Town of Carrboro



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CARRBORO TOWN COUNCIL RETREAT LEADERSHIP AND GOVERNANCE FOR A HIGH PERFORMING ORGANIZATION: STRENGTHENING OUR EFFECTIVENESS AS A GOVERNING TEAM

Saturday, August 27,2022 12:00 pm- 4:30 pm at the Rizzo Center 150 Dubose Home Ln, Chapel Hill, NC 27517

PARTICIPANT AGENDA

Attendees: Carrboro Mayor, Town Council Members, Town Manager and Town Clerk

Retreat Objectives:

- Develop a set of operating principles that guide how the Council wants to work together
- Clarify roles and relationships in council-manager form of government
- Gain an understanding of the High Performing Organization framework and the Board's role in creating and supporting a culture of high performance
- Identify action steps to document the agreements made in today's session.

Welcome Working lunch served • Overview of retreat objectives and agenda • Introductions: ➤
Name, length of residency here, tenure on the Council or with the Town > Describe a time when
you were part of a great team-one that achieved its goals and was a rewarding experience. What was
that like? What made it possible?
Creating an Effective Governing Team
• Review results of pre-work survey. What does our self-assessment tell us about our habits as a
governing board? What are our strengths, where do we need to improve? • If I overheard people
talking positively about how the Carrboro Town Council does its work, what would you hope I hear?
(Operating Principles)
BREAK
Creating an Effective Governing Team, cont.

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(1 hr.)	 What might this governing board have to do differently to generate these compliments? (Handout: Getting the Work Done) How do we want to hold ourselves accountable for our behaviors and the agreements we are making today?
3:15	Best Practices in Council-Manager Relations
(1 hr.)	 • In order to work together to effectively serve the residents of Carrboro: ➤ Council expects Manager to ➤ Manager expects Council to • High Performing Organization (HPO) Framework. Where are we as a HPO? What are we hoping to achieve as a Town organization with this lens? • Summarize next steps in the HPO Carrboro journey (Upcoming retreats)
4:15	Next Steps
(15 mins.)	• Summarize action items: Who will do what by when? • Evaluate retreat: What worked well today? What could we do differently?
4:30	• Adjourn