confusing survey. Most significantly, it does not ask the fundamental question: are you in favor of paid parking in downtown Carrboro. This survey makes it sound as if paid parking is a fait accompli.

I like coming to Carrboro because it has easy parking!! I am not fond of apps

-Please use the same app that Chapel Hill uses (Park Mobile). A lot of us already have accounts and downloading a separate app for parking spaces that could at places be steps away from each other would be very annoying/confusing.

-consider adding bike racks to municipal lots for people who want to avoid parking fees and live in town. Right now the best racks are probably at town hall but closer to downtown would be great (the rise lot for example). Also maybe the new parking deck under the library will have covered bike racks? Would be great to publicize bike rack locations when rolling out this change. Would also love to see more frequent CHT buses but not sure if that is feasible.

-paid parking will be much easier if the lots have lines painted, parking at the rise lot or the lots behind Acme can be difficult to get out of when people make their own spot.

-Strongly agree with increasing the time limit. People go to shows, etc and two hours isn't enough.

-I can see older or less tech savvy residents struggling with the payment process but unsure how to address that.

-Love letting people pay less based on their income situation, hoping this is accomplished by a private method of verification and not some sort of visible sticker that might feel like shaming.

Free parking has always been a wonderful aspect of living in Carrboro. If there are people abusing this right, charging all of us is not the answer. Find a way to discourage the repeat offenders without punishing the rest of the town.



Please don't charge for parking in Carrboro, not a good idea for lots of people who come to work in Carrboro. We help to clean your houses, work the restaurants, and keep Carrboro alive. Thank you!

I don't think the problem statement for this solution is clearly articulated. I'd like to understand how this is beneficial for residents.

I don't think ALL public parking should be paid parking, there should be some free parking available. I think parking should be free after 6pm to encourage people to come downtown. App only paid parking will exclude older people who are less tech savvy. I don't like how the paid parking ordinance has been rolled out as a done deal rather than as a proposal.

Absolutely absurd to charge for parking now....you "sold" the "much needed" library development and removed one of the most utilized parking areas in town and promised parking, now you are trying to charge for it and limit the time spent downtown? It is sad that our town is now apparently against local small businesses with these types of money-grab policies...you already allow for predatory towing, which is crushing our town center activity and now this? Really sad to see Carrboro follow suit of our neighbor...have you been to the main part of Franklin St lately in Chapel Hill? It is a ghost town business-wise and I would not want Carrboro to follow suit.

I do not see the need for an all or nothing approach. Why not charge for parking at the Hampton Inn lot and leave the others as free? Definitely do not restrict the hours. When we attend a show at the Cats Cradle, we usually park in that deck and walk to dinner, then go to the show. Definitely more than 2 hours! We would not mind paying a reasonable amount for parking in that deck. On the other hand, I do not want to pay for parking for nearly weekly visits to attend yoga as there are no dedicated parking spaces for studio and I must utilize a public lot.

Having payment by mobile app and text is ideal but would be difficult for certain individuals. Using a meter system like Chapel Hill as a cash based alternative to mobile app would be good. Also having some free parking for the new library in 203 project deck feels needed. Ridiculous to have to pay to park to visit a public library.

I feel this is a deterrent for consumers who will take their business elsewhere and very anti small business which we should be trying to support. The other question is where people who work in Carrboro will park? At least a 4 hour window would be necessary for those employed in Carrboro.

I do not want to pay for parking

We need free parking!

I think paid parking is only going to discourage patronage of Carrboro not just by visitors, but by its citizens. There is already anxiety and concern about being towed due to Carr Mill. I think the answer to that is reassuring people that free parking is available elsewhere, not charging them for it. I'm also deeply disappointed that if this goes into effect, that smart or cell phones will be required. The option of paying with cash should always be provided.

No paid parking!!!! This is a stupid idea!! As someone who lives and works in carrboro this is honestly a terrible idea!!!! Please cancel this

Paid parking sucks

The proposed Paid Parking Ordinance is a bad idea for Carrboro! Not only will this discourage the public and residents from visiting and spending time and money in our vibrant town, it will also disadvantage the local businesses who are just getting back on their feet after the COVID years.

I am a yoga teacher who relies heavily on the availability of parking to have students attend my classes. My current classes are held at 204 W. Main St building, which has a very small parking lot and at least three different small businesses sharing it, so my students and I rely on the municipal lots to be able to attend classes (my students and I use the Weaver St. Lot and the Laurel St Lot).

I also teach yoga with the Carrboro Recreation, Parks and Cultural Resources and my classes are at the Carrboro Century Center. Making parking paid will discourage attendance of these classes, affecting myself as a solo entrepreneur, as well as our community offerings through the Recreation and Parks, which enable residents to participate in wellness and self-improvement activities such as yoga at a low cost.

I am also a resident of Carrboro and love our town and everything it has to offer. One of my favorite ways to spend a day is to park at the Hampton Inn parking deck and walk to and enjoy a variety of Carrboro's favorite places - grab a coffee at Open Eye Cafe, get lunch at Spotted Dog or Carrburritos, enjoy a class or an art exhibit at Peel Gallery. All of these businesses I listed have limited parking availability in their own lots, so the ability to park and walk is not only appreciated, but also enhances the experience of being in downtown Carrboro. Over the years, I've also appreciated

the opportunity to park at the Town Hall/Town Commons lot to be able to then walk to nearby businesses and community organizations without having to drive and park the car at each location, thereby decreasing the environmental impact.

Over the past year or so (and at various times in the past), the parking rules and the expensive (predatory!) towing from the Carr Mill/Weaver St Market parking lots have highlighted the importance of having accessible and easy municipal parking. Wasn't the signage installed all around town informing the residents and visitors of the free parking options in town? Making town lots paid will hugely discourage shopping in Carrboro.

Please keep parking in our town free and allow the fluid, accessible, equitable and hospitable character of our town to continue to flourish!

Respectfully,

Iryna Merideth  
1548 Pathway Dr

This ordinance is not friendly to the general public, especially given the recent explorative towing practices at car mill mall. As someone who works downtown Carrboro, I already have to inform customers about the towing practices in town, and have had customers as well as friends from out of town tell me they don't want to visit Carrboro because parking is so awful. Parking in Carrboro is already difficult, by requiring paid parking businesses will lose part of their customer base and those not within walking distance of Carrboro will suffer.

I definitely think that there should be free parking as charging might adversely impact Carrboro businesses and that for low income folks it should always be free.

With property taxes so high, why do we need to further burden folks in Carrboro? Why are we allowing the predatory towing fees at Weaver St. Market?

I think having an option to pay with cash is important. Not everyone has a cell phone.

If this isn't going to generate any revenue for the town and is just going to pay for enforcement I can only see it hurting businesses. Look at downtown Durham for an example, businesses are hurting there and a lot of the feedback from people going to downtown Durham is the parking restrictions.

I would suggest allowing for 90 minutes of free parking for all non-Carrboro residents, paid at \$1 per hour beyond that. That encourages people to dine out or attend appointments but not stay all day. If someone has a doctor's appt, for example, they may need to park longer than a half hour and I disagree with charging for those types of parking needs. Carrboro residents should receive tags that allow them to park for up to 3 hours per day, free.

Paid Parking will be the death of our small businesses. I no longer shop in Chapel Hill where they require me to pay. I will just go elsewhere.

This is additional taxation for a start! Also making all parking paid parking is a barrier to people coming into downtown. This is another negative reason for people not to visit and support local downtown businesses. Do NOT pass this ordinance.

We have numerous employees who come to work for shift up to 8 hours at a time. If this was imposed then where are they supposed to park and how are they expected cover this additional parking expense. This would be detrimental to our ability to staff

Carrboro should keep public parking free, thanks!

It seems like there is more parking being built every day, why are the charging for it now? I pay for parking often in Carrboro, when I have the joy of parking in a municipal lot I am so happy.

As a long-time Carrboro resident I find this idea absolutely appalling. It will drive people away from going into town and make it more difficult to support local businesses. I urge you to please not enact this! Also-- The beginning of this survey was terribly designed (A Likert scale was the WRONG TOOL) -- just like your parking idea.

As a local business owner in Carrboro, this legislation would deeply impact our business and employees. Our employees have to drive to work as busses do not run late enough for them and uber is not affordable. We do not have enough parking available for employees. If they had to pay for parking, we would have to subsidize that cost as a business through higher wages. A 2 hour limit would also be very problematic as our team has 8 hour shifts and would have to leave work repeatedly to move cars / pay for additional parking.

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We have seen paid parking in Chapel Hill and Durham be one the main reasons that restaurants have seen customer numbers go down and staff retention suffer. Franklin Street has consistently lost restaurants and customers due to the lack of parking there.

Carrboro has a vibrant group of almost exclusively local businesses and we certainly hope that the town of Carrboro will listen to it's local businesses to keep us in business and to keep our customers coming.

Over the time of the library construction we have had many issues with local customers being towed at Carr Mill and they have cited this as a reason to no longer make the trek to Carrboro to dine with us. Once the new library deck opens and hopefully is available for free, it will make a huge difference to both our employees and our customers. I would propose that the town holds off on any changes until the library is completed and we can establish if the parking situation continues to be problematic at that time.

This new ordinance would hurt restaunt workers who commute to work.

If implemented, this would harm all small businesses in the area. It would disincentivize potential customers from exploring and trying new places. The damage it would do to the growth of the local economy cannot be worth the minimal gain from fees.

let people park for free for as long as they want. there are countless employees who need access to free parking in Carrboro.

This could really hurt Carrboro businesses. Rather than driving in to stroll around and check out different businesses , we would reduce our trips to downtown. And rather than paying to go to a restaurant we would increasingly go to Meadowmont, Southern Village and other places with free parking. Unless restaurants have a way f validating free parking this is going to hurt them and other businesses downtown

Implementing an expensive parking rate will reduce my patronage to restuarants that do not have parking lots such as napoli. I understand it would generate revenue bit i believe 1.50/hr is touch.

Wack

As a nearly lifelong resident of Carrboro and a local business owner I am really disappointed by both the fact of this proposed ordinance and the unfair way it has been brought to light. Many people are away this summer and really should have a chance to speak out and be informed with time to reflect and be heard. From the point of view of my business alone I can tell you this is an onerous proposition for customers but even more so for employees, and therefore feels like a real impediment to our ability to thrive as a business. We do not all have access to private lots and for those of us who don't we are now at a significant disadvantage. Are our employees expected to go out to their cars every two hours to renew their parking? Can you please reflect on the imposition that places on them and your local restaurants and shops? Many shops are manned by one employee, many restaurants have too few staff to lose one in the middle of service, your restaurant server cannot leave for 10 minutes to deal with parking. Buses don't run late enough for evening shifts to get home any other way. Further, not everyone has a working phone all the time. It is quite financially onerous for people who will need to pay for 40+ hours of parking each week. Asking them to file paperwork for subsidies does not solve the many problems this ordinance creates. While we pay a living wage I am nonetheless certain that this will be burdensome for them. I cannot believe that this is in line with our town values. Parking has been an issue since the loss of the lot on which the new library now sits, but when that deck is completed I feel strongly that things will normalize. Why not wait until it is open before considering measures that will negatively impact employees and businesses alike? We have all built our business models on having available and affordable municipal parking, asking us to jump another significant hurdle so soon after the many many hurdles of Covid feels tone-deaf and insensitive. Have you not seen what happened to downtown Chapel Hill businesses and Durham as a result of paid parking? The local businesses there are being replaced by chain restaurants with high turnover rates and I can't believe that is what you would want for Carrboro, but this ordinance would absolutely be another step in that direction. Can you find some other way to generate revenue that doesn't put the burden on your businesses and working class?

First 2 hours free, but paid afterwards??

Paid parking is a terrible idea and should not be implemented. One of the best parts about Carrboro is the ease of parking and it would be a detriment to the town.

Burden on employees of local businesses

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No paid parking- make it free

Keep parking free. If I have to pay, I will not go to the business

This parking should remain free. Otherwise employees of local business will suffer as they have no where else to park.

free parking is a key differentiator and crucial to keeping carrboro businesses local by providing parking for not only customers to these businesses, but also their employees.

do NOT shift to paid parking. We are so lucky to have free parking the way we currently do.

We don't need this. Free parking always. What are you going to make an extra 20k a year. It's nothing. ROI will never happen

Do not force people to pay for parking! No citizen has wanted this at all! With extremely high inflation, we cannot afford to pay for this!

Where will business employees park if the business doesn't have dedicated parking?

KEEP FREE PARKING IN CARRBORO

Definitely do not implement paid parking. Keep Carrboro parking free and accessible for all peoples.

don't do it

This will greatly hurt the local businesses and people who work downtown.

Free available parking has a huge impact on my decision to visit Carrboro businesses. Without free parking, I would likely not attend town as often. This parking change would affect local business and residents of the town.

This limits the ability not only for customers to access shops in downtown but also the already limited parking accessible to employees. It is the wrong call to shift all parking to a payment requirement.

Parking passes for employees of downtown businesses?

I'll likely stop coming to Carrboro, if I have to pay to park. Carrboro is rapidly losing it's charm and this pushes further in that direction. That f#\$@ing ugly, oversized monstrosity by Open Eye took up a lot of free parking, and now they get to make money off our aggravation? Shame on you! If I have to pay to park, I'll start going back to downtown Chapel Hill.

People who work in Carrboro need places to park while they work.

Please do not implement paid parking. This will hurt employees of local businesses.

I am a resident of Carrboro who does not live directly in the downtown area. I frequent the area and the businesses there. The parking there is currently great and changing it significantly damage the area.

This is a terrible idea and makes me less likely to come visit Carrboro businesses. It's part of the reason I go less to downtown Chapel Hill

I already avoid going to downtown restaurants in Chapel Hill because of the paid parking. This would make me start to avoid Carrboro restaurants also. It is absolutely the wrong time to consider something like this with prices already high across the board. This will absolutely doom local businesses.

It's a bad idea!

Employees of local businesses should not have to pay to park!

Please do not make all public parking paid! Town residents, especially those who work downtown, should have free or low cost parking options.

Don't do it

The city should not have paid parking. Period.

Do not take away free parking, it is inaccessible and continues to support a system of inequality because those that have the money will not be impacted by the change. The parking situation in Carrboro is already disgraceful with the predatory towing practices and lack of spaces due to construction, do not make it worse.

Making all spaces pay to park is an absolutely ridiculous move by the Town. It puts employees and business owners in Carrboro at a disadvantage in regard to having to move cars constantly, pay money, etc. just to GO TO WORK. Additionally, private parking for businesses is at a premium, so requiring pay-to-park systems (especially ones that only accept digital payment) alienates a large amount of the Carrboro/Chapel Hill population from visiting and spending money at businesses. Don't do this.

This is a terrible idea. Find alternative ways of funding that don't hurt businesses and employees

Too often parking restrictions are made with "patrons" in mind, but the impact is far greater and more devastating to employees of local businesses. Terrible idea that is short sighted for growth initiatives

I am unsure how to feel about it. I don't want Barnes towing to get anything out of this. I also want the proceeds to be used to improve transportation (ideally bike/pedestrian infrastructure).

This will kill many businesses currently in Carrboro that don't have private parking. Real smart. Just raise property taxes or sales taxes if you're trying to raise money.

While does all the parking have to be paid parking?

although this will not affect me (I am able to walk to downtown), I am not in favor of charging for parking downtown. Nonetheless, if this will be enacted I think:

1) there should be some spots that will always be free - perhaps part of the Hampton Inn Deck and the library deck could be kept free. This is slightly inconvenient for some but this would be outweighed by being free.

2) if the above is not a possibility, then perhaps people who work a certain amount of time could be given waivers/stickers to be able to park for free.

Keep Carrboro parking free and affordable for ALL!!!! This is silly.

I love free parking

Local business employees with employer confirmation should be able to park free

The first sub part of question #1 is poorly worded

I disagree with the paid parking ordinance. Parking should continue to be free - it is good for residents, businesses, and employees of businesses.

Put a cap on predatory towing fees in Carrboro.

Keep parking free.

No to paid parking. will hurt business. I will go elsewhere to shop and what about employees? How do they park?

Please don't do this and harm small businesses in Carrboro.

It will affect small businesses negatively, change the culture of Carrboro, coupled with aggressive towing, excessive parking fines. Seriously, you might as well be snobby Chapel Hill.

Bad idea that will negatively affect local businesses. The answer for the town budget is not more taxes masked as parking fees.

DO NOT TAKE AWAY THE FREE PUBLIC PARKING!!!!

Paid parking ruins small towns. Orange County is a little bastion of fair parking. Having to pay to park in the place I live is truly ridiculous. We pay solidly high taxes for everything and I'm happy to live in this wonderful place but this is a terrible idea.

Parking should remain free.

Municipal parking should be free.

How will the Town address employee parking at small businesses that don't own private lots? The proposal is burdensome to them.

Firstly, this survey's likert scale is very difficult to interpret. It is unclear whether you're being asked to agree or disagree with the given statement. Consider revising for clarity. Secondly, I'd like to make it clear I am against the implementation of paid parking entirely and also to the parking time limit as this will disadvantage employees of local businesses that do not have their own private parking.

We often pick restaurants in Carrboro over Chapel Hill due to the ease of parking.

Paid parking will hurt small businesses.

Paid parking in a town whose motto is "Feel Free" is hypocritical.

Carrboro is a small town, local community and should stay that way with free public parking. It's already been made very challenging to park with the free lot by glasshalf being eliminated by construction. Charging for parking will make it all that more difficult to park. Don't ruin our wonderful community by treating it like a big city.

I avoid going places I have to pay for parking !

This will hurt local businesses- employees would need to pay for parking, customers will spend less time downtown, people without cellphones/limited plans/difficulty with technology would be unable to park.

This isn't a way to encourage people to come to Carrboro to shop and eat. There is already an issue with the aggressive Heinz at Carr Mill Mall.

I strongly oppose this change and would like for it to be put to a stop. The current ordinance would not only remove free parking but it would also limit the amount of time that someone can park in one of the town lots. The proposed

amount of time would be only 2 hours. For our employees who have shifts that last between 6 and 8 hours, this would require them to not only pay for parking but also move their vehicles multiple times each day.

The burden of paying for parking would put added financial stress on local businesses and their employees and when many businesses are barely making ends meet, this would likely lead to the closure of several of our beloved downtown businesses.

Let's keep parking free.

I am opposed to doing away with free parking. Leave it as is so I can enjoy Carrboro and its businesses.

Two thoughts:

1) Where are minimum-wage employees supposed to park for shifts that can be 8+ hours?

2) This change would be a great first step toward turning downtown Carrboro into a second downtown Chapel Hill, which has become a place I never go, though I was born and raised in CH and used to go downtown in CH for all my business and pleasure.

Big mistake. Find another way to raise money to pay off the debt for the library

Please do not enact paid public parking.

Keep parking free

Parking should remain as is in Carrboro. These changes don't reflect the free nature of the community.

This will hurt employees of our beloved local businesses. Where will they park? And paying \$1.50 per hour to park cuts into their hourly pay.

What if someone doesn't have a phone on them? they won't be able to pay for parking.

Employees who work in down-town Carrboro and rely on free parking should be given some consideration -- maybe monthly parking passes. This will probably drive the prices up for all business in Carrboro.

There should be more free and low cost public parking - not less. One of the reasons we frequent Carrboro businesses instead of downtown Chapel Hill because it is easier to park. Please don't change this!

Why are we considering this? How much money would it actually raise? What is the problem being addressed? At minimum we should see how the garage at the new library effects things. And if the problems is commuters using free parking then perhaps some sort of permitting system can be implemented.

Parking should remain free in Carrboro - paid parking will hurt our local businesses and the wonderful community of Carrboro.

I think that the accessibility of free parking in Carrboro is one of the hallmark characteristics that makes it such a pleasant and popular place to spend time. This change will negatively impact many of the local businesses in the area. To me, it's clear that the local businesses are the heart of Carrboro and anything that makes it harder for them to operate and succeed will ultimately lead to a less engaging community.

No paid parking

You are hurting small businesses - this is not a good plan.

Employees at businesses in Carrboro should not be asked to pay for parking while they work. They also should not be asked to move their car multiple times during a shift due to time limit requirements.

Free parking is epic

Keep free parking, especially in the deck. I go to multiple shows at cats cradle a month and love that I do not have to pay. I pay to go to the shows and I pay local businesses. Charging 10-15 to park per time I go to the show would cut out on going to shows in Carrboro and going to other local businesses.

This is unacceptable. As a small business owner, I don't need to explain why this would hurt businesses and their hourly employees. Do your own research. Carrboro is a lot smaller than Durham or Raleigh where paid parking makes sense because there are ample free options that go along with the paid parking. Carrboro is very small and small business oriented. Please do more research before you implement.

Do not approve this ordinance. You are burdening local businesses and employees and patrons of the town.

Really, Carrboro? What next, vote to support terrorists in the Middle East? Oh wait, you already did that.

Please keep plenty of free available parking. It is important that Carrboro maintains free parking! We want to encourage visitors to downtown, not discourage, and it disproportionately affects people with lower incomes.

What makes Carrboro stand out as a progressive town is its accessibility. To implement parking fees directly contradicts some of the social and cultural values Carrboro has developed around being an inclusive and welcoming town.

Paid parking in Carrboro will drive away visitors to local businesses and discourage employees who rely on free parking from working in Carrboro. This ordinance is a terrible idea. If anything, there is a need for more free public parking to nurture Carrboro's growing atmosphere, rather than the town looking for a money grab.

It would be helpful to have discounts for people who frequently need to park for long periods, such as restaurant workers.

I know people who don't have access to digital payment who would be impacted by not being able to park in the area.

I think this will drastically reduce the diversity of people in Carrboro.

Paid parking would drastically decrease my business/purchases to Carrboro businesses.

Is it reasonable to have employees leave their business and move their cars after 2 hours?

What is the purpose of this? Raising money for Carrboro and provide turnover for more people to park? Fewer people would shop and therefore pay I believe. So Carrboro would make less money in businesses and a plan to increase funding by charging for parking would not work because it makes shopping cost prohibitive. Not to mention ease of access and an attractive experience in general.

You should not be charged a fee while you are working to park, or charged to park. That amounts to an extra tax on your purchases.

Do Carrboro residents really want free parking converted to pay parking? Not sure who asked for this. There should be a system to issue monthly permits (at low or no cost) to people who work at downtown businesses. If the idea is to incentivize use of public transportation then these permits could be phased out as transit infrastructure increases, but the infrastructure is not there yet to place this burden on people who are working for minimum wage (or less plus tips) and people whose shifts end later at night.

Do NOT make parking paid. That would prevent students like myself from traveling to Carrboro for food and shops which I love.

Paid parking and 2 hour maximums would hurt local businesses - employees need to park somewhere for more than 2 hours!

Keep free parking

Pay parking will absolutely impact how much I travel to downtown Carrboro, and will negatively impact local businesses and residents. Bad idea.

1. For local businesses w/o parking, provide dedicated spaces equivalent to #/shift. Or discounted monthly rate. 2. Limiting to 2 hrs seems like a money grab for parking tickets. Let people pay for time they need.

I don't think it's right to charge people for parking. Many residents in Carrboro town limits do not live near town and have to drive to downtown. These residents also happen to be the ones who pay the most in property tax.

Minimum wage in the state is so very little and you want to charge \$1.50 per hour for parking?! How is that equitable? This isn't LA or NY. It's Carrboro. You built this massive hideous parking structure and now you want to charge? This was never part of the deal.

Let's keep Carrboro as Carrboro no need to charge people for parking. You're making it less and less appealing for residents and will impact our local businesses.

I would love to see parking remain free, as this would create a more welcoming, equitable environment for the town of Carrboro, in accordance with its current identity.

Keep parking free

I think this would be a drastic mistake. Not only would this decrease the ability for people to freely shop in Carrboro but would also hinder employees and residents from finding satisfactory parking. I currently travel into Carrboro for shopping and dinner more than I do Chapel Hill, despite living in Chapel Hill, in large part because the parking situation is easier to handle. I would visit far less if this is implemented.

Keep parking free

Find the money elsewhere, don't discourage shopping at small businesses

Please keep free parking in Carrboro! Local businesses depend on this and it will devastate local businesses.

No paid parking. Keep parking free.

Please don't do this. I know parking is an issue and I know it would get the town money but it would hurt the business and take from people. It's part of what makes us nicer than Chapel Hill and more of a small town community feel.

Keep free parking

Paid parking will substantially limit the frequency with which I and others visit downtown Carrboro. Moreover, a 2 hour limit will make people avoid coming to Carrboro to hang out, go to concerts, etc—anything that takes more than 2 hours. Finally, employees working in local businesses must receive parking permits exempting them from these requirements. This policy is absolutely untenable.

Keep parking free please. It's why people come to Carrboro instead of Chapel Hill or Durham.

Exceptions for employees of local businesses

Even though I don't need to park downtown since I live downtown, let's keep parking free. We're Carrboro...Feel Free

I would keep the parking free. I used to go to downtown Durham all the time during the day to go to different restaurants and stores, but once they implemented paid parking only, my visit frequency drastically decreased I would be concerned that having paid only parking in Carrboro would hurt the businesses there

Please keep parking free! It will deter people from shopping/enjoying the businesses if you have to pay/time is limited.

It sounds like Carrboro is turning into their NIMBY neighbors of Chapel Hill. Disappointing. Way to run off even more socioeconomically disadvantaged.

Bad idea. Carrboro already impacted by towing at private lots  
stop being so greedy

This will be disastrous for small businesses in Carrboro. I don't even own a car, but I'm opposed—this is a very unsatisfactory way of dealing with the problem of inadequate public transport (and unsafe streets for pedestrians). Why are you not instead working on making it safer and easier not to drive??

The only problem this solves is "How can we make shopping and dining in Carrboro less attractive and less accessible to clientele and ensure that business owners are forced to shut down or move out of Carrboro?" If that's the Town Council's goal, bravo. This is perfect. If you're trying to solve ANY other problem, this is a terrible idea.

leave it as it is please.

The reason I drive downtown go eat in Carrboro and not in my native Chapel Hill: free parking.

Why would we support something that has always been free??? This will kill local business and I for one won't come downtown if I have to pay for parking

This is a terrible idea. Parking should be free.

I would no longer shop or eat in Carrboro. I would drive to places had free parking.

Keep free parking throughout Carrboro—

Don't become a Chapel Hill copy cat!

You should not make paid parking rules where there is currently free parking. Carrboro maintains many more small businesses and a village feel BECAUSE you can actually get in and out of the area and walk around. You will lose wealthier consumers willing to park in Carrboro who are not students by requiring paid parking.

There is so little parking in Carrboro that turning all lots to paid parking will damage the businesses that make Carrboro what it is. It is unconscionable to ask employees - particularly retail and service employees to pay for parking to make the businesses that serve Carrboro continue working. Having a 2 hour limit as well when employees work 6-8 hr shifts is absurd. This policy has clearly not thought through the impact this would have on the community and businesses. The town cannot ask small businesses to now have to operate shifts around employees being forced to move cars and employees shouldn't be required to pay for parking. Unless we want Carrboro to look like Franklin street with low quality, corporate restaurants everywhere this policy needs to be seriously reconsidered.

Keep Carrboro the place to be as cool/fun/hip & with great food, especially because downtown Chapel Hill is no longer a place to be.

The town seems to be working off an \_assumption\_ that cars parked for extended time in the public lot belong to people at the university, instead of those in town. Changing parking policy is a radical act that is NOT based in data. I will be extremely disappointed if Carrboro decides to institute paid parking. The public transit and parking are one of



the reasons I bought a home in Carrboro. It often feels that those pushing for paid parking in Carrboro are unable to see beyond their own circumstances and believe everyone has the privilege and ability to move through the world like them.

Keep all parking free

Keep free parking

This is a terrible idea. It affects so many people and will definitely redefine our choices for visiting Carrboro.

Very strongly opposed to additional paid parking in Carrboro. Modest fee at the new parking deck under construction and the recent one adjacent to Hampoton Inn would be a less distasteful option.

This will hurt local businesses

Please do not charge for parking! At all!!!!

Bad idea. Keep it free.

