

between ATM services and traditional drive-up services (See attached). It is difficult to predict how many customers may use the drive-up ATM, especially with respect to determining how many customers currently using the walk-up ATM may choose to use the drive-up ATM instead, but the bank's information shows an average idle-time savings of approximately 30 seconds for customers using a drive-up ATM compared to using a drive-up service lane. Also of note is that the time services will be available, at the one drive-up lane, will expand from bank hours (approximately 8 am - 5 pm) to 24 hours. Again, it is difficult to say precisely how many customers may choose to utilize the new drive-up ATM after-hours the drive-up lane is currently available. Considering, however, that a walk-up ATM already exists on the site, the presumption is that some after-hours customers may choose to use the drive-up lane instead of walking up to the existing ATM or individuals who would drive up when tellers are working may choose to drive up at other times instead. In other words, the timing of visitors may spread more evenly throughout the day as a result on the ATM being installed. If this is the case, then it is possible that a small positive change may occur relating to traffic impacts in the area.

The other change requested at this time involves the addition of four (4) wall-mounted lights and two (2) pole-mounted lights. All proposed lights appear to meet the LUO's standards for outdoor lighting in this location. Staff discussed with the applicant whether the additional lights were necessary with respect to minimizing outdoor light pollution. The applicant responded saying that the bank feels the lights are needed to enhance security and provide a safe environment for customers using the ATM during nighttime hours. They also noted that they are providing less lighting than the bank typically requires around a drive-up ATM, in order to meet Carrboro's lighting standards.

FISCAL & STAFF IMPACT: No fiscal impacts are associated with consideration of this item. Staff impacts involve review time.

RECOMMENDATION: Town staff recommends that the Board adopt the attached resolution approving the Minor Modification request.