Not everyone has a cell phone. Assumption coming from privilege. Too many times the app malfunctions and then what?! Paid parking will drive business outside limits of Carrboro; employees are often enough not paid enough in service industry to afford parking in top of. Where is the study that suggests that free parking in place is detrimental? How often is this abused? You may ask that the car not be park overnight in some areas because of safety concerns but again who are trying to drive out of Carrboro. Lower income families should not have to again prove their income limitations (humiliated enough experience) just to go to work or grab take out at a cheap joint (if any are left in Carrboro) this policy screams discrimination and poor economic concertation with local businesses. You build a brand new ugly parking next to the brand new library. Is this a way to pay for it? A tax on « non walking distance to a business » folks.

There need to be places for employees of shops to park. Please do not limit all parking to 2 or 4 hours. This will not work for employees in town. Please think about our small businesses ♥

Free public parking is one of the great amenities our family appreciates about Carrboro, it would be a real shame to eliminate it

This would take carrboro's parking situation from bad to worse.

Paid parking for Carrboro is a terrible idea. I rarely shop or dine in Chapel Hill because parking there is a mess, instituting paid parking in Carrboro will lead to a similar terrible situation.

Keep parking free! I come to Carrboro over other choices in part because it's so easy to park. I would be less inclined to frequent Carrboro businesses if parking was paid.

We love supporting the downtown businesses, but worry that this added burden will hurt them. We likely won't come downtown as much if we have to pay just to pop into a restaurant; it even adds stress for picking up food-to-go (will I get a ticket for just popping in to get food?)

If you want people to frequent local businesses parking should be free. Taxes are already insane, paying for parking is ridiculous.

No towing. It's sanctioned theft.

I love free parking in Carrboro! I've lived here for five years and I've never had trouble with it. Please keep the parking free!

What options are available for employees working at local businesses. Will parking passes be available for small business owners

I believe that parking should remain free as paid parking would negatively impact the local businesses

This is a terribly written survey that seems designed to get unreliable data. The answers to question number 1 need clarification as to what they mean (I have no idea if I'm agreeing or disagreeing). Number 3 assumes that it is going to happen ("once paid public parking is implemented"), when this survey purports to be seeking feedback on the program. Number 6 allows only one answer, though the answers are not mutually exclusive.

Regarding general feedback. This seems to be a horrible idea. Chapel Hill has fumbled mightily on paid parking, so seeing their mistakes and thinking "oh - we should make those same mistakes in Carrboro" is mind-boggling. At this point, Carrboro has a gigantic advantage over CH, since it's so much easier to visit Carrboro businesses and move around town. You'll be doing a great disservice to Carrboro businesses. And for those community members who are struggling financially, you'll just make their lives more difficult, even with discounted rates.

Please keep parking free in Carrboro!! I would not frequent as many local businesses as I do now if I had to pay for parking or if parking became more limited or competitive.

Don't do anything to hurt business in town.

Keep the municipal lots free!

The pep looks who own and manage Carr Mill are highway robbers and should not be allowed to do what they do to harm people who park there

Kind another way to make money!

This is a ridiculous idea. Entirely. Carrboro is one of the few places where access to parking and shops is easy and pain free.

Adding the paid parking would have a ruinous effect on the friendly fabric of Carrboro and local businesses.

Businesses with their own parking would have to actively police their lots to make sure only their own customers are using them - and customers would constantly be at risk of getting towed like at Carr Mill. Is parking at the new library at least planned to be free of charge, like in Chapel Hill?

municipal lots should be free

Paid parking works for those who have a time-limited reason to visit Carrboro but for workers this doesn't work at all.

This could be harmful to people who need to park for extended periods of time due to work or other obligations. It will also make downtown Carrboro less accessible to many residents and visitors. It will take away from the community and make Carrboro less of a public space

Do not charge for parking and provide MORE parking. Do not hurt local businesses by making it difficult for customers to support them.

This is a terrible idea : devastating for downtown businesses and about as regressive a tax structure as is possible.

You will destroy people coming to Carrboro businesses by charging for parking everywhere

Free public parking enables exploration of the downtown Carrboro area - without access to parking, I and many other patrons would be much less inclined to explore the area without a specific plan or event in mind. I love Carrboro and hope it stays accessible to all!

I will eat and shop a lot less in Carrboro if this is implemented.

The paid proposed parking itself is not a good proposal. This proposal needs to be stopped

This is a bad idea

Free parking for employees!

The parking App in Chapel Hill is a great and fair tool.

This is a terrible idea. Are we that desperate for revenue? How much of these fees are going to go straight to the contractors that implement the system and then the added cost of enforcement. At the end of the day we are going to be enriching more predatory tow companies with no benefit to the general public or the citizens. What problem are we trying to solve with this plan???

Some parking limited to 2 hours, and other spaces available longer.

Not one business owner I've encountered wants this ordinance. It is already difficult to find parking near Main Street and this would make it harder and decrease my willingness to come to town. Why do you want to turn Carrboro into Chapel Hill with a bunch of empty chain restaurants and chain stores?

I do not support this ordinance for paid parking. It's a terrible idea that will harm business and the community. In other towns with paid parking, I've actually had to leave my parking spot instead of continuing to shop.

This is also missing a meaningful equity lens.

What problem is this trying to solve? Of all the parking complaints I've heard, this does not solve them.

Please don't do this. It will burden Carrboro businesses who will be forced to close and harm the character of the town

This would severely negatively impact Carrboro. Please keep municipal lots open access.

Employers should have free or discounted or some type of longer term pass for employees. Some lots should still be no charge.

Enacting paid parking negatively affects Carrboro employees who work at a location that doesn't have a designated parking lot. Time limits make it impossible for them to work without having to leave and move their vehicle, and daily

costs of parking are challenging to those who are already dealing with increased costs of living. Don't do this to Carrboro's businesses and employees!

This is a terrible idea for businesses. Go visit downtown Raleigh's boarded up store fronts to see what this leads too  
KEEP PARKING FREE

Local business employees should be exempt via passes, prepaid access, etc.

Paid parking severely restricts businesses and patrons from being able to freely use and support Carrboro's economy. This is not a helpful policy.

Parking should remain free. I would be willing to have a slight municipal tax increase to underwrite free parking!

Carrboro runs on small, local businesses and the ability for people to get to them easily. Both employees and patrons will be directly hurt by paid parking, thus indirectly hurting all local businesses. Many of the people that visit carrboro rely on cars to do so, and public transit and biking options are not sufficient to make up the difference. This ordinance is in direct conflict with the spirit of the town, and I fear that its implementation will lead to Carrboro turning into an informal extension of Chapel Hill.

Please keep free parking available. I don't understand the need for this ordinance.

Paid parking is a terrible idea

Keep a couple spots for restaurants that are 20 minute spots so people can easily park when they're doing pick up.

Find other ways of generating revenue other than punishing the people who live and work in your town!

As a Chapel Hill resident, when given the choice to dine and/or shop in downtown CH versus Carrboro, I always choose Carrboro due to the free parking. With less frequent buses from my neighborhood since the pandemic, now is not the time to implement this. I no longer have the option to take the free bus and avoid parking fees.

Visitors should have a 2-3 hour time limit though employees MUST have a way to park without paying. Maybe business owners could request the number of "tags" they need that correspond to the number of people working. Downtown Durham is also facing this problem because it is too expensive for employees to pay for parking.

Parking for services at public building including library should be free

Do not do it. Bizarre regressive tax for a town that claims to be progressive.

You will harm Carrboro businesses through aggressive parking enforcement

I do not agree at all with paid parking

Seems fundamentally unfair to those who must rely on a car for their employment. If this goes through, consider giving local business owners a permit for their employees to park for free. Carrboro is known for its walkability and community. This would hinder that feeling when out of towners come into town to meet up with locals. Not having a parking fee might encourage that to happen over chapel hill where you have to pay for parking.

If you do this Carrboro will look like Braggtown in 5 years

Keep parking free!!!!

Carrboro has been pressed into this by Carr Mill Mall, and everyone loses!

No

Parking should be free

This is absolutely unnecessary. It's bad enough with parking at Carr Mill Mall and the businesses having to put up signs warning people about predatory towing, but making all parking paid and putting a time limit on it? Who came up with this. This is predatory and a money hungry power grab.

I love coming to Carrboro and patronizing the local businesses. I think that having to pay for parking puts an under burden on businesses and their staff as well as visitors who spend well over 2-3 hours while in Carrboro. Doing this would make it seem like the city is no better than Raleigh or Durham and although there may be a need to raise funding for other things needed within Carrboro, I don't believe this is a viable solution.

A big benefit of visiting Carrboro businesses instead of Chapel Hill is the free parking. Is there a better way to raise the money?

It's awful

This really has the potential to impact the small businesses that make Carrboro Carrboro, especially with the borderline predatory towing practices at Carr Mill. Twice this week I have parked in town (for free) to take a class at the Century Center, visit This and That to buy wedding gifts, and Cliff's butcher shop. Why start charging now, when that giant deck is under construction?



First grow the businesses in downtown and then start implementing such policies. Don't be greedy and shoot the golden duck.

You will endanger the viability of small businesses in town by implementing paid parking.

I don't think the current municipal parking opportunities should be taken away from the public. Employees and people contributing to the economy shouldn't have to pay for parking when it's been free all this time. A private parking garage could charge, but you're going to ruin a sweet little town. Carrboro is not Chapel Hill.

You are effectively discouraging people from eating, shopping, and just being downtown. This will hurt businesses and the culture of Carrboro.

This is a horrible idea, Carrboro is already notorious for bad parking with Carrmill Mall. Plus we have businesses shutting down in Durham citing paid parking as a reason. This is not an altruistic policy shift.

I think this will harm local businesses and shoppers

I don't understand how the discounted rate for some households would work. Also, it would be helpful to apply a maximum rate and the time period for when fees are applied, for example - is parking free on weekends? After a certain time in the evening? I suggest downtown businesses are offered a lottery system for monthly permits for employees.

I believe there should remain free parking in the town of Carrboro! It's one of the main reasons I go there over Chapel Hill or Durham regularly.

Why are you turning Carrboro into chapel hill?? Why???

I am opposed to parking fees.

Paid parking is a terrible idea.

We need free parking

Ridiculously bad ordinance; is your goal to hurt local businesses and punish poor people ?

Reject this and keep parking free

I don't understand how this would work for employees of businesses. Also, the free parking in Carrboro is part of what brings me to Carrboro. Paying for parking is a hassle and an extra step that keeps me from parking in Chapel Hill.

Only implement paid parking in the parking decks. Should be \$1/hr. Fines \$10 for first violation and \$20 for second violation.

There aren't enough drive thru businesses and there's nowhere near enough parking free or paid.

Please keep Carrboro parking free!

This will hurt businesses and if passed, I will not go to downtown for anything except groceries with free lots. We need LESS housing so there are fewer people and we keep our town manageably small. Town council-do you want to live in a major city? Stop giving developers the green light to build dense housing and bring more out of state (mostly remote workers) to our beautiful small town.

It is clear that you do not understand business. By implementing taxes (this is a tax) you won't raise net revenue. People will go elsewhere and you will lose tax revenue. It is very simple, but you are obviously short sighted.

I am concerned for employees of small businesses that don't own parking space. Parking is hostile enough with the predatory towing in effect at multiple locations, so let's not make things harder for everyone.

You'll be driving customers away from the Carrboro farmers market to the Chapel Hill farmers market that has free parking.

I am concerned about the impact on local businesses - I am not sure where their employees will be able to park. I also want to make sure there are spaces close by restaurants reserved for quick pickup of take-out orders.

Please don't do this.

Keep free parking!!!!

Paid parking is injurious to small businesses, charging parking fees to employees and detracting customers. As someone who lives on Smith Level where there is no public transport and no bike lanes, I have no choice but to drive into town. And the payment method is also frustrating and prone to mishaps. Please don't do this!

Please charge for parking and use the funds for mass transit and cycling improvements. However, please make sure there is a good system for low-income and disabled folks to easily get accommodations.

I think this will burden people who work downtown unduly.

Having pay for parking only would greatly affect the workers in Carrboro in a negative way. Having pay for parking would also decrease the amount of people willing to spend time and money downtown.

Do not implement a parking fee. The impact on local businesses and their workers will be very negative.

The town should not do this. The first question above is also worded in a very confusing manner.

The combination of paid parking and a time limit of 2 hours will almost certainly reduce the amount of visitors to Carrboro, will hurt local businesses, and will negatively impact the welcoming feel of the town. Between the cost of paying and the extra hassle of having to use an app or text message to park, my family will definitely visit Carrboro less frequently. We love the currently free deck parking at the Hampton Inn, and when we visit, we typically spend money at two or three local businesses on any given visit. It would be sad to lose one of our favorite weekend destinations.

Paid-parking is a terrible option! Local business will suffer and people will be less likely to travel downtown for business. I live close to town and being able to park for free in Carrboro is often a deciding factor when I am looking to visit shops/restaurants. You will see lost revenue if you enact this. Also where are people who work in local business supposed to park? At the very least reduce the fee to a nominal rate and extend the time.. 2 hours is ridiculous.. I would at least expect 2 hours \*free\* parking and then 12 hours paid. OR levy a new property tax if you must. Nobody wants this awful idea, don't remove Carrboro's free parking..

For me paid parking is a non starter. This is an unnecessary revenue grab and will hurt our downtown businesses. Don't do this.

Older folks and those who mostly use cash should have another option. Also, these are applications and are not excluded from technical issues, so there should be a back up.

People will start parking in residential areas if you make all parking paid.

Don't charge- hurts local business

I frequent many businesses downtown and free parking is a HUGE draw. The Beehive, Acme, Atlas, Open Eye, This and That. Don't kill Carrboro downtown local businesses with paid parking like is happening in Chapel Hill and Durham.

This proposed policy will strongly dissuade me from shopping at local businesses in downtown Carrboro.

All businesses should have some free parking

I'd like public parking to remain free.

My husband and I park, shop, and dine in Carrboro multiple times per week. This adds extra hassle for us, especially if there is a short time limit like 2 hours. We often will grab lunch or dinner someplace in Carrboro then walk over to Car Mill Mall grocery shop.

I'm especially concerned about how this could impact local businesses that don't have lots which we frequent. Some businesses have shared their concerns about their employees needing to pay for parking, which I understand.

Daily visitor to Harris Teeter, weaver Street market, Carr Mill or Southern States. When I leave home I head for Carrboro 95% of the time. Paying to park for daily errands seems a bit much.

Yes. So you replaced your most valuable parking area with a library and now we have to pay?? Was your parking inventory wrong? Your parking 'agreements' faulty?

Carrboro residents get a tag

Park free first two hours, after that pilot charging \$1 an hour

Pilot the program get feedback get Carrboro community feedback

This ordinance proposal will tank our small businesses. Carrboro's long held commitment to local living economy will be shattered.

It will further marginalize families, differently-abled and seniors from being downtown.

Hillsborough has done it right. Built free structured parking and converted small lots into business spaces.

This survey makes it seem like paid parking is a done deal. What about asking if there should be paid parking or whether should remain free? Paid parking is killing already down and out downtown Chapel Hill. Keep Carrboro friendly, easy, and busy. Don't institute paid parking!

I live outside of town in the county limits and I imagine that I would frequent downtown Carrboro businesses much much less if there was only paid parking. I wish I could bike or walk from where I live, but there are no safe options for those of us that are off of 54 and the nearest bus stop would require me to walk at least 3 miles along busy corridors with no sidewalks (something I'm not gonna do esp with kids) I am a single parent and just don't have a lot of extra funds to pay \$4/\$5 for parking for ever trip though I probably wouldn't qualify for any assistance programs as those typically address those at lower income areas but not those of us who are making just at living wages for our very expensive area. I think there needs to be some attention to the fact that not all of us have the funds and money to pay for parking, but we also don't have options of walking from where we live or taking public transit. I am a strong environmentalist, but I think policies like this just bifurcate our society more, where those with means can frequent downtown metro areas and facilities while those without are being pushed further and further on the edge of communities because of the lack of affordable housing . I will be so upset if in the year that we finally get a library close to our community, if I've got a way if I can afford to pay for parking, just so my kids can go and get books out. We have so few low cost options of leisure and recreation in our community, adding paying for parking will make it less likely I frequent downtown carrboro.

A primary reason our family enjoys eating, shopping, and supporting entertainment venues in Carrboro is the abundance of free parking. We will likely choose to go elsewhere if the free parking is converted to paid parking.

Don't put another financial burden on productive working people. Find the fat or programs that were not a priority 25 years ago in the budget and trim them to meet any shortfalls as to not require this. Charging working citizens to park everywhere/anywhere is the bureaucratic "easy button" that hurts those who elected you. Lazy and shows we will never satisfy an ever growing budget. Not right. Do hard things, lead and take care of your hard working and dedicated citizens.

Thank you.

Yes. This survey does not allow anyone to really give their opinion if they completely oppose paid parking in Carrboro. So your results are not gonna be very helpful unless you're gunning to get the answers that you want. We've already had one debacle that n Carrboro over parking at Carr Mill mall. People are riled up over it, really. And this seems a bit of sleight of hand— you build a parking deck and now you're warning to make us pay for parking? And finally, although I can keep going on, do you really think someone's gonna keep up with someone's income so that you have prorated parking based on income? Another way to make people feel badly about themselves when they're down and out. And if you don't, you're participating in regressive charges in Carrboro of all places. Come on you are better than this.

Honestly, except for a few places that I love, if I've got to pay for parking, I might as well go into Chapel Hill.

Please excuse any typos. This whole idea is just so disappointing

Please don't be so draconian. There are a lot of people that need to park and some of these apps and mobile frames are totally impossible for people to use. Make it simple make it easy and make it affordable to all.

question 3 reads terribly. it states "once implemented" suggesting it's a foregone conclusion and those of us against paid parking have no recourse / no acceptable answer to a required question. I didn't really want to answer C to #3

Will not be shopping in carrboro as much

Keep parking free. This will cause a major issue for current employees parking as well as pushing away potential customers.

I think it will stop people from coming down town and hurt the small businesses. I will come less if I have to pay for parking, life is already too expensive!

This will greatly impact employees of local businesses in downtown Carrboro, many of whom already make a relatively low income but will have to pay for parking in order to be able to go to work. This will lead to the same issues Chapel Hill is having, where locally owned businesses struggle to stay afloat.

Carrboro should have free parking. I will not pay for parking to patronize businesses in downtown Carrboro. I'll take my business elsewhere if there is paid time limited parking.

The buses don't run late enough in the evening and this would need to be addressed so that patrons and workers can continue to make it into town without obstruction.

Also, in the past because of the ease of parking in Carrboro, I have most often chosen my evening plans to take place

in Carrboro over Chapel Hill/Durham. But this will change how my friends and I choose to make plans and we will most likely avoid the area in turn.

Will hurt local businesses and their employees

This is a regressive tax on lower income shift workers at Carrboro businesses, and is therefore classist bullshit. Someone who works as a bartender: how much are you going to force them to pay to work their job?

Parking should remain free in Carrboro. The town should explore other options, and while we are not earning revenue from parking, neither are we losing revenue at present. Our businesses do better because shoppers do not have to pay for parking.

We are an older couple residing off Jones Ferry Road, about 6 miles outside of Carrboro. A lack of accessible free parking will incentivize people like us to go to the restaurants in Pittsboro more frequently than Carrboro. This may not impact the Carrboro restaurants that cater to UNC students, but will impact the more upscale restaurants catering to the 40s-60s crowd.

There should be parking for employees of downtown businesses that is free. Only customers should have to pay for parking

I thought a condition of the approval of the Hampton Inn parking deck was that it would provide free parking. I do not understand what problem this ordinance is trying to solve. Please keep Carrboro free of parking fees.

You shouldn't charge for parking. It is bad for business and the town

Converting free parking to paid parking would impose an undue burden on employees of businesses and the public who use these businesses.

Public parking should remain free in Carrboro.

Keep parking as it is....free! Knowing we don't have to pay for parking makes it much more appealing to come into town to shop and eat.

Don't charge for parking at all!

Na

Some service workers don't have access to free parking so to ask workers in downtown to pay for parking seems untenable and very unfair

I think the town need to find a way to make it less burdensome for those who work in the local businesses.

You will hamper business traffic and restaurants and businesses will suffer if you implement paid parking especially with time restrictions

Do not interfere with what is a feature unique to Carrboro - one of the thoughtfulnesses that make Carrboro, Carrboro

Keep parking free

I don't understand this change. I come and eat and shop in Carrboro because of the ease of parking. Why would you put friction on the town's economy. Very short sighted thinking.

Sometimes I park downtown just to pick something up quickly from a restaurant so appreciate at least the first 30 minutes free because I would probably buy less downtown to be honest if I'm stressed about a parking meter and tickets. How are employees of these businesses supposed to park if there's a time limit and fee? If we're turning into Chapel Hill, we might as well join the bigger town and stop calling ourselves Carrboro and stop paying for a separate town council, etc. when we can save more tax payer dollars by joining our planning departments, etc. Unopposed elections are not a hallmark of a healthy democracy nor is not properly considering the burden this ordinance would place on local businesses and the people who work there.

This is going to be a pain in the ass and completely change the vibe of Carrboro. Also terrible for our local businesses and employees.

I'm worried about the effect this will have on small businesses and employees.

I would like to see Harris Teeter hand out a card or something so that customers can park there free the next time they come to get groceries.

Paid parking is a terrible idea. One of the reasons we go to downtown Carrboro vs downtown chapel hill is the far better parking situation. Not to mention how nice it is to be able to park for free, run in and get something from a local business, and back out again without having to do the whole paid parking hassle. I feel this will be to the detriment of downtown businesses, most of which are local, not to mention the problems it will cause for employees of those businesses. Please reconsider this ordinance and figure out some other way to manage parking and raise capital.

Keep public lots free

This ordinance will negatively impact local businesses. I am much more likely to go to restaurants with dedicated parking.

Not in support of the paid parking ordinance at all

Changing the free parking to paid parking negatively impacts local businesses. Don't do this. We love our free parking and it is helpful to employees, merchants, and consumers.

If you implement paid parking this will just be another reason to go to Durham restaurants instead of Carrboro.

Please don't do this. We already have enough with inflation and this is just another thing. What's the cost of parking going to be when my kids are my age? 20 bucks an hour?!! It's always more and more greed. Just go to work and come home.

Disagree with this plan.

Many people, including my friends, family, and myself, specifically go to the Carrboro side instead of Chapel Hill due to free parking. We then proceed to spend a lot of money in the Carrboro businesses due to easy and free parking. I personally feel Carrboro shops will lose business if paid parking is implemented. Further, time limits would prohibit people from spending in multiple places. I often go with friends to Carrboro and have lunch in one spot, coffee in another, shop at 2-3 stores. I would go somewhere else if I had to move my car in between.

Parking should remain free

Keep the parking free

I like free parking but do feel that Carrboro could enforce the 2 FREE hours limit to keep people from using spaces all day for free, (and thus open up spaces). Certainly spending 10 minutes staring at a screen trying to read whether I entered the correct space number, followed correct directions is a major hassle that keeps me from shopping in Chapel Hill (it is more about the hassle than about the cost). You might impose a pay per use for those who want to park for over 2 hours.

I would be less likely to shop or go to events in Carrboro if I had to pay and also move my car in 2 hours.

I think this is a terrible idea charging people for parking. I would be less inclined to go Carrboro and spend money on local businesses if I am now being charged for parking. Part of the beauty of Carrboro is that people care about each other and don't charge for every little silly thing like this; otherwise, we should just call ourselves another Chapel Hill.

Keep parking free please

I am totally against paid parking

It strikes me that Carrboro has a large enough budget to continue to support free parking to enable its citizens to visit local businesses. When Carr Mill Mall began enforcing parking Carrboro responded with signs touting all the free parking. This seems a bit hypocritical and it's unnecessary and looks simply like a cash grab.

I think making all parking paid parking will limit the number of times people go to town and support downtown business and also the SES status of residents who will access downtown.

Visiting Carrboro businesses is more convenient because of the free municipal lots. If all parking becomes paid parking, there is no longer any incentive for me to visit Carrboro instead of Chapel Hill.

Paid parking in these municipal lots is a horrible idea. People are drawn to this town and its businesses for its communal feel, and this is a step backwards. Grad students, low income, and historically disadvantaged individuals will bear the brunt of this misguided change.

This would also harm renters or private property owners in the area who do not have parking at their homes. As a former student, I often chose to frequent businesses in Carrboro, NOT chapel hill, because of the free parking.

You should not have to pay for parking in downtown Carrboro. This will cause major problems for locals. I have often chosen to visit Carrboro businesses over Chapel Hill because of the free parking options.

I frequently decide to use Carrboro businesses over Chapel Hill businesses due to the availability of the free parking in Carrboro. I don't like the idea of making our town parking a revenue source and I am completely opposed to the idea.

Carrboro will be ruined if you make people pay for parking. Local businesses will start to fail and Main Street will start to look like Franklin Street, with too many chains. Once that starts, Carrboro's uniqueness will be gone forever.

I am not in favor of any paid parking. Chapel Hill has already done this experiment, resulting in the loss of business and town charm. I rarely go to Chapel Hill because paying to park, regardless of the rate, is a nuisance. K



Keep some municipal lots free.

Passing this ordinance will likely negatively impact all the delightful small businesses in Carrboro, and will change the friendly neighborhood feel of the town. This is a disappointing development.

We need plenty of free parking in downtown carrboro. Parking for employees in the businesses downtown should be totally free.

Parking should be free.

Recognizing the employees at local businesses may be using town parking lots - there should also be consideration given to arrangement for employees to park during shifts at no cost or at least for the duration of their shifts.

You really have to invest in more parking for the town. You are going to destroy it just like Chapel Hill was.

I have no clue why you are trying to drive people away from downtown. It is hard enough with Barnes Towing creating issues with parking in CH, now you are trying to make it so Carrboro drives away people as well?! When you did the last survey it said there was PLENTY of parking spaces and that's why you built a library on the available parking lot. Now for some reason you are taking away free parking and making people pay? I think you need to rethink this before you drive more businesses and patrons OUT of Carrboro. It's an awful idea. I already have stopped going into CH because of Barnes Towing. I'd rather not see Carrboro have the same fate.

Keep Carrboro spaces free and if parking is proposed, give businesses parking passes for employees

Need to provide businesses with parking for onsite workers.

I worry that creating paid parking spots will result in additional personnel and overhead that will need to be self-funded by the initiative or require funding from another allocation and/or increased taxes and/or reduced services.

Paid parking will require infrastructure upgrades and administrative needs: paved lots, painted parking spots, signage, lighting, security, accessibility, maintenance, legal, financial, customer service,

Paid street parking may drive customers from going to Carborro for retail activities

This concept is in direct contradiction to what Carrboro has always distinguished itself to be. We are watering ourselves down to a point that is wildly generic and quite frankly as boring as any mainstream town that no one wants to live in out in the middle of nowhere.

Making it fee for parking will hurt local business

Paid parking will hurt local businesses and their employees!

Paid parking in Carrboro ensures that only those with most purchasing power have the relative freedom to support local Carrboro businesses. Those with less purchasing power will in turn, divest their contributions from local Carrboro businesses given the added burden of access. I would encourage whichever institute or person who proposed this ordinance to think twice about more important hierarchical needs within Carrboro, its residents, employees, visitors, and local business people as a whole, and not the needs of just those who can spend more. I am not the only person who believes that a massive perk of going and spending time and money in Carrboro is the ease of parking and access to businesses. I personally take advantage of the ease of parking in Carrboro to spend longer visits, whether it's walking around town, visiting friends, having coffee, lunch, etc. with peace of mind that's not found in many places through the Triangle. I am happy to contribute directly to the local community in Carrboro. I encourage those who proposed the ordinance to think critically about how to get more people to visit and Carrboro by means outside of penalizing for the use of its space.

The multiple choice questions in this survey are a bit confusing.

This is a terrible idea. The businesses in downtown Carrboro are the people who will suffer the most. You owe it to them to provide free municiple parking lots. Maybe you should be negotiating with Nathan Mills about the 60+ car lot that he manages that is empty all day everyday right downtown. This is a terrible waste and will only hurt downtown Carrboro.

Free parking is very important to local businesses, and should not be done away with. This is a terrible idea.

This idea is not good for our town or its people. This should go to a referendum at the very least. This is not what we stand for in Carrboro; free parking is part of our downtown and it should stay that way. This would be detrimental to businesses, employees, and our residents who are already fighting inflation. Please do not do this. If this goes through we will take political action and vote for new representation in our local government.

Keep parking free! Will definitely frequent Carrboro MUCH less, similar to downtown Franklin St, if paid parking is implemented. My usual trips are maybe 30 min... not worth the additional 3-5 minute hassle of trying to pay via phone or at kiosk (upload new version of app, enter parking area code.. realize got a digit wrong, walk back to spot, enter credit card, doesn't recognize card, recognizes it the second time I press submit). All while making sure my kids don't walk into traffic.

This is my hometown and it is being ruined by changing all the himiness abiu it. Please do not make all parking paid!

Please don't push through the paid parking ordinance. As a stakeholder, this is not what this town needs.

If this is implemented, there must be feasible options for those who work in Carrboro. You cannot expect someone working an 8-hour shift to move their car every too hours. Exceptions/parking passes for local employees would also make this more financially feasible for local businesses.

Having to pay too much will reduce our frequent visits to Carrboro for food and gift shopping

Free parking in Carrboro is crucial for local businesses! I would shop at local businesses significantly less often if all parking was paid.

This will negatively impact local businesses who have employees that use free parking for 6+ hour shifts.

Free parking is one of the major advantages Carrboro has over Chapel Hill businesses. With this ordinance, you are squandering that advantage

Free parking and transit are a core part of Carrboro's appeal and livability. Implementing paid parking would have a serious negative impact on downtown businesses, especially for folks visiting from Chapel Hill and other nearby towns. I would definitely be more likely to go to restaurants with dedicated parking lots in Chapel Hill instead of Carrboro if I knew I would have to pay for parking (especially if I knew I would have to leave within 2 hours)!

If you are worried about the amount of cars parked in carrboro, you need to first make it easier to get around via public transit. This will just have a chilling effect on people visiting carrboro, which will in turn hurt Carrboro businesses. I think a joint proposal to increase buses in the area and an added paid parking thing would go over better, but the paid parking ordinance alone is not good.

Keep parking free

This is going to make things difficult for downtown Carrboro businesses

I think one of Carrboro's strengths as a town is that public parking is free!! It makes people more likely to visit or go out at night. Forcing parking to be paid will hurt businesses that rely on free public parking to attract customers.

A good amount of free parking in downtown Carrboro has long been the best thing about the town. Now you want to take it away?

Terrible idea. Parking should remain free

Should be free after 7 or 8pm

Keep parking free. We and others prefer to dine and shop in Carrboro because parking is free!

I strongly oppose this ordinance. Local businesses rely on free parking spaces and Carrboro citizens do too. This is ridiculous and goes against everything I love about Carrboro.

What are you planning to do with the revenue from this paid parking ordinance? I would love to know.

Do you have a plan, if this is implemented, to give local businesses and employees free parking so they don't literally have to pay to be at work? Will local businesses and employees have the option of hanging tags that will exempt them from paying for parking if this paid parking ordinance is implemented?

If you want to discourage people from driving to downtown and parking, 1. The people most affected will be those who have to drive and cannot walk or access public transport. 2. The next people most affected will be local businesses that rely on free parking for their employees and for their customers.

If you are concerned with the volume of people driving and parking in downtown Carrboro, consider improving the bus lines, making it safer and easier to bike or walk, and building more affordable dense housing so that people don't have to drive to get downtown.

I've always appreciated the convenient and free parking in downtown Carrboro when I visit to shop. Removing this will make it much harder to support local businesses.

I believe this Ordinance is very poorly timed with the building of the public library. Parking access to that section of Carrboro has already been severely limited, and has been negatively affecting businesses like Neal's Deli and Open



Eye. By making the municipal lot near the businesses paid, that is restricting their potential business even more and will negatively damage them and their ability to survive. Furthermore, that municipal lot is so crucial for parking for the community center, where there are vital programs for children and families. Making that lot paid reduces the accessibility of these programs and the tremendous impact it can have on children's lives, mine included. Also, the Napoli business is very dependent on this lot following the heavy restrictions on the Carr Mill lot. It feels as though all of the parking options in Carrboro are being taken away all at once.

Please do not destroy the community spirit in Carrboro. There will be plenty of parking with the new deck.

DO NOT RUIN DOWNTOWN BY CHARGING FOR PARKING! This ordinance is inane given the new deck the town just invested our money in. We will vote out every single town council member who votes in favor of this ordinance. What the heck is wrong with you?

Carrboro has done a much better job (compared with other nearby towns) of maintaining its integrity when it comes to growth/development. This would be a massive step in the opposite direction. It would make the town much less livable and accessible to people like me who grew up there and still visit and/or work there. It will hurt businesses, families and low income people and help turn Carrboro into an elitist destination for high earners.

Do not impose paid parking

Keep parking free!!!

Chapel Hill has paid parking and it is a deterrent to visiting local businesses. That's why we come to Carrboro about 2-3x per week. I guess everyone wants their hand out though to get their share.

Please keep Carrboro parking free to all. Besides putting a burden on visitors, paid parking will greatly impact employees, many of whom barely earn minimum wage. Having to pay for parking will greatly impact frequency of visitors to Carrboro and will hurt local businesses.

This is one of the dumbest ideas I've heard in quite a long stretch. Y'all should do a 180 on this ASAP!

I will go to carrboro less often and frequent carrboro business less often if this goes into place.

I actively choose to utilize carrboro businesses over those in downtown chapel hill because I appreciate how easy, and inexpensive, it is to park. I understand the concern with people using the lots to park all day for commuting to UNC, but I imagine that's not a significant number of people compared to those who benefit from free parking.

Having free parking is vital for employees working in places without private lots. This will make the labor shortage even harder to remedy.

This is a horrible idea and will hurt all businesses in downtown. I can already tell you I will visit less and spend less money there.

One of the best things about coming to Carrboro is free and convenient parking.. Please don't take that away.

Terrible idea. It aint broke, don't fix it.

Please leave parking the way it is.

There should be a waiver for employees in the area. The time limit should be extended to more than 2 hours.

Keep parking free in Carrboro

I disagree with Carrboro's plan to change free public parking to paid because I worry it would negatively impact the ability of small businesses to thrive in Carrboro. Chapel Hill is rife with chains that can afford high rents and the expenses of running a business. Carrboro is fortunately free some most chains, and I worry that this kind of policy will unduly burden the unique businesses I love to patronize when I'm in downtown Carrboro.

I vehemently disagree with the proposal to implement paid parking to begin with. This would be devastating to local businesses and their staff, especially knowing the predatory towing practices already implemented by the property owners of Carr Mill Mall. This proposed ordinance feels extremely tone deaf given that issue's current prevalence and I'm disappointed it's even being considered.

I don't believe you should have to pay for parking in Carrboro!

I am concerned at the lack of parking for employees of businesses in downtown carrboro. It seems that employees should be provided with free daytime parking.

Keep Carrboro parking free!!

I'm a resident of Carrboro (Maple Ave) and strongly oppose this ordinance. In order for businesses to thrive and Carrboro to continue to be an open city to residents and outsiders for business and entertainment, It's critical that Carrboro maintains its free parking.

This is a stupid proposal and will discourage people from patronizing downtown businesses. And this survey is very poorly written, so it was hard to answer the questions.

Parking should continue to be free for everyone. I will be much less likely to shop in Carrboro if I have to pay for parking

Keep free parking

Don't do it! I am a Carrboro resident and I already routinely avoid Carrboro due the traffic congestion and poor parking situation and go to Chapel Hill, Hillsborough, Saxapahaw, instead. The triangle community is designed to require most people to drive to get where they want to go, please stop fighting this and figure out ways so make parking easier and friendlier to people want to go to Carrboro.

I've lived in Carrboro for 23 years, and I believe the success of our downtown has been due to free parking. This ordinance will kill that, and I oppose paid downtown parking completely. This ordinance is a complete mistake.

It's important to me that Carrboro continues to offer free parking downtown.

As a college student parking gets expensive. I, and most of the people I know do not have money to spend on parking and try to avoid areas that do. This would mean less time spent in Carborro

We moved our preferred designations to Carrboro after Chapel Hill implemented paid parking everywhere. It will impact who we are able to do business with if we have to pay extra for parking.

Part of the reason we love going to Carrboro is the free parking. This would be very disappointing

The reliability of the Chapel Hill Transit Authority's bus network MUST be improved before any consideration of paid parking.

Do not convert the free lots to paid parking.

Financial fraud is growing. If large corporations can't securely protect data, are you prepared to take on added risk when someone is defrauded of their savings? Criminals could also target people as they try to figure out payment. Do you want visitors to take to social media platforms with stories of deception and theft? Few towns with pay parking have the same setup or system so people will be vulnerable. The current parking system protects people from being targeted.

I love Carrboro but will probably move in the next year related to how cost prohibitive it is becoming. One of the benefits visiting downtown is the free parking.

Keep free parking, it is better for Carrboro's businesses and development

Paying to park impacts all the businesses. If you want economic growth then provide free parking so people can enjoy and support the businesses.

Free parking for low-income residents.

Free parking for private and public employees. Don't make people pay to work! And don't add another cost to small businesses! The owner of Napoli -- surely one of Carrboro's most prized small businesses -- is openly worried. The owner wrote: "This ordinance would deeply affect local businesses and their employees."

Chapel Hill has private lots that become public after 5pm. Can Carrboro do the same?

Please increase the number of Disability Parking spaces.

No one should pay to park on the street

What is the purpose of this ordinance? Is there a parking shortage in town? Will the eventual opening of the library parking lot relieve the problem?

Employees of local businesses are very concerned about the impact of this change on their ability to pay to park for work and still make ends meet. Can a lot/spaces be reserved for employees of downtown businesses?

This ordinance would harm local businesses by creating a hardship on their employees as well as reducing the traffic to their businesses. I, for one, will be less likely and, even if I do visit, less likely to stay long enough to patronize many lovely businesses.

All lots remain free

Crack down on towing predators

Tax the shit out of the rich gentrifying yuppies moving into Carrboro. Avoid anti-consumer behavior that will drive away business from Carrboro and punish the middle class.

Make parking free still at certain times of day or days of the week when there isn't as much demand.

Free parking is essential for businesses in downtown Carrboro.

Don't turn Carrboro into Chapel Hill, where people find parking difficult and expensive, which is why downtown Chapel Hill is a disgrace.

One of the stupidest ideas I have recently heard for keeping downtown Carrboro a vibrant, funky, and welcoming place for residents and visitors alike.

Keep parking free in Carrboro!

Paid park is the first step in Carrboro losing its charm

I disagree with making all parking paid

Do not implement paid parking.

Where will employees of businesses in the town park?

The time limit of two hours is currently not enforced so question three does not provide enough responses-keep allowing residents to park and go to their jobs or local businesses without being fined by parking police.

Keep free parking as is

I will be visiting Carrboro a lot less if I have to pay for parking.

I'm really surprised that Carrboro would undertake an inequitable, anti-business and un-resident friendly policy like this. If the point is to raise revenue, but the burden falls on local businesses and residents, including people who work in Carrboro and who try to patronize locally-owned businesses, it makes me question the common sense of those on the town council.

Free parking enables more people to access more of the businesses and markets in Carrboro. Please keep the parking free in Carrboro.

Need free parking for multiple hours. Paid parking every two hours is too limiting.

To even find a place to park and go to a business in Carrboro is a challenge. Layering fees and fines to it and many businesses could not survive. What are you thinking?

Please keep free parking

Free municipal parking is extremely helpful for employees, business patrons and visitors in Carrboro. The two-hour limit keeps people from parking all day in these lots. Please keep these!

To keep free parking

As a Carrboro resident, I believe that it is a huge advantage to keep parking free. I know, from experience and friends, that people choose Carrboro for shopping and restaurants over Chapel Hill for this very reason.

Don't be a vulture. Carrboro is already gentrified enough. This would completely alienate a large percentage of visitors.

Find a kiosk easier to read and use than those in Chapel Hill

This is not a good idea. Please do not implement this poorly thought out idea.

We are opposed to the paid parking ordinance as the time limitations will limit our wanderings to businesses we support especially the businesses and restaurants that don't offer parking spaces.

Very bad idea and a community and retail killer

Please keep some parking free!

We love the free lots that currently exist in Carrboro. We use them to pick up our child when the daycare lot is full, or to pop into a local business. Paying for parking takes time and is burdensome, especially when juggling kids and short timelines. I have on occasion had to pay for parking, gone into a restaurant, and then found out the wait is too long and turned around to leave. It is a waste of good money if that ends up being the case and you don't even stay.

Keep parking free for dinner hours (after 5) or business will suffer

I will spend a lot less time and money in Carrboro if the Paid Parking Ordinance is implemented

No app fees for parking. Should be able to use cash or CC. Not everyone does payments on their phone (or even has a phone).

Paying for parking will place an extraordinary burden on the staff/workers at all of the amazing locally owned businesses and restaurants in Carrboro. There must be a waiver/free parking for local employees.

If this is implemented, I will be going to downtown Carrboro even less that I already do. Phones should not be required to pay....not everyone has a phone.

Don't do it. Terrible idea. Take money from the police department if the city needs it so desperately

Paid parking will penalize the workers and low income people.

paid parking town is a regressive tax.

Free parking encourages me to go to Carrboro.

a phone should not be required to access town services

This plan just encourages people to park on nearby residential streets, clogging traffic and making it more difficult for emergency vehicles to provide assistance—like w Braxton Foushee st for example

The 1st question is not very clear. I am 100% opposed to charging for public parking in Carrboro. This will negatively effect the people who work downtown, making them have to move their cars every two hours and will reduce their take home pay since they will have to pay for parking. One of the reasons I visit Carrboro (and Durham) vs Chapel Hill is because of the free, convenient parking!

Is this being done to raise revenue or attempt to reduce driving? Parking is a bit of a hassle now, not sure how this improves the situation

Keep municiple spaces!!! Employees who work in the area need spaces to park and shouldn't have to pay anything.

I do not shop or come to Carrboro because of there terrible parking situation%

Making public spaces paid parking is only in the interest of the town, raising revenues for the functioning of town hall. I have not seen any plan for how the money would be implemented to make the town better, though I haven't looked that hard. If it were to specifically go back toward improving town infrastructure/roads and improving traffic routes/safety, then I'd be for it. But it would be a detriment to many businesses whose customer bases cannot afford paid parking.

Being able to park for free in Carrboro is a big factor for why I like spending so much time there and I frequently avoid areas that have paid parking implemented. Many of the private lots in Carrboro have predatory towing practices and it can already be difficult to navigate what is and isn't a safe lot to occupy without risk of being towed or fined.

I think if the ability to park for free is removed, many people will not want to spend as much time in Carrboro. It's also unfair to many employees who work at businesses that do not have employee lots.

Keep parking free

What consideration has been given to businesses? It could become cost-prohibitive for potential customers to park and patronize a business. Also, what consideration has been given to the impact on neighborhoods where people might now park to avoid paying? Also, I wish question 6 of this survey were a "select all that apply" question--I live in Carrboro, work in Carrboro, and am a small business owner.

Parking should remain free in Carrboro. We live in a small town and free parking is a nice feature of living here. We pay very high property taxes already. I avoid Franklin Street and downtown Chapel Hill because of the parking. If I have to pay for parking, I will start avoiding Carrboro businesses as well. This is a terrible idea. If it's important, please make the case. I live in Carrboro and and you have yet to convince me this is needed.

It's already stressful going to Carrboro bc of the aggressive towing in town, keep the parking free where it already exists!

Keep parking free in carrboro!

Is this an issue of 1) collecting money (i.e., we need the money); or, 2) is it to get more turnover in parking so more people can shop (that is, make it too expensive to stay too long)?

Paid parking is contrary to the open inclusive culture Carrboro says it has and wants to foster. It will also be an impediment for patrons wishing to utilize the new library and the new county administrative offices, particularly if the limited payment means remain

Please do not do this--the free parking is lovely.

There should be no paid parking!

Mobile parking apps are abusive, confusing (seemingly deliberately so for profit) and not accessible for all; should be optional

Paid parking will hurt the businesses downtown; parking (especially nights and weekends) should be free to encourage and facilitate visiting restaurants and shops.

This would greatly affect the workers at our lovely small businesses downtown and could cause folks to leave. I don't understand why all parking should need to be paid. It's such a wonderful option to park for free and enjoy the offerings of Carrboro. I'm really disappointed.

I would come to carrboro for errands, shopping and restaurants less if paid parking is implemented.

The charm of Carrboro will go away if I can't park in one spot then walk from one store to another store/bar/restaurant over the whole evening. This will discourage me from spending a whole night on the town

Some downtown residents ONLY have on street parking This change would leave them with no place to park

I think this will seriously harm the downtown businesses and is, frankly, a terrible idea. I understand that we want to encourage walking, biking, and public transit but this punishes folks (elderly, handicapped, those with small children, etc) for whom those modes of transportation are not an easy option.

I live in Chapel Hill and frequent Carrboro businesses more often due to the convenient parking and independent store offerings, having to pay to park would drive my business elsewhere

Don't do it. This is a mistake and completely against what Carrboro has always stood for, more open, more accommodating and more caring for a broader spectrum of people than CH. what's the point of the new parking deck (still to open)? Why not wait and see how that impacts availability? \$1.50 an hour is outrageous, is that supposed to be 24 hours every day?? As a 30+ year resident I'm really disappointed in this approach and it will definitely negatively affect my Carrboro shopping etc habits. If you must do this it should be cheaper and only during high use weekday times, can we not be a little

creative about attacking this problem instead of a flat one size fits all solution that just alienates everyone??

How do you propose to accommodate for people working at local businesses that have shifts upwards of 4 hours? Do you suggest that people should pay for parking in order to work?

This seems like a burden for employees and those who need parking for longer time periods. This does not seem to invite people to come visit. Why would Carrboro want to be so uninviting?

There has been a reduction in number of spaces for parking in downtown Carrboro due to the construction of the library. I don't think that making people pay for parking in downtown is the way to increase visitors and revenue for downtown businesses.

Time limit must be increased to accommodate those who work in Carrboro. Too short for those enjoying a meal, coffee, or retail as well.

Not everyone has access to mobile phones and implementing a app and message based system I will create barriers to access.

This whole ordinance is a terrible idea!

Is this really the most pressing issue facing Carrboro residents and businesses? One of the reasons that Carrboro isn't a dead zone like most of Chapel Hill is because there is ample free parking, which contributes to our thriving community. I think this seems to be a "solution" in search of a problem.

please take into account the impact the paid parking ordinance will have on people who work in carrboro for small businesses. As someone who enjoys dining and shopping in Carrboro, this would change how many times I visit Carrboro from Chapel Hill.

I have not had trouble getting a parking spot in Carrboro (and I shop downtown several times a week), so converting all spaces to paid parking seems like massive overkill and will hurt local businesses. The discount for households on social assistance likely will be expensive to manage, and I have low confidence that the intended beneficiaries will be able to access the subsidy easily. Chapel Hill's and Durham's mobile pay systems for parking is tricky to use and often doesn't work, so I have very little faith in whatever mobile app you're considering.

Keep parking free!

I am disappointed to see Carrboro follow CH in this plan. You are discouraging people from coming downtown and supporting the business that make downtown worth coming to. We often pick Carrboro over CH because of the free parking. Not

And this is progress???

I am not a resident of Carrboro, but as a frequent visitor to Carrboro and it's businesses, the requirement to pay for parking would likely decrease the frequency of my visits.

The free parking lots in carrboro are one of the only reasons I frequent business there and not those on Franklin street. If parking was no longer free in carrboro I would not visit these businesses.

I love hanging out in Carrboro instead of Chapel Hill because of the free lots. This means I'll go to Hillsborough and Pittsboro instead of Carborro

As a resident of rural Orange county who spends \$200+ a week at carrboro restaurants, this proposal is disappointing and would impact the frequency that I would patronize businesses in carrboro.

Parking should be free. Otherwise, it will hurt small businesses.



I am completely against the idea of paid parking. Free parking has differentiated us from CH and allowed local business to thrive.

This is an absolutely terrible idea that only hurts people that want to spend time at local businesses in the town. Absolutely do not do this, repeat: terrible idea

This is a horrible idea - parking is already a nightmare due to limits and Carr Mill, and really I would just go somewhere else than downtown if I had to add in the step of paying, even with Park Mobile like I do in CH.

Charging for parking in municipal lots will hurt our local businesses and require their employees to pay for parking if they need to drive.

Walker consultants has not identified a problem to which paid parking is any sort of a solution. Their analysis shows that there is often ample parking downtown. So what problem is paid parking solving? I do not understand why we need it.

I vehemently disagree with paid parking, especially paid parking required on weekends and/or after 5 PM Monday through Friday. Should this paid parking ordinance be passed, I would hope exemption considerations would be made for folks who work in Carrboro (e.g., waitstaff, librarians, etc.). As a more progressive Town, requiring paid parking is a disservice to low income community members who already struggle to make ends meet.

Parking should be free for staff of downtown businesses while they are working.

Since we're building a new parking garage with tax money, why do we need to charge for parking?

The concept is a bad idea as proposed and would drastically impact businesses in Carrboro. A large percentage of the current long term parking in public lots is done by employees of downtown businesses. This is by done in order to allow for proximity parking to be available to business customers. Many businesses do not have adequate onsite parking for all employees and customers. Average customer visit time at a single business can easily last well over an hour. Limiting time would only discourage customers from visiting multiple businesses in the downtown area. The majority of the employees and customers in our business, and the 11 other business in the building we own and manage DO NOT live in Carrboro. Biking, public transit, etc, is not a viable option for these employees and customers. Turnover does not solve the problem.

This could really negatively impact low income service workers and students. It preferences wealthier people who live close to town and can walk to town for services at the expense of lower income people farther from town.

It is already hard enough to find free parking in Carrboro, please do not make it worse. Carr Mill Mall is already atrocious and I have been towed from here before, and the trauma of that experience and those fines is definitely a consideration whenever I think about going to Carrboro. If you make it more costly for people to visit Carrboro, then folks like me who live in Chapel Hill will just seek other food/entertainment areas by staying in Chapel Hill or venturing to Durham rather than going to Carrboro.

Please do not require paid parking.

If you limit parking to 2 hours, I will never go to another bar or restaurant in Carrboro. I don't like to feel rushed.

Paid parking in a small town is a terrible idea. It will only damage local small business.

Keep if free parking, don't be so greedy

This ordinance would make me take my business to other towns when I have lived in and around Carrboro for 20 years. It's already difficult to find parking.

Free parking is an important part of the Carrboro community. It helps support our local businesses and many community members on limited incomes. It also makes our community welcoming to those coming from other areas to visit. Please keep parking free.

Please keep free parking

Poorly made survey, particularly question 1

Keep parking free

Do not institute paid parking

I think moving to a system of only paid parking is ethically dubious. Many of the people using parking are people who work in the many local spaces around Carrboro--therefore you are going to be cutting their wages by doing this. The town does not even have that many free lots at this point.

Thank you for your hard work addressing this important issue! I'm sure there are lots of options and opinions, and appreciate your diligence in weighing the pros and cons to create a sustainable solution that helps to keep Carrboro vibrant.

Carrboro aspires to be a walkable and bike-friendly town that invites people to use its streets / parks and patronize its businesses. A two hour limit would make it impossible for groups of runners to go on moderate length runs and afterwards, patronize local business (e., Weaver St Market, Gray Squirrel, etc). As written, the ordinance would diminish such activity in Carrboro. - I have never heard of a runner failing to make it to an activity in Carrboro because of lack of parking.

Would prefer to continue with free parking. Many people cannot afford or do not have the means to pay via phone or credit card

Paid parking will have a negative impact on small businesses.

A large percentage of the parking is taken by employees of local businesses and they should not have to pay for parking. This whole concept is flawed as I have never had issues parking the 45 years I have lived in Carrboro. the reason I live my town is how accessible it is to park and go to stores and restaurants, don't kill what makes us great.

Carrboro has always been a special place and free parking is vital

I am disappointed in this ordinance. I choose to come to Carrboro because the parking is easy. Adding parking fees will limit my time spent downtown and money spent at downtown businesses.

Paid parking restricts who can come to town and how long they can stay which will impact business and the community

I am not in favor. Is the town short on money?

First - your survey is very poorly constructed. Shame on you.

Next...you are putting an additional tax on patrons to business in Carrboro. Everybody's welcome - only if you can pay!

Carrboro cannot be a walkable town...it was not designed that way....get over it.

On Friday night - I spent over \$250 dollars for dinner and drinks over a 4 hour period. You want me to pay for parking too? I'll take my business elsewhere. I don't think you want that.

Do not enact it.

Parking on Sundays should be free. Parking is only one of the issues facing Carrboro streets. The light at the top of Roberson/E Main/E Weaver is a nightmare. The no left turn at certain times into Roberson is ridiculous especially with all of the construction. The walk signals are as long as the green lights so if pedestrians are crossing vehicles don't have time to turn right or left - so dangerous. If you take a left on Roberson at the top of Sweet Bay Pl to avoid aforementioned intersection, you are at risk trying to take a left onto North Greensborough Street. That one-way street should be right turn only if it's going to remain just a stop sign - SO dangerous! It's difficult to see left with the construction and then navigating trying to avoid oncoming traffic to the right is complicated.

Maintain free parking lots for the necessary use by small businesses staff and to encourage customers to visit businesses

I believe it will benefit the town by bringing inn revenue. It will hurt the town by contributing to the perception that there is no parking downtown, a popular misconception about Chapel Hill, one one that prevents folks from visiting which contributes to the eventual decline of the area. Every small town I've visited that's worth a damn acknowledges that visitors had to drive to get there and does not penalize them once they have arrived. It's a visitation tax. Unfortunately for some it's not an optional tax as there are those who have to park in order to make their living. I'm sure you've heard all this before, but that does not make it less true or less worthy of legit discussion and an open exploration of alternatives. The westward migration of cool from Chapel Hill to Carrboro will continue, except there will be no new destination. Maybe folks will continue to Hillsborough, maybe Pittsboro will scoop some up. Regardless, Carrboro has already lost so much in terms of affordability and diversity. This is just another nail in the coffin.

Don't do this to our local businesses and patrons. Keep things just as they are please.

I hope the town strongly considers the amount of free parking it will continue to make available to residents and visitors. While I acknowledge the town is probably looking for necessary additional revenue streams, asking for people to pay for parking (let alone over \$1 per hour!!) will directly impact the local businesses and their foot traffic. There is already such limited parking in the area, it does not seem beneficial to the town to discourage people from visiting more often.

Please keep free parking for a limited time. When going out to dinner, we often pick a Carrboro restaurant over a Chapel Hill restaurant because parking is easy and free.



We also park in early hours to run in the community. Please continue to allow runners to park in the early hours for no charge.

There needs to be a way for people working in town to get free parking.

Requiring that all on-street and off-street public parking be at a cost is outrageous! This will add financial stress on local businesses and their employees when many businesses are barely making ends meet. This would likely lead to the closure of several of our important downtown businesses. It also restricts accessibility to our downtown and will have a damaging effect on the overall amount of people who frequent our downtown space.

The main reason why Carrboro is a wonderful place to work, live, and play is because of the accessibility of parking. I assure you, the town will be much worse off if this ordinance passes.

Make special allowance for people working in local businesses.

Do not vote to approve this!

Please keep Municipal parking free! Carrboro is full of small businesses that will be majorly impacted by the inconvenience of paid parking regardless of price. I have lived in Carrboro for over 35 years and was here when Chapel Hill started charging for all parking and watched the decline of local businesses downtown. It hurts the employees who now have to pay for parking during their shifts and it's just enough of an annoyance and cost for locals running errands, picking up food or going out for a meal that they may decide not to use those businesses.

These measures will only be welcomed by high income earners. You're going to drive out good people and welcome people whose main focus in life is money. Slowly, the culture in Carrboro will degrade and become more like the culture in Cary. To avoid this, residents of Carrboro should have free parking passes, but this, of course, is only a temporary solution.

As a Carolina native and graduate of Carrboro High School, I've always loved the accessible, community aspect of Carrboro (especially compared to Chapel Hill). This Paid Parking Ordinance seems like a cash grab and like a major hit to family, friends, and the local businesses of Carrboro.

parking is already sparse. do not make us pay for what little you offer.

Carrboro is genuinely admired across the area and state for being so friendly to visitors, business patrons, and residents. A huge element of this friendly atmosphere is the free parking.

Passing an ordinance to impose fees on residents and visitors would greatly diminish the inclusive atmosphere and create unnecessary economic barriers to those who want to enjoy Carrboro's community businesses.

I do not believe that Carrboro should charge for parking.

I am not in agreement with the paid parking

Good Grief!!! Please don't institute paid parking in Carrboro. Find another way. Perhaps limit parking in certain lots for 2 hours during the day. Please don't go the way of Chapel Hill. See what a disaster that has been. As someone who used to work in land use planning, I know what Carrboro has done with its parking has been a central part of the success and vitality of its downtown. Please don't change it for paid parking.

There should be no paid parking ordinance. It discourages people from frequenting businesses in Carrboro! Town and its citizens lose a lot with this proposal.

Please keep at least some parking free to support our small businesses and their employees.

I have lived in carrboro for 23 years and admired it for the amount of parking compared to the rest of chapel hill. This is absurd and parking should not be paid for, it will drastically decrease the amount of business I give to local stores.

We like the town the way that it is because no parking costs encourages us to spend time downtown and shop and eat and walk around. Parking fees would discourage our casual use of the downtown area.

Please keep some duration of free parking in all Carrboro lots. Free public parking is one of the many things that differentiates Carrboro from Chapel Hill.

I rarely shop or dine in Chapel Hill due to the hassle of paid parking. Instead I go to businesses in Carrboro. I expect that with paid parking (and how much I hate using those machines) I would shop and dine elsewhere.

I will certainly think twice before shopping downtown if I have to pay for public parking. If many other residents feel the same way, it will only hurt our local businesses

Parking should be free. This will be an unnecessary burden on the employees who work in Carrboro and have to start paying for parking and on top of that having to move their car during shifts every two hours

Paid parking will hurt workers and local businesses. I am opposed. I enjoy parking and walking downtown visiting multiple shops, sometimes for more than 2 hrs. The town needs to help local businesses not hurt them.

I'd prefer there not be a PPO, honestly. There must be other ways to raise funds that would not impinge on our small town feeling.

Parking should be free. It's hard enough to get people to come to downtown Carrboro and spend time and money at our downtown stores with Nathan Milian towing everyone every 20 minutes as it is.

No paid parking!!

not having the ability to run into a store for a short trip without paying for parking would severely limit my downtown shopping/ eating trips. the current aggressive towing policies have stopped me from visiting some of the downtown shops. Running into Weaver Street for an item becomes impossible if the lot in front is full for example . running into This and That for a birthday card becomes too difficult . the shops all suffer

Keep free parking as it is please

Keep parking free!

Raise taxes on all residents slightly to cover the income you would get from paid parking. This will significantly impact employees of local businesses.

Absolutely no reason to implement paid parking in a town that already doesn't have enough parking. Just another way for towns to price gouging for their own pockets! What about employees that have to work in the town, do they get free parking with a permit or spend their hard earned money to pay to park each day!

Do not implement paid parking

Municipal Lots should be free for Locals and Tourists.

I believe this is underestimating the impact this will have on small businesses. The beauty of town is that we are able to park for as long as we'd like to continue to patronize carrboros businesses

Have any other options been explored like shared parking lots with businesses that close in the evenings? for example, I appreciate Fitch's Lumber opening their parking lot.

I think that it changes the dynamic of Carrboro and there should not be paid parking

Free parking is essential to the success of downtown businesses

We need more options that are easy

The few municipal free parking lots should be kept free of charge.

When will you begin to charge for the air we all breath? We pay for water, food, shelter, now parking.

Paid parking STRONGLY deters me from going certain places, and I imagine it will deter my business' clients as well. People were up in arms about towing from the lots near Weaver Street Market - this is not what Carrboro is about. It should be free to come to town. I also think it will deter or make it more challenging for individuals to volunteer, visit, or acquire services from local nonprofits such as TABLE, the Arts Center, IFC, the Jackson Center, and Town offices.

Parking should be free for everyone. I'm ashamed to live in a town that is going to charge for parking in the name of supporting local business. Free, accessible parking is what separated Carrboro from other nearby cities. You are putting profit over people and doing a disservice to the the spirit and integrity of this town.

Chapel Hill has had a First Ticket is Free Policy for a long time. It's based on the car, not the driver. Works well to educate drivers.

I don't think we should make all lots paid. We just built a giant parking structure next to the library. That should be paid and maybe the one next to cradle (also tiered). All others (surface and street) should not be. Student are the social fabric of this town - many of whom live off 54 and have to drive into town. This is a burden on them and those more distal, lower income residents, mostly. These are also the folks who are less wealthy than those who live in inner-carrboro and already have "walkability" which is a fairly elite and exclusive concept. And those for whom paying for parking is a burden (likely already distal) will stop participating in the core activities of this town. We will be left with the wealthy folks for whom parking is no big deal (look at downtown chapel hill - ghost town). We don't have nearly enough bus routes or designated bike lanes throughout town to start charging for parking. Parking fees are another cost burden that will be passed onto those who are already experiencing "scarcity" and one more financial thing can really push you over the edge sometimes. I've always lived in large cities w paid parking and it added up to large expenses, even in situations where I had to leave my car parked on the street & move it every week for cleaning etc. We CANNOT turn into that.

Build more dense housing BEFORE you enforce parking mandates. I understand the eco-aspect and incentives. But we're NOT a dense, urban center for whom this is feasible.

There is so little public parking downtown -- making all parking paid will significantly reduce the number of people who visit and diminish the vibrancy of the area!

I imagine it's difficult, but is there any way to incentivize carpooling (i.e. multiple occupants in a single parked vehicle rather than single occupant vehicles)?

Is there a way that businesses could subsidize or validate parking for patrons of their business?

Where will the revenue/money go?....Some ideas: More bike racks (especially in the farmers market area)? More secure day-long bike-and-bus parking (to attract people into multi-modal transport? A resident who lives off a bus route could bike closer to downtown to catch a bus)? To subsidize parking for low-income people and workers? To improve road quality, sidewalks, and crosswalks? To provide shade and benches at bus stops? To install water fountains (for humans and dogs) in town? To install public bathrooms? To install better wayfinding and parking availability? To fund parking enforcement? To clean up roadways and sidewalks?

This whole plan seems dependent on an individual having an available smart phone in order to pay. It seems unfriendly to seniors. Thirty minutes isn't always long enough to make a quick purchase if you walk slowly or have to wait in line. I don't mind paying for parking, but this system makes me want to do business somewhere else.

There is great concern among your business community about how this will affect their employees who rely on municipal parking lots. You can't expect employees to have to move their cars multiple times a day. Please consider having either a parking permit or specified lots for business employees.

Meter on-street parking if you must, but keep the lots free for day use.

Service workers (and the businesses they work for) will not be able to find parking that they cannot afford and the 2 hr limit is way shorter than their shifts.

I believe there should be some kind of system to allow those working in Carrboro to have access to parking at a low/minimal/free daily/monthly rate.

Don't impose paid parking

Allow ticketing of non-EV cars parked in "EV Only" spots!

Don't have any paid parking. If you do I know I won't be shopping in Carrboro anymore.

Parking in downtown Carrboro is limited as it is. This would prove to be an even bigger obstacle to overcome if all spots would become paid parking and would hurt businesses. Unless we can get Car Mill Mall to allow that lot on Sweet Bay Drive to become available, I fear it would cause a larger demand on the limited supply as it.

**DO NOT PUT PAID PARKING INTO AFFECT! Free parking needs to remain in carrboro!!!**

This is not the right move for Carrboro

Please don't do this. I own a business in town and don't want my clients to have to pay for parking. Or have people parking at my building taking free spaces away from my clients

Keep the free parking.

Tax the rich instead.

I would highly oppose paid parking for Carrboro, as a town known for supporting local businesses. It is stressful to deal with the time limits of paid parking.

I already don't go into town because of the parking situation. If you do this I will come even less. Paying for parking curbs visitors and locals from shopping. Awful idea.

As a local business, the convenience and accessibility of parking are critical for both our employees and customers.

Currently, we have 18 parking spaces at our building. With 3 employees needing all-day parking and 145 customer visits per week, the demand for parking is significant. Notably, 80% of our customers live outside of walk/bike/bus range, making convenient parking essential for them. The average customer visit lasts approximately 60 minutes, requiring frequent turnover of available spaces.

Charging for parking would create a challenging situation where employees cannot park off-site, reducing the availability of on-site parking for customers. This would inconvenience our customers and potentially deter them from visiting, impacting our business negatively.

To ensure smooth operations and customer satisfaction, we request the provision of off-site, full-day parking options for our employees. This would free up on-site parking for our customers, allowing them convenient access to our services.

We appreciate your consideration of our needs and look forward to a solution that supports local businesses and their patrons.

Thank you for your understanding.

I am in favor of the move to paid parking. However, a two hour limit is terrible; I frequently patronize downtown carrboro for an evening out or daytime errands with my family and having to move our car every two hours would mean we no longer shop or eat in carrboro. Also, there needs to be a permit or discount option for employees of downtown businesses.

If paid parking is implemented, I think there should be an option to purchase a Carrboro resident parking permit to avoid having to make micro-transactions for every visit into town. Additionally, I think there should be permit options for local business employees to waive the time limit— it does not seem feasible for an employee to have to move their vehicle multiple times during a single shift.

It seems like it's a foregone conclusion that parking will be paid. I have concerns about the economic impact on businesses and wonder what studies the town has had done.

I am a Chapel Hill resident and I frequently patronize restaurants and business over restaurants and businesses in downtown Chapel Hill because of the availability of free parking. I think that reducing free parking in Carrboro would hurt businesses in Carrboro.

I do not understand why the town is proposing paid parking. Our taxes have skyrocketed in the last 4 years and the promise of the library came with parking for the town. In addition, how is it that people need to pay to park at a PUBLIC LIBRARY! So essentially, the library is NOT free. Many town residents are middle to lower income and cannot afford to pay to park. Forget about poor employees! They would need to park? Someone who is making minimum wage, now has to pay 1/4 of their hourly rate for the 'privilege' to park for their employment? We moved here because we understood Carrboro to be open and caring, especially of the underserved. This is the most back-handed move I have ever seen in public politics. Shame on you Carrboro.

I would like to keep the parking situation the way it is today, free. If paid parking is required, the Hampton Inn lot which is due to become paid in 2025 is fine. The library parking should 100% be free, especially given that it is a public library and town services. How can you have your residents pay for access to these?

I work in Carrboro town center. Paying for parking will cut into my pay. I work for tips, so if it's a slow day, the cost for parking will really hurt. I will probably have to find a job somewhere else.

Library construction and predatory towing practices at Carr Mill are killing downtown businesses, please help our town not destroy it for a few extra bucks

Paid parking is going to hurt the businesses, employees of businesses and residents of Carrboro. Parking should be free for public services such as the library and town services. It's ridiculous that Carrboro is suggesting paid parking.

This ordinance would deeply affect local businesses and their employees. Carrboro is so lucky to have almost exclusively local businesses downtown and we want to keep it that way! If these changes take place, the burden of paying for parking could lead to some local businesses shutting down.

I am opposed to the paid parking ordinance. I do not understand why there is a need to require payment especially with all the issues with parking/towing in the Carr Mill Mall lot. The free municipal lots allow for me to park my car and walk around downtown with my children to visit stores, pick up groceries and get a snack.

Please don't do this. You'll ruin the whole atmosphere of downtown Carrboro.

Where are employees at local shops and restaurants supposed to park?

Why can't there be a mix of free and paid parking? For example, of street lots and decks could be free or significantly lower than on street parking. On street can have lower time limits than off street. The survey implies it's all treated the same

This is a poorly constructed survey and its results questionable. It's results can be used to show support for the ordinance by those who do not support it.

I disagree with the proposal and believe it will be detrimental to the town, its businesses, its workers, and the community.

I am strongly against the paid parking ordinance. Carrboro has such a unique and charming small town vibe, and I think the free parking is one of the reasons why.

Keep free parking. Good for business. Good for Carrboro.

If you are going to limit time, people should be able to increase it at the time limit mark. Meaning increase it 17 minutes or the like. A forced two hours restricts people from spending time and money elsewhere.

You will be hurting the customers who go for PT and bodywork, healthcare and professional services around 304 w main st for 1 hr appointments & classes who regularly use the town lot across the street next to sparrow. None of those building have adequate parking lots. That lot should be free for 1.5 hours.

Why not use the same pay stations that they have in CH?

Paid parking is further exasperating the parking issue in Carrboro and will deter community that live outside the town limits from visiting and patronizing Carrboro businesses.

- what will the funds be used for?
- why should we pay to park for the farmers market or go grocery shopping?
- the biggest issue is towing in weaver street/carr mill lot, will off street parking include all the private parking lots?
- the length of time needs to be more than two hours. If I go grocery shopping, go to a cafe, then get lunch, I would have to do errands and move my car once or twice within that period of time
- the report showed there isn't a shortage in parking...I would recommend a parking hourly limit of 4 h so people can't park all day and then fine based on that
- if evening is congested, make paid parking just for evenings
- an online app only for payment is very prohibitive for me. My husband only uses a dumb phone

How will employees of the business who own the private lots be exempt from the parking fees? Via a sticker, vehicle registration, placard, etc?

I understand that your goal is to increase alternative transport into town, but you have to build up the infrastructure first before you just start charging people to park. People would take the buses if they ran more frequently and were reliable and didn't smell like gas fumes/smoke (speaking from years of experience). You guys are doing this in the wrong order. Make transport better first, THEN start charging for parking.

I lead a community group that meets up at a local brewery in town and the attendance significantly helps that business and surrounding ones out. If you start charging for parking our attendance will drop and the business will subsequently suffer. And we're not the only ones here. I've received emails from several other local businesses asking people to vote no on this ordinance because it's going to negatively affect them. We're already all dealing with the predatory towing at Carr Mill. Please don't give people another reason to not come downtown.

I'm very concerned about my staff, who have 4-8 hour shifts, no longer having access to parking for work.

I work in carrboro. we need something for the people who work to park for free

This is a very sad day for Carrboro. Everyone involved should be ashamed of themselves. In a time rife with corporate greed and inflation you would think that a so called progressive town would avoid nickle and diming people.

What will this revenue be spent on?

Some paid parking lots in high traffic areas would be fine, but Carrboro as a whole is too small of a town to implement 100% paid parking. It is NOT Chapel Hill, Raleigh, or Durham and one of the reasons people who do not live in Carrboro visit and park there.

Do not implement this proposal. Keep parking free. You are going to kill Carrboro's community spirit. If you need more money, raise property taxes—housing prices are already so high only the ultra wealthy can own in this town. They can handle more tax burden.

I am completely opposed to paid parking

As an employee of a Carrboro business, I think parking should be free.

This is a terrible idea, nickel and diming the populace.



Carrboro has always had free parking and a thriving downtown. As a long-time Carrboro resident am deeply concerned about the impact that removing free parking options will have on the culture of the downtown and the economic viability of small businesses who rely on customer's and employee's ability to access free, centrally located parking.

Paid parking will also negatively impact those who cannot afford to pay for parking or those who cannot operate a cell phone (if meters are not implemented). As Carrboro has developed over the years, our low income neighbors have been disproportionately impacted by rising costs of living, and this ordinance will push people further out. It sends the message that we only want people who can afford additional costs such as paid parking to be part of our community, and I wholeheartedly disagree with that attitude and approach.

Free parking in town allows for movement of residents and paid parking would hamper activities in and around town, as well as "drop-ins" to local businesses. Additionally, accepting payment only through phone-based methods restricts who can use the town parking.

Parking fees are a form of regressive tax that hurts poorer families more than wealthier ones. Moreover, changing to a system in which a person must pay just to be downtown (even just to people watch) can change the whole feel of our community. I would prefer an increase in taxes on the wealthy in the community (including myself) rather than see free parking go away. Regarding the specific form of payment-- this too is exclusionary. Not all members of our community have smartphones or the technological savviness to pay via app/phone call.

I believe that parking should remain free.

This will seriously affect the financial livelihood of all local business employees. Please don't charge for parking!

Parking in Carrboro is bad. The removal of the lot off Greensboro St. limits where one can park. The Carr Mill lot has people regularly towed if they leave premises. I will seriously consider finding other places to eat and shop if ordinance is implemented.

I meet friends daily in the morning to run it would be good to have a lot to continue to have this ability.

Keep free parking but enforce the time limit. Of you charge, you should accept cash. It's discriminatory not to.

If you MUST require paid parking, make it first 2-3 hours free! that way, people are still incentivized to move their cars after a few hours, but they can still freely visit local businesses and support Carrboro's economy without being forced to pay for parking.

However, employees of Carrboro businesses should be exempt from paying for parking! They are working!

Businesses or workers should not be responsible for paying for vouchers!

Being able to park for free is one of the main reasons I enjoy coming to downtown Carrboro. If you instituted paid parking, I would be much less likely to come to downtown Carrboro. If I'm paying for parking, I may as well stay in Durham or only go as far as Chapel Hill.

I don't feel you should change the parking guidelines, as a person who works near a parking garage you are not only hindering business, but those who work for them in this economy. I believe it would do a disservice and show that you don't care for your town citizens, and you care more about making money and making it harder for those who are trying to grow this community. You'll see an increase in parking tickets and fees due to your community not being able to pay for them.

Why are you just trying to make it harder for people to get to work and now have to pay to be there. There already isn't enough parking to begin with and now the town wants to charge people to park in places that don't have cameras or enforcement while people are constantly being broken into.

Too expensive for too few spots

Currently free parking is one of the great things about Carrboro! It makes it easy to come explore and spend money at local businesses, and parking is often the deciding factor of where I want to go! Don't change it!!!

This is a terrible idea.

Parking should be free just like it is now. Making people who live and love and visit this community pay to be here is the opposite of everything Carrboro stands for and if there's a budget problem than there must be gross misuse of funds given how high the taxes are in this town.

Adding parking fees and fines will only dissuade the many Carrboro residents who are financially struggling from visiting downtown Carrboro businesses. I already limit my trips into downtown Chapel Hill for this reason. Paying for parking will not help alleviate the need for more parking spots either as it will just put an increased burden on the poorest among us.

This should not be passed

This is a bad idea. There is too little free public parking as it is. If you totally eliminate it it will have a negative impact on local business.

Having to pay for parking decreases access to public spaces. It should all be free.

This proposal would put immense undue hardship on folks who work in the Town of Carrboro. Surely as the Town is aware, the cost of living in Carrboro is far beyond what many of the folks who actually work in town are able to afford, and so are forced to commute by car to their jobs. As this proposal stands, those working folks (who are the lifeblood of our town) would have to pay hundreds of dollars per month simply to park and do their job. Is this how we want to treat the folks who are working every day to make Carrboro the amazing town it is? Few of the thriving (at least, thriving for now) businesses in downtown Carrboro have their own parking available - there is no option for those employees beyond street/public parking. And this proposal would seek to have them bear the majority of the financial burden of this decision (as a tourist/visitor to Carrboro will have far fewer occasions to have to pay for this parking, compared to a regular employee who is parking in town 5 or more days per week, for full working days). This has clearly not been well thought out. I urge the town to consider what this would do to the composition of Carrboro and the working folk who make it the beautiful place it is. Must we so enthusiastically throw gasoline on the fires of gentrification here? I expected we would be better than this.

Paid parking makes the lives of people who work and live in the area so much harder. With inflation and rising cost of goods charging people for parking already hurts people going through a tough time.

I believe that paid parking is not a necessity and makes it increasingly harder to find accessible parking

Don't charge for parking!

I'm concerned about low/moderate wage employees who must drive to work but will have no or limited options for finding reasonable parking while they work. Would it be possible for employers to provide a list of their employees to the town so that they could also get free or reduced parking during their working hours if their employer cannot provide on-site parking?

In addition, I'm concerned that if there is no free parking during Carrboro farmers' market hours, it will discourage people from shopping there. Could parking be free during the hours the market is open -- that would help both vendors and shoppers. Thanks.

Very disappointed that the move to pay for parking has come to Carrboro. IF this is an absolute must happen, PLEASE exercise some compassion for residents and local business owners by offering free parking after 6pm and free all day on Sunday. Also, please increase the amount of time that a person can park in a single spot. Capping the limit at two hours is too little time...if you're going to force people to pay...at least allow them to have that spot for an extended period of time.

I visit Carrboro regularly from Raleigh and spend money in restaurants, local shops, and my tattoo artist is in Carrboro. If I had to pay for parking (often there for six hours roughly) I would budget less to spend at local businesses and pack my own food from home

One of the things that make Carrboro accessible to students of UNC is that we can participate in activities of the town where we don't have to worry about paid parking. With our low stipends, paid parking is not cost effective and will isolate us.

Please don't ruin our town. Parking should be free

Paid parking is classist.

There is too much parking downtown already. All this does is encourage people to drive. Why not focus on creating a downtown for bikes, pedestrians and transit?

Having free parking in Carrboro is vital to shop and restaurant employees as well as those of us visiting those establishments. While it seems like a quick way to bring in cash, it will have a dampening effect on Carrboro's economy, not to mention the cost of implementing the system.

It sucks

We are already afraid to park in non-town public parking due to the predatory towing practices at businesses in Carrboro. This ordinance would be another nail in the coffin of a vibrant, communal downtown in Carrboro.

For me, paid parking is annoying because of the hassle of having to download an app, etc. it's not the money that's the issue for me as much as the hassle. Parking decks where you swipe a credit card are preferable

Easy accessible parking is key to the success of local business establishments and a stimulate for economic activity.



People who are working downtown should not have to pay to go to work. This will impact local businesses in a negative way

Half an hour isn't long enough for people to even go get a meal. Paying should start 1-2 hours after parking to prevent people from using the lots and leaving for long periods of time.

I think paid parking is a good idea - it will promote biking/walking/bus riding while making people that choose to drive compensate the Town for the use of a public good.

30 minutes is way too short to allow people to frequent downtown carrboro businesses. this could be harmful to the economy of downtown carrboro, and also make it less accessible to more diversity.

if paid parking becomes implemented, there must be a push for education and access to public transit, perhaps even extended hours that buses run as well as improved bike infrastructure (protected lanes, bike parking)

for me personally, i regularly walk and bike through carrboro, but i rely on parking to feel safe when visiting downtown at night. the cost would be prohibitive for me

I don't believe that you should have to pay for parking in Carrboro. I believe that the Town should wait to see how the new parking deck affects traffic and parking before making residents pay. I also believe that employees that work in Carrboro shouldn't have to pay for parking all day.

I think that paid parking would be detrimental to the open community feeling of our town and worry that it would discourage people from visiting local businesses. Considering that much of our town is walkable from the residential sections I worry that the folks most effected by paid parking will be people with lower/limited mobility or those with less tolerance for heat. It feels unfair to add burden onto groups that are already marginalized and potentially under greater financial strain. Our town aims to be accepting and welcoming to all, but this proposal would disproportionally hurt our families with young children, those with chronic conditions, mobility issues, and our elders.

From direct personal experience, when my spouse and I go into town we very rarely go to Chapel Hill because we find it easier to park in Carrboro and don't want to bother with the hassle of navigating the parking apps. Carrboro is at risk of losing business to Chapel Hill if it matches their level of paid parking enforcement.

Instead of jumping straight to paid parking why hasn't the town tried to actually enforce the 2 hour limit on the free parking?

Employees of businesses should not have to pay for parking

I oppose the paid parking ordinance.

Have a way for families on social assistance to be able to park for free, and for people accessing public services like the century center, town hall, or new library to get parking validated. Everyone else should pay, and pay stations should be able to accept change, singles, card payments, app payments, and payments via phone call. Cost should be \$2/hour or more. Spaces in town dedicated to parking are things that could be used for other things. This is a way to incentivize people to walk/bike/take transit and encourage us to rethink our use of public spaces for things other than cars and parking. When people do need to park, it is a way to raise revenue that can be spent on other things that improve our town.

Paid Parking ordinance is insane and makes the town less accessible for so many people. Maybe some areas could be paid, sure, but that's what private garages are for. You should not have to pay to park in your town. Many people are going to do daily essentials, work and school, errands, etc. I would be LESS LIKELY to come to town if there were paid parking ordinances, if I want to come I'll Uber and come less frequently. Free parking means more people coming, more money for local business, etc etc. Stop paid parking.

Street parking should remain free.

I think that going from free parking to 1.50 per hour is crazy expensive and makes using the local businesses more prohibitive. The 2 hour limit would generally work for me and my family, but a little more flexibility might not be a bad idea in general, in the interest of local businesses and restaurants. Too short a limit makes for a stressful parking situation. I would tend to avoid shopping where parking is too expensive or too limited.

Don't pass it

This is a stunningly bad idea when residents are already one of the highest taxed people in the State of NC. To do this after all the exorbitant towing practices from private companies is displaying a complete lack of awareness.

Hopefully this will help the parking situation in Carrboro

This is a bad proposal. Charging for parking in downtown Carrboro will put undue pressure on folks who work there, who need a place to park, as well as lower income residents who will stop coming to Carrboro if parking isn't free. It also penalizes businesses by applying undue pressure to customers who want to patronize but now have an added cost of parking. The idea that this is a mechanism to improve turnover rather than generate revenue is pretty see-through. The town of Carrboro gets plenty of revenue from its taxpayers as demonstrated by its many free offerings. If there is a budget issue, reallocate costs rather than re-penalize people who want to come and enjoy Carrboro.

Please implement paid parking! No more studies or months of feedback. Two studies that recommend paid parking is enough!

It seems to me that thirty minutes is too short of a time. Many Carrboro businesses are lacking any significant public parking and thus rely on the town's public parking. I feel that thirty minutes does not allow for adequate time to visit many businesses. I have witnessed firsthand how the town's free parking is being abused but limiting it to thirty minutes is not the solution. Currently we have two hours of free parking. What's wrong with keeping that in place? Start charging/ticketing after two hours. That allows residents to continue doing what they love doing as they visit businesses around town but will deter people taking advantage of Carrboro parking long term.

To me, this is a solution in search of a problem. I've never had problems parking in downtown Carrboro. The times we park in the garage is if we want to stop for a beer or a burrito on the way home from work. This takes longer than 30 minutes; we park in the garage and it's free. If there was a parking fee, we wouldn't stop. This would hurt the businesses.

Don't charge for public parking. It's hard enough to park in Carrboro as it is. If you charge for parking I will be less likely to drive to Carrboro to shop/eat.

I park in Carrboro as my mid point between work and home near White Cross. I do most of my shopping, dining, outings, socializing, entertainment in Carrboro. In addition, I also park here 3 to 5 times a week as I practice for long running races (each outing being 1 to 6 hour long). So if I add up everything, this will be incredibly unaffordable. I will have to just avoid completely Carrboro as my place to "do life". When did Carrboro become such an unwelcoming place???

What the hell is wrong with you people? DON'T CHARGE FOR PARKING! Couldn't be more disappointed in the town.

Reason for answers above. (1) 30 minutes free parking is not long enough for someone to grab quick lunch, complete a couple errands, and/or go to new library to check out a few books..suggest first hour be free. (2) 2 hr limit is too restrictive for those who may want dinner/celebration with family & friends at local restaurant or go to town events. Let people pay if they want to park longer. (3) why not make rate an even \$1/hour to make estimating cost easy for folks? People will avoid downtown if high cost to park or too restrictive. As someone who has lived here for over 50 years, Yes, something needs to be done to increase turnover and access of parking especially with the escalating negative comments about Carrboro due to the predatory and dangerous Barnes towing issue. Also please consider impact of parking options for Carrboro's many seniors/retired persons who can no longer ride a bike or walk several blocks carrying shopping or groceries (as suggested in public comments to avoid the risk of Barnes towing). Thanks for offering option to comment. Good luck!

As an employee at Napoli Pizza, I would now have to pay for parking while I work, as would many others who work at nearby businesses. Please reconsider this ordinance.

This is a totally UN-Carrboro move and betrays the heart of the city.

This is insane and very unlike the ethos of Carrboro. Free parking should remain free. That's 100% Carrboro. Besides that having to have a cellphone to pay to park will be a hardship for lower income people.

I am concerned about the effect this will have on small local businesses. One of the reasons we like going to Carrboro is the free parking, and I'm concerned that paid parking will reduce the amount of people visiting Carrboro and its businesses. I've also heard concerns about where employees of small local businesses would park during their work hours- perhaps a free lot could be set aside specifically for employees of local businesses.

The motivation for this change is not clear. Public parking availability makes Carrboro attractive to visit. As a resident about 5 minutes from either downtown Carrboro or Chapel Hill, I will spend much less time in downtown Carrboro if this change goes into effect.

It's way past time to start charging, thank you!

Parking should be kept free...this is one of the reasons I spend more time in Carrboro than in Chapel Hill. If I have to pay to park, I will shop and eat in Carrboro much less. I really can't understand the purpose of this proposed ordinance.

This is a bad idea

How much money are you really going to earn? How much will be offset by the costs? What will the impact on local businesses be? Where is the cost benefit analysis?

I don't agree with this new ordinance at all. If the town feels the need to add in a few paid lots, that's fine, but it's hard enough to park downtown and walk around with Carr Mill towing everyone, this will only make that worse. We've seen the damage that that practice has done to town businesses that struggle to bring people in and imposing a universal parking fee will only make it harder for low income students and workers to come to town and enjoy a night out. I don't see why this would be a necessary imposition and think it should be retracted wholesale. It's not in the spirit of Carrboro and if the town really wants to support businesses, it can do so by continuing to provide free parking.

This parking ordinance will hurt local businesses and hassle citizens and visitors. Why charge the very people who already pay property taxes - that continually to increase - and visitors who come to support the livelihood of local business and make the community thrive?

Carrboro's character is that it's not like everywhere else. People feel welcomed here because they can come and go easily without feeling stressed about shopping, browsing or socializing. This is why Carrboro resonates as a free society and its unique social capital should never be undermined or penalized with additional fees. Nearly every act of social engagement (a human need) in our society is commodified and when every square inch plus your time is privatized, you deny social freedom.

I would propose building these social and commercial assets, by increasing more green pedestrian areas and gathering spaces. For example, East Weaver St in front of Weaver St Market - if not permanent. more often, on weekends. How can Carrboro be more welcoming while limiting noncommercial traffic? Can Carrboro incentivize more walking and biking or electric vehicles in congested areas? Would people be inclined to pay for bike lots if there were more safer green spaces?

I'm sure there are other ideas, but please protect free spaces and honor what helps to preserve Carrboro's character.

In lieu of paid parking, I suggest a live monitoring website/app where would-be parkers could see real-time information about which parking lots have available spaces (and how many). Similarly, "Lot Full" signs used during peak parking times and popular events would save drivers the trouble of navigating through already-full lots. The most impactful change to parking in Carrboro would be to help cease Carr Mill Mall's towing company contract and instate both Carr Mill lots as public Town of Carrboro parking. Public - and local business - opinion is very much against the predatory towing practices at Carr Mill, and we look forward to seeing the town take on leadership in the management of this parking-related issue.

Parking is already so limited, it should not be paid. This is going to harm workers and those who don't have the luxury of living in downtown Carrboro but may require services there.

Do not do this. Keep parking free in carrboro.

Without free parking, I would more often choose to visit other retailers outside of downtown Carrboro. For example, I would go to a salon on 15-501 instead of wax poetic, or visit Sally Mack instead of This and That, walk to lunch near my office instead of driving to Carrboro for a quick bite, or go to Hillsborough to walk around and grab drinks and dinner instead of Carrboro. It's as much about the hassle of payment, predicting parking length, keeping an eye on the clock, and the principle of making visitors feel welcomed into a town as it is about the cost. This ordinance will undoubtedly harm local businesses and the welcoming, community feel of Carrboro.

I don't feel that Carrboro needs to have the large amount of paid parking suggested. Chapel Hill is a nightmare downtown due to navigating the paid parking and I've always appreciated not having to deal with that while living in Carrboro. Please don't turn Carrboro into a similar situation. If there is paid parking, please continue to have as much or more free public parking.

What is happening to our lovely small-town vibe? This is egregious!!

There are no issues with parking.

Ideally the proceeds would contribute toward a more walkable and bikeable Carrboro. More sidewalks and bike lanes wherever possible to reduce vehicle traffic in the first place.

I am not in favor of monitoring parking in Carrboro because it will result in people parking in residential, non-metered spaces. I also do not see how the police inconvenience of paid parking will resolve the issues for which it is proposed.

Build more parking, don't charge people. This will hurt local businesses. If people need to be there all day, then there needs to be a garage.

parking should be free

Not good for business

I'm not against charging for public parking, but rather the proposed implementation. Having a cell phone, "smart" or otherwise shouldn't be a requirement to use public parking. I realize that there are, in reality, a minority of people with a car in town that do not also have a cell phone with them to pay by app, text, or call as proposed. However, the proposal is implicitly putting half of the implementation on the citizens. Has the town considered putting kiosks that allow one to input their license plate information and accept payment similar to what the City of Durham has at their paid public decks instead of the phone option? I imagine this is a more costly option, however if the impetus for this change is to truly improve turnover in public lots and not to draw revenue, wouldn't the investment in said kiosks be a better option as they remove the barrier of having to call, text, out download and use an app (that will need continuing updates)? I would like to know if any other options were explored and if so, how their implementation costs compare to what is proposed.

The fact you think making people who work in carrboro pay\$12 a day for the privilege of working in carrboro is disgusting

The apps available, such as what is used in Chapel Hill are difficult to use, and will increase the friction of visiting Carrboro businesses

I think this will hurt employees of businesses that need to work for longer times and businesses themselves that would suffer. It could hurt Carrboro's overall charm if we lose businesses that we love and need.

Part of why I love living, dining, shopping, and going out for nightlife in downtown Carrboro is because parking is hassle-free -- because it's free! Our town motto is literally "Feel Free." This does not feel free!!!

Thanks for more of an outreach effort to engage townsfolk in this discussion. But where has your communications professional been? I think you hired one recently? The tone of this whole discussion has felt very off. It comes across less like a discussion and more like this ordinance is being rammed down our throats. I thought we lived in a much more progressive, inclusive town.

Also, I thought a big part of the reason we as a town decided to build the new library building was that more downtown parking would be available. That was part of the sell. Why has the ball moved? Why aren't we at least waiting to see how the library deck will serve us? Why do we need even more parking than what the library and hotel decks were, in part, built to provide?

I rarely utilize parking in downtown Carrboro because I live close and prefer to walk. But for the times I need a spot (bad weather, etc.), I've always, always found one at various times of day. Downtown Chapel Hill's vibe, character, and convenience changed dramatically for the worse when they implemented paid parking like what you're proposing here. I seriously hope we will not go the same route. Feel free, Carrboro -- keep parking free!

I thought the parking garage added next to the library would open up ample parking space in the town. Also I have never had difficulty finding a space to park when I need one without there being any fee. Much of the locals embrace biking and walking to keep parking available for others

I own a local business and have already had my customers reach out to me about this informing me that if this goes into effect it will impact their shopping decisions and will likely force them to shop elsewhere. Please do not do this.

Cost of living, specifically rent and home prices in Carrboro are already creating stress for myself and other people/families. There is absolutely no need to continue to burden residents and community members with parking fees, time limits, and tickets. There has NEVER been a time when parking was an issue because of a lack of space. This is a town that has plenty of walkability and bike accessible roads and spaces. Regulating parking is not an issue here. Please focus your attention on more urgent matters.

Charging for parking will discourage people from patronizing businesses in Carrboro that do not have their own parking lots

Allow the electric vehicle charging to be free and exempt from the parking ordinances but implement an idle fee so people don't just leave their cars unattended when fully charged.

Also, is this ordinance going into effect 24/7? Or will there be free times/days? Ideally it would be 8-5 pm, M-F.

I think the proposed policy will encourage many people to attend events and support restaurants and businesses elsewhere... and stay out of Carrboro. Anyone who wants to get a bite to eat then go to a Cat's Cradle show, attend a long Cradle music benefit, watch some games at a local business, or do a combination of things in town will have second thoughts about their plans. I personally will spend less time and money in Carrboro. I'm not going to risk having to leave an event early or rush through my day to avoid a fine. It's not worth it. And where are all the wait people, bartenders, and other Carrboro employees going to be able to afford to park? Where will they be able to park without getting fined for being in a parking space for too long?

The proposed ordinance will make Carrboro a much less welcoming place to visit. I and others will support restaurants and other venues elsewhere.

parking should not be free! glad to see carrboro is following good planning practice. it would be great to see the next step be to redevelop the staggering amount of surface parking downtown into better uses

Please don't make us pay for parking- you would limit consumers enjoy the lovely shops, restaurants and markets of downtown Carrboro.

If this moves forward, I think local employees should get a severe discount or not have to pay at all. I also think buses need to be more frequent and better (maybe even covered) bike parking should be available. If possible, garages could be paid but lots and street parking could be free. Or it would be great to have certain times of day be free for all parking (like mornings for people running short errands or Sundays).

Completely shameful that town is considering this. This is anti- business and consumer and will make Carrboro just like Chapel Hill. Where are employees of businesses supposed to park? Are they going to have to leave their job to go move their car? Raise residential and business taxes if town needs the money. Given the bad blood with the Weaver Street/Harris Teeter predatory parking enforcement (and the ill will N.R. Milian has fostered with the town, business owners, and residents), the timing is so disappointing. Very disappointed in our town staff and elected officials. Do better!

It will be an absolutely horrible thing if Carrboro switches all of its parking to paid parking. First violations should be \$0. All spots two hours free parking, paid parking after two hours.

Recommend not requiring any payment for people who work downtown, regardless of whether they receive assistance. Also recommend not requiring payment be made via phone, which could add an extra layer of inaccessibility.

I don't understand the justification for this? I park in Carrboro regularly and it is not difficult to find spaces, so it feels unwarranted. Where is the demand? Especially with the degree of towing going on, it feels like an opportunistic money grab.

Don't do this. The free parking in this town has probably saved lives since people can leave their vehicle if they are unfit to drive.

Requiring payment from people who come to Carrboro to work is a sure way to lose the great people who run our local businesses. They should be allowed to park for free so they can keep their wages for something other than parking while they're at work.

Why isn't our town attorney suing the selfish owner and manager of that huge wasted parking lot next to So Orange Rescue Squad owned by Carr Mill Mall and abandoned for many years which affects the entire population of Carrboro?! Likewise, why can't we buy back from CVS the empty parking lot at WeaverXGreenboro street's intersection?

The free parking options in Carrboro make downtown accessible. Paid parking will hurt businesses by adding additional expense to any downtown trips.

If parking is free right now, don't start charging people for it

I understand that the money would go towards improvements within the city. However, there shouldn't be a price on EVERYTHING. as a community, we should be welcoming people to come enjoy the city without having to spend money.



the library is one of the only places where spending isn't required, yet with this ordinance, that would be difficult to achieve. especially from the people who live outside of bus routes.

it's okay to allow people to freely enjoy things. can't we just allow happiness without a price tag???

I am a business owner and property owner on Weaver street with a Public lot across the street. We have public parking on our property that we use and keep as a priority for our customers and patients that come to our establishment. This lot turns over every 45-60 min with about 15 cars changing at that frequency. People are often coming from Chapel hill, pittsboro, Burlington, Hillsborough, rural Orange County, Durham, and Wake County. If this proposal is passed, the staff that work in our building will have to park on property and that will force our Patients to park in a paid municipal lot, cross the street(as post surgical patients), and the turnover will happen there but not helping us gain any more parking spots. Only punishing the patrons and employees working in Carrboro.

FWIW I was just in Burlington, Vermont and they had 2 hours free parking and then charged after that. Consider asking them how that has worked.

Please do not pass this ordinance. It would hurt local businesses and customers

The parking deck for the new library should be free parking. All public libraries in the area provide free parking, and we already paid with Orange County tax dollars for that building to be built. I should not have to pay to use the public library I already paid for. Additionally, I'm concerned about the impact of paid parking on local businesses. It discourages people from engaging in the activities of our downtown. We have 14 public lots and paid parking be adequate with the addition of the library parking deck. It affects the character of the town to have one more parking hassle in addition to the bad press about parking at Carr Mill and people saying they will no longer shop in Carrboro, and local businesses suffer. Folks may prefer to shop in another town, strip mall or big box store that is more convenient due to the free parking they offer. I fail to see how paid parking will benefit local businesses. Free parking does. Shoppers go to lunch, then browse stores, then pick up a few items at the grocery store, meet friends. Paid parking says get in and get out, which of course doesn't help the local businesses. The cost of creating the paid parking infrastructure, and paid employees to enforce it, and then process tickets is money that could be spent elsewhere supporting the town and community. Carrboro has some of the highest taxes and as a resident, I do not support using my tax dollars to create a paid public parking infrastructure. It does not benefit our community.

Not in favor of paid parking of any kind

Do not approve this at all

I strongly urge the town to keep parking free in Carrboro. I have lived in Chapel Hill for decades and am the envy of my friends who think I spend time on Franklin Street. I haven't been to downtown Chapel Hill for shopping in years because parking is expensive. I shop in Carrboro, where parking is free and plentiful.

I am especially concerned about what instituting paid parking will do to our nationally known and locally beloved Carrboro Farmers' Market. Requiring shoppers to pay an hourly rate for parking may seriously affect turnout and shopping, which will affect the farmers' livelihood and the tax base, which will affect green and pastoral spaces in our state. It will also affect community-building and friendships, as folks will need to rush through the Market to avoid fines.

Please do not institute paid parking in Carrboro and jeopardize the health and well-being of local stores and the Farmers' Market.

Please don't do this

Carr Mill is a predatory towing scheme. I think people will be really upset if they have to pay for parking but still get towed by Barnes Towing because of private businesses who own certain lots.

-a 2-hour limit at 1.50 an hour will discourage folks hanging out in downtown and patronizing our local businesses. This will hurt our shop local, and local economy. It says get in and get out.

-all parking should be free for up to 4 hours.

-It will encourage folks to take their business elsewhere and instead shop where parking is more convenient, like strip malls and big box stores that provide ample, convenient shopping.

-We paid with our Orange County taxes for the library (and the parking deck) being built on Greensboro St. We should not have to pay to park and use it. All local libraries in the area provide free parking for their patrons.

-Paying for the infrastructure to charge for public parking, hire folks to enforce and ticket, and process those tickets all costs money. Isn't there a better use of our collective tax dollars? Carrboro is already one of the highest taxed towns. Why should we also pay to park here.

-It will affect the welcoming and inclusive character of our town and limit engagement in our town activities.

2 hours is too short and there should be some physical machines to pay in case someone doesn't have phone access.

As a long- time resident, I strongly oppose any paid parking in public lots. From everything I have read, lack of parking turnover can be an issue at some times, but in general, finding a public parking spot in downtown Carrboro isn't a big problem. Instituting paid parking is a huge change and overreaction that will discourage residents and visitors from visiting downtown and downtown businesses. It would severely and negatively impact our low- income residents at a time when our community is already becoming unaffordable and our public officials say they want greater diversity...People already avoid Chapel Hill bc of their parking mess, overzealous policing, etc. We have already made a big investment in parking with the new library parking deck. See if that doesn't address the minor issue of turnover, which again, isn't a major problem. Paid parking would create a major problem! Let Carrboro remain Carrboro.

If town owned lots are all paid parking, The maximum should be 3 hours. Having a meal and then shopping for groceries could easily be more than 2 hours. On the other hand, people parking in Carrboro to go to UNC campus for work or classes should be prevented from parking in spaces dedicated for Carrboro businesses.

The parking should be free during farmers market hours. Paid parking would be a disaster.

I do not support paid parking.

Why not wait until after the 203 project is finished? Won't that add a lot more parking spaces right in downtown? And you should get at least an hour free. And it should be free if you're low income. And there should be machines so you didn't need a phone to pay.

It would be great if this ordinance allowed the town to afford more off-street parking and could remove the requirement for businesses to provide parking spaces. This result should improve the walkability and bike ability of the town and increase the visual appearance of the town, while also possibly providing outdoor seating for our many restaurants and bars.

The paid parking ordinance will directly impact how much business I do in Carrboro -- even though I live in Carrboro. I will choose restaurants and bars with free parking -- even if they are in other towns -- over paying for parking in Carrboro where I already pay high taxes.

I disagree with paid parking in Carrboro and feels it goes against our community's values.

Carrboro does not need paid parking. As with Chapel Hill, it will drive residents as well as visitors away from the downtown and direct what people would spend elsewhere, hurting small businesses and our sense of community. This move to paid parking is driven by an ideological idea that we can prevent cars from coming downtown or at least limit them and get people onto their bikes, which is actually goes against disability rights. We are a small town that keeps pretending we're a big city and we're losing our charm.

Please keep the small town feel of Carrboro! This is important to residents!

Because living in this area is so expensive, I commute to work in town everyday and park in a public lot. Am I supposed to take my minimum wage paycheck and use half of it for just parking at my job? Seems greedy on behalf of the city.

The town should not move toward a paid parking system at all. One of the main draws of doing business in Carrboro instead of Chapel Hill is that Carrboro previously offered easy and free parking. Parking in Chapel Hill is a nightmare for both consumers and workers, and it is troubling to see Carrboro move away from their current system toward one that would eliminate this benefit.

I believe this is a very misguided ordinance that will have likely the opposite effect to what is intended, unless your goal is the further alienate the business operators and employees that make Carrboro special and worth peoples time. I lived in Chicago for close to decade, and your proposed prices are higher and more restrictive than one of the major cities (where it was expected and still planned), which is completely delusional as to what this town is and represents.

Do not have paid parking at all



I understand we will have to pay to park at the new library - that's not right. We already paid for the new library through our taxes. We are not charged to park at the CH Library. I probably won't use the new library if I have to pay to park !!!

Not a fan of paid parking. It should be left the same. I feel it would make the situation worse and decrease traffic to businesses.

I do not have a regular cell, but need to drive an park. I think locals should park in the parking garage for free, we are paying for it in our tax dollars anyway. I am happy to let UNC students pay for parking. Another way is to increase the minimum time to ninety minutes or an hour before you have to pay. OR, only having select parking lots as paying lots.

I don't think all of downtown Carrboro should have paid parking. This discourages people to patron the local businesses. I already avoid downtown Franklin during the school year because it's a pain to park. I can't be the only person who will be discouraged from hanging out in downtown Carrboro too, especially if there is a time limit.

Please use the same app/system as Chapel Hill. Make those systems seamlessly integrated so we don't have to use multiple apps to park in the same area.

Improve bus service so people don't always have to drive. And please do something about the towing at Weaver Street market

How about have a 3 ( or 4) hour limit. Don't charge— but fine violators.

One reason I don't go to Chapel Hill often is the parking situation.

One reason I love Carrboro is being able to park. Also proposed payment seems complicated. Some old ladies don't have phones.

It might be worthwhile to have a single parking lot without the time limit (but a much higher rate? or a much higher rate after the 4 hours have been reached?) and/or designated spaces for folks who work downtown.

No

The parking deck by the new library should be free. Also, hotel patrons should be allowed to park for free at the other deck.

No one should have to pay to park. This change will negatively impact the small businesses in carborro, which y'all have clearly not taken into consideration. Nor the extreme heat conditions forcing people to drive in with their kids. I guess y'all don't care about families either.

I currently eat in Carrboro once or twice a week. I will likely visit Carrboro businesses less once the paid parking goes into effect, instead looking for restaurants that have free parking. If the town wants to see less business traffic, then paid parking is the way to go.

I'm also curious about how you will allow lower income residents to park at a discount. Do they have to apply for this status? If so, I doubt many will do so. It sounds good, but may not work in practice.

a 2-hour limit at 1.50 an hour will discourage folks hanging out in downtown and patronizing our local businesses. This will hurt our shop local, and local economy. It says get in and get out.

It will encourage folks to take their business elsewhere and instead shop where parking is more convenient, like strip malls and big box stores that provide ample, convenient shopping.

We paid with our Orange County taxes for the library (and the parking deck) being built on Greensboro St. We should not have to pay to park and use it. All local libraries in the area provide free parking for their patrons.

Paying for the infrastructure to charge for public parking, hire folks to enforce and ticket, and process those tickets all costs money. Do you want your tax dollars to go to this, or might there be a better use of our collective tax dollars? Carrboro is already one of the highest taxed towns. Why should we also pay to park here.

It will affect the welcoming and inclusive character of our town and limit engagement in our town activities.

What about everyone who works in Carrboro? They need places to park, and paying \$1.50 an hour is a big portion of their hourly pay

parking lot(s) furthest from downtown should be FREE

Don't follow the example of Chapel Hill and make Carrboro so untouchable that EVERYWHERE is paid parking. That would be a mistake.

This survey is bogus and will give skewed results showing everyone who fills out this survey is in favor of paid parking. There needs to be a choice for 'NO to paid parking'. I DO NOT WANT PAID PARKING!!! It is a horrible idea!! It seems like whoever wrote this survey wanted skewed data in favor of paid parking. Is this how you gain your

electorate's trust? How about working for the citizens instead of some agenda we as citizens don't know about! The fact that there are four town council members who are voting as a group, is also egregious. You don't represent your citizens when you are voting as a group! Do you even listen to ALL citizens? You are a public servant for ALL, not a select few! This to me smells of some sort of agenda as you are not being transparent with the citizens. How can you represent everyone in Carrboro when you are voting this way? Shame on the four of you, and you all should be voted out next election cycle. Work for the people!! Also, whoever thought paid parking would be a good idea needs their head examined. Do not turn Carrboro into the mess that Chapel Hill has done. Carrboro has the highest taxes of any city/town in North Carolina. Now you want to put another burden on tax payers? Do you think this parking revenue will be so much that it helps the town? The amount of money it will generate is a drop in the bucket compared to what the taxes give the town. You all need to look at Hillsborough and Pittsboro on how this should be done correctly. What about talking to those council members if you can't figure this out yourselves? See what they did to make it work. I like going to Pittsboro and Hillsborough, as they are welcoming and have plenty of FREE parking. You are doing nothing to help local businesses and citizens with this ridiculous idea. You will drive people away from coming to Carrboro. How is this going to help local small businesses? Any council member that votes in favor of this will NEVER receive my vote again. Do you think this will make people not drive? What about families who need to drive? Ever think about that? What about seniors who would not use an app? Do any of the council members currently own a business? Or have in the past? Will this make EVERYONE ride a bike? Give me a break. You all need to come back to reality and work for ALL the people. DO NOT RUIN Carrboro with your narrow-minded thinking, an 'agenda' and or voting for a group of select people. Listen to ALL the citizens viewpoints and don't turn Carrboro into Chapel Hill. Thanks for your time and have a nice day!

paid parking for on street parking makes sense, to encourage these spots to be used for shorter trips. However parking garages and large surface lots should not come with a charge, or a much lower charge. There needs to be an affordable (preferably free) option for people to come to downtown Carrboro for a significant chunk of the day, especially on weekends.

Is this entirely necessary or just to collect revenue

Make the discounted rate for any Carrboro resident, or provide a set number of free hours for Carrboro residents each month. We pay taxes for services, so share the benefit of reduced or free parking with everyone. Equity applies to everyone, and we want to incentivize Carrboro residents to continue to come downtown.

I deeply value the first 30 minutes being free- excellent policy! It would be very helpful to use the same app as the Town of Chapel Hill (Park Mobile).

I never have a problem finding a space when I come to Carrboro. This is a solution in search of a problem.

I am an employee at The Beehive Salon on Weaver Street and parking has been a constant issue the entire time I have worked here. I am an appointment based worker and would be unable to walk away from a client, in the middle of a service, to move my car due to limitations. We have zero parking and I am wondering if there will be special dispensation for employees in Carrboro that do not have such. I do not want to have to pay to work here.

Unclear how this applies at night and on weekends. If it does, I can't tell. I was first involved in parking management and enforcement 53 years ago on a large university campus. Also involved in it for 16 years as a Chapel Hill Town Council Member. I have received two parking tickets in 58 years. Both were due to signage I could not find or interpret. The one on that university campus (last year) was waived within 2 minutes. I am unsure about how payment can be made, as I would make a phone call (assuming I had a charged cell phone) and I am skeptical the call would be answered.

The idea of paid parking is destructive to the social enjoyment of life in Carrboro. It does not encourage me to come in to town and makes me wonder about relocating

Terrible idea. One of the pros to Carrboro is FREE parking!! I do not live in Carrboro but visit often and can honestly say that this would make me visit much less often!!!!

While I understand the revenue this would generate, it will hurt businesses and those wishing to enjoy socializing in downtown that are not within walking distance. It would also add burden to lots that are for private businesses forcing them to increase towing and enforcement. For example, someone meeting for a social run for a couple hours and then enjoy some social time at a local establishment might choose to go elsewhere. This is in no doubt a bad idea for keeping Carrboro friendly and accessible.

I don't think you should pay for parking. I live in Durham but come to Carrboro every weekend to participate in a community program. This additional expense is a barrier to me being in the program

This questionnaire is very confusing, especially the first question where the answers are all "way too much" or "way too little". The real question here is whether we should require payment for all public parking in Carrboro, which I strongly disagree with. Let's keep our small town accessible.

Need to work on employer allowances for businesses.

How can we get private lots to share as part of the community? Too much space is taken up by the lot behind the rescue squad and it's never even half full. Bad space use and bad for the environment.

The town needs to make a good case from a climate perspective to counter many arguments against this.

First, I assume the Town is not doing this to actually raise money. If that's a goal, please let us know.

I am against switching to this all paid parking scheme. Allowing people to park throughout town helps the businesses and is an incentive to come into Carrboro. Before implementing this drastic change to how we've done things with respect to parking, Carrboro should first undertake an effort to get people to not "overpark", that is, to leave their car in a lot for an unlimited period of time. My understanding is that this is the real intent of Carrboro's new proposal: not to make money but to not have people leave their cars for unlimited periods of time.

Make the time limit for parking three or four hours. If a car stays past that time, it is ticketed \$25-\$50; or more with multiple offenses. This can be policed by using chalk marks or windshield notices. A small group of enforcers can handle the Town's parking lots (and I guess some street parking). Towns and cities have been doing this for decades. Simply having the law in place, with the penalties posted and known, would greatly cut down on the abuse. A business-friendly parking system along these lines should at least be tried before the radical and costly step of implementing the proposed paid public parking.

I feel that the proposed Paid Parking Ordinance would make Carrboro feel very unfriendly and unwelcoming to those who would otherwise support Carrboro businesses and enjoy the Town of Carrboro. Efforts should be made to make it easier to be in Carrboro and make it more enjoyable.

I think it'll hurt businesses to have paid parking - fewer people will be wandering around shops and restaurants without worrying about having to pay more to stay longer

This is a terrible ordinance. This makes any regular group gathering extremely expensive and completely goes against everything I love and cherish about Carrboro. My running group (my second family) participates in long-distance runs on Saturday mornings and Wed evenings in Carrboro. People training for marathons are often parked for several hours. These parking rates would make this simple community engagement excessively costly. If the town proceeds with this ordinance, the town needs to be 100% transparent about how these funds are being actively utilized to enhance the town of Carrboro. Carrboro is a unique, welcoming oasis that continually fosters community. Free parking has always been a feature of Carrboro that I loved; it symbolizes Carrboro's commitment to promoting community engagement and fostering the well-being of its residents. I have no idea why one would push to change this. Again, if this ordinance is implemented, it should be clear how this money improves our town. The only way I would find it acceptable is if the town needed the money for some financial crisis. However, without that explanation, I view this ordinance as an excessively greedy and unnecessary proposition.

Don't want paid parking.

You absolutely should not require paid parking in Carrboro. The "parking issue" you're referring to is not because of too little turnover, it is because you TOOK AWAY the giant free parking lot that used to be across from Open Eye. Implementing paid parking and this punitive violation fee structure will mainly affect the students and young adults who GREATLY support the Carrboro economy, both as patrons and as workers. But if your goal is to completely alienate the populations you rely so much on economically, this will do it.

Somebody needs to work on development of unbiased surveys.

Part of Carrboro's charm is the ability to park, shop, wander, eat, socialize & enjoy all the local businesses! Having to pay to park diminishes that desire and access to community significantly! Franklin st. is so close with so many wonderful shops and eateries and yet, due to enforced parking fees, my family RARELY goes, choosing instead to spend our money in the small businesses of Carrboro!

Durham went to paid parking and it devastated businesses. People just stopped parking to shop. They went elsewhere. I hear the same thing is happening in chapel hill. Please please please don't go this route. Please don't require people to pay to park. There are so many issues with it.

I am a visitor to Carrboro and having to pay for parking will keep me from driving to Carrboro

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This will be a huge disincentive to come to downtown Carrboro to shop and eat. I don't mind paying to park on occasion and understand paying in certain areas during the weekday so employees can park to work. Paying to park on weekends and during evenings will cause me to go elsewhere as would my friends and family.

I am opposed to changing the free parking that can be found around Carrboro to any system of paid parking. As a Carrboro resident for about 40 years, I've appreciated being able to leave my car in some small parking lot or other (not Carr Mill Mall!), and shop on foot here and there in the downtown. I love being able to shop at Farmers' Market on Saturdays and Wednesdays, without having to feed a parking meter.

For me, the village feeling of downtown Carrboro -- the inviting open spaces like town commons, the trees that are taller than some buildings, the close proximity of small businesses -- remains, even while we've added some new buildings. That sense of living in a village can also be eroded -- and I feel that those parking meters just signal: visit, walk around, but don't relax too long -- we only want your company for the time left on the meter.

Please think about this step -- it has an impact.

This is a terrible idea, as there is not enough parking for employees who work downtown, and this would be a financial burden for employees to have to pay each day.

This is a terrible idea, as there is not enough parking for employees who work downtown, and this would be a financial burden for employees to have to pay each day.

I pretty much only go to Carrboro for race training with the Fleet Feet there. Those runs often exceed 2 hours. If I'm going to have to start paying to park on top of what I'm paying to do these runs and gas to get to and from, I'll just stop running in Carrboro and keep my money out of the town altogether. Keep in mind that where I'm parking for these runs is never busy enough that there is difficulty parking, so there clearly isn't a need to limit time parking or incentivise moving by charging for parking.

This is a horrible idea. I come in to Carrboro for all of my shopping, hair dresser, running, restaurants. I will not pay to park in this manner and will take my business elsewhere. All of my friends are very upset about this and we will all move our groups to Chapel Hill and Durham.

I work at 304 W. Weaver St. There are 22 employees and business owners in the building, and upwards of 100 customers coming and going all day.

Charging our customers for parking and creating a situation where employees cannot park off site so that customers can park conveniently on site is not helpful to our business.

We need as much off site, full day parking as possible for employees and the opportunity for our customers to have convenience to our services.

This ordinance will completely kill the running community that is so vibrant on weekends and many weeknights. runners grab meals and beer and shop downtown after a run and packet pick up at fleet feet happens all year long for the many races and we always go shopping or grab a meal. paid parking and parking limits will just crush this

I am a frequent visitor to Carrboro for the farmer's market and other social events. I find it refreshing that the town has free parking spots to encourage patronage.

I can only pay cash. Please make sure there is a cash option for payment or you will be effectively be banning me from parking in Carrboro. There is ample evidence that people who do not have access to a mobile phone or credit card are disproportionately people of color and other minorities. Do you really want to institute a system that hurts minorities more than anyone else?

Paid parking, especially if limited to only a certain amount of time, would be detrimental to the great sense of community felt in Carrboro. Free non-timed parking allows all residents, regardless of income and socioeconomic status, to go downtown to eat, shop, socialize, and live. Passing this ordinance would have negative consequences to residents of Carrboro.

If you implement strict town parking rules Roberson Place residents using Sweet Bay Pl for residential parking should get permitted parking passes to limit the number of people using our residential parking spaces for town use.

Don't do it

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Some people don't have cell phones, so they won't be able to pay. If the concern is people overstaying the two hour limit, just charge people for parking for more than two hours and keep the first two hours free. If you start charging everywhere in Carrboro for parking, you are going to discourage people from Shopping at our businesses.

This ordinance would cause problems for people like me who work in downtown businesses for more than 8 hours. Employees like us do not earn a lot of money. Locally rent is really expensive, food is expensive, and this would add another expense that we don't have money to pay. Workers are moving out of Carrboro because it's too expensive to live here but we still work here and we don't have money to pay for parking on top of gas.

Must be nice to be able to afford to make people pay for parking. So I guess you don't care about the people who work in the kitchens or the waitstaff or the students. I guess the poorest people will bear the burden once again for the decisions of the rich.

I think this is a terrible idea. We the residents of Carrboro just paid to build the parking deck by the library. Now we will have to pay again? Might as well keep driving to CH library! Also this will kill small businesses. It's already bad enough that I have to move my car if I want to shop at HT then buy a gift at this n that. The only place people will shop is Carr mill mall due to free parking.

What you should do is put affordable housing on the lot at the SW corner of Greensboro and Weaver Street once the parking deck is open.

Please don't make parking paid. No one wants it.

This is such a great town but why are you trying to make it prohibitive for residents and businesses?

This seems like a very un-Carrboro practice to me. As a former Carrboro resident who has since moved to Durham, I'm not going to be likely to visit Carrboro as often if I have to pay for parking. Additionally, I'm part of a running community in Carrboro and we'll have to move our weekly runs elsewhere if we are all required to park during our runs.

The scale at the top is really confusing. Long story short, I do not support paid parking in Carrboro. Rather than implementing paid parking, please start enforcing and ticketing for the 2 hour limits in the free downtown lots that already exist. I am a single female living on one income. Carrboro is one of the few affordable places left to live in the triangle.

Free parking in downtown Carrboro means i consistently spend my time and money in Carrboro rather than Chapel Hill. Decreasing accessibility to parking puts an unfair burden on workers, those with less disposable income, and de incentivizes people from spending more time downtown. We do not lack for parking spaces and this "solution" is for a problem that does not exist.

who will be enforcing the parking restrictions? What will the fees be used for?

Many of us get the idea that this is a done deal. First I heard about it last week.

Don't want people using public parking spaces fro unlimited use, but why not do some intermediary steps first? Let people know they shouldn't be doing that. Try some enforcement. Do that for a year and see if things change. It's great that Carrboro has so much unpaid parking available in town. Let's try to keep it that way rather than just following what some other towns have done.

Please do NOT implement this paid parking ordinance. The parking situation/driving situation is already abysmal with all the construction with that new building on Greensboro street. As someone who lives with her family in a nearby neighborhood, there is already tremendous overflow/difficulty getting into our neighborhood. Once you implement paid parking, people will start driving down into our neighborhood (narrow streets, children playing, limited parking for residents) and parking there. Please keep the public lots as they are!!!! People can use that garage over by the Hampton Inn too.

This feels like a hurdle and a burden.

This ordinance is incredibly short sighted and should be struck down immediately. Many local businesses don't have private parking, where will their employees park? And you will be discouraging people from visiting these businesses, further hurting these businesses. Also, a 2 hour time limit, are you serious? I can't even enjoy a nice evening in Carrboro without worrying about my parking expiring?

With the new deck coming and presumably changes to space utilization, I would table the motion and conduct a new survey.

I think that if the person parking is coming in to purchase or dine from a local business they should be given a discount or an hour free parking.



Terrible idea overall. Hard enough to park as it is. This will discourage me as a customer from coming to town. Will find other places to go with free parking.

Also it's totally unfair to think that everyone will use or have access to use a mobile device to pay to park. Completely discriminating towards those who do not want or have the means to own one and would prefer to pay with cash. Or a physical cc. What if someone has a type of disability that makes it easier to shove a cc into a device or put in cash to pay?

Yes. What about employees? It's not fair for them to have to pay to go to work for minimum wage. There should be an employee lot somewhere close to Car Mill Mall. What about that lot at the end of Carr street that dead ends into a weed infested lot?

I have not had an issue parking in Carrboro save for Friday night during UNC school year.

Employees working long shifts for places with no private parking lots would need to move their cars every 2 hours which is completely unreasonable.

Regardless of the motives of the parking fees, paid parking will significantly reduce my visits to Carrboro businesses. Aggressive parking policies by the town (and/or by local shopping centers) will reduce my likelihood of visiting these areas; I will choose to visit areas with less restrictive parking options and/or do my shopping online.

Having free parking for short time frames (up to an hour) will mitigate impacts to local businesses.

The paid parking ordinance is not necessary.

Please keep parking free in town

This will reduce business in Carboro. For example, fleet feet will be impacted through their running groups not wanting to come to that store to also have to pay for parking (the paved lot isnt enough). Those folks that come for running also end up getting coffee, breakfast, etc which brings money to the area. This is a terrible idea especially when the garage there is almost always fairly empty so there doesn't seem to be an issue with not enough parking.

I oppose paid parking entirely. This will remove Carrboro from my routine shopping destinations. I drive 20 minutes, park in free parking, and spend money at local spots in Carrboro on a weekly basis. I will not be doing this if parking requires payment.

This seems like a bad idea that will discourage, rather than encourage, people, including longtime Carrboro residents like myself, to frequent Carrboro businesses. Yes, the parking fee itself is relatively small, but the psychological barrier it creates is outsized (I am a professor of psychology). If the goal is to discourage nonresidents who are not frequenting local businesses from parking here, fees and or fines after 2-3 hours would do the trick without discouraging local residents. Otherwise you are effectively imposing a 3 dollar fine on local residents who might wish to have dinner, brunch, or shop in Carrboro.

It's ridiculous. It will push away business from small businesses. We've seen the outcry from the towing debacle, this will not go well.

Please keep the municipal parking lots free!

Why make it even more difficult for shoppers to access stores and restaurants in Carrboro? This will only hurt proprietors.

The issue with parking downtown, in my observation, is not that people are parking for too long, it is that there are not enough parking spaces available in the first place. There is very little parking available compared to the number of restaurants/spots, and many of the lots available are poorly maintained or have aggressive messaging that the car will be towed immediately if you leave the premises. This leads to an overall negative opinion of Carrboro, and leads to me and my family not wanting to visit and preferring to go to Chapel Hill or Durham instead, although we prefer any of the establishments in Carrboro. I do not believe charging for parking will do much to solve this problem of parking spot scarcity.

You are going to change the character of Carrboro if you go to overall paid parking. "First 30 minutes free" is ridiculous, since you can't park in a deck and do ANYTHING and be ready to leave in 30 minutes. I think you should consider first 1.5 or 2 hours free.

Seems like it will hurt local businesses and their customers. Carrboro has a vibrant community partly because of its accessibility and this would harm this important aspect of the town.

This will interfere with participation in both formal (Fleet Feet, F3, Pub Run) and the many informal running groups (and biking) that meet in Carrboro. They will likely move out of town, and not utilize town pubs, weaver street, etc.



This will also impact Festivals, and the many informal gatherings at Weaver street that are the center of this towns life and spirit. Am I going to HAVE TO PAY TO GO TO THE NEW LIBRARY AND SIT AND READ A MAGAZINE OR LOOK FOR BOOKS!!!

I do not think that paid parking is a good idea. It discourages people engaging with the community as well as businesses. Personally, this would cause me to go out into town less. Additionally, with all of the excessive towing I would be frustrated by paid parking.

I think paying \$1.00 an hour for parking is not unreasonable.

This is disgusting. Stop charging people to live and exist within a community. This effects small business and the EMPLOYEES of those small business. No paid parking. Period.

There should be extended free parking for library patrons. Also 2 hours is not enough time for many Carrboro visits - have lunch, shop, walk around. Max should either not exist or be 4-6 hours.

I am strongly against instituting paid parking at the municipal lots in Carrboro. Workers use these lot and shouldn't have to pay to go to work. Paid lots will discourage people to frequent the businesses in the area.

With the high rate of town and county taxes there is now need to impose a payment for public parking. There's very little to no parking in Carrboro as it is. Don't make it more difficult. Listen to your town.

free public parking is one of the few benefits to living in the town of Carrboro. taking that away impacts everyone in the community, especially the employees of local businesses in town that utilize those lots. forcing people who work in town to pay for parking to go to work is ridiculous, especially for lower income workers (i.e. food service, retail, and even town employees). when everything in general is expensive as it is right now, this feels like a betrayal by the town at most and a money grab at the very least.

We pay a ton in taxes and should not charge to park

This is a terrible idea especially doing it all digitally, it is exclusionary and classist because not everyone can afford parking and everyone cannot afford a smartphone

Why are we proposing a change that will limit people coming to Carrboro? Parking fees will hurt local businesses, which have already been affected by the library construction. Friends and neighbors often say they are put off by CH parking and go to CH less because of the parking situation. In Carrboro, we pay significant taxes. Shouldn't our taxes ensure our parking is free? In our family, we work in public schools and have not had any meaningful pay increase in years, but our taxes continue to increase. Now, we may have to pay for parking to frequent local businesses where we live?!

I understand the problems with free parking, but it is sad that Carrboro would lose the thing that makes me choose Carrboro restaurants and stores over Chapel Hill. Is it possible to give vouchers for people who eat or but things from Carrboro merchants?

I do not think imposing paid parking solves the issue with limited parking in Carrboro. The vast majority of people will not base their decisions on how long to stay parked based on small parking costs. However, this does annoy and inconvenience everyone and may discourage patronage of small businesses in this neighborhood. Furthermore the quality of parking lots currently does not justify a fee. I feel a better solution would be to simply create more parking availability.

Free parking matters. It is why I go to Beer Study in Durham far more than Beer Study in Chapel Hill. It is why I avoid Franklin Street Chapel Hill until after 6 pm. If you want me to visit Carrboro, parking will need to be free. Downtown Carrboro isn't essential enough, as there are other options in Hillsborough, Eastgate, Durham etc that aren't that much further away for me (and I am a Carrboro resident.)

I'm against paid parking in Carrboro. People will just avoid using the shops to go to other places where parking is free. Rather than have turnover, you will reduce the number of people shopping in downtown Carrboro.

Paid parking is simply a bad idea - the revenue stream may seem attractive to the town, but it will mean that many of our small businesses in Carrboro will no longer be viable. And then what? Penny wise, pound foolish.

It is insulting to pay for parking that has already been paid for by our taxes.

Please do not limit the amount of time people can park. It is important to be able to park for the day when desired to be able to visit multiple establishments, and certainly for more than two hours at a time. Generally, parking is fairly easy in Carrboro already, and it should become easier with the new parking deck which took away the large lot.

Why? The "private" lots need to share the burden more. Oh and turn the concrete plant into parking for commuters

My choice to visit Carrboro is heavily influenced by offering free parking. If the town is not going to offer a public transport system to bring people downtown then I really don't understand why we have to pay the price for that.

Especially as a student, paying for parking is a real source of stress for me and since I have lived in this community for five years and plan to continue to do so I would appreciate not having to deal with this burden.

Free parking is one of the things that make Carrboro wonderful and accessible. Removing this would permanently change Carrboro for the worse. Please do not implement paid parking.

People who work in Carrboro and have been parking in municipal lots should be able to have free parking or pay a heavily discounted rate. Otherwise parking will eat up so much of their pay!

Literally why are y'all OBSESSED with making it IMPOSSIBLE to be in the downtown area. Two hours??? Two hours????? A Cat's Cradle show is longer than two hours. Also, if we're all so honest with ourselves, where are students going to be if you're giving them a TWO HOUR limit. That's not even a class (I know the point is so students won't park in Carrboro I know but like, let's be honest with ourselves here). Also, there are so many employees who just have to pay to park now? Also, all of the people who want to just \*spend the day\* in Carrboro are what, just supposed to run back and forth and back and forth to their cars? Also, am I still required to put in the app or text whatever thing if I'm only going to be there 30mins? Plus, am I like, texting my credit card information to wherever?? What if someone types in the number wrong (happens to the best of us) and now some random person has all of your information. At least give us a website so we can do it on our phones or on a computer, and I don't know how app/call/text will be possible for people who don't have phones (I know we assume everyone has one, but they do break and not everyone can afford a phone in the first place). I have a lot of questions about that.

Am 73 y.o. Grew up in Chapel Hill, lived in Carrboro for 20 years because it had some of the charm and funkiness that Chapel Hill had when I was younger and now live in SE Alamance Co. I do all my grocery shopping and much of my other shopping in Carrboro. When we go out to eat, 90% of the time it is in Carrboro. I believe that the parking infrastructure and its costs as well as the income generated which the town becomes addicted to will lead to the Chapel Hillization of Carrboro. If you want to become a faceless extension of Chapel Hill by all means start charging for parking.

I think paid parking would deter people from coming to our town, supporting our businesses, and using our new library, etc. that we are building. Paying for a library is very unusual and folks will go to the Chapel Hill Library instead - which is very close and has free parking. We used lots of our tax dollars to build a parking garage and I do not think we should have to now pay to park,

Don't do this, we like the way it is. If parking isn't free, I know many people including myself who will stop going out and spending their money in town.

The meters in Chapel Hill are frustrating and slow. The ParkMobile app is glitchy at best. If you are going to use the same meters and app, customers will experience wait times to park.

If we want Carrboro to be a truly equitable place that anybody can visit and enjoy, I am concerned that paid parking will conflict with that vision. Parking is not generally hard to find in downtown Carrboro, so I am confused about why this is the issue being focused on.

If the concern is that people are parking in Carrboro and walking to Chapel Hill or UNC, then allow Carrboro businesses to give parking vouchers to every customer. This would discourage people from using Carrboro as a parking lot without discouraging actual Carrboro patrons. Many Carrboro businesses are struggling, and would be harmed by additional barriers.

The concept of a discount (or free) for individuals meeting certain criteria sounds nice, but is impractical. People will not apply for this discount, they will simply choose to not visit downtown Carrboro anymore.

Keep parking free. Offer additional parking.

Requiring apps and credit cards is an equity issue for citizens who may not have access to that type of payment. People are already avoiding going into Carrboro because of a lack of parking. Carr Mill is towing cars left and right even when owners are shopping in their mall area.

Our family has lived in and around Carrboro for the past 13+ years and have been very grateful for all the free parking and the support that offers us and all who come to enjoy Carrboro. To change this with paid parking will cause much financial distress to so many and will negatively impact local businesses as fewer people will come to enjoy Carrboro for fear of parking issues. It will certainly further change the cultural makeup of our beloved town. While we are in a much improved financial situation currently, that was not always the case and not paying for parking while either shopping or enjoying events or working in downtown Carrboro helped us immensely. We would like to see that continue for others.

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I'm very concerned about the negative impact on local businesses this may have for their business and their employees. I have always appreciated the free parking available to all in Carrboro and would like the free parking to continue.

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## Appendix C – Survey Specific Comments

**Responses to “If you have any specific comments or recommendations about a section of the ordinance, please write those comments below, beginning with the section separated by the dash. For example: d) - [Comment]”**

e - a low tech way to pay for parking with cash. Such as a drop box with a paper form/envelope, no expensive kiosk needed if that's a concern.

ParkMobile has had data breaches in the past, which has put people's parking history into the public web.

Also underbanked, language issues, tech literacy issues with app/phone/text

By ny read it's unclear if weekends or late nights are free.

I will beg for this not to happen - we don't want to be like everywhere else.

If this is a play for revenue to invest in other good things, then fine. If this just pays for more policing of people to pay nominal fees, I'm not for it. It doesn't solve a problem I've experienced as a resident.

e) - this is an accessibility problem. It shouldn't be expected that every person will have a phone available to use to pay for parking. Most towns with paid parking have physical pay stations to accommodate folks with varying levels of privilege/technical ability.

I think all of the lots listed in the proposed ordinance are in high enough demand that a slightly higher fare than \$1.50 is justified. Free 30 minutes feels like something people will look to exploit. I think many people will park and pay for 3-4 hours, especially if they're downtown for a concert or to watch a game. If the concern is people drinking and driving, would a 2 hour cap do anything to stop that? Or would people just be drunk driving trying to find a new parking spot every two hours?

Parking should continue to be free

The two hour limit—or any limit—feels completely out of touch for any town, let alone a college town. Dates, musical performances, friendly dinners/drinks, and networking events all take much longer than this. This, in particular, will kill businesses.

See above.

This is such a confusing survey!!

Payment only available by phone is a terrible idea. I do not want any more apps, some people don't have phones, some people want to pay with cash.

Simply start enforcing the time limit!

see above

a) - 30 mins is way too short for free parking. I can't even grocery shop in 30 minutes. Will I get ticketed if I'm in Harris Teeter and end up waiting a long time in a checkout line? Doesn't seem realistic.

See above. You have good intent on low income people but not the right solution. Do not add additional burdens to people who cannot take time from their busy lives to register for a free or discounted service. It's students and people who don't live near down town area who need parking. Students tend to park and linger in free space where they can access restaurants, study space socializing, etc. Other people come and go and typically in a shorter period of times. The Town needs to have these parking decks and spaces paid for by people who could pay.

I didn't bother to read the ordinance. Just the fact that you want to charge us to park is abhorrent. We don't need this.

Please add kiosks or other methods for those who do not have cell phones on their person. Cell phone methods can be inaccessible for many.

e - only permitting phone-based payment via a custom app is a terrible move that both discourages out of town visitors and significantly impedes access for people who do not have smartphones or do not have the ability to modify the software on their phones (e.g., only have a work phone, seniors with dumbphones, etc). THIS IS A VERY BAD IDEA.

Not sure where to find that, but events often run longer than 2 hours and some municipalities have different prices for daytime/nighttime/weekend. I also think you need much better wayfinding -- like digital signs telling people where to go, so they don't circle the Carr Mill Mall lot.

The whole idea is awful. Keep public parking FREE.

Living in downtown Carrboro, and working in the area, I have not found parking turnover to be a notable issue.

All sections suck

Does pay to park begin after the first 30 minutes that are free? Or does paying for 2 hours not allow you the free 30 minutes?

Many non-profits meet for lunch or dinner--these meetings frequently go for 2 1/2 hours. A 2 hour parking limit will result in meeting being held elsewhere.

Paying to park when attending town council meetings seems like a penalty on citizens who just want to participate in or view public meetings.

Discount for those on social assistance programs: what about a discount for those retired & on fixed income?

I have lived in Carrboro for over 12 years now, and counting my time living in Chapel Hill, I have been a local resident for 20+ years. I think turning all public parking lots to paid lots is a terrible idea. The two-hour limit would hurt businesses such as Cat's Cradle and other performance art venues. Additionally, many of the proposed lots to be converted are often pretty empty. We walk by the public lot at 502 N Greensboro with our dog almost every evening and very rarely is it even half full. This is also true of many of the other lots including times when Other current public lots are often half empty, and many people are simply unaware of their existence. Or simply want to park at the nearest public lot to their destination, rather than walking a block or two (and downtown Carrboro is very pedestrian friendly). I think the biggest problem in downtown Carrboro is the predatory towing at Carr Mill Mall, which is a private lot and not something the town can change. But fixing one bad parking problem with another bad parking problem by turning public lots into time limited paid lots is not the solution. It would ultimately just further discourage people from driving to downtown Carrboro. Residents like my family are lucky enough that we can walk to all these public lots from our house, but there are not enough households in walking distance to sustain businesses in the downtown Carrboro and I think eliminate free public lots will only hurt these businesses. Also, the 203 Project library was proposed as a place that would have additional free parking for downtown to replace the old lot, and it would be nice if that promise is kept. Furthermore, to have income determine your hourly parking rate is just insulting and a bit discriminatory, is someone with higher income using more of a parking space than a lower income driver? I get the spirit of that proposed differential parking rate, but the flip side of it is insulting, which may further alienate people from driving to downtown Carrboro to patronize the various businesses. In terms of revenue for the town, the cost of implementing or outsourcing the parking fee system and hiring a parking enforcement official is likely to just hurt the town budget. Town of Carrboro spent a some effort to proudly advertise the free public lots readily available in the area, especially after the Carr Mill Mall predatory towing really started, and I hate the idea that downtown Carrboro would limited to only paid lots, that are time limited. Just terrible all around and I do not think it will fix any problems aside from decreasing traffic to downtown businesses.

Paid parking is regressive and oppressive. If you want businesses and community to still exist in Carrboro then parking should continue to be free. I am a handicap resident and if parking is a hassle it will limit me from participating in the community.

Also, this form is designed poorly. The categories of way too much to way too little make very little sense with how the questions are written and shown. This survey itself is designed in a way to limit proper feedback and engagement. And it lacks clear directions.

There is no explanation of what you would even do with the money you would charge people. What is the point of this anyway?

Please do not charge for parking in Carrboro. It's going to have a negative impact on older people businesses.

<https://www.myparkingsign.com/blog/study-publicly-owned-parking-reduces-city-revenue/>

Paying for parking reduces town revenue

2 hour limit for paying drivers is insane. I am against the rest of this initiative as well but this is truly impossible and seems unnecessary as well.

It's really ok the way it is.

Public parking is already paid by the public via taxes. Don't charge for parking spaces. Don't fine nor tow people.

Don't do this--its a transparent effort to create the appearance that folks have difficulty in finding parking to raise money for the town.

I propose the first hour is free. Parking up to 3 hours during the day, no charge after 5:30.

Please toss the whole ordinance. I never have issues finding a parking spot except when people inappropriately park at Weaver st. And I can't find a spot to go in and get my groceries but they are on top of that one. Even on busy farmers market days I've seen many parking options.

Why not just reserve spots for people who stay in a spot for an 8-hour workday as long as they can prove they work downtown? That's much different than meeting someone for dinner or something. I'm probably one of the few who supports the Carr Mill Mall lot towing policy (if NextDoor is any indication.) It seems fair to have to prove you are using an area to use that lot. I'd support monitoring folks for parking elsewhere, too. "To park here you have to be visiting business A, B, C or you'll be towed." That seems very fair.

The fees should be less if implemented.

14-13-e requiring a person have a cell phone with them at all times that they want to go downtown is not great. While the majority of people have cell phones and keep phones with them at all times, there are still people who do not. Or people who do not want to register their car or cell phone with the town to be able to park.

14-13-c Lots listed include the town lot at Town Hall. Will all people who come to the farmers' market have to register and pay? Even if the first 30 minutes is free, folks still have to call and register based on -h. That is going to cause even more congestion as people have to take the time to call and register before leaving their car, etc.

e) requiring pay by phone is obnoxious pro-corporate, anti-privacy, anti-cash (again how have we strayed so far from the ideals of the Carrboro Plenty?)

**DO NOT DO THIS PLEASE. KEEP PARKING IN CARRBORO FREE**

People already don't come to Carrboro because parking is hard with the Carr mill mall towing everyone. Let's not give them another reason to go elsewhere.

See also answer to #4 above.

g) - All senior citizens should be eligible for the same / maximum discount(s) offered to others.  
So change this to add "are 65 years in age or older".

^

I think that the first section of this is confusing and misleading.

Adding to my comments in the previous section, the 50% off for residents who receive social benefits is a slap in the face. They do not have to pay as the parking policy stands now! I still do not understand the point of this ordinance. There must be a different way for the town to earn pocket money rather than through impeding residents' ability to engage with Carrboro businesses and communities as part of their daily lives.

A) Only allowing parking for two hours at a time prevents people who work in the area from being able to pay for parking.

B) There isn't any day to day free parking in chapel hill. This is actively making enjoying the town harder.

C) 50 dollars charge is an unreasonable amount to expect students and workers to pay.

Charge a fee to own a car or charge for parking. NOT BOTH. AND IF YOU WANT us to use downtown businesses, provide uniform bus service. Our taxes are the highest in the state. Is there no end to your reckless greed?

All parts of this are outrageous.

Price is too high

Free parking! Stop making Carrboro a place regular people can no longer afford. How do we work and live our lives like this. Fake liberalism, the main minority concerned about is the rich.

Just look at Franklin Street it's always changing businesses because of paid parking

Consider adding language for use of revenue or profits beyond maintenance of parking program to invest in safe bike/ped infrastructure or transit improvements (increased frequency and more routes/stops).

If there is not already a designated fine for illegally parking in a bike lane, that could be added to this ordinance as well and be included as part of the new parking enforcement program.

Required paid hours are not listed in the ordinance and I would recommend the town require paid parking in the



evenings and on weekends as well. Otherwise I expect revenue will be too low to invest in the program and (hopefully) the sustainable infrastructure the community wants and needs.

Hopefully there's a clear route for where the revenue will go. If people are paying and parking a little far from their destination, revenue should help make it as convenient and safe as possible to walk from a garage to all points downtown.

I do not want paid parking in Carrboro. Please do not do this.

This is a terrible idea and you should not implement it

Absolutely not. Do not make parking paid in carrboro. It will only hurt local businesses.

If nights and weekends are exempted it would be a huge advantage for us. Second best would be if the limit were extended to 4 hrs

Do not enact paid parking. I'm a homeowner and I pay taxes for free parking. I'm happy to keep doing that. It's worth it to not stress about being out and about in my own town.

Are you also planning to increase the frequency of public transportation? Using the bus is not feasible in the evening where we live or goes irregularly during the day.

i don't agree with paid parking in carrboro i don't consent.

1-5 parking should stay free and without limits! Otherwise Carrboro and it's businesses and economy are going to suffer!! Not everyone can get on socia assistance for cheaper fees! Charging does NOT improve turnover and instead just stops anyone from wanting to go out!! Signed a suffering business owner and Carrboro native

If anything, make only the Car Mill lots paid parking, since people get towed and have to pay themselves out anyways!

e) - payment types are not accessible enough. Requiring a phone/app, though nearly ubiquitous, effectively increases the cost of parking, even if only by a card processing/service fee. At worst this inaccessibility will lead to unnecessary citations. A physical pay station, and the ease of use brought with it, ought to be necessary for public parking spots.

g) - for all people meeting qualifications listed, parking ought to be free (though perhaps with a maximum time limit). If they are on one of these programs/meet these qualifications, and are required to register, no costs should be imposed on them. Even at a reduced rate - any fine or fee is more significant to someone with less in the first place.

c) - this will simply cause confusion about which spots are free and which are paid, which will lead to more people driving aimlessly around Carrboro trying to find free parking, and parking by places they don't intend to stay near, taking spots historically available for easy access.

d) - this is disrespectful to the businesses that are the heart of the Carrboro community that have likely used free parking as a benefit of working there.

g) - this is a great way of saying we know you are struggling and might need the free parking to go grocery shopping or to work to provide for your family, but (1) you can no longer park there for your full workday and (2) we are going to take up to 10% of your hourly wage while you park there, but at least you get 30 minutes free!

It's all bad. Terrible idea.

Carrboro businesses will suffer because of this idiocy. There should be a minimum of two hours free parking in all public parking lots in Carrboro.

Do not charge for parking at all

1. Paid parking is discriminatory and underlyingly racist. Paid street parking is okay. Stop towing like crazy from Weaver St lot. Keep Carrboro a small town. We dont want to be Chapel Hill for a reason

Please use existing revenue building more parking structures and paving new lots or make arrangements with local businesses to use their lots after hours. Or raise revenue with property taxes on some of the new million dollar new construction homes that are pricing young families out of this beautiful town.

Alternatively, create an online system where Carrboro residents can register their tags for free passes, or for a fee for those with addresses closer to town.

People can barely afford food to feed their families. Why charge for something that should be free to the town and surround patrons?

d) A half hour free is useless except for a quick run into a shop to pick something up and will still be a hassle to start the half hour clock running.

Keep it free please

e) many people use cards, and do not have the means to download an app or make a phone call before going where they need to, also the 2 hour limit is unreasonable for people who need to be in carrboro longer than 2 (workers, people eating out)

Charging for parking in a town that has a parking problem only reserves parking for those who are wealthy, leaving the workers of the town without accommodation.

2) - Not everyone has a mobile phone!

3) - If you take a class through Carrboro Parks & Rec at the Century Center, or soon, at the Southern Branch, Orange County Library at new 203 building, you need a place to park for longer than 2 hours. And I imagine some people might want or need to spend more than 2 hours at other locations in Carrboro.

people should be able to pay at a machine with change or a credit card

The formatting of this feedback form feels intentionally confusing and should be immediately reworded. It is difficult to decide if something ambiguous and unwanted in any capacity is « too much » or « too little ». This should not have gone to press as is.

Absolutely do not implement paid parking.

Why haven't the results of this survey been published in advance of the Town Council meeting scheduled to adopt the new ordinance? Does Carrboro really care about feedback or is this just lip service?

Question 3 : if paid parking becomes unlimited, that would be even worse since there would be plenty that abuse the system. The parking lot should be owned by the community and the current system is an honor system and seems to be working fine!

**DONT DO THIS TO OUR TOWN. THE NEGATIVES STRONGLY OUTWEIGH THE POSITIVES**

Parking should be free for all. Stop hurting local businesses and limiting access to people who cannot afford to pay for parking. Shame on you.

Reject the ordinance in its entirety. Raise taxes on the rich if you need more money, or figure out another way.

This is stupid. Don't turn Carrboro into Chapel Hill.

Free parking is an important part of how our downtown works. Look at residents' reaction to the predatory towing at Carr Mill Mall. It would be a terrible move to go towards pay parking, especially at the Hampton Inn lot, which is almost never full. Paid parking will push parking into the neighborhoods too, with people opting to walk a few blocks rather than pay. On busy days, just open up that employee lot along Sweet Bay to relieve pressure. Aside from the busiest days, there is never a problem with people overstaying their welcome in Carrboro. Don't create an adversarial relationship between the town and its residents and visitors! It's not worth the money, and this proposal creates more problems than it solves.

Free parking. Free parking. Stop trying to capitalize on the downfall of small businesses. We do not want this & will continue to fight against it.

Carrboro residents will not be happy with paid parking. Nor will local businesses

IF you're going to do this (and you should NOT), it needs to only be 8 or 9am until 5pm Mon-Friday like they do in downtown Raleigh, etc. and allow the use of meters with quarters/cash allowed as payment or credit card (like in other towns). Not everyone will always have access to their phones. However, and I cannot stress this enough, this would be a terrible idea to implement ANY of this. Stop being greedy and ruining what makes Carrboro Carrboro.

d) - would prefer that if paid parking is implemented, that it has free or reduced-fee times and days (ex. After 5pm M-F, or on Sat/Sun) to get people not to use the lots during the weekday as subsidized (UNC) work parking, but still encourage regular visitors to frequent businesses like shops/restaurants during nights and weekends

Sounds like a major headache unless the money will directly improve bike and transit options, which I doubt it will.

Keep parking free.

This is a horrible idea. With inflation, the cost of supporting small local businesses has already gone up. Now we will have to factor in the cost of parking to what we budget to support the establishments in Carrboro. In addition to that aspect the staff of the local businesses may have to pay to work, which just adds unnecessary financial burdens. People choose Carrboro over Chapel Hill expressly for the parking situation, that could very well affect revenue for many businesses. This is just a bad idea.

Find a different way to make money

C) These places SHOULD REMAIN FREE PARKING: 203 Parking Deck; Century Center parking lot; Fitch Warehouse Parking Lot; Weaver Street Parking lot; Town Hall Parking Lots; Laurel Avenue Parking Lot; CommunityWorx Parking

Lot. These parking areas often have availability and are rarely impacted by the UNC people who are using Carrboro as a park-and-ride.

D) \$1.50 per hour is too high for a quaint downtown. \$1.00 per hour is much more reasonable.

G) People on assistance should get free parking or pay the same as anyone else. This discount is too trivial to matter to anyone on assistance, and insulting to everyone else that has to pay.

H) Imposing a time limit for parking will 1) prevent people from attending longer events such as music shows at The Cats Cradle or plays and classes at The Arts Center; 2) ticketing people for exceeding the duration of parking will encourage drunk driving. Allowing people to pay for as much time as they need, or providing free parking during evening hours would be highly beneficial.

This ordinance stinks

This is ridiculous

I hate paying for parking with my phone. I hate parking apps so much. I avoid travelling to Asheville because of how much i hate using their parking app.

The median sale price for a home in Carrboro this year was \$793k you mean to tell us those property taxes and taxes from high income earners can't guarantee free parking and build better parking lots/garage?

in section (e), you may wish to consider having at least one lot with a kiosk, maybe in the 203 deck. Some people may only have cash, while others are concerned about the privacy of tech companies like ParkMobile. I understand why having kiosks lead to more maintenance issues, but having one may neutralize this issue for you a bit in getting the ordinance passed.

Parking should be free. If you are going to monitor parking, setting a parking duration is okay, but it should at least be 3-4 hours to accommodate dinners and events.

Parking should be free. The parking attendant jobs are surely not going to be well-paid - if they were then you wouldn't make money with this plan. Paid parking and time-limited parking will only ostracize people and hurt local businesses.

No paid parking

The EV chargers (currently at Rosemary St. and the Town Hall lots) should be exempted from this ordinance since residents need them if they aren't able to charge at home and they need to charge longer than 2 hours. Adding a parking fee on top of any charging costs would make it prohibitive and discourage EV adoption.

An app? A text? How does that help the elderly and or folks who don't do business via cell phone?

e. Not everyone has a smart phone or can easily manage an app. This seems to discriminate against the elderly and low income folks.

How will the town be using the money that they receive from paid parking?

e) Not everyone has a mobile phone and many poor people have to pay per call/text. This is really just nickel-and-diming them.

g) If you have to pay for parking, it should be free for this group of people.

h) Considering the people exceeding the parking limit are likely to be students or people working in local businesses, who are cash-poor, this fine structure is way too much. I know it's less than other towns charge, but it is still way too much.

If you have to have paid parking, you have to have kiosks or some way to pay near the parking. Some people don't have cell phones or smart phones or won't use one for this purpose. For instance, my mom (lives near Carrboro and likes to shop here) does not have a smart phone. She does not text and she surely won't give out a credit card info over the phone.

E. Is there a way to pay that doesn't require a smart phone or mobile phone? Have a callin phone?

d)I might think the free amount could be 45 min, but that seems like a weird time. 30 min seems a little short.

e) My hesitation re:mobile app is that I've had experiences where it doesn't work. I stopped going to Chapel Hill for dinner b/c of this - what happens if it doesn't work? Do options of calling/texting solve that problem?

c) - Will listing these lots by name and location in the ordinance prevent their future redevelopment into more beneficial assets to the community? What happens if a future lot is constructed; will amendments be necessary or will the lot automatically be paid parking?

It would have been nice if this feedback page had opened in a new tab or window and I could look back for the section numbers. Since I can not do that, I will just leave feedback without section numbers.

You should be able to pay for parking with US currency cash. Coins (maybe not pennies), \$1.00 and \$5.00 bills. You

should get a receipt if you request it. Credit cards and debit cards should be optional and not required.

You should NOT be required to have a cell phone to park!!!!!!

The amount of assistance that people in government assistance programs receives is calculated based on their needs according to the laws establishing the government assistance programs. I more assistance is needed, then it should be increased at original government assistance program source, not piecemeal such as discount parking.

Just because parking is cheaper for lower income residents doesn't mean they'll be able to use it. The required paperwork to get low income status verified often prevents lower income residents from taking advantage of such services.

e) - Will all of these options be available, or will the town pick one specific option to implement? I particularly like the text messaging option as very convenient for occasional users.

No time limit is the biggest factor. Also the rate is way too expensive.

If you must charge for parking, I think it should be free instead of discounted for low-income workers.

Payment options need to include meters for people who do not have access to a phone.

2 hours for on-street parking is fine, but please consider extending the time for off-street parking. I help organize regular social dance events in downtown Carrboro and a 2 hour time limit would hinder our participants' ability to attend our 4 hour events.

c) i didn't actually realize that there were so many free lots, and i've lived here for over ten years! maybe better signage about where to find parking would alleviate some of the congestion.

d) so it would cost like. three dollars to vote? but if the line was too long, i'd have to exit the line to move my car and pay another three dollars? is this how you want to encourage civic engagement?

e) accept cash. due to discriminatory practices in the banking industry, many people do not have access to electronic funds. so unless the goal is to ban the economically disadvantaged from the town center, you should rethink this point. plus sometimes phones are forgotten at home, out of battery, or the service is temporarily down. i am disappointed in the whole ordinance, but this is the most embarrassing part in my opinion.

g) without ongoing outreach and education, most people who qualify for this discounted rate will end up paying full price. plus these are, again, the people most likely to not be able to pay via smartphone. as such this "generosity" feels a little hollow.

h) again, the burden of these penalties will fall on the the most economically disadvantaged hardest. also, i assume an officer of some kind will be required to enforce these policies. i vehemently oppose the hiring of any officers to act in any enforcement capacity. even if they weren't a part of the police department, they would still be acting as a law enforcement officer and the last thing our community needs is more law enforcement.

Carrboro has a lot to offer but if i'm being harsh it's also kind of a slightly off the beaten path place with cool little businesses and free parking. If you start charging people to just be there you're gonna kill the place.

Need to provide options for payment that are not exclusive of people who do not have a mobile phone and/or credit card. Cash option should exist.

Include 203 parking deck spaces. If county does not want to include the spaces that they have paid for, then include town spaces only.

Have town employees not use parking spaces that are in highest demand by patrons to the downtown.

c) - As I understand it, some parking spaces at 203 are owned by Carrboro and some are owned by Orange County. it will be confusing for the public if some spaces require payment and others don't. it would be really easy for someone to end up getting charged a non-payment fee because they were confused about which spot they were parked in. that's unfair. if this proposal does pass, I hope it will be amended so that 203 remains free and avoids confusion.

d) - how will the town ensure that the 30-minutes free period is respected?

e) - the proposal for app-, text-, or phone-based payment leaves no option to pay in cash. this is discriminatory against teens, unemployed and unhoused people, and anyone else who lacks a bank account or credit card. if this proposal passes, there needs to be a cash payment option.

g) - if the proposal passes, there should be a full exception for these categories, rather than a 50% discount. Additionally, people experiencing these kinds of economic disadvantages often lack the time for opt-in registration.

throw the whole thing in the trash

STOP.

g) "Persons or households meeting these qualifications must register with the Town prior to receiving the discount." This is a well-intended idea, but in reality, very few residents will do this. Poor people drive cars too, and you are taxing them.

Just kill the whole ordinance. No paid parking. It's immoral and greedy. The town of Carrboro does not need to take money out of the pockets of the people who build it.

Phone-only payment is not the answer. This is not accessible for many. Enforce our current parking limits with ticketing, and this will all take care of itself.

- nothing about the ordinance will solve the parking problem.

See above

I think 2 hours is an unreasonable amount of time for a parking space. If I am downtown, I want the time to attend an event, or go shopping in more than one place and eat dinner out. That is difficult to do within 2 hours.

G, no one is going to actually do this

e)- will there be payment options for people without cell phones? A small group, but should still be considered. Also, if it's app-based, could it be integrated with ParkMobile, which is already in use in Chapel Hill, rather than making people have multiple apps?

The only reason I ever go to Carrboro or spend money at Carrboro businesses is because the parking is free and more available relative to nearby cities. Myself and others I know will likely spend significantly less time and money in Carrboro if this ordinance passes. If you do make parking paid, I would suggest some kind of student discount or graduate student discount because people are reliant on these spaces.

1) maybe time limits only for certain spaces and unlimited times for other lots, perhaps with a \$10 cap

2) NO TOWING. EVER. PLEASE.

I appreciate your commitment to providing low cost parking to families with need.

Tax tourists!!!! STOP PUNISHING CITIZENS!!

Perhaps on-street parking can have a shorter time limit (2 hours) than off-street parking, although I understand this adds complication.

The number one unanswered question, especially in light of the removal of parking requirements for new businesses/construction, is where do employees park? especially when the majority of small biz employees cannot afford to live in town, or even a reasonable (or safe) bike ride away.

A multi pronged approach to this must be considered if the goal is to not only improve efficiency of existing parking but make alternate transportation something people can easily and willingly do. Don't remove something without finding a suitable replacement that will be functional, if not exactly the same. If the parking fees are only going to support the parking structure/enforcement/wayfinding etc. (i.e., not revenue generating), then consideration must be given to what happens to your downtown if you potentially scare visitors away by limiting their options or make it any harder to visit. The economy of the downtown will suffer the main brunt of the repercussions.

What are the alternatives? Also, what are the free parking periods? To the time limit: Meeting friends for lunch takes as much as meeting them for dinner: 3 hours or longer. Don't take that away from us.

1

c) - Carrboro downtown doesn't have much on-street parking, I would prefer the paid parking only on off street parking. This would be easier to control, too.

d) - Restaurant visits, doctor appointments, all services can take more than 30 minutes. 30 minutes are not enough. Businesses without own parking will have a huge disadvantage. This will hit especially the smaller ones. What is your solution?



f) - Will it be the same system, signs, maps, app as Chapel Hill? Both towns are too close to each other to have a different system. And the design is already there, cost efficiency. Could use the "Carrboro Green" for example. The town's public parking lots are not well known, the signs need to be more visible.

Does not accommodate downtown workers or people who live downtown.

Please do not enact it. This is not what I voted for when I voted to elect you.

Please provide a link to the draft ordinance.

Payment options should include cash and some sort of debit card.

Please do not move forward with this. It is a mistake. There is no apparent basis for this change. If you have data that shows it is needed, then you should be obligated to share that. As it stands now, this is a solution looking for a problem

It's hypocritical for Carrboro to claim to support a living wage but then charge restaurant and small-business employees to park in order to work in town.

g) - It would be much easier and more effective to just not charge for parking than to make people with the least available resources spend even more time of their lives navigating bureaucratic systems to scrounge back money in the form of discounts and vouchers. This is textbook regressive policy.

This entire policy is ridiculous. Expand public transportation. Put pressure on Carmill Mall to stop predatory towing practices. Encourage local businesses to open their lots as free parking after hours. So many solutions that don't punish the poor. On that note, I'd like to comment on section g. Giving a discount to people with lower incomes that is achieved by filling out paper work is still punishing the poor. You know what's better? Not charging them. Not charging ANYONE. Do you think someone on assistance has time to manage apps and paperwork? Or the money to pay fines if they cannot do those things? It might help you sleep at night to have this stipulation in the policy, but you have to know that this is wrong.

Free parking please!!

e) The inability to pay by cash will restrict those without access to a smartphone or credit card. The number of people affected may well be very small, but perhaps some kind of mitigation or alternative can be considered.

A) Carrboro's parking situation is perfectly fine, if anything one more municipal lot is necessary, not paid parking

B) By making people pay, you are limiting who can visit Carrboro and wasting our tax money by installing parking signage / any other necessary equipment for parking.

C) Limiting paying for parking to an app or anything that requires a phone is discriminatory and favors those who can afford cellphone service

D) You will greatly injure the nightlife industry of Carrboro and add an unnecessary burden on people's income who work the nightlife / dining establishments that make up most of the town's infrastructure. Adding paid parking discourages people traveling to our town.

Section 1. All parking paid - way to make people want to come downtown even less. How about start with paid parking in the two parking decks? Ease into it. Patrons understand that decks cost money to build & maintain - most people are used to paying in a deck, not in a gravel lot or at a Town Hall.

\$1.50hr is too much - go for \$1.00 and make the first 1.5 hrs free...here is why - psychologically and even dollar amount is easier to reckon with - also 1.5 hrs is a reasonable amount of time to have a meal or use a service, like the hairdresser, or an appt with a professional like a CPA or Attorney - all things that happen downtown. Think about the businesses in Carrboro, what they offer and the people that use them - what is an average time that it takes for someone to do any business - make that the "free time".

Section 3 - I never understand this time limit thing especially in an paid space. If the space is being paid for then who cares if it is the same car or a different car? The time limit is another way to harm businesses. If someone has a few appointments and a lunch with a friend are they supposed to move their car? Or maybe they are participating in a workshop event at the new library - are they supposed to keep moving spaces, so silly. See limit suggestion below

IF WE MUST CHARGE FOR PARKING:

1. Start slow - make the 2 parking decks paid with first 1.5 hours free -paid parking after. No car can be left for more than 24hrs



2. Keep Town Hall/Commons, Fitch, Weaver and Century Center lots free
3. Create signage for free lots "Park and Ride/Bike/Walk not permitted. Spaces are for Carrboro businesses and their patrons. Cars parked for commuting to UNC will be fined" or something like that...monitor by parking attendant.

I'd recommend adding a cash payment option. Many elderly have difficulty operating mobile apps or using the scan type codes. Also if someone does not have a phone or smart phone, it's highly cumbersome to have to call in (or risk a fine with no phone).

d) I don't support this ordinance at all. I think there are several local small businesses that depend on this parking for their staff, and this would likely negatively impact their businesses. Special exception such as yearly parking passes, or exemption for local small business employees should be offered.

i am worried about paying to park while i am working in carrboro

See my prior comments. No paid parking in Carrboro.

People need to be able to pay with cash.

what about a year pass for Carrboro residents? I can't believe we are talking about paid parking here. A few years back I visited Baybridge Island in WA state and there was free 3 hour parking for everyone so that you could support the downtown businesses. I think we can agree that real estate is much more expensive there than in Carrboro. Please please please, don't do this to our town. It will kill it's vibe and businesses.

Please keep that provision for first 30 min free!! For that first 30 min free, does one still have to register through the app? I would really like to still be able to pop downtown to pick something or someone up, drop off, etc, without the extra time and hassle of paying for parking or putting in for in app.

Tell me why we are doing this. What additional services do the Carrboro tax-paying residents get by implementing this?

We would love to have parking vouchers for our students.

I don't support paid parking in Carrboro, and it will definitely affect my business negatively

d) - the cost of enforcing a 30 minute limit has got to be pretty high, you'll need at least 1-2 full time employees doing nothing else

e) - requiring a phone to pay is so shitty

Again, this is terrible and will drastically effect downtown business.

g). Many of our low-income citizens are undocumented immigrants. They are NOT going to come fill out a government form to get a reduced rate parking pass. These folks are also employees at many small businesses and must drive to work. Often times these are restaurant jobs, where these folks work late hours and get out after the busses stop running, so they MUST drive and park. Again, this is a regressive tax on our most vulnerable low income working class citizens.

e) Will these signs and kiosks be in Spanish language? In Durham, the kiosks are English only, so Latino immigrants who don't speak English avoid downtown for fear of not properly paying for parking and being in violation that might draw attention to their undocumented status. This means they are pushed out of the market of many better-paying jobs, and small businesses have a smaller share of the pool of potential workers to hire from.

All of it - This is a bad idea for our community do not have any paid parking

What if I leave my phone at home? I can't pay for parking? Do I just...turn around and go home? Risk a ticket? That's unacceptable. The two-hour limit: you can't go to a restaurant and see a show in two hours; heck, you can't even go to a show in two hours.

Please, please don't do this. Carrboro is one of the last affordable-to-visit places in the Triangle. If we had regional public transit worth anything, you could put the onus of parking on car drivers and spare the rest of us. But there just isn't reliable all-hours public transport from Chatham county to Carrboro, so I have to drive. I have no choice. Now, I'll be paying \$3 at \*minimum\* just to go see a show? Visit a restaurant? It's going to be an incredible deterrent to visiting.

Also, the very first 'question' in this survey is terribly worded; you're going to get faulty data from it. Below, in the 'tell us about you' section, people may fit into multiple categories: I visit Carrboro, but I also own property/business in Carrboro, but I can't choose both options. So, you'll get faulty data there, too.

Please don't do this to carrboro, you will piss everyone off so badly it is crazy

No ordinance

2) It's discriminatory to require a phone or credit card to park. Not everyone has a smartphone or credit card.

don't do this bullshit

Eliminate predatory towing!

All and any part of an ordinance that allows for paid parking, in Carrboro, is hazardous, exclusionary and a horrible direction for the town.

This will destroy the vibe of downtown carrboro. If its not a revenue source, why even bother?

This programs goals must be to reduce traffic, have greater turnover and also do more than simply pay for itself. If every visit to our bar was capped at 2 hrs we would make less money and hire less employees and be able to pay less benefits. If I recall correctly the parking studies showed that lots were not at full capacity and when I go out in carrboro I have been easily able to fill d parking so I am not sure what problem we are solving with paid parking. Though I am generally receptive to the idea of a problem exists of turnover and congestion, Carrboro is already unique in the number of customers who walk or bike to the downtown district.

Concerned for employees who work in the town and would have to pay to go to work

Carrboro is already a slow town with plenty of parking that isn't being used, charging will discourage people from visiting carrboro and negatively impact businesses.

First and foremost, I do not agree with charging for parking. If it passes, I do not agree with requiring people to have a phone to make payments. This could exclude certain members of our communities who cannot afford a phone or aren't able to figure out how to work the system. Just because technological options exist, doesn't mean they are the best fit.

Nothing specific. Maybe I'd point out that g) - offering discounts on parking rates to people who clearly need more assistance than others isn't the flex y'all think it is. It still exposes them to potential fines. That would set them back further. Maybe you could at least keep the lots free for them. (But I doubt y'all will because that would require humility and empathy, lol).

Our town cannot be this desperate for money. It's bad enough that we have a predatory towing agency.

Absolutely disgusting.

Congratulations you just earned yourself another local property turning into a short term rental. I'll let the guests pay to park on their vacations. Like they do at the beach. Because I sure as hell am not paying Orange County Property tax to live here and then pay to park in order to support local businesses.

Please dont do this

If it must be metered, the machines should accept cash payment.

I don't think you should charge for parking. It is already so hard to find parking in Carrboro and Chapel Hill as it is, and the tow companies are so predatory.

The payment system seems excessively complicated. Why not use parking meters--

As stated above... Hard enough already for Carrboro businesses to survive and the normal family dealing with inflation.

Don't charge for parking

I think this proposal will make Carrboro an extension of Franklin Street which people do not want to deal with and business turnover is really bad. I don't want that to happen in Carrboro. If you ever go to Hillsborough or Pittsboro (which I feel is more like Carrboro), they welcome people through free and accessible parking. I feel like this is a terrible decision as we should be welcoming visitors not discouraging them from coming. In addition, this demands that everyone have a phone and are also able to download and use an app which may deter the elderly and disabled. A better idea is for the town to build a centrally located parking deck with free parking for consumers and affordable paid spots for area employees who need somewhere to park while they work to offset the costs associated. I imagine that town employees have the same parking issue?

e) - requiring that the payment for parking is done over the app, text or phone call creates a huge inequity issue for many of the town's residents in addition to bringing up concerns about privacy and data security.

Finding a space is hard enough, don't make people pay.

Free parking is one of the best things about Carrboro! PLEASE DO NOT start charging for parking in public lots! In my opinion, the town should not be assessing parking while the biggest public lot in Carrboro is closed due to library construction. You cannot get an accurate appraisal of the situation until the library parking lot is open. PLEASE KEEP PARKING FREE!!!!!!

I would encourage Carrboro to provide parking decals/tags for town residents. Residents could receive up to 3 hours free parking per day, which would help those of us who need to run errands locally or work at area businesses that don't offer parking. Any Carrboro residents making under a certain amount (say, \$40,000 per year) should not have to pay for parking at all. Please, please don't charge low-income residents - life is expensive enough.

Between the Carr Mill towing debacle (which is not a town lot) and this proposed parking fee it's making me consider where I shop and go in the evening and how I cast votes in the next election.

We're concerned where our employees would park for their designated shifts and this added cost could become major deterrence to our ability to properly staff our business.

a)- free parking

b)- more available free parking

c) - stop towing vehicles and making the town less accessible

4)- Don't make residents pay for parking (they pay high enough taxes to live in Carrboro)

If paid parking has to happen for the town, employees of local business should at least be added to the discounted rate. Preferably businesses would be allowed to have a certain amount of free parking permits in these lots that they could give to their employees as this is the largest issue that I see.

Get real

at a minimum employees should be able to pay for longer parking, but it will cause staff turnover and a headache for your local businesses regardless.

Paid parking will impact Carrboro employees and businesses negatively. Please reconsider this ordinance.

Have clear designated spots and lots for free parking, but have parking on streets/in front of businesses that are limited to 30-minutes/paid.

I object to the ordinance in general - we should not have paid parking.

Only if employees can be exempt thru special permits allowing them to park longer and for free

3) - as mentioned in 4, there should be a waiver for people who work downtown.

Keep Carrboro parking free and affordable for ALL!!!! This is silly.

Keep parking free.

\$50 fine for a parking violation is excessive.

DO NOT TAKE AWAY THE FREE PARKING!!!

Don't do it.

Parking should be free!

3-where would employees park-they work longer than 2 hours and should not have to pay to work!

Paid parking will hurt small businesses.

NO PAID PARKING IN CARRBORO

No

Opposed to all paid parking

This comment is not about the ordinance but instead about this survey. The questions are unclear. For instance, is #1 asking a) if I agree with the proposal to move to paid parking or b) if I think applying that change to all parking is too little or too much? I answered it as though it were asking the second of those. This survey needed to be tested before going live.

I don't trust any local ordinance to have free parking for 30 min. That requires a lot of patrolling around. There's already enough traffic congestion in Carrboro, having parking people come around just adds to the congestion.

N/A

See above

Keep free parking

You shouldn't charge for parking.

Keep parking free and without time limits

Keep parking free

1. Carrboro needs to have free parking to continue to have a vibrant local business presence.

Please no paid parking.

Parking should be free and without limits

A terrible idea for local businesses and especially for those who work for them. Exemptions are needed for all sorts of reasons.

Every aspect of the proposed ordinance sucks. It's anti-business, it's a regressive tax that disproportionately harms lower income folks, and it's a completely unnecessary and hairbrained scheme. Abandon this and use the time and effort to work on real problems that the town is currently facing. Yes, those are harder problems, but it is your fiduciary responsibility to mitigate them. It's why we elected you. If you're not up to the task, you shouldn't be on the Council and we will skewer you repeatedly about this ordinance when you come up for reelection.

Keep the free parking.

Whoever proposed this is a greedy idiot

Keep parking free

Paid parking is a deterrent to visiting downtown businesses.

Keep as is

- the ordinance overall should not be adopted in any way.

See 4. Lower income family or those with no access to internet may not have access to that form, or be aware of their rights on how to submit feedback.

Leave it free.

The entire ordinance should be scrapped.

The employees of local businesses downtown should be exempt from both the time limit and the requirement to pay. How are they supposed to work if they have to move their cars every two hours? How will they find employees who will agree to that?

c- 30 minutes is hardly enough to do the most minor of tasks like pick up a pizza depending on where you can get a parking spot. My son is disabled and just getting him out of the car can take that amount of time.

2- Y'all are assuming here that people have a smartphone...

C-the idea of making parking less expensive for people with certain social assistance programs will most likely be hard to implement and for people that need it to actually get access to discounted parking

All parking should be free. Take the lot that Carr Mill has on Roberson St. through eminent domain : there are a few hundred spaces just sitting there empty every day...

Thank you!

Nothing sucks more about modern parking than all the apps. You want to park, every town has a different app, you have to use mobile data to download, you have to set up login, password, card, etc. and then half the time the app doesn't work or it doesn't properly notify of the parking time expiring.

The amount to pay and time limits are terrible. See above. I've literally had to leave other communities because of the time limit and zoning, instead of continuing to shop and eat, even though there was plenty of parking available.

NO PAID PARKING please leave as-is

1) - The way your question is worded seems intentional and could mislead people to answer in opposition to their intended desire.

If there are not times free there should be, like Sundays

1) - It's so nice having free parking in Carrboro. Why are you changing it??

Keep parking free!!!

Make sure there is enough shaded parking (ideally with power generating solar panels), covered bike parking & bus service.

Very important to all the business owners and employees to keep parking the way it is. Free!!

Scrap it

Sections 2&3 comments-The burden of paying for parking would put added financial stress on local businesses and their employees and when many businesses are barely making ends meet, this would likely lead to the closure of several of our beloved downtown businesses.

Why???

This is how you slowly kill the soul of a town. Carrboro is known for it's community. Find better solutions than bad policy that will effect lower income families immensely for what the median and upper classes see more as an inconvenience.

I believe there should remain free parking in the town of Carrboro! It's one of the main reasons I go there over Chapel Hill or Durham regularly.

Why???

Would folks that work in town need to pay?

For employees who have shifts that last between 6 and 8 hours, this would require them to not only pay for parking but also move their vehicles multiple times each day.

There should be more free and also available paid parking

Keep parking free

Parking should remain free

The multiple choice answer options in question 1 are misleading. To be clear, I am against paid parking in Carrboro. The rest of the questions are thus moot (despite being required).

Section c should be considered completely stricken.

The survey questions are confusingly scaled

3 - The two hour limit is ridiculous. For those of us who frequent multiple businesses in an evening/day throughout the week, this would limit what we can do. For example, we do a night out getting dinner, which may have a wait on a weekend night, then go get drinks at one or two businesses. This is a 3-4 hour night typically, and I could see for those who want to spend the day, it being a 4-6 hour ordeal. Chapel Hill does not do these time restrictions and it allows us to spend an evening or day enjoying the businesses. A lot of the businesses in town are small as well and have waits on weekend nights, which could make this difficult for someone who needs to go find more parking in the middle of a meal, may not be able to, and is now having to wait for their family to finish for themselves to get a carry out box. This feels like a slap in the face to those of us that live in town but not close enough to walk, are pregnant and can't walk that distance, can't walk in this heat, or have an older member of the house that can't do the distance. While only I am pregnant, these other cases apply to plenty of households around town.

While I oppose this policy wholesale, if implemented there should be exemptions for employees who need to park to work at Carrboro businesses

I answered in the other but will post the same here.

Daily visitor to Harris Teeter, weaver Street market, Carr Mill or Southern States. When I leave home I head for Carrboro 95% of the time.

I object to the way this survey is written. There needs to an option to support free parking and not force a response on time limit and violation fees.

I'd suggest ways to incentivize people that can walk or bike, as opposed to punishing those of us who don't have that option. This community is becoming more and more expensive and I don't know how policies like this can serve any working class, families or individuals. All this will do is just make Carrboro more of a playground for those with money.

Keep Carrboro's village feel by encouraging small local businesses to thrive on scale.

keep it wild and free. let the insane taxes pay for free parking. Why does question #6 only allow for one selection? Who vetted this form? get with it!

No paid parking

This is a regressive tax on lower income shift workers at Carrboro businesses, whatever else it might accomplish.

1. How would you make sure people with limited income were able to park at a reduced rate?

2-How much of a parking fee would the town receive, and who would be handling everything involved?

If parking fees are implemented, set aside areas for town employees to park, either free, or at a greatly reduced rate.

Na

You will hamper business traffic and restaurants and businesses will suffer if you implement paid parking especially with time restrictions

\$50 tickets are extortion

Not everyone uses a cell phone. Don't make this the way to pay.

No paid parking. Ridiculous.

My partner and I go to Carrboro twice a week for dining and drinks. This would significantly change our focus to Durham, which has a more diverse set of restaurants and bars along with free parking.

NA

I am totally against paid parking

Two hours is inadequate. That means parking, walking to a restaurant, getting in and out within 1hr 15 min to get back to one's car in time to avoid a ticket. Or it's constantly monitoring an app. I have a Chapel Hill address (Dairyland) but all my activities are in Carrboro.

Parking should be free.

It's pretty clever of you to force us to answer on the 50% discount question. There are those of us who oppose any such program but just want available parking.

Why can't things stay the way they've been?... People love the free buses and free parking and now no one suddenly wants to visit Carrboro because everyone is getting towed.

I recommend the entire Proposal is scrapped. It could maybe even be a better idea to find funding to make Carrboro even more walkable so that more visitors feel compelled to park FOR FREE and walk through town to support the local economy.

How would low income residents prove that they are such in order to pay the 50% off parking? It sounds like a nice idea, but perhaps complicated to execute.

I was born and raised in downtown Carrboro. I agree that things have changed and that there are a lot more people to accommodate. Until the town of Carrboro puts their resources into single driving alternatives, they should not be enforcing paid parking, when the majority of the people parking downtown work in local businesses.

I looked on the town website with the proposed ordinance draft and I couldn't find what section it was specifically but having a time limit on parking is detrimental for employees and also for people who wish to spend more than two hours and a business.

This is an awful idea. If the town decides to pursue this than residents deserve full transparency on how parking revenue is spent

Keep parking free it makes Carrboro special. Increase fines for people who park where they shouldn't. I

I am against the ordinance in its entirety. Don't do this to local businesses and don't do this to Carrboro.

d) - If you really feel this is the best course of action for the town, consider enforcing this paid parking schedule only during the UNC-Chapel Hill school year and including the months of enforcement on signage. Paid parking during the summer when Carrboro is so much quieter and has plenty of available parking is obnoxious.

e) - Cash should also be an accepted form of payment. It is discriminatory to assume that everyone parking in a public lot will have a smart phone or an acceptable card.

g) - Local businesses and their employees should be able to register with the town of Carrboro for passes that will exempt them from paying for parking at all. Forcing employees to pay to be at work, particularly for those who are not making much money, is wrong. \$1.50 an hour for 7.5 hours (with a generous free half hour) is \$11.25 a day or nearly \$57 per week for a full time schedule. That is easily the cost of a month of water or energy for a small household in a single week! \$225 a month to park at work if you work full time - would YOU be willing to pay that? I sincerely doubt it. Will businesses have to comp their employees' parking? Can they afford to do so? Once again - I sincerely doubt that they can do that. This strikes me as a massive, massive flaw in your proposed ordinance. You risk the viability of many local businesses and will be effectively re-taxing employees who park to work downtown.

Section all - this ordinance sucks and should not be even considered, let alone passed. Stop with the money grubbing and serve the people of the town.

Do not charge for parking

Time limit extensions, should have multiple methods of payment, no everyone has a smart phone.

Please keep parking in Carrboro free. It makes a big difference in attracting customers to local businesses. Please also remember that staff at local businesses require parking as well and not all staff can afford living in town.

In chapel hill you can extend your parking and that works well. I also wonder about free parking in spots that utilize the bus for transportation following.



If you should go ahead with this wrong headed plan, why limit people to two hours of parking? The longer they pay to park, the more money the town makes. If you limit people to two hours, they will choose to go to dinner at restaurants where they can linger, rather than in Carrboro. They will shop in places where they can take their time and go to multiple locations, rather than in Carrboro.

This survey is extremely poorly written. The questions are ambiguous and hard to answer. Please find someone at the University that is an expert in survey design so you can get some quality data to work this. Other than the freeform questions, as is, this survey is going to produce garbage data.

Abandon the entire plan, and keep Carrboro a unique and desirable destination.

How will the discount for people with social assistance be given/determined? Who will qualify?

Find another way to pay for street maintenance.

1st Q: Response options do not make sense wrt to the question asked. For that Q, the town should be doing everything possible to INCREASE the amount of available FREE parking options!!!!

Paying for parking via phone and app is too much of a burden for people with limited phone or data access

Please re-think

The parking and predatory towing with cameras is very unfriendly. Big turn off for the whole town. Not cool.

Parking payment should have a hard currency option. Cash-less businesses and other kinds of transactions are very discriminatory and elitist.

You don't explain why you are proposing this ordinance. I find myself having to shop quickly at the local businesses along Franklin Street because I am limited by the amount of time I've been allocated by the meter. It makes it less likely I'd visit these shops again preferring instead to frequent shops with parking spaces.

Keep parking free

I will come to Carrboro less and spend less money in Carrboro if parking payment is not frictionless. Paid parking is reasonable but make it super easy and charge a single rate -- no extra fees for so providers.

We don't go out to Franklin St anymore because CH hasn't figured out parking -- right now, we go out to Carrboro much more often because Carrboro parking is generally frictionless (other than the poorly designed ingress/egress for the garage next to cats cradle).

Sufficient free parking should not be a mountain too high for this community.

d) The current limit is two hours, and the parking is free. It seems to me that a natural first step in moving to paid parking would be to use the fees to essentially enforce the two-hour limit--i.e., first two hours free.

Don't charge downtown residents and their guests to park on their own street

I think there needs to be some free lots and some lots that can be paid. But we need to find an in-between.

Are you TRYING to kill the small businesses in town? Who came up with this stupid idea?

If you don't have a phone, or your phone isn't working, or you forgot your phone at home, how are you expected to pay for parking?

Not everyone has access to mobile phones and implementing a app and message based system I will create barriers to access.

I think how about 2 hours free parking off the bat, rather than a measly 30 minutes (30 minutes, really??), and then change for additional time. Or at the very least a whole hour.

Impossible to answer question one.

With taxes as high as they are this really seems unreasonable. If parking became paid there should be a resident pass that allowed for free parking.

While there are many aspects of this plan that disappoint me, the 2 hour limit is particularly problematic and would impact the frequency of my visits to carrboro (and the amount of money I'd spend there on a monthly basis)

Parking should be free.

Def need an exemption for employees of local business too

Just reject the whole thing. It's unnecessary and bad for Carrboro.

Find other ways to finance, leave this be

Please keep free parking

Keep parking free

Keep parking free

2) - free parking for at least 1- 2 hr. Many people cannot afford or do not have the means to pay via phone or credit card.

3) - permit system for employers and employees.

Yes, work with the owner of Carr Mill to buy the lot across from the ArtsCenter. I realize he is a jerk and will overcharge but for the long run of town development and free parking please just pay what he wants.

I have no problem limiting the time during the day. I still feel that parking should be free for several hours, but monitor how long a car is in one space. Parking accommodations should be allowed for those that work downtown.

Hire a parking enforcement to patrol at peak times and RANDOMLY enforce those that are parking for more than the 2 hour limit now...correct behavior of the few rather than punish the masses.

Don't do this to our local businesses and patrons. Keep things just as they are please.

I dislike the time limit, even though we typically don't park much longer than 4-5 hours. For example, when attending a UNC game, it typically takes more than a few hours.

This survey's sliding format does not work for most of these questions and could be interpreted in many ways therefore making the results moot. "First 30 minutes free" and "Way too little " could refer to too little Time or too little Cost. A person who wants All Free Parking would answer "Too Little " as would a person who wants All Paid Parking.

Give Carrboro residents free parking passes to park at the downtown Carrboro.

If needed, have only select parking spaces requiring payment, such as a few closest to businesses.

I recommend no parking fees at all

Keep free parking to help businesses, workers, and paying customers to Carrboro.

This will hurt local businesses as well as employees of those businesses and negatively change the nature of our town

Keep free parking as it is please - thank you

Don't have paid parking in most places that are currently free. It will impact local business employees

Do implement any of it

Minimally having the first two hours free would enable people to access downtown businesses while eliminating excessive monopolization of available spots.

Spend your elected time thinking about bigger issues to tackle then if the town should charge for parking or not.

e) - There should be a cash payment option which would improve access for those without traditional banking means, non-native-English language speakers, and international visitors.

g) - Parking should be FREE for low-income folks, workers to local biz/minicipal entitites, elderly, youth

g) - Will Town registration of free/discounted parking be tied to a person or a vehicle? I imagine that a low-income person might share a vehicle or get a ride with someone in which case having registration tied to a vehicle is not helpful

Chapel Hill is rough on its downtown businesses. Why must Carrboro follow suit?

Business owners and employees should have an alternative to hourly payment.

See above

1) - have you considered an annual pass for Carrboro residents? I would go into town far less if I was required to complete a micro transaction every time, but if I could get a pass to park and I wasn't required to use an app/text/ phone call, I'd be much more likely to go into town. It is why I don't go to Chapel Hill very often.

Please provide a copy of the ordinance so that I can copy. Pretty underhanded to ask for comments on sections of the ordinance - it should be listed at the top or bottom of this survey for review. Carrboro, who have you become?

There is no buffer here for people that work in the area and work as waitstaff or minimum wage.

I don't know where the proposed ordinance is written so:

- what will the funds be used for?

- why should we pay to park for the farmers market or go grocery shopping?

- the biggest issue is towing in weaver street/carr mill lot, will off street parking include all the private parking lots?

- the length of time needs to be more than two hours. If I go grocery shopping, go to a cafe, then get lunch, I would have to do errands and move my car once or twice within that period of time

- the report showed there isn't a shortage in parking...I would recommend a parking hourly limit of 4 h so people can't

park all day and then fine based on that

- if evening is congested, make paid parking just for evenings

-an online app only for payment is very prohibitive for me. My husband only uses a dumb phone

workers should park for free

As a Carrboro business owner I am very concerned about the implications of paid parking on our business and especially our employees

d) - If you MUST require paid parking, make it first 2-3 hours free! that way, people are still incentivized to move their cars after a few hours, but they can still freely visit local businesses and support Carrboro's economy without being forced to pay for parking.

g) - These populations AT LEAST should park for free! Employees of Carrboro businesses should be exempt from paying for parking! They are working! Businesses or workers should not be responsible for paying for vouchers!

All this policy plans to do is hinder business and make it harder to find employees and get them to work. The places you are planning to charge are already unsafe and the city does nothing about it but still plans on charging for it.

There should still be free parking options or you run the risk of people parking in private neighborhoods

Support local business businesses keeping free public parking

Please do not add cost to park it hurts the community.

Don't pass it -- don't charge for parking. It will affect people enjoying downtown.

No paid parking!!!

No paid parking. Period.

There should be a cash option for people that do not have bank accounts or smart phones. I think there shouldn't be a limit so that you can capture more revenue and people can attend longer events (ie birthday parties at local restaurants or bars) and patronize more businesses.

I do not think "paid parking" will solve the lack of available parking issue, but it will surely make employees and customers mad

What is the money made from this paid parking ordinance going to?

Keep it free!

d) 2 hour time limit? What about people who want to stay all day? If all lots are paid, what do those folks do? Also how much towing/revenue will be generated from Carr Mill Mall lot--if that is not paid, but Fitch is, there will be a lot of overflow and further congestion. This isn't the plan, Carrboro. This isn't it.

d) - The free parking time should not be reduced to thirty minutes. This is too short of a time period for anyone seeking to get dinner or do some shopping. This change in policy is supposedly set to address long term free parking abusers, so I don't see the need to punish those currently utilizing the two-hour parking as intended. Keeping the free parking time limit at two hours also prevents an undue burden on people that are on a limited income.

Don't charge for parking.

What the hell is wrong with you people? DON'T CHARGE FOR PARKING! Couldn't be more disappointed in the town.

1c - Hampton Inn Parking Deck should be exempt from paid parking. It is less accessible and more suited for overflow.

Paid parking will reduce travel to merchants downtown Carrboro and lose the community feel of the town

There is usually parking just about everywhere. What problem are you solving? This will just make Carrboro a less welcoming place and hurt local businesses. Residents and visitors will be given a new incentive to simply bypass Carrboro and go to Chapel Hill or even Durham, where there are many more businesses and shopping options.

Payment should include non-phone options. We have a lot of out of state or international folks in town and they don't always have phone service they can use for parking, not to mention low income folks who don't have consistent phone or data access.

c) Please do not start charging at the Century Center parking lot or Fitch Lumber.

e) Please do not make paying dependent on having a cell phone.

I'm against all of this paid parking.

Free parking should be available to employees of local businesses, even if they don't meet the discount criteria. Perhaps in the form of parking permits. Getting to work is disproportionately expensive for low-income workers, and even the discounted fees would be cost-prohibitive for day-long shifts. This feels more pragmatic than requiring businesses to cover the cost.

I would rather see incentives to limit the need for expanded and paid parking. Carrboro is supposed to be a progressive, walkable community; find and introduce creative policies and ideas that are worthy of Carrboro. Paid parking, ticketing, and the associated staffing is not what our town needs.

parking should be free

The whole thing is a pro developer wet dream of driving out poor business so the developers can put in condos

I would much rather see enforcement of the current 2 hour limit, without charging for short visits.

- This feedback form is unnecessarily restrictive and bureaucratic.

- Its design assumes that we the people who live here are OK with enacting this ordinance and aims to constrain our responses within this assumption.

The first question on this feedback form is completely incomprehensible

Limit the times so people can park for free after a certain time (e.g. 6 pm and on weekends)

The public parking next to Dingo Dog has been essential for Carrboro Run Club. Beer is almost \$10 with tip! Adding additional costs could certainly hurt the running community.

A) - If you insist on introducing paid parking, why not introduce it as seamlessly as possible and at much lower rates, maybe 50 cents per hour, with no time restrictions for local subscribers (residents)

B) - An app, like the one in Chapel Hill could work, but frankly, these apps are rarely seamless. I am never confident that I will find my car when I return.

C) - What will we get from this further tax? Will our cars be more secure? Perhaps public toilets could be provided? Maybe this could pay for a proper festival park where real concerts could take place, like the Koko Booth Amphitheater in Cary.

D) - you must know that this initiative will impact commerce in Carrboro. It's a less attractive destination when it costs \$1.50/hr just to visit.

About question 2, what if someone does not have a phone? I work with the disability community and I know people that are continuously without a phone due not being able to keep up with payments or for other reasons. For that reason also those that receive Medicaid I believe they should have free parking available. A few dollars for parking will be hard on their budget with how little people get on disability.

Carrboro is already expensive to live in, our 15-20/hr employees can't afford to park here. We have mothers who have to switch cars with their daycare providers so that they can work to support their families. We have young professionals who commute from Durham because they couldn't afford a house closer. This ordinance is based on a study done at the worst time when we had the least employees and patrons. This will not add the spots we need. It is time to use our taxes that we are paying( over 30k per year) to build parking decks.

Please do not pass this as it would hurt local businesses and consumers

If you opt for paid parking, which I strongly disagree with, the time should be unlimited so folks can engage in our downtown and all the shops and activities at their leisure without stressing about the additional cost of getting a ticket. We want people to support the local economy, not get in and get out before your meter expires. Having a 2-hour limit will have a strongly negative impact and an unwelcoming message to the community. I am a Carrboro resident and I work at a local business in downtown Carrboro.

Do not implement this

e) - people should not be required to have a phone in order to pay for parking. this is inequitable and assumes that people have a smartphone, phone credit to make a call/send a text, etc. Physical pay booths must be available. i have never once paid for parking via my phone anywhere and i'm in my mid 40s.

g) - what an arbitrary percentage. yet again, lower socio economic households have to jump through hoops (REGISTER WITH THE TOWN!?! ) to get the "privilege" of paying 50% the cost of parking that no one should have to pay for anyway.

Proposed free time should be longer, 3 hours.

Second fees should be same as first.

Fine payment should be as simple as possible- cash, check, mail in, etc. Many of our residents don't have internet, aren't tech savvy, etc.

If some businesses have free parking and all Carrboro parking is paid parking, this will cause undue stress on all parts of the system. This imbalance will drive all customers away. People hate to pay for something if they can get it for free! It has to be consistent and easy and cheap. Either no free parking (Eg: Carr Mill adopts the same system as Carrboro of

paid parking, just like the Carrboro lots (stores could validate customers); OR no paid parking—keep it all free but set time limits.

I do not support paid parking

Don't limit it to a phone. For god's sake enough with the phone. Have machines you can enter a card or don't have a system at all.

I do not agree with this at all!

You just need NOT to pass the ordinance. If we're ever a big city, then think about paid parking.

There has to be more intelligent ways to expand Carrboro municipals revenue, while not making downtown restrictive. Parking is already challenging.

Do not have paid parking at all

1-2 hour time limit is too short. While most people have a smart phone, people who don't have one won't be able to pay. There should be an option to pay without a phone.

Maybe charge more for parking during peak hours and less otherwise

No

Do not implement this plan. It is terrible for Carrboro and all residents, not just those you all are privileged to care about.

Do not do this!

**NO PAID PARKING. PLAIN AND SIMPLE!**

It would be helpful to know what problem this ordinance is trying to fix - or is it just trying to extract money out of the population? Especially on weekends, there is limited public transportation, thus people don't really have another option except driving. In particular, the two hour limit would mean the run groups out of fleet feet (100+ people that often eat at downtown businesses after) would be unable to function, not to mention the exorbitant cost even if the two hour limit was removed. People don't just come to downtown Carrboro to eat and leave, they work remotely at open eye, they hang out at weaver st market, they join the pub run or fleet feet programs, they eat dinner and then attend an event at the arts center, they live in the heart of Carrboro and the time limit as well as high price tag I can only see as hurting this lively culture.

It will discourage people from coming to Carrboro

Extend the free parking time and maximum parking time and extend free or reduced price parking to all Carrboro residents. Also, would any of these fees be used for bicycle or pedestrian projects? They should be allocated as such, as those projects help alleviate parking demands.

You never will write me a second ticket because I simply won't come back. everything for sale in Carrboro is available within 5 miles without any parking fee. I already don't do business in Chapel Hill. I hear this from nearly everyone I speak to.

Do not charge us for parking to enjoy local businesses and life in Carrboro

If you want people to come to Carrboro you do not make it more expensive!! That just encourages people to go elsewhere. I do not live there but I am a resident of Orange County

If you must do this, consider extending the free time period. Also consider a pilot.

Don't charge for parking!!

na

As stated above, PLEASE at least try implementing a town-wide public parking plan that simply limits a vehicle to parking for 3 or 4 hours. If well posted and explained, it would greatly reduce the "unlimited" parking — those who are leaving their vehicles in public parking spots for extended periods, rather than parking to have access to businesses, events, etc.

If a new regime doesn't work, then Carrboro can look into paid parking.

Also, two (2) hours is just not enough. Some movies, events, concerts, dinners, etc last more than two hours. Three should do it but four would probably be better.

Free in-town parking is a great attraction to Carrboro. It doesn't matter what other towns/cities do. We don't need paid public parking, just some clear rules about not engaging in unlimited parking.



I am so disappointed with the direction that Chapel Hill and Carrboro both have been heading with this kind of thing. I have lived here for 15 years and it seems like the only thing that matters these days is making money, either off of the parking requirements or off of chain restaurants cropping up and then leaving before even opening. Why don't you focus on creating an environment that people actually want to live in that values the communities that support it and doesn't go out of its way to punish them for being there? This is a bad idea.

Just leave it alone.

Please reconsider doing this. It could have a negative impact on businesses. What would ask of the money be used for?

Please reconsider doing this. It could have a negative impact on businesses. What would ask of the money be used for?

I already avoid chapel hill now completely because of the parking issues. too little, pain to use the pay by spot machines -long lines and sometimes they don't work after you spend 30 min trying to find a spot. we've been going to Carrboro instead mostly - sometimes Hillsborough - if this paid ordinance goes through I will miss my fleet feet running meet ups and move over to Hillsborough running clubs

d) - The first 2 hours should be free with the fee being \$1.00 per hour after that time.

h) - The violation should be a \$10 fine no matter how many times it has happened.

Find another solution instead of making people pay for parking.

We love visiting...this really sounds challenging.

Keep parking free. I do not support this.

What is the problem that the town is trying to solve? Is it a need for revenue or a need to make sure there is adequate parking for those who wish to do business in town? Is there any time limit on the paid parking (will people coming into town for dinner be able to park for free?)

I think 1st hour free will allow for people to come in to do business and leave without having to pay, so would be helpful for those with low income and will avoid creating a disincentive for people to come into down to support local businesses.

We have no paid public parking. It works great for the community. But it sounds like it's being abused. So take measures that will stop, or limit, the abuse. Don't just throw out the whole system.

If policy changes don't bear fruit, we can always return to the paid parking everywhere idea.

I notice that one option above is "First 30 minutes parking free". Why not have an option, ""First 3 hours parking free". Either way, you're going to have to figure out how to prevent people from over-staying their parking time. Do that first and then, if need be, go to a paid parking system.

You really need to get more feedback, and more open-ended feedback, from town.

I do not like this whole ordinance.

This whole concept is terrible. If you really wanted to support local businesses, you (as a town) would've considered a better concept with building a parking deck that was intended to support local business and not build a disastrous library that looks like it was a 1960s concept that doesn't match any of the other red brick buildings in town. There's next to no parking downtown even for current employees having been one at one point. Do you expect businesses or employees who earn a small wages downtown to pay for their parking spots thereby reducing their paychecks and making it less easy for stores to find workers?

part e) I worry about people without access to a credit card being able to use some of these payment methods; this could also be an issue for individuals without a working cell phone. Another concern I have is that even if parking is "free", some apps (maybe park mobile?) still charge a fee for processing parking transaction, e.g. \$0.35 for the transaction to park for "free" at American Tobacco Campus in Durham.

d) - I am a Chatham County resident and I visit Carrboro periodically. The parking ordinance for the business/pleasure visits discourages these visits and makes these visits complicated with deciding where to park and how long to park for. The suggested paid parking ordinance would discourage my coming to Carrboro for pleasure and business.

Also do not like lower cost for different incomes.

Why are we considering this? Has there been a study that shows that people are parking long term and not frequenting Carrboro business (for example, UNC university or hospital commuters)? Why not just place a limit on parking over 4 hours (and mark the tires with chalk)? This worked well in another college town I lived in. Is there really a problem, or do business owners ASSUME there is a problem?? I've lived here 22 years. I am not finding it difficult to park on most



days. I can't always part 10 feet from where I want to go, but always within a pleasant walking distance. This will require hiring another employee, which will itself become an obligation to the town. IT also risks becoming predatory. Some people might WISH more people would be induced to ride bike or walk into town, but not everybody lives that close, many are not so 'able' (I am a nurse), and I can tell you from personal experience that it is not so nice or safe to ride in this town. Despite a lot of talk, this is not a safe place to ride and nobody stops at the crosswalks.

I heard that this is to persuade people to use bikes more, which is ableist. I could be incorrect, but instead you could focus on making the community of Carrboro more walkable / wheel chair accessible.

Nobody wants this. Literally nobody.

this is a bad idea and will deter those who live in town to contribute to the community. axe this ordinance or risk the ire of the folks who live in town.

The entire ordinance is asinine.

If you're going to have people pay for parking, at least install a physical meter.

The social assistance idea is nice, but I doubt anyone would go through the process described

If you want to see Carrboro's street front stores close up like the ones on Franklin Street and attract people to use closed street front doorways as homes or areas to drink or shoot up, make parking paid all over the place. We can drive to Durham to eat at restaurants like Acme and spend our dollars in Durham. One thing that keeps up "running up the road" from our home off Smith Level is being able to eat at restaurants and then wander from place to place. Bad idea, Carrboro